Date Filed: August 07, 2026

Witness: Jessica B. Cain and Daniel M. Traynor
Request from: Office of Consumer Counsel

Question:

(AVERAGE DISCOUNT RATE ENROLLMENT PIM) Please refer to Exhibit CLP-Customer-1, p. 40. Does the PIM include the time required to move customers from one LIDR tier to another or only the time to initially enroll customers on LIDR?

Response:

The Company's proposed Average Discount Rate Enrollment Time component of the Customer PIM Suite measures both the timing for customers newly providing proof of qualification for the LIDR and those qualifying for subsequent LIDR discount tier changes.