Date Filed: September 24, 2026

Witness: Elizabeth N. Jones
Request from: Office of Consumer Counsel

Question:

Fee Free. Refer to the response to OCC-141

a. Provide the calculations used to derive the 9% increase in volume.
b. Provide documentation supporting the 8.5% in card processing fees. (invoice, contract, quotes).

Response:

a. Please refer to OCC-689, Attachment 1.

b. The 8.5% increase in card processing fees was calculated using the below:
    i. ($1.53 - $1.41)/$1.41 = .085
    ii. To view the full contract, please reference OCC-139, Attachment 1 CONFIDENTIAL. For details specific to this question refer to page 62, for the Client-Fee Pricing Matrix.