Main Metric	RE02 Metric Type	Rate Case Metric Type	Status
System Reliability	PIM	PIM	Both RE02 & Rate Case PBR Proposal
Customer Reliability	PIM	PIM	Both RE02 & Rate Case PBR Proposal
DER Interconnection (Level 1 Projects)	PIM	PIM Suite	Both RE02 & Rate Case PBR Proposal
Cost Efficiency	Scorecard	Metric	Both RE02 & Rate Case PBR Proposal
GHG Emissions	Scorecard	Metric	Both RE02 & Rate Case PBR Proposal
Digital Customer Engagement	N/A	PIM Suite	Rate Case PBR Only
Controllable Average Call Handle Time	N/A	PIM Suite	Rate Case PBR Only
Post Transaction Survey – CSR Attributes	N/A	PIM Suite	Rate Case PBR Only
Average Discount Rate Enrollment Time (Days)	N/A	PIM Suite	Rate Case PBR Only
Receivables Over 60 Days as a Percentage of Revenue on a Rolling 12-Month Basis	N/A	Metric	Rate Case PBR Only
NWS Shared Savings Mechanism	PIM	N/A	RE02 Only
Peak Demand	Scorecard	N/A	RE02 Only
EV Managed Charging	Scorecard	N/A	RE02 Only
All-in SAIDI	Scorecard	N/A	RE02 Only
Equitable AMI	Scorecard	N/A	RE02 Only
DER Interconnection (Level 2 Projects)	Scorecard	N/A	RE02 Only
Customer Satisfaction	Scorecard	N/A	RE02 Only
Customer Inquiries	Scorecard	N/A	RE02 Only
Affordability & Disconnection Minimization	Scorecard	N/A	RE02 Only
Affordability & Electric Burden	Scorecard	N/A	RE02 Only
Accounts Receivable & Uncollectible	Scorecard	N/A	RE02 Only
Inspection and Maintenance System	Metric	N/A	RE02 Only
Avoided Costs from DERs and NWS	Metric	N/A	RE02 Only
Reliability Cost Metrics	Metric	N/A	RE02 Only
Distribution System Losses	Metric	N/A	RE02 Only
DER Services	Metric	N/A	RE02 Only

Main Metric	RE02 Metric Type	Rate Case Metric Type	Status
Energy Storage Performance	Metric	N/A	RE02 Only
Major Storm Reports	Metric	N/A	RE02 Only
Five-Year Outage by Cause History	Metric	N/A	RE02 Only
Circuit-level Performance Information	Metric	N/A	RE02 Only
Voltage Irregularities and Power Surges Affecting 10 or More Customers	Metric	N/A	RE02 Only
Power Quality	Metric	N/A	RE02 Only
Power Restoration After Major Events	Metric	N/A	RE02 Only
Underserved Communities Inclusion	Metric	N/A	RE02 Only
Environmental Justice Reliability	Metric	N/A	RE02 Only
Clean Energy Program Attrition	Metric	N/A	RE02 Only
Sulfur Hexafluoride	Metric	N/A	RE02 Only
Beneficial Electrification	Metric	N/A	RE02 Only
Time-Varying Rates	Metric	N/A	RE02 Only
Customer Data Engagement	Metric	N/A	RE02 Only
Community Engagement	Metric	N/A	RE02 Only
Existing Customer Service Metrics	Metric	N/A	RE02 Only
LIDR Implementation	Metric	N/A	RE02 Only