STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY

APPLICATION OF THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY TO AMEND ITS RATE SCHEDULES	:	**DOCKET NO. 26-05-10**
	:	**AUGUST 4, 2026**

MOTION FOR APPROVAL OF REVISED CUSTOMER NOTICE

The Connecticut Light and Power Company d/b/a Eversource Energy (the "Company" or "CL&P") submits this motion to the Public Utilities Regulatory Authority ("PURA") for approval of a revised customer notice ("Customer Notice") pursuant to Conn. Gen. Stat. § 16-19(a)[1] that incorporates the changes ordered by PURA. On July 16, 2026, CL&P filed Motion No. 11, which asked PURA to approve the Customer Notice that will be sent to customers. On July 28, 2026, PURA approved the Company's proposed Customer Notice (the "Ruling"), ordering the following three changes to be made based on recommendations submitted by the Office of Education, Outreach and Enforcement ("EOE"), as follows:

1. The Ruling states that, "EOE is concerned that the stated 18.1% increase in the Customer Notices will result in additional customer inquiries to EOE's Customer Affairs Resolution Center as it does not accurately reflect the total increase to all

[1] Conn. Gen. Stat. § 16-19(a) as amended by Public Act No. 23-102 states:

Each public service company shall notify each customer who would be affected by the proposed amendment, by mail, at least one week prior to the first public hearing thereon, but not earlier than six weeks prior to such first public hearing, that an amendment has been or will be requested. Such notice shall also indicate (1) the date, time and location of any scheduled public hearing, (2) a statement that customers may provide written comments regarding the proposed amendment to the Public Utilities Regulatory Authority or appear in person at any scheduled public hearing, (3) the Public Utilities Regulatory Authority telephone number for obtaining information concerning the schedule for public hearings on the proposed amendment, and (4) whether the proposed amendment would, in the company's best estimate, increase any rate or charge by five per cent or more, and, if so, describe in general terms any such rate or charge and the amount of the proposed increase.

rate components of a customer's bill. . . . Specifically, EOE contends that the 18.1% increase represents an increase to only one rate component and assumes all other rate components will remain the same. EOE recommends that the Company clarify 'how the 18% portrays the increase that may occur from this proceeding [as it] may assist in customers' understanding.'" (7/28/26 Ruling on Motion No. 11 at 2).

2. In the Ruling, EOE also requested "highlighting the bill and percent increase information in the section beginning 'How will this proposed adjustment affect you?'" (Id.).

3. The Ruling explained that EOE requested the "[a]ddition of the dates, times, and locations of all in-person and remote public comment hearings in the section beginning 'Do customers and communities have a voice in the rate review process?', when that information is available, with the information clearly highlighted." (Id.).

Regarding EOE's first change, the Company has revised the Customer Notice to provide the additional details EOE requested regarding the proposed 18% percentage increase in order to facilitate customers' understanding of the rate proposal. Specifically, CL&P has clarified that the percentage change associated with rates proposed in this docket is an increase of approximately 50% to the Local Delivery component of the bill, while the 18% increase is on a total bill basis. A marked copy of the revised Customer Notice is provided in Attachment A hereto. The Company provided EOE with a copy of the revised Customer Notice on July 29 and 31 and incorporated EOE's comments through additional revisions. As of this filing EOE has informed CL&P that it does not object to the revised Customer Notice provided in Attachment A, but may still wish to comment.

For EOE's second change, Attachment A hereto illustrates that the Company implemented EOE's request by bolding the bill and percent increase information in the section beginning "How will this proposed adjustment affect you?". Further, during discussions on the revised Customer Notice with EOE, EOE commented that the OCC's concerns expressed in its July 16, 2026 comments could still be taken into account. To respond to this comment, the Company moved this section toward the beginning of the Customer Notice to accommodate OCC's concerns expressed in its July 16, 2026 comments, as echoed by EOE in communications regarding the revised Customer Notice.

Regarding EOE's third change, Attachment A hereto shows that CL&P implemented EOE's change the section entitled "Do customers and communities have a voice in the rate review process?" by bolding public comment hearing dates; and the Company will fill-in the dates, times, and locations of all in-person and remote public comment hearings when that portion of the procedural schedule is finalized.

The Company notes that EOE's requested changes will be further emphasized through final formatting, callout boxes, and other design elements that will be incorporated into the Customer Notice once the text of the notice is finalized with public comment hearing dates. The Company also reiterates its prior request that PURA approve the revised Customer Notice at least nine (9) weeks prior to PURA's first scheduled public hearing, which is time that is necessary for the Company to accomplish the final design, formatting, translation, printing and mailing of the notice to customers in advance of the public hearings to be held in this proceeding. This request continues to be necessary because PURA has not established public comment hearing dates and Connecticut law requires that customers receive the Customer Notice no earlier than six weeks, and not later than one week, before PURA's first scheduled public hearing (see Conn. Gen. Stat. § 16-19(a)).

Thus, the Company requests that PURA approve the revised Customer Notice at least nine (9) weeks prior to PURA's first to-be-scheduled public hearing.

Based on the foregoing, the Company respectfully requests that PURA approve the revised Customer Notice in Attachment A as soon as reasonably practicable so that CL&P has sufficient time to format, finalize, and send the notices to customers within the timeframe specified in § 16-19(a).

RESPECTFULLY SUBMITTED,

THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY

By: *Vincent P. Pace*

Vincent P. Pace
Daniel T. Crisp
Lauren H. Bidra
Eversource Energy
P.O. Box 270
Hartford, CT 06410-0270
Phone: 860-665-5426
Vincent.Pace@eversource.com
Daniel.Crisp@eversource.com
Lauren.Bidra@eversource.com

By: TTisler

Tiffany N. Tisler
Keegan Werlin LLP
1 Liberty Square, 3rd Fl.
New Britain, CT 06051
Phone: (617) 951-1400
TTisler@keeganwerlin.com

Its Attorneys

CERTIFICATION

I hereby certify that on August 4, 2026, a copy of the foregoing was sent to the Public Utilities Regulatory Authority, the Office of Consumer Counsel, and to the official service list in this proceeding in Compliance with Conn. Regs. §16-1-15, as amended.

Tiffany N. Tisler
Commissioner of the Superior Court