Date Filed: October 06, 2026

Witness: Jessica B. Cain and Daniel M. Traynor
Request from: ALLCO

Question:

For each calendar year 2021 through 2025, state in the aggregate for the litigation described in Attachment 1: the number of new actions commenced; the total amounts claimed; the total judgments obtained; the total amounts actually collected; and the total legal fees paid. State whether the Company has ever analyzed the cost-effectiveness of this collections litigation — comparing fees paid to amounts recovered — and identify and produce each such analysis, or state affirmatively that none exists. Identify, by title, each person who supervises the engagement, approves its invoices, and decides whether to commence or continue individual actions, and explain the drivers of the increase in annual fees from $376,048 in 2022 to $1,632,968 in 2025, including any change in the volume of referrals, scope of work, or rates.

Response:

Please refer to the Company's response in ALLCO-116[i].

Prior Referenced Response:

[i] ALLCO-116 Question:

For each case listed in Attachment 1 hereto, state, in a single native-format (Excel) schedule keyed to the docket number: (a) the amount claimed by the Company in the action; (b) the amount of any final judgment entered against the defendant; (c) the amount actually collected from the defendant in respect of the amount claimed; (d) whether the case is completed or ongoing, and, if completed, the manner and date of disposition; and (e) the legal fees paid by the Company in connection with the case, to the Law Offices of Alexander G. Snyder LLC or any other firm. If the Company contends that any case listed in Attachment 1 was not handled by that firm on the Company's behalf, identify each such case and state the basis for that contention.

ALLCO-116 Response:

Due to the COVID-19 pandemic, all legal collections were suspended, and the Company did not refer any *new* customers starting in March 2020 until November 2024 when PURA authorized legal collections to restart[i]. Since the Company received that directive, the Company has restarted the residential legal collections process and have gradually referred accounts to a third-party legal collection's attorney. While legal collections have restarted, PURA ruled to restrict[i] wage garnishments to residential customers with a household income at or above 75% SMI.

The Company uses the Law Offices of Alexander G. Snyder ("AGS") to use available legal remedies to collect on significantly delinquent residential and non-residential accounts. As indicated in the Company's to OCC-309[i], the fees paid to AGS were $426,806 (2021); $376,048 (2022); $643,913 (2023); $882,201 (2024); and $1,632,968 (2025), totaling $3,961,936. When legal collections resumed, balances were higher due to the 4½ year collections pandemic

moratorium, and corresponding commission payments to legally referred accounts increased. Total legal collections increased throughout the years as shown in the table below:

Year	Payments Collected Through Legal Collections ($M)
2021	$3.4
2022	$2.4
2023	$3.7
2024	$4.7
2025	$8.2

a. Please refer to the referenced cases and court case lookup for the amounts claimed in each action at https://www.jud.ct.gov/jud2.htm.

b. See response in subpart (a).

c. See response in subpart (a), for judgments that have been satisfied.

d. See response in subpart (a).

e. Please refer to the Company's response to OCC-309 for the legal fees paid by year.

Any dollars that are recovered for residential hardship customers offset the hardship uncollectible expenses in the System Benefits Charge. All other recovered dollars on write-offs helps offset costs for all customers