Date Filed: October 19, 2026

Witness: Mark P. Baldwin, Clifford G. Williams, Leanne M. Landry and John G. Griffin
Request from: Office of Consumer Counsel

Question:

(Storm MN25K – Timesheet) Refer to Exhibit ACCT-2 (CLP-13A-19) (MN25K). The following pertains to Vision Utilities Inc invoice #251001RR (p. 223-253). Referring to the timesheets on p. 245-247 and given the number of hours charged (21 hours), explain how the Eversource reviewer validated the hours worked of each crew member and their equipment on these timesheets and how the reviewer ensured that all of the time should be considered work time. Provide additional evidence or documentation to support these individuals worked the entirety of the 21 hours and that the crews did not only work based on their individual timesheets (i.e. on p. 245, the recorded events from 3:00 pm to 11:30 pm accounted for 8.5 hours).

Response:

The Company provides each contractor crew group (in this case, Vision Utilities) with their daily start and end times for their Emergency Response Work Time each day, based on the anticipated restoration needs of the Company. Since each position within the contractor crew group has different responsibilities (e.g. supervision by General Foremen, restoration work by Linemen, pole-setting by Heavy Equipment Operator, or ensuring protocols by Safety Officers), all are required to start and end their Emergency Response Work Time each day together, in a coordinated manner.

On each Eversource Contractor Storm Daily Time & Work Report, the Work Time hours in Column 12 record the total Emergency Response Work Time based on the day's start and end time as required by the Company. During each day, restoration work conducted by the line crews and supported by heavy equipment operators is captured in the Work Distribution section of the Eversource Contractor Storm Daily Time & Work Report, to the degree that time permits the documentation of work description details during the urgency of emergency restoration work. The Description of Work (Column 23) and the Tracked Hours Per OMS Event (Columns 24 and 25) occur within the 21 hours of Work Time each day. Depending upon the complexity of each restoration location (column 21), each OMS Event Number (Column 20) may require a single crew or multiple line crews, heavy equipment operators, etc. in order to safely and effectively complete the repairs at each location. From the start of each day's Work Time to the end of Work Time, all hours are considered Work Time.

As part of its review process, the Company verified the accuracy and reasonableness of the contractor Work Time labor charges using the total hours worked, dates of service, event assignments, crew information, and consultation with personnel responsible for overseeing the contractor's work, as necessary. During the review process, the Company noted the number of Work Time hours reported on these Timesheets and flagged them for further review. Based on a conversation with the Company's External Resource Field Reviewer who worked with this contractor during this event, the Company's reviewer was able to confirm the validity of the Work Time hours and approved the invoice.