Date Filed: August 14, 2026

Witness: Jessica B. Cain and Daniel M. Traynor
Request from: Office of Education, Outreach, and Enforcement

Question:

(TERMINATIONS) Separately provide by month, the total number of residential customers whose service was terminated since the last rate case to present.

Response:

Please refer to EOE-087, Attachment 1, for the total number of residential customers by month whose electric service was terminated since 2017 to present.[1]

[1] Non-hardship residential disconnections were suspended from March 2020 through September 2021 due to the COVID-19 disconnection moratorium, and Hardship residential disconnections did not resume until May 2024.