Date Filed: September 24, 2026

Witness: Christopher E. Colorio and Mark P. Baldwin
Request from: Office of Consumer Counsel

Question:

(Storm MN25K – Line Crew) The following pertains to the responses provided as part of OCC-414 and the respective invoice associated with that interrogatory.

a. Considering the response provided in subpart (a) of OCC-414, provide the data from the OMS system regarding the events the crew worked on (36 events) compared to the events recorded on their timesheets (26 events) to validate the work performed by these workers and to justify the hours worked on each day.
b. Considering the response provided in subpart (b) of OCC-414, provide the Company records noted to indicate the crew worked during the entire shift interval as noted.

Response:

a. The first screenshot shows the events the crews submitted on their timesheet. The following screenshot are the events that the crews worked during the storm that they did not put on their timesheet.

OMS Event #	Timesheet Page	Circuit	Pole / Address
5591317	p60 / p65	26F1	630:E CHESTNUT HILL:RD:LITCHFIELD:CT
5591545	p63	13Y2	E8:CATLIN:RD:HARWINTON:CT
5591554	p64	2B5	92:SCHROBACK:RD:PLYMOUTH:CT
5592057	p69	26F1	3336:NEWTON:RD:LITCHFIELD:CT
5593233	p60	13Y2	757:HARMONY HILL:RD:HARWINTON:CT
5593286	p71	11S15	127:STRAITS:TPKE:MORRIS:CT
5593864	p64	2B5	292:SCOTT:RD:PLYMOUTH:CT
5594497	p59	5R1	2642:COTTON HILL:RD:NEW HARTFORD:CT
5594621	p62	5R7	710:WESTSIDE:BLVD:BURLINGTON:CT
5594817	p60	5R5	1531:STEELE:RD:NEW HARTFORD:CT
5594825	p67	5R1	COTTON HILL(455) RD -- SNET 1219, NEW HARTFORD, CT 06057
5595396	p59	29A3	149:SUNSET:RD:HARTLAND:CT
5595997	p66	14N3	725:PINNEY:ST:COLEBROOK:CT
5596920	p69	14N2	4922:CENTER:ST:HARTLAND:CT
5597154	p72	5R1	50:RATLUM:RD:BARKHAMSTED:CT
5597626	p61	29A3	383:MOUNTAIN:RD:HARTLAND:CT
5598526	p59	29A3	176:NORTH HOLLOW:RD:HARTLAND:CT
5598703	p68	14N2	4265:OLD FORGE:RD:HARTLAND:CT
5601304	p59	29A3	2065:BALANCE ROCK:RD:HARTLAND:CT
5601839	p68	42J1	4033:NORFOLK:RD:LITCHFIELD:CT
5602450	p67	14N2	5032:WHISKER HOLLOW:RD:HARTLAND:CT
5603671	p74	14N2	5660:CENTER HILL:RD:HARTLAND:CT
5603876	p70	5R5	3214:STUB HOLLOW:RD:NEW HARTFORD:CT
5604092	p70	29A3	337:RENGERMAN HILL:RD:HARTLAND:CT
5604321	p73	19U2	178:ROUTE 202::LITCHFIELD:CT

OMS Event #	Circuit	Pole / Address
5592247	5R5	1516:PERKINS:RD:BARKHAMSTED:CT
5596803	13Y2	430:HILL:RD:HARWINTON:CT
5597891	29A3	123:SOUTH:RD:HARTLAND:CT
5598402	29A3	GAVITT:RD:BARKHAMSTED:CT
5600437	5R5	501:W SIDE:DR:BARKHAMSTED:CT
5602054	29A3	383:MOUNTAIN:RD:HARTLAND:CT
5603091	29A3	223:OLD TOWN:RD:HARTLAND:CT
5604041	4L08	209:SMITH HILL:RD:SALISBURY:CT
5604549	5R1	1945:WARNER:RD:BARKHAMSTED:CT
5604737	14N2	8136:CENTER:ST:HARTLAND:CT

b. The timesheets are not a contemporaneous record of every minute, task, or discrete activity undertaken by a crew in the course of performing its work. Nor is the timesheet the method by which the Company manages the crews or assures that the crew is working how and where they are supposed to be. The timesheets are used to document the time worked and general nature of the work performed. Timesheets are typically completed at the end of each workday, with time allotted to the major work assignments completed that day. Given the nature of storm restoration work, it would be impractical and inconsistent with the crews' primary responsibility of safely and efficiently restoring electric service to require personnel to contemporaneously record every minute task or discrete activity performed throughout the workday. The Company manages the crews through the oversight of the employee dispatching the crews and the External Field Resource Coordinator (EFRC), who is physically in the field with the crews, ensuring that the crews are properly engaged and assigned work to restore the system from storm damage. The linemen who are filling out the timesheets are primarily focused on ensuring that their crews are working safely in a dynamic environment that is full of potentially lethal hazards. The EFRC is the Company representative that is responsible for signing the timesheets and they have personal knowledge of the work that the crews have performed and the activities they have engaged in, particularly in relation to the hours stated in boxes 6 and 7.

   Importantly, the crews are in "working" status, for the entire duration of their shift – from start to finish. The Company does not compensate crews based on the specific restoration event to which they are assigned, nor are crews expected to be actively engaged in an "event" every minute of their shift. Time must be allocated at the start and end of each day, as well as between restoration "events," to complete all necessary steps to ensure safe working conditions in the field. For the Resource Management Teams identifying the jobs and deploying crews and the EFRC, the critical focus is to follow procedures, keep the crews safe, and keep them moving efficiently throughout the working shift. In this context, there is no bright line that separates one event from another and neatly segmenting the day from an "event" perspective – all activities whether in preparation of, or "on the pole," are proper work activities that are undertaken during the work shift and will not be specified on the timesheet.