EVERSOURCE

Eversource Customer Service
P.O. Box 270
Hartford CT 06141-0270
Eversource.com

August 7, 2026

XXXXXXXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXXXXXXXXX

RE: Thank You for Your Security Deposit
Billing Account: XXXXXXXXXXX
Service Account: XXXXXXXXXX

Dear Xxxxxxxxxx:

We are writing to confirm that we have received your paid security deposit of $999.99 for xxxxxxx service with Eversource. This letter serves as a receipt for your deposit.

Please note that the deposit secures service for the following location(s), and is not a payment on your account:

XXXXXXXXXXX, XX XXXXX

XXXXXXXXXXXXXXX, XX XXXXX

XXXXXXXXXXXX, XX XXXXX

XXXXXXXXXXXXXX, XX XXXXX

XXXXXXXXXXX, XX XXXXX

On an annual basis we will review whether the deposit should be refunded. This review will take place on the month after the anniversary of the date when we received the total amount of your security deposit and posted it to your account(s). We will use the following criteria to determine whether you have established and maintained good credit:

1. All monthly bills during this most recent review period have been paid in full;
2. No account balance has been brought forward from one billing period to another; or
3. No disconnection notices have been sent during the most recent review period.

Please review the following provisions regarding the security deposit.

"The deposit shall be held by Eversource as security for any indebtedness or obligation on the part of the Customer to Eversource.

Eversource may, at its option, apply the deposit or any part thereof to any indebtedness due from the Customer at any time prior to discontinuance of service to the Customer, and shall apply the deposit or any balance thereof to any such indebtedness at the time of discontinuance of service to the Customer.

If Eversource applies the deposit, in whole or in part, to the payment of any delinquent bill of the Customer, Eversource may request restoration of the deposit to an amount equal to the estimated maximum bill for forty-five (45) days, and if after ten (10) working days following the

date of such request, the Customer has not so restored the deposit, then Eversource may without further notice, suspend service to the Customer until restoration of the deposit.

When the Customer discontinues service, the deposit, less any indebtedness due from the Customer to Eversource, will become payable. The balance of the deposit will be paid only to the Customer, subject to the provisions hereof.

The holding of the deposit by Eversource shall not constitute a waiver by Eversource of its right to pursue any legal remedy available to it for the collection of indebtedness from the Customer.

Eversource will pay annually upon the deposit, interest at the rate set forth in Section 16-262j of the Connecticut General Statutes (as amended from time to time). Payment of interest shall be made by a deduction from the bill rendered to the Customer in January of each year."

We appreciate this opportunity to serve you and we are available to assist you Monday through Friday from 8 a.m. to 4:30 p.m. If you have any questions, please contact our Credit and Collection Center at 800-682-3637. Our representatives look forward to hearing from you.

Sincerely,

Credit Center
Connecticut
Eversource