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Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

Question:

(STORM) Please refer to Exhibit ACCT-2 (CLP-13A-9) (MN25K). The following questions pertain to Invoice #J002315 and supporting documents (p. 1-48).

a. P. 25-27, provide any additional information regarding the work performed by the crew from the start of the workday (11:00 AM) to the start of the first recorded event (2:30 PM).
b. P. 28-30, provide any additional information regarding the work performed by the crew from the start of the workday (6:00 AM) to the start of the first recorded event (8:00 AM).
c. P. 35-37, provide any additional information regarding the work performed by the crew from the start of the workday (11:00 AM) to the start of the first recorded event (1:30 AM). Provide any additional information regarding the work performed by the crew from the last recorded event (6:30 PM) to the end of the workday (10:00 PM).
d. P. 38-40, provide any additional information regarding the work performed by the crew from the start of the workday (6:00 AM) to the start of the first recorded event on each page.
e. P. 44-45, provide any additional information regarding the work performed by the crew from the last recorded event to the end of the workday (10:00 PM) on each page.

Response:

Referring to Exhibit ACCT-2 (CLP-13)(MN25K), Outside Line Contractors, at Line 283, vendor Holland Power Services Inc, invoice in the amount of $434,934.

In this instance, the contractor did not include the entire timeframe of the restoration events on the timesheet. Event start times begin when the crew is assigned the event. Holland Power Services instead input the time when they arrived on scene. The total billed hours on the timesheets are correct and the Company's review process, confirmed the validity of the billed charges on the invoice.

a. The contractor arrived to a staging area in Southington, CT at 11 AM, after their second leg of travel that began at 6 AM. Before a contractor starts the first job, there are several tasks that must be completed. These activities normally take 1 to 2 hours to complete, including:
    - Conduct on-boarding process, as necessary.
    - Communication and coordination with Company Dispatch and applicable field resources to receive work assignments.

- Gather and prepare required materials and equipment.
- Complete Safety briefings.

Travel beginning at 6:00 AM would normally mean that the crew will have a quick meal upon arrival and before starting work. In addition, in this case, the prevailing winter weather conditions had the effect of slowing outdoor work processes and generally required additional time for the Company's contractors to obtain and prepare necessary materials for their trucks.

b. The beginning of the day involves several processes. Upon arriving at their show-up site, the contractor is required to communicate and coordinate with dispatch to receive work assignments and is allowed to have a morning meal before compiling and check-listing any necessary materials. Once those tasks are completed, the crew travelled to its assignment – again subject to prevailing winter weather conditions that tended to slow outdoor activity.

c. Please refer to response for (b) for start of the workday. Please note that the first recorded event is 1:30 PM, not 1:30 AM on the timesheet. For the last recorded event, and as noted on the timesheets, the crews are required to clean up their final job assignments and drop off any necessary equipment at the Company's field location. Once that is completed, the crew will have a dinner meal and travel back to their lodging location for rest.

d. Please refer to response for (b) for start of the workday.

e. For the last recorded event, and as noted on the timesheets, the crews are required to clean up their final job assignments, drop off any necessary equipment at the Company's field location. Once that is completed, the crews will have a dinner meal and travel back to their lodging location for rest.