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Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

Question:

(STORM) Please refer to Exhibit ACCT-2 (CLP-13A-9) (MN25K). The following questions pertain to Invoice #1083R2 and supporting documents (p. 49-78).

a. P. 59-65, provide any additional information regarding the work performed by the crew from the last recorded event to the end of the workday (10:00 PM) on each page. Provide additional information regarding the events with missing start and end times and the events with missing description of work.
b. P. 66, provide additional information regarding the work performed by the crew for this day. Given there is no event start time or end time, how did Eversource determine the crew worked for 14 hours this day?
c. P. 67-74, provide any additional information regarding the work performed by the crew from the start of the workday (5:00 AM) to the start of the first recorded event on each page. Provide any additional information regarding the work performed by the crew from the last recorded event to the end of the workday (9:00 PM) on each page. Provide additional information regarding the events with the missing start times and description of work.

Response:

a) Data from the Company's Outage Management System ("OMS") shows that between 2/17/2025 and 2/18/2025, crews from Jalbear Brothers Incorporated ("JBI") responded to at least 36 events, as compared to 26 events on their timesheets. JBI is not a contractor that is frequently utilized on the Company's system. However, during storm restoration events, the Company's primary objective is to secure qualified line resources capable of responding promptly to the needs of the Company's customers and, as a result, the Company may have to utilize remote crews that have limited prior experience working on the Company's property.

Differences between OMS event records and contractor-reported timesheet entries occur for operational reasons and the OMS is not currently designed or used to track the movements of each individual crew. Rather, the OMS tracks customer outages and associated job events. As a result, the recorded data in OMS will not necessarily align with an individual crew member's timesheet. For example, a contractor may report an event start time based on their arrival at the work location rather than the time they were assigned to the event while departing from lodging or another location. Similarly, contractors may record an event end time based on when the associated outage was restored rather than when work at the job site was fully

complete and the site was cleaned up, or the crew was prepared to depart. The Company encourages all data entry and cannot standardize every point of data entry to align with the timesheet. The Company's records show that JBI attended the Company's Contractor Summit in October 2025, during which storm timesheet requirements and related document expectations were covered.

b) It appears that this question is attempting to fully reconcile the top portion and the bottom portion of the timesheet which is not a valid exercise. The bottom of the timesheet is meant to be reflective of the time spent at job sites. The bottom portion is not meant to account for all other elements of crew's day including, but not limited to, travel, safety briefings, switching, and meals. During restoration, field work occurs over defined work shifts. The JBI crews were onsite and busy with work assignments the entire shift interval, as the Company's records document.

c) Please reference response to (a) and (b).