STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY

RE:	**APPLICATION OF THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY TO AMEND ITS RATE SCHEDULES**	**:**	**DOCKET NO. 26-05-10**
		:	**JULY 28, 2026**

THE OFFICE OF CONSUMER COUNSEL'S FIRST SET OF INTERROGATORIES

The Office of Consumer Counsel ("OCC") hereby requests responses from the Connecticut Light and Power Company d/b/a Eversource Energy to the following interrogatories in the above-captioned proceeding by **August 11, 2026**. If there are objections to any questions, or if providing responses to certain questions would be unduly burdensome, please contact the undersigned counsel as soon as possible.

I. INSTRUCTIONS

The responses to these interrogatories and production requests must be submitted in the following manner:

A. Documents provided shall be complete and, unless privileged, unredacted, submitted as found in the responding party's files (e.g., documents that in their original condition were stapled, clipped or otherwise fastened together or maintained in separate file folders shall be produced in such form). The responding party may submit photocopies (with color photocopies where necessary to accurately reproduce the document), in lieu of original documents, provided that such copies are true, correct and complete copies of the original documents.

B. Documents submitted shall be produced in the order in which they appear in the responding party's files and shall not be shuffled or otherwise rearranged. Mark each page with identification and consecutive document control numbers.

C. Data must be produced in the data format in which it is typically used and maintained. Moreover, to the extent a responsive document has been electronically scanned (for any purpose), that document must be produced in a readable and accessible electronic format, with the opportunity provided to review the original document.

D. Provide English translations of all responsive documents that exist in a language other than English.

E. Documents to be produced include all documents in the possession, custody or control of the responding party, wherever located, including documents in the possession, custody or

control of the responding party's directors, officers, employees, representatives or agents. Without limitation on the term "control," a document is deemed to be in a responding party's control if it has the right to secure that document or a copy thereof from another person.

CLAIMS OF PRIVILEGE

If you contend that any answer to any interrogatory or any document demanded by these interrogatories is privileged in whole or in part, file with your response to these Interrogatories a statement in writing and under oath and in such statement: (1) identify each such interrogatory answer or document; (2) state its general subject matter; and (3) state in detail the basis for each claim of privilege made with respect to it. If a claim of privilege is made to only a part of a document, then in addition to the statement required herein, produce a public copy of such document from which the alleged privileged portion has been redacted, noting where in the document such redactions have been made.

SCOPE

If subsequent to your initial compliance with these interrogatories and production request you discover additional or new material or information responsive to any interrogatory or request for production, or you discover that any response you provide herein was totally or partially incorrect or, though correction was made, is no longer true, you must promptly (a) file any additional responsive documents that come into your possession, custody or control or (b) file supplemented, corrected, and sworn responses. You are specifically directed to supplement, modify or correct your responses to each of these interrogatories and production throughout until a final decision in adopted by the Authority in this Docket.

II. INTERROGATORIES

Interrogatories OCC-41 through OCC-141 are directed to the Connecticut Light & Power Company d/b/a Eversource Energy ("Eversource" or "Company"):

OCC-41. (Expenses) Please refer to PURA's Final Decision in the Yankee rate case, Docket No. 24-12-01. Indicate if CL&P has adjusted its requested *pro forma* expense in the current proceeding to follow the ratemaking treatment, calculation or methodology utilized by PURA in the recent Yankee rate case for the following items:

Expense Item	Detail	Decision Page
D & O Insurance	100% Disallowed	130
Board of Directors/Trustees Fees	75% Disallowed	84
Audit Fees	50% Disallowed	84
Employee Cash Incentive Compensation	100% Disallowed	105
Officer Cash Incentive Compensation	100% Disallowed	105

Long Term Director Stock	100% Disallowed	105
Bank Fees	51% Disallowed	92
401 (K)	Disallowed 35%	119
Supplemental Executive Retirement Plan	Disallowed 100%	119
Uncollectibles	18% cut	85

OCC-42. (Employees) Provide the number of FTEs by month for the years 2017-2025 and the most current month available for CL&P and NUSCO. Include the number of positions authorized by the Board of Directors, the number allowed by PURA in the prior rate case, and the number of vacant positions. Also include a breakdown between union, exempt, and non-exempt employees.

OCC-43. (Double Time) Please explain all rationales and provide all justification for the Company's choice to pay external line crews and/or vegetation contractors double time.

OCC-44. (Contracts) For all external line crews and vegetation contractors whose costs are reflected in the storms in this docket and for all current external line crews, please provide all contracts and addendums thereto in effect from January 1, 2024, to the present.

OCC-45. (Double Time) For all contracts provided in the Response to OCC-44 above, please indicate how many contain double time provisions.

OCC-46. (Double Time) Are Eversource employees eligible for double time pay? If so, please indicate each employee position that is eligible and provide all policies and procedures governing eligibility.

OCC-47. (Double Time) Please provide all research the Company has conducted regarding double time pay that is the basis for the Company's decision to include double time pay in its vendor contracts.

OCC-48. (Double Time) For each of the years: 2021, 2022, 2023, 2024, 2025, by year, provide the amount of double time the Company has paid to external contractors.

OCC-49. (Double Time) For each of the years: 2021, 2022, 2023, 2024, 2025, by year, provide the amount of double time the Company has paid to internal employees.

OCC-50. (Plant) Referring to Exhibit CL&P-RevReq-2 Schedule B-2.1. Provide for each year 2023-2025 a list of projects by account and the respective cost for the project closed to plant that year. Explain how the costs were determined and provide supporting cost documentation for each of the projects.

OCC-51. (Payroll) Provide for each of the years 2022-2026: (i) the total overtime dollars, and; (ii) the amount of overtime dollars that would be charged to expense in base rates and would be comparable to the expense included in the Company's rate relief request.

OCC-52. (Incentive Compensation) Are union employees eligible for incentive compensation? If yes, provide the amount included in O&M expense in each of the rate years. If no, explain why not.

OCC-53. (Property Tax) Provide for each year 2021-2025 the average amount of plant in service and the amount of property tax expense reflected in the year.

OCC-54. (O&M Expenses) Referring to Exhibit CL&P-RevReq-2 Schedule C-3.0. Provide a schedule showing the annual amounts for each of the line items shown, for each of the years 2022, 2023, 2024, 2025, and year to date 2026.

OCC-55. (Storm Reserves) Referring to Exhibit CL&P-RevReq-2 Schedule C-3.0, lines 43-44. Provide a detailed explanation why the Company is asking for increases in the rate years for the a) storm reserve accrual and b) pre-staging reserve accrual.

OCC-56. (Uncollectible) Referring to Exhibit CL&P-RevReq-2 Schedule C-3.0, line 47. Explain the increase in uncollectible expense from the test year to the rate year.

OCC-57. (Uncollectible Expense) Provide the distribution revenues, distribution write-offs, and distribution recoveries for each year 2021, 2022, 2023, 2024, 2025 and year to date 2026.

OCC-58. (Payment Processing Fees) Provide the total annual payment processing fees charged to CL&P customers by type for each year: 2021, 2022, 2023, 2024, 2025 and 2026 year to date.

OCC-59. (Payment Processing Fees) Identify the fee currently charged to CL&P customers for:

a. online debit/credit card bill payments;
b. online electronic check/bank account withdrawal payments;
c. payments made by phone (debit card, credit card, electronic check and bank account withdrawal);
d. in person payments made at payment processing centers (debit card, credit card, electronic check and bank account withdrawal); and
e. auto-payments.

OCC-60. (Revenues) Identify the average annual residential electric charges for a CL&P customer by month from January 2018 to the present.

OCC-61. (Environmental Remediation) Identify all other proceedings by Company name and docket number in which the Company requested recovery of environmental

remediation costs other than through operating expenses (e.g., regulatory asset, tracker, etc.).

OCC-62. (Environmental Remediation) To the extent the Company is aware, identify all other utilities in Connecticut that recover environmental remediation costs via a regulatory asset.

OCC-63. (Environmental Remediation) To the extent the Company is aware, identify all other utilities in Connecticut that recover actual financing costs instead of short-term debt financing for deferred costs.

OCC-64. (Social Committee Events) Provide the amount of one-off employee engagement events or social committee events included in the test year, rate year, 2022, 2023, and 2024 years.

OCC-65. (Entertainment/Sponsorships) Provide the amount of sporting /entertainment event tickets, season tickets, suites, sponsorships, etc. included for recovery in the test year and the rate year for the following years: 2022, 2023, 2024, 2025, and 2026 year to date.

OCC-66. (Employee Awards/Recognition) Identify the amount of employee recognition expense (e.g., dinners, luncheons, parties, gifts, etc.) included for recovery in the test year and the rate year for the following years: 2022, 2023, 2024, 2025, and 2026 year to date.

OCC-67. (Employee Cafeteria) Did the Company build, acquire, or is currently using an Employee Cafeteria since the last rate case?

OCC-68. (Employee Cafeteria) If the Company has an Employee Cafeteria, please indicate where this cost is included in the application.

OCC-69. (Employee Benefits) Provide a detailed list of all expenses included in the test year and rate year for employee benefits by benefit type. Provide a similar listing for years 2022, 2023, 2024, 2025, and explain any variance occurring between the years exceeding 10%.

OCC-70. (Economic Development Fees) Identify the total amount of economic development expenses by type included in the test year, rate year, and the following years 2022, 2023, 2024, and 2025.

OCC-71. (Dues) Non-Industry:

a. Identify all non-industry dues and memberships payments included in the test year and included for recovery in the rate year and identify the amount(s) into which such amounts are charged.
b. State the purpose and objective of each organization listed.

c. State whether any of the organizations listed engage in lobbying or advocacy activities, attempts to influence public opinion, institutional or image-building advertising. If so, state if the Company has included the portions of dues related to such activities in the test year and rate year.
d. Identify the benefits provided to ratepayers.

OCC-72. (Dues) Non-Industry: Referring to Exhibit CLP-REVREQ-2-G Schedules, tab G-2.8. State whether the costs shown are included in the rate year.

OCC-73. (Dues) Industry Associations:
a. List all membership payment amounts made to industry associations included in the test year and requested for recovery in the rate year and identify the amount(s) into which such amounts are charged.
b. State the purpose and objective of each organization listed.
c. State whether any of the organizations listed engage in lobbying or advocacy activities, attempts to influence public opinion, institutional or image-building advertising. If so, state if the Company has included the portion of dues related to such activities in the test year and rate year.
d. Identify the benefits provided to ratepayers.

OCC-74. (Customer Deposits) What interest rate (if any) did the Company pay on customer deposit balances for years 2023, 2024, 2025, and 2026?

OCC-75. (Customer Deposits) Provide the monthly customer deposit balances for years 2023, 2024, 2025, and 2026, delineated by residential and commercial customers.

OCC-76. (Club Dues) Provide a list of country club and golf club dues expenses included in the test year and the rate year.

OCC-77. (Aircraft) Does the Company own and or lease any aircraft? If yes, please describe.

OCC-78. (Aircraft) How are corporate aircraft costs allocated to CL&P?

OCC-79. (Contributions/Donations/Charity) Has the Company charged to ratepayers or is requesting to recover from ratepayers in rates any money related to the Company's contributions, donations, or charity to other organizations?

OCC-80. (Depreciation) Did the Company submit in the record the Public Utility Depreciation Practices August 1996 manual into the record of this case?

OCC-81. (Depreciation) Did the Company utilize the Public Utility Depreciation Practices August 1996 manual when determining depreciation judgments made in its 2025 Depreciation Study?

OCC-82. (IOWA Curve- ACCT 360.20 Land Rights) Referring to Exhibit CLP-Depreciation-3, page 56. Provide an IOWA 80-R4 on the graph in red.

OCC-83. (IOWA Curve- ACCT 360.20 Land Rights) Referring to Exhibit CLP-Depreciation-3, page 56. Provide an IOWA 70-R3 on the graph in blue.

OCC-84. (IOWA Curve-ACCT 361) Referring to Exhibit CLP-Depreciation-3, page 60. Provide an IOWA 65-R1.5 on the graph in red.

OCC-85. (IOWA Curve-ACCT 362) Referring to Exhibit CLP-Depreciation-3, page 67. Provide an IOWA 64-R1 on the graph in red.

OCC-86. (IOWA Curve-ACCT 363.32) Referring to Exhibit CLP-Depreciation-3, pages 80-81. How did the Company determine an IOWA 25-S2 curve is appropriate curve if FERC Account 363.32 Communication Equipment – Microwave had no retirements?

OCC-87. (IOWA Curve-ACCT 363.32) Referring to Exhibit CLP-Depreciation-3, pages 80-81. Provide a list of examples of what FERC Account 363.32 Communication Equipment – Microwave assets would be?

OCC-88. (IOWA Curve-ACCT 363.32) Referring to Exhibit CLP-Depreciation-3, pages 80-81. Does the Company have any photos of FERC Account 363.32 Communication Equipment – Microwave assets? If yes, please provide some.

OCC-89. (IOWA Curve-ACCT 364.00) Referring to Exhibit CLP-Depreciation-3, pages 82. Provide an IOWA 48-R0.75 on the graph in red.

OCC-90. (IOWA Curve-ACCT 364.00) Referring to Exhibit CLP-Depreciation-3, pages 82. Provide an IOWA 50-R1 on the graph in blue.

OCC-91. (IOWA Curve-ACCT 364.00) Referring to Exhibit CLP-Depreciation-3, pages 82. Provide an IOWA 52-R1 on the graph in orange.

OCC-92. (IOWA Curve-ACCT 366.00) Referring to Exhibit CLP-Depreciation-3, pages 96. Provide an IOWA 85-R1.5 on the graph in red.

OCC-93. (IOWA Curve-ACCTs 370.47 and 370.48) Referring to Exhibit CLP-Depreciation-3, pages 124. Why did the Company include two different FERC Accounts on one IOWA Curve?

OCC-94. (IOWA Curve-ACCTs 370.47) Referring to Exhibit CLP-Depreciation-3, pages 124. Plot only ACCT 370.47 original curve experience placements on the graph. The black boxes.

OCC-95. (IOWA Curve-ACCTs 370.48) Referring to Exhibit CLP-Depreciation-3, pages 124. Plot only ACCT 370.48 original curve experience placements on the graph. The black boxes.

OCC-96. (SFR) Refer to Exhibit CLP-REVREQ -2-(Schedules A,B,C,D).xlsx. Provide a working model of ABCD SFR schedules, where each cell is unlocked and the effects of a proposed adjustment input can be seen and affects taxes, return, flow through effects, etc in other tabs and cells included within the ABCD exhibit/model.

OCC-97. (SFR) Refer to Exhibit CLP-REVREQ -2-(Storms A).xlsx. Provide a working model of ABCD SFR schedules, where each cell is unlocked and the effects of any proposed adjustment input can be seen and affects taxes, return, flow through effects, etc in other tabs and cells included within the exhibit.

OCC-98. (SFR) Refer to Exhibit CLP-REVREQ -2-(Storms B).xlsx. Provide a working model of ABCD SFR schedules, where each cell is unlocked and the effects of any proposed adjustment input can be seen and affects taxes, return, flow through effects, etc in other tabs and cells included within the exhibit.

OCC-99. (VMP/Cost-Benefit) The University of Connecticut study, *Assessing the Effects of a Vegetation Management Standard on Distribution Grid Outage Rates* (Exhibit CLP-VMP-3) suggests that Enhanced Tree Trimming ("ETT") improves reliability however, it did not find that increasing ETT consistently resulted in a greater reduction of outages, after accounting for storm severity.

a. Has the Company evaluated whether increasing ETT beyond the currently proposed level will continue to produce reliability benefits that justify the cost?
b. If yes to (a), provide all analyses, studies, cost-benefit evaluations, or other documentation supporting the Company's conclusion.
c. If no such evaluation has been performed, explain how the Company determined that the proposed level of ETT represents a cost-effective investment for ratepayers.

OCC-100. (VMP/Other Considerations) The University of Connecticut study found in Exhibit CLP-VMP-3 notes that urban trees provide important environmental and societal benefits, including reducing urban temperatures, improving air quality, and enhancing community well-being, and that coordination between utilities and municipalities is necessary to balance these benefits with electric reliability objectives.

a. Please describe if and how the Company considered non-reliability factors of an environmental and community nature in developing its VMP.
b. Please describe how the company sees the role of municipalities, property owners, or other stakeholders in those decisions; and
c. Please provide all analyses the Company performs to evaluate the environmental or community impacts of ETT.

OCC-101. (VMP/Budget) Page 12, lines 9-17 of Exhibit CLP-VMP-1 notes that the cost of the VMP is increasing, due to inflationary impacts on labor and equipment.

a. Please provide current costs of labor associated w/ VMP and anticipated costs of labor for the VMP over next 5 years, as aligned with the Targeted system performance plan.
b. Please provide current costs of equipment associated w/ VMP and anticipated costs of equipment VMP over next 5 years, as aligned with the Targeted system performance plan.
c. Lines 14-17 note that another key driver of costs for the VMP is a PURA notification process. Please provide actual costs spent, indicating for each cost the docket number/required notification process.

OCC-102. (VMP/Budget)

Provide a budget breakdown, including allocation and actuals, for prior years, across the same line items provided in the proposed program budget for 2027 as outlined in Exhibit CLP-VMP-2 page 25 of 29 (noting that there is a VMP costs by program component on page 26 of Exhibit CLP-VMP-1, but it does not use all the same line items making comparison a challenge).

a. For each line item with an increase in the proposed 2027 from the actual 2025 expenditure, explain and qualify all the drivers of the proposed increase.
b. The 2027 budget breakdown, provided on Exhibit CLP-VMP-2 page 25 of 29, totals 89.6mill, the same as the total request in the . What will the contribution from Frontier of 13.5M be spent on?
c. Please provide the Company's analysis demonstrating that the proposed budget does not result in diminishing returns each year?
d. Provide any analyses comparing the benefits achieved during the initial ETT cycle to those achieved during subsequent cycles.

OCC-103. (VMP/Removal Decisions) Page 22 identifies two methods that Eversource will use to determine if a tree should be removed; the first is the objective Tree Risk Assessment Environmental Systems Research Institute (ESRI) GIS tool and the second is a subjective risk assessment based on closeness to power lines or size of canopy. Please explain the extent to which the decision to remove a tree under the subjective criteria is based on professional judgment or discretion. If discretion is exercised, identify the individual(s) authorized to make the determination and describe any review or approval process.

OCC-104. (VMP/LiDAR). The company is proposing to institute LiDAR, presented as a new program component, which will cost $950,000 (Exhibit CLP-VMP-2 page 25 of 29).

What is the alternative to LiDAR and the cost? Provide analysis on the pros and cons of using LiDAR.

OCC-105. (VMP/Cost Effective) The company asserts on page 29 of Exhibit CLP-VMP-1 that, by moving from a SMT to a four year cycle trimming program, that money would be saved. On line 19 of the same page, the company notes "[a] summary of the Company's analysis is presented..."; please provide the full analysis.

OCC-106. (VMP/Cost Effective) In the summary (chart) of the analysis, found on page 30 of Exhibit CLP-VMP-1, the costs for the SMT approach are increasing each year, as are the number of miles covered. Please explain if the increase in cost is simply due to the increase in miles of vegetation that needs to be trimmed. In addition, in the same chart of the analysis, please explain the variance in annual cost under "cycle cost".

OCC-107. (VEGETATION MANAGEMENT COSTS) Please indicate the total amount of vegetation management costs which have been billed to communications attachers that is currently outstanding.

a. Please provide a chart differentiating, by billed communications entity, how long the vegetation management invoice(s) have been in arrears, the amount currently unpaid to Eversource, and what steps Eversource has taken to recover the unpaid amount from each provider, as appropriate.

OCC-108. (VEGETATION MANAGEMENT COSTS) Please provide a chart showing the total amount of vegetation management costs billed annually to each communications entity, for the years: 2021, 2022, 2023, 2024, and 2025.

OCC-109. (CUSTOMER SERVICE) Please explain what types of customer service calls are handled by Eversource employees and what types of customer service calls are handled by external vendors, indicating the external vendor(s) handling each type of call.

OCC-110. (CUSTOMER SERVICE) Please provide all written policies and procedures regarding the Company's quality assurance or other reviews of customer calls/customer service interactions with customers via the telephone, including reviews of internal and external CSRs.

OCC-111. (LIDR) Please refer to Exhibits CLP-Customer-1, p.20-24, and CLP-Customer-2. Do the recommendations in CLP-Customer-1 and the data in CLP-Customer-2 reflect the proposed new rates? If not, please revise and resubmit CLP-Customer-2 with the proposed new rates and indicate if that would produce any changes to CLP-Customer-1, and if so, what changes.

OCC-112. (LIDR) Please refer to Exhibit CLP-Customer-2.

a. Please confirm that the Exhibit creates a LIDR that targets a 6% energy burden.

b. Please confirm that the Exhibit is an unlocked Excel file that may be modified to reflect different variables/inputs.
c. Please confirm that to reach a 4% energy burden under the tab 5T Proposed Strawman, the discounts would need to be modified, respectively, to 15%, 35%, 51%, 61%, and 83% (with 83% resulting in a 3.9% energy burden, but 82% resulting in a 4.2% energy burden), and result in a total residential monthly bill impact of $6.56.

OCC-113. (LIDR) As of the date of this interrogatory response, how many of the Company's residential customers heat with electricity? Please provide the number broken out by hardship and non-hardship customers, and please also explain how the Company identified the electric heating customers.

OCC-114. (LIDR) For each month from July 2025 to the present, please provide the following for financial hardship customers:
a. By LIDR tier, the number of customers that failed to make any payment that month;
b. By LIDR tier, the number of customers that made a partial payment of the monthly required payment (not the entire arrearage, if one exists), separated by customers on MPP, a flexible payment ("FPA"), and not on a payment arrangement;
c. For customers indicated in subpart (b), the mean and median percentage of the monthly required payment made, separated by customers on MPP, a flexible payment ("FPA"), and not on a payment arrangement;
d. By LIDR tier, the number of customers that made full payments of the required monthly payment (not the entire arrearage, if one exists), separated by customers on MPP, a flexible payment ("FPA"), and not on a payment arrangement;
e. By LIDR tier, the amount of total arrearages at the beginning of the month and at the end of the month;
f. By LIDR tier, the number of customers on MPP;
g. By LIDR tier, the number of customers on a flexible payment arrangement;
h. By LIDR tier, the number of customers who had service terminated that month.

OCC-115. (LIDR) For each month from July 2025 to the present, please provide the cost of the LIDR discount associated with each LIDR tier.

OCC-116. (LIDR) Please refer to CLP-Customer-2. In each tab, row 5 indicates the number of customers in each LIDR tier. Please confirm that the number of customers indicated

in CLP-Customer-2 is the number of customers on each tier as of the date this interrogatory response is filed. If not, please update with the current numbers.

OCC-117. (ENERGIZE CT) Please refer to CLP-Customer-1, p. 26, in which the Company states it is a "sponsor of Energize CT."

a. Please describe in detail how Eversource sponsors Energize CT;

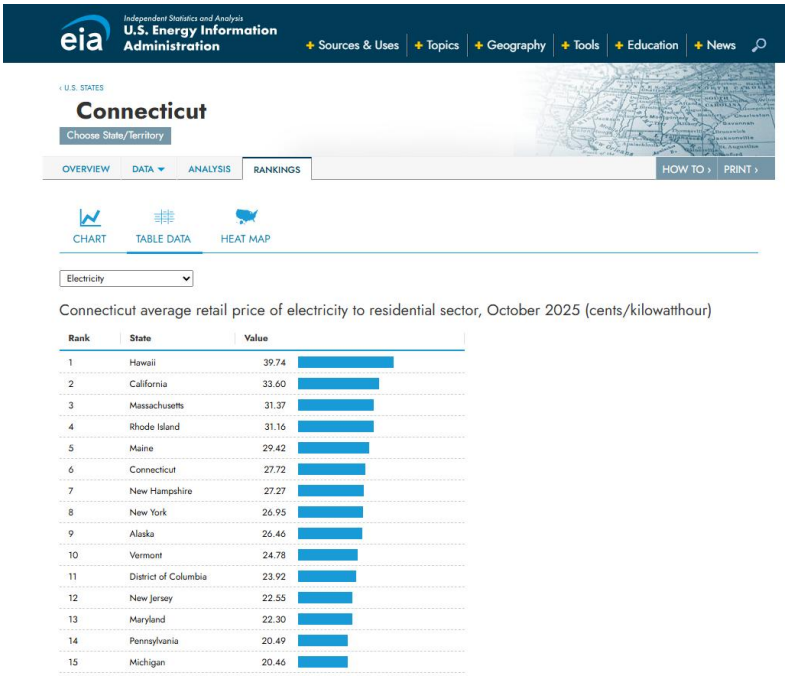
b. For the test year, please indicate the amount of costs attributed to Energize CT that were not recovered through the Conservation and Load Management Fund.

OCC-118. (ARREARAGES) Please refer to CLP-Customer-1, p. 29. The chart at the top of the page shows that arrearages increased significantly from August 2024 to June 2025 and from November 2025 to August 2026. Please provide all research and/or explanation regarding the causes.

OCC-119. (AFFORDABILITY) Please refer to CLP-Customer-1, p. 16, where the Company cites to the US Energy Information Administration ("EIA") website for the proposition that Connecticut residents pay the 25th least amount per person for energy.

a. Please confirm that the information to which the Company cited in its testimony is the total energy expenditures per capita in 2023.

b. Please confirm that the EIA website to which the testimony cites shows at https://www.eia.gov/states/CT/rankings#series/225 that Connecticut had the sixth highest average residential retail electric price in 2025:



OCC-120. (CONTROLLABLE AVERAGE CALL HANDLE TIME – HOLD DURATION) Please refer to CLP-Customer-1, p. 37-38. Does the average hold duration include the total hold time during the call (i.e., the time before the CSR begins the call and the time a customer is placed on hold during the call)?

OCC-121. (CONTROLLABLE AVERAGE CALL HANDLE TIME) Please refer to CLP-Customer-1, p. 38.

a. Is the Company proposing that calls should last an average of 76 seconds total?
b. If yes to (a), does this include the time spent obtaining the account and contact information from the customer?
c. If yes to (a), does this include all types of calls (i.e., the average call handle times for *all* types of calls should be 76 seconds total)?

OCC-122. (POST TRANSACTION SURVEY) Please refer to CLP-Customer-1, p. 38-39. Please explain how a customer can assess the CSR's knowledge in the call and/or how the customer knows if the CSR provided the correct information.

OCC-123. (STORM) Please provide all weather modeling (from DHMAS, University of Connecticut, and/or all others) provided to the Company regarding the July 4, 2026, storm.

OCC-124. (STORM STAFFING) Please provide an unlocked Excel spreadsheet showing for storms from 2020 to the present: each storm, the event level, the number of outage events, the number of customer outages, the number of external line crews retained for the event, the number of internal line crews working on the event, the maximum number of line crews the Event Level Matrix indicates for that level storm, the total cost, and the average restoration time per customer.

OCC-125. (TVR) Please refer to Exhibit CLP-Rates-1, p. 12.

a. Please confirm that the Company's proposed time-varying rates are opt-in.
b. If the Company's currently proposed time-varying rates are opt-in, please explain how and when the Company intends to comply with Public Act 25-173, Section 20, which requires electric distribution companies to file an application for opt-out time varying rates not later than October 1, 2027.

OCC-126. (CUSTOMER DISTRIBUTION) Please provide the Company's current number of customers and percentage distribution of customers by rate class.

OCC-127. (DATA PRIVACY) Please indicate all costs and describe all system changes necessary if customer account information were subject to the data privacy rules of General Statutes § 36a-701b (i.e., if utility account information were included within the definition of "personal information" in § 36a-701b(a)).

OCC-128. (Cybersecurity) Does the company have a cybersecurity policy or framework document that outlines priorities and standards for cybersecurity? If so, please provide it.

OCC-129. (Cybersecurity) Please provide the two questionnaires mention on page 35 of Exhibit CLP-AMI-2 (Corporate Information Security Risk Assessment Questionnaire ("CISRAQ") and the due diligence questionnaire ("DDQ")). In addition, please provide information - including copies of any guidelines, manuals, or standards - on how the Company assess these questionnaires once complete, and ranks or decides if a third party's cybersecurity practices meet Company standards.

OCC-130. (Cybersecurity) Once Eversource gives customer data to a third party, does it conduct any regularly occurring follow up or diligence to ensure that, over time, data management standards are upheld? If yes, please provide all written policies and procedures that govern.

OCC-131. (Cybersecurity) Please provide details on the Company's cybersecurity monitoring center, including staffing levels, organization chart, background of staff and their experience in cybersecurity, documented strategies to structure the monitoring center's work, and guidelines for responding to alerts originating from the automated monitoring system.

OCC-132. (Cybersecurity) The cybersecurity section of Exhibit CLP-AMI-2 on pages 34-35 considers only cybersecurity issues related to customer data and privacy. Please provide information on if and how the company plans for and addresses cybersecurity threats outside of the individual data collection and data privacy space, including but not limited to operational security and assessment of third party companies.

OCC-133. (IT Capital Expenses) Exhibit CLP-ADDITIONS-1, page 66 of 81, provides one, brief sentence describing information technology projects that are funded through capital investment. Please provide more details, by identifying each capital project included in the Company's information technology investment category since its last rate case. For each project, provide:

a. A description of the project;
b. The purpose and business justification;
c. The date the project commenced and, if applicable, was placed into service;
d. The total estimated and actual project cost;
e. The amount currently included in rate base;
f. Whether the project is complete or ongoing; and

g. The benefit, including but not limited to anticipated and realized customer benefits, operational benefits, cost savings, reliability improvements, cybersecurity improvements, or regulatory compliance benefits.

OCC-134. (IT Capital Expenses) Please explain the criteria used by the Company to determine whether an information technology expenditure is capitalized rather than expensed.

OCC-135. (IT) Please provide the IT strategy mentioned on page 15 of Exhibit CLP-Additions-10A.

OCC-136. (COMPLAINTS) In the test year, how many and what percentage of customer complaints were resolved in one call/contact?

OCC-137. (DER PIM) Please refer to Exhibit CLP-Customer-1, p . 35. Please list and explain all components included in the pre-construction and post-construction milestones.

OCC-138. (AVERAGE DISCOUNT RATE ENROLLMENT PIM) Please refer to Exhibit CLP-Customer-1, p. 40. Does the PIM include the time required to move customers from one LIDR tier to another or only the time to initially enroll customers on LIDR?

OCC-139. (FEE FREE) Please refer to Exhibit CLP-Customer-1, p. 49-51. Please provide the current contract with all addendums in effect with the Company's fee free vendor.

OCC-140. (FEE FREE) Please indicate for each year from 2020 through 2025 the total annual number of fee free transactions.

OCC-141. (FEE FREE) Please explain why the Company projects an approximately $740,000 annual increase in the costs associated with the fee free program (approximately $740,000-$98,000 normalization = $642,000).

Respectfully submitted,

STATE OF CONNECTICUT
OFFICE OF CONSUMER COUNSEL

CLAIRE E. COLEMAN
CONSUMER COUNSEL

By: /s/ Kimberly White

Kimberly White
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New Britain, CT 06051
860.827.2695

CERTIFICATE OF SERVICE

I do hereby certify that on this day the foregoing document was filed with the Public Utilities Regulatory Authority, and copies thereof were served upon each person designated on the official service list in this proceeding in accordance with R.C.S.A. § 16-1-15.

Dated at New Britain, Connecticut this 28th day of July, 2026.

By: /s/ Kimberly White

Kimberly White
Commissioner of the Superior Court