			Attempts to Collect									
				Mailing		Field Visits				Third Party Collections		
Account	Age of Debt	Circumstances that Resulted in Delinquency	Attorney Fees	# Letters Sent	Mailing Costs	# of Visits*	Terminations*	Reconnections**	Field Costs	Date Referred to Collection Agency	Payments made to Collection Agency	Collection Agency Costs
Residential 1	October 2022	Bankruptcy	$0	37	$ 30.34	7	1	0	$ 315	N/A Bankruptcy	$0	$0
Residential 2	March 2012	Life Threatening Medical Protection / Financial Hardship/Legal	$0	114	$ 93.48	0	0	0	$ -	February 2025	$0	$0
Residential 3	March 2011	Life Threatening Medical Protection / Financial Hardship/Legal	$0	129	$ 105.78	0	0	0	$ -	March 2023	$0	$0
Residential 4	February 2020	Broken Payment Arrangements / Meter Access (Pole Cut 09/2024)	$0	87	$ 71.34	19	2	1	$ 903	January 2025	$0	$0
Residential 5	March 2011	Life Threatening Medical Protection / Financial Hardship/Legal	$0	128	$ 104.96	3	0	0	$ 135	February 2024	$0	$0
Residential 6	March 2013	Financial Hardship / Yearly on MPP BBP	$0	38	$ 31.16	2	1	0	$ 90	May 2023	$0	$0
Residential 7	August 2012	Life Threatening Medical Protection / Financial Hardship/Legal	$97	52	$ 42.64	2	1	0	$ 90	February 2025	$0	$0
Residential 8	September 2010	Life Threatening Medical Protection / Financial Hardship/Legal	$44	44	$ 36.08	0	0	0	$ -	December 2025	$0	$0
Residential 9	October 2011	Life Threatening Medical Protection / Financial Hardship/Legal	$2,184	22	$ 18.04	1	0	0	$ 45	September 2025	$0	$0
Residential 10	October 2019	Owners Meter /Legal	$0	2	$ 1.64	1	1	0	$ 45	February 2025	$0	$0
Commercial 1	April 2020	Unable to Access Meter	$0	111	$ 91.02	5	1	0	$ 225	Novemeber 2025	$0	$0
Commercial 2	September 2022	Bankruptcy	$0	0	$ -	0	0	0	$ -	N/A Bankruptcy	$0	$0
Commercial 3	September 2023	Bankruptcy	$0	0	$ -	0	0	0	$ -	N/A Bankruptcy	$0	$0
Commercial 4	September 2024	Bankruptcy	$0	0	$ -	0	0	0	$ -	N/A Bankruptcy	$0	$0
Commercial 5	April 2024	Hospital / Bankruptcy	$0	0	$ -	0	0	0	$ -	February 2025	$0	$0
Commercial 6	April 2025	Hospital / Bankruptcy	$0	0	$ -	0	0	0	$ -	February 2026	$0	$0
Commercial 7	June 2018	Unable to Access Meter	$0	34	$ 27.88	17	1	0	$ 765	March 2025	$0	$0
Commercial 8	February 2018	Nursing Home / Legal	$0	18	$ 14.76	0	0	0	$ -	June 2025	$0	$0
Commercial 9	February 2024	Unable to Access Meter	$0	12	$ 9.84	1	1	0	$ 45	March 2025	$0	$0
Commercial 10	July 2025	Large Bills, not eligbile for disconnect before service ended	$0	3	$ 2.46	0	0	0	$ -	December 2025	$0	$0

*As a proxy over the extended period of time that these field visits occur, to calculate approximate field costs per customer the Company used - an average cost of a typical residential electic meter of $45 per field termination/attempt.

** As a proxy over the extended period of time that these field visits occur, to calculate approximate field costs per customer the Company used its' current electric reconnect fee of $48.