Date Filed: August 20, 2026

Witness: Jessica B. Cain and Daniel M. Traynor
Request from: Office of Education, Outreach, and Enforcement

Question:

(UNCOLLECTIBLES) Exhibit CLP-REVREQ-2, Schedule G-2.18, Uncollectible Data. For each residential and commercial account listed, provide the age of the debt, describe the circumstances that resulted in the delinquency, and the Company's attempts to collect the amount owed. Further provide the collection costs associated with each account listed (i.e., attorney fees, mailing costs, interest, and collection agencies).

Response:

Please refer to EOE-108, Attachment 1, for the requested information for both residential and commercial customers from Schedule G-2.18 that includes the age of debt, circumstances that resulted in delinquency, and the attempts to collect. The attempts to collect are further broken out into the following:

- Letters sent with any known attorney fees and mailing costs;
- Field Visits with number of visits for termination or reconnection and the costs of disconnect; and
- Third Party Collections including date referred to the collection agency, customer payments received by the agency, and any collection agency costs.

Additionally, the Company provides the collections costs associated with each account.