Date Filed: October 19, 2026

Witness: David L. Gladey, Steven Lamontagne, Leanne M. Landry and Jeffrey D. Turano
Request from: Office of Consumer Counsel

Question:

Customer Advances. Refer to the response to OCC-270, Attachment 2.

a. Are the balances shown held in a restricted account? Describe in detail where these customer advances are held until offset to plant in service, forfeited or refunded.
b. Identify the portion of the balances shown that are letters of credit and not actual cash deposits.
c. Provide a copy of or link to the NB-12 policy.

Response:

a. Cash received from customers as part of their customer advances on NB-12 projects are held in a general purpose cash account (131.010) for use by the Company. A specific liability account (252.010) tracks the advance received until it is forfeited or refunded based on specific customer agreement milestones.

b. All amounts presented in OCC-270, Attachment 2, are cash balances.

c. Please refer to Exhibit CLP-ADDITIONS-13 for copies of CL&P's New Business policies.