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August 5, 2026

Public Utilities Regulatory Authority
Ten Franklin Square
New Britain, Connecticut 06051

Re: Docket No. 26-05-10 – Application of CL&P dba Eversource Energy to Amend its Rate Schedule

Dear Commissioners:

The Office of Consumer Counsel ("OCC") respectfully submits to the Public Utilities Regulatory Authority this comment on Motion No. 25, submitted by Eversource Energy ("Eversource") on August 4, 2026. In the Motion, Eversource provides its revised Customer Notice regarding its requested rate increase. Eversource states in its Motion, "[C]hanges will be further emphasized through final formatting, callout boxes, and other design elements that will be incorporated into the Customer Notice once the text of the notice is finalized with public comment hearing dates." OCC cannot comment on these design elements without seeing them, but reemphasizes its request that the Notice contain a text box or some other visually separated item at the top of the Notice that provides customers with only the amount (percentage and dollars) of the requested rate increase, the public comment hearing dates and locations, and the public comment process. *See* Docket No. 26-03-15, Ruling on Motion No. 15 and OCC Comment on Motion No. 15. At present, part of these items are in a paragraph on the first page and part are in a paragraph on the second page. Dense text might be difficult for customers to digest, particularly dense text in which the most important items are at the beginning and end of the document.

OCC thanks the Authority for considering this comment.

Respectfully submitted,
STATE OF CONNECTICUT
OFFICE OF CONSUMER COUNSEL

CLAIRE E. COLEMAN
CONSUMER COUNSEL

By: /s/ Kimberly White
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CERTIFICATE OF SERVICE

I do hereby certify that on this day the foregoing document was filed with the Public Utilities Regulatory Authority, and copies thereof were served upon each person designated on the official service list in this proceeding in accordance with R.C.S.A. § 16-1-15.

Dated at New Britain, Connecticut this 5th day of August, 2026.

/s/Kimberly White
Commissioner of the Superior Court