Date Filed: September 01, 2026

Witness: Brendan J. O'Brien, Garrett J. Murray and Erin M. Travassos
Request from: Office of Consumer Counsel

Question:

Temporary Help. Provide the amount of temporary help expense (direct and allocated) for each of the years 2021, 2022, 2023, 2024, 2025 and the amount included in rate year. The information requested is for the temporary help expenses incurred by the company to supplement its employee workforce, rather than services it always retains contractors for (e.g., janitorial, landscaping, etc.)

Response:

The Company interprets "Temporary Help" to mean short-term temporary staffing hired through staffing agencies. During the period requested, the Company had two outside vendor companies that acted as staffing agencies, Randstad and Allegis Global Solutions. Please refer to OCC-359, Attachment 1, for the temporary staffing expense for each year 2021 through 2025 and the Rate Year.