EVERSOURCE

Eversource Customer Service
P.O. Box 270
Hartford CT 06141-0270
Eversource.com

August 12, 2026

xxxxxxxxxxxxxx
xxxxxxxxxxxxxx
xxxxxxxxxxxxxx xx xxxxx xxxx

RE: Payment Arrangement for Multi-Month Bill
Account: xxxxxxxxxxx

Dear Valued Customer:

We recently experienced a problem with our billing process that is now corrected. During this time, there was a delay in issuing your bill. To account for the delay, your most recent bill reflects energy use and charges for more than one month.

You may choose to make a one-time payment for this bill, or you may enroll in a payment plan to pay your bill in installments.

The payment plan included with this letter enables you to pay your bill over time with no late fees, as long as your payments are made on the schedule provided, below. If you choose to accept this payment plan, your bill will show "Account Balance" and "Scheduled Payment Now Due" instead of "Total Amount Now Due." The "Scheduled Payment Now Due" is your installment payment.

The payment schedule provided applies to the charges for the months you did not receive a bill and does not apply to future charges. The "Scheduled Payment Now Due" on your bill will include your installment amount and your current bill. Please save this notice, as it provides the information you will need to stay on schedule with your account payments. These payments must be made on time each month to avoid a delinquency on your account. If payment is not received on time, immediate payment of the full amount owed may be required.

If you are enrolled in Auto Pay and would like to accept this payment plan, please contact us to temporarily remove Auto Pay from your account. Upon fulfillment of the payment plan, please contact us to re-enroll.

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Payment Amount	Date	Payment Amount	Date
$1.00	08-12-2026		

Stay connected with us. Visit Eversource.com, check out our mobile app or follow our social media channels on Facebook, Instagram and X. We're proud to provide safe, reliable, and sustainable energy to your neighborhood every day.

Sincerely,

Eversource
Customer Service