CL&P Credit Average Speed of Answer (ASA)

Year	Month	ASA (seconds)
2017	January	96
2017	February	55
2017	March	43
2017	April	61
2017	May	130
2017	June	69
2017	July	24
2017	August	42
2017	September	125
2017	October	119
2017	November	219
2017	December	162
2018	January	483
2018	February	375
2018	March	132
2018	April	220
2018	May	287
2018	June	201
2018	July	117
2018	August	430
2018	September	671
2018	October	347
2018	November	148
2018	December	44
2019	January	54
2019	February	96
2019	March	92
2019	April	256
2019	May	136
2019	June	60
2019	July	74
2019	August	66
2019	September	67
2019	October	65
2019	November	64
2019	December	44

2020	January	49
2020	February	55
2020	March	71
2020	April	30
2020	May	37
2020	June	75
2020	July	74
2020	August	100
2020	September	49
2020	October	26
2020	November	53
2020	December	50
2021	January	37
2021	February	18
2021	March	18
2021	April	47
2021	May	66
2021	June	23
2021	July	12
2021	August	12
2021	September	59
2021	October	47
2021	November	123
2021	December	175
2022	January	332
2022	February	151
2022	March	136
2022	April	104
2022	May	73
2022	June	70
2022	July	141
2022	August	91
2022	September	111
2022	October	177
2022	November	171
2022	December	73
2023	January	103
2023	February	155

2023	March	259
2023	April	151
2023	May	281
2023	June	93
2023	July	135
2023	August	270
2023	September	361
2023	October	286
2023	November	332
2023	December	178
2024	January	503
2024	February	954
2024	March	583
2024	April	167
2024	May	45
2024	June	47
2024	July	190
2024	August	72
2024	September	26
2024	October	16
2024	November	11
2024	December	10
2025	January	105
2025	February	408
2025	March	387
2025	April	409
2025	May	650
2025	June	51
2025	July	28
2025	August	47
2025	September	541
2025	October	663
2025	November	331
2025	December	248
2026	January	490
2026	February	443
2026	March	423
2026	April	329

2026	May	449
2026	June	101
2026	July	32