		OCC-114 (a) - Number of customers that failed to make any payment that month			OCC-114 (b, c, d) - Matching Payment Program (MPP)				OCC-114 (b, c, d) - Flexible Payment Arrangement (FPA)				OCC-114 (b, c, d) - Not on a Flexible Payment Arrangement (FPA) or Matching Payment Program (MPP)*				OCC-114 (e)		OCC-114 (f)	OCC-114 (g)	OCC-114 (h)	OCC-453 (a)		OCC-453 (b)
Month / Year	LIDR Tier	On Matching Payment Program (MPP) OCC-453 (c.i)	On Flexible Payment Arrangement (FPA) OCC-453 (c.ii)	Not on a Payment Arrangement OCC-453 (c.iii)	(b) MPP - Number of customers who made a partial payment of the monthly required payment	(c) MPP - Mean % of the monthly required payment made	(c) MPP - Median % of the monthly required payment made	(d) MPP - Number of customers that made full payment of the required monthly amount	(b) FPA - Number of customers who made a partial payment of the monthly required payment	(c) FPA - Mean % of the monthly required payment made	(c) FPA - Median % of the monthly required payment made	(d) FPA - Number of customers that made full payment of the required monthly amount	(b) Not on FPA or MPP - Number of customers who made a partial payment of the monthly required payment	(c) Not on FPA or MPP - Mean % of the monthly required payment made	(c) Not on FPA or MPP - Median % of the monthly required payment made	(d) Not on FPA or MPP - Number of customers that made full payment of the required monthly amount	(e) Total arrearages at the beginning of the month	(e) Total arrearages at the end of the month	(f) Number of customers on MPP	(g) Number of customers on a Flexible Payment Arrangement	(h) Number of customers who had service terminated	(a.i) Total number of LIDR customers	(a.ii) Number of customers with life-threatening medical protection	(a.iii) Number of customers eligible for termination	Payment Made prior to Enrollment or after MPP Drop
Jul-25	Tier 1	2,214	476	4,121	225	66%	68%	1,441	120	49%	45%	893	2,848	50%	50%	13,874	$20,256,099	$19,874,175	4,180	1,489	212	25,719	532	595	509
Jul-25	Tier 2	2,306	568	7,355	164	61%	64%	1,343	125	38%	41%	924	5,249	51%	50%	30,222	$25,053,233	$24,866,122	4,396	1,607	290	48,829	1,199	752	583
Jul-25	Tier 3	5,235	1,772	10,422	373	63%	64%	2,680	307	36%	30%	1,847	6,310	49%	50%	22,042	$62,738,955	$62,700,333	9,483	3,926	611	52,183	1,628	1,466	1195
Jul-25	Tier 4	61	9	51	15	57%	65%	31	6	24%	14%	12	45	45%	41%	142	$638,106	$633,937	113	27	0	378	34	1	6
Jul-25	Tier 5	8,063	1,515	9,320	843	61%	63%	6,564	352	40%	38%	2,140	5,928	47%	50%	30,331	$82,014,812	$80,429,690	17,256	4,007	532	66,842	3,115	1,386	1,786
Aug-25	Tier 1	1,498	462	3,240	165	61%	57%	1,475	100	50%	50%	858	2,471	51%	51%	11,590	$16,395,160	$16,342,012	3,604	1,435	156	22,325	451	385	466
Aug-25	Tier 2	2,195	739	7,948	217	62%	64%	1,750	114	47%	49%	1,253	5,630	54%	53%	31,216	$25,579,597	$26,817,343	4,745	2,106	336	51,645	1,269	818	583
Aug-25	Tier 3	4,863	1,824	10,611	452	64%	68%	3,455	322	43%	47%	2,616	7,032	51%	51%	22,786	$64,152,114	$66,921,986	10,146	4,762	662	55,337	1,774	1,474	1,376
Aug-25	Tier 4	110	21	96	17	71%	79%	66	5	45%	41%	28	62	37%	34%	188	$1,250,219	$1,241,218	218	54	5	618	47	12	25
Aug-25	Tier 5	6,849	1,573	9,476	770	62%	63%	7,027	339	44%	46%	2,422	5,969	49%	50%	29,944	$78,606,858	$79,084,626	16,698	4,334	533	66,421	3,247	1,192	2,052
Sep-25	Tier 1	1,665	463	2,992	146	58%	56%	1,188	118	48%	50%	919	2,098	53%	55%	11,093	$16,360,401	$16,401,388	3,434	1,320	144	21,135	661	347	435
Sep-25	Tier 2	2,530	818	8,031	218	61%	66%	1,471	171	45%	48%	1,453	4,939	55%	57%	31,228	$27,100,313	$27,473,051	4,817	2,442	301	51,457	1,304	725	598
Sep-25	Tier 3	5,414	2,188	10,311	434	62%	65%	2,989	378	43%	42%	2,715	6,054	53%	55%	22,929	$65,001,625	$66,174,275	10,080	5,281	620	54,655	1,817	1,345	1,243
Sep-25	Tier 4	132	35	125	14	64%	65%	74	4	42%	41%	37	56	46%	49%	278	$1,510,659	$1,433,396	243	76	7	778	55	27	23
Sep-25	Tier 5	7,148	1,698	9,603	670	63%	67%	5,727	408	41%	40%	2,618	5,150	49%	51%	29,738	$76,074,799	$75,181,229	15,419	4,724	469	64,634	3,254	1,060	1,874
Oct-25	Tier 1	1,338	560	2,980	190	68%	75%	1,303	123	51%	50%	945	1,721	54%	54%	10,746	$16,281,360	$15,653,919	3,236	1,628	77	20,313	496	394	385
Oct-25	Tier 2	2,058	984	8,035	242	62%	67%	1,888	176	50%	50%	1,520	4,562	55%	54%	31,473	$27,689,955	$27,243,867	4,775	2,680	162	51,525	1,337	801	587
Oct-25	Tier 3	4,391	2,337	10,847	453	67%	72%	3,730	349	45%	46%	2,874	5,068	54%	54%	23,219	$64,512,185	$64,114,116	9,649	5,560	322	54,363	1,890	1,442	1,075
Oct-25	Tier 4	121	41	166	20	58%	56%	117	10	56%	61%	45	61	47%	47%	473	$1,691,448	$1,599,453	297	96	3	1,093	73	17	39
Oct-25	Tier 5	5,397	1,898	9,219	794	64%	71%	6,231	464	45%	48%	2,456	4,004	50%	51%	30,622	$72,262,986	$68,534,348	14,031	4,758	229	62,634	3,331	1,144	1,609
Nov-25	Tier 1	1,517	638	2,813	156	69%	69%	1,226	99	50%	50%	721	3,272	53%	55%	9,672	$13,409,419	$12,917,624	3,221	1,436	0	20,414	495	0	322
Nov-25	Tier 2	2,923	1,176	8,301	294	64%	67%	1,790	163	59%	58%	1,236	9,270	54%	51%	29,690	$25,723,819	$25,243,153	5,621	2,575	0	55,457	1,430	0	614
Nov-25	Tier 3	5,917	2,677	12,408	576	66%	70%	3,400	321	53%	50%	2,228	9,838	52%	50%	22,716	$60,938,946	$60,637,134	10,863	5,226	0	61,051	2,164	0	970
Nov-25	Tier 4	177	52	213	21	58%	50%	137	7	56%	62%	37	169	47%	48%	602	$1,787,757	$1,707,953	356	96	0	1,436	85	0	44
Nov-25	Tier 5	5,654	1,897	8,486	602	64%	68%	5,338	273	47%	48%	1,470	8,550	50%	50%	25,802	$58,086,640	$56,010,550	12,600	3,640	0	59,078	3,268	0	1,006
Dec-25	Tier 1	1,383	241	3,578	136	68%	72%	1,030	56	50%	50%	669	1,776	49%	49%	10,328	$12,444,954	$12,627,825	2,687	1,145	0	18,833	459	0	244
Dec-25	Tier 2	2,501	814	11,128	225	61%	63%	1,619	122	56%	59%	1,153	4,894	50%	50%	33,277	$24,599,734	$25,303,667	4,830	2,089	0	56,218	1,447	0	485
Dec-25	Tier 3	5,443	1,917	17,967	405	63%	67%	3,064	246	55%	50%	2,111	5,861	48%	49%	25,920	$63,244,913	$64,747,264	9,762	4,274	0	63,783	2,240	0	850
Dec-25	Tier 4	180	43	375	22	55%	51%	145	5	50%	56%	40	147	41%	39%	828	60%	$1,862,660	$1,929,219	376	88	0	1,814	103	0	28
Dec-25	Tier 5	4,781	1,132	11,733	464	64%	67%	4,346	170	55%	50%	1,218	4,102	45%	50%	25,776	$52,157,760	$52,696,531	10,500	2,520	0	54,631	3,084	0	909
Jan-26	Tier 1	1,756	237	3,706	105	69%	69%	861	55	50%	50%	639	2,344	47%	47%	10,211	$14,472,561	$15,524,463	3,065	931	0	20,257	456	0	343
Jan-26	Tier 2	3,445	510	10,537	192	63%	63%	1,412	103	58%	60%	1,087	5,964	49%	49%	33,593	$28,247,139	$30,425,210	5,755	1,700	0	57,549	1,443	0	706
Jan-26	Tier 3	6,956	1,087	18,019	363	64%	64%	2,723	188	54%	51%	2,040	7,286	46%	48%	26,623	$73,995,054	$78,150,179	11,267	3,315	0	66,509	2,257	0	1,275
Jan-26	Tier 4	262	28	505	17	63%	70%	154	5	76%	80%	41	296	38%	34%	938	$2,361,234	$2,557,783	471	74	0	2,244	114	0	38
Jan-26	Tier 5	4,851	563	11,865	383	67%	70%	3,679	115	49%	50%	1,147	5,484	43%	43%	24,137	$57,890,888	$60,769,496	9,729	1,825	0	53,040	3,033	0	816
Feb-26	Tier 1	1,383	241	3,578	136	68%	72%	1,030	56	50%	50%	669	3,213	51%	47%	10,218	$15,309,711	$16,917,749	2,739	979	0	20,728	461	0	222
Feb-26	Tier 2	2,542	408	9,761	253	63%	66%	1,683	90	68%	63%	1,136	8,522	48%	49%	33,273	$29,499,408	$32,718,844	4,972	1,634	0	58,162	1,420	0	494
Feb-26	Tier 3	5,175	909	17,556	441	62%	64%	2,977	163	60%	57%	2,043	10,347	45%	48%	26,797	$75,384,893	$81,265,325	9,518	3,115	0	67,102	2,224	0	925
Feb-26	Tier 4	219	24	610	25	62%	219	57	5	50%	58	29	473	35%	30%	1,091	54%	$3,095,990	$3,453,546	502	89	0	2,779	139	0	39
Feb-26	Tier 5	3,413	455	10,994	401	68%	73%	3,704	70	60%	55%	1,128	7,547	41%	40%	21,980	$55,919,197	$59,918,563	8,145	1,653	0	50,319	2,928	0	627
Mar-26	Tier 1	1,103	215	4,363	140	68%	69%	1,100	68	63%	57%	810	2,742	48%	48%	10,888	$17,723,250	$19,379,005	2,591	1,093	0	21,678	513	0	248
Mar-26	Tier 2	2,179	362	11,936	233	67%	70%	1,726	91	58%	59%	1,345	6,771	46%	49%	33,815	$33,411,751	$36,453,651	4,598	1,798	0	58,918	1,431	0	460
Mar-26	Tier 3	4,181	653	20,381	413	68%	73%	3,120	168	59%	58%	2,473	8,888	44%	47%	27,417	$80,670,634	$88,367,765	8,605	3,294	0	68,584	2,213	0	891
Mar-26	Tier 4	220	28	900	16	56%	234	11	6	61%	55%	92	457	34%	29%	1,190	54%	$3,878,555	$4,136,038	535	131	0	3,213	155	0	65
Mar-26	Tier 5	2,748	337	11,998	335	66%	73%	3,505	103	53%	50%	1,301	5,569	39%	38%	21,164	$57,110,843	$60,343,733	7,180	1,741	0	47,652	2,808	0	592
Apr-26	Tier 1	1,257	272	3,905	120	67%	70%	875	57	60%	58%	587	2,848	38%	38%	10,487	$19,477,639	$20,024,983	2,547	1,209	0	20,996	499	0	295
Apr-26	Tier 2	2,217	451	11,091	202	65%	68%	1,463	96	58%	54%	1,546	7,499	41%	43%	34,460	$37,705,104	$38,817,207	4,423	2,093	0	59,566	1,441	0	541
Apr-26	Tier 3	4,412	891	18,949	380	65%	67%	2,476	214	60%	60%	2,829	11,029	35%	33%	27,500	$91,288,162	$96,352,649	8,329	3,834	0	69,740	2,221	0	1,061
Apr-26	Tier 4	262	46	722	24	61%	63%	214	9	62%	61%	150	583	29%	22%	1,634	$4,789,187	$4,447,350	578	205	0	3,722	174	0	78
Apr-26	Tier 5	2,948	410	9,625	298	68%	74%	2,779	97	53%	50%	1,518	6,110	34%	29%	21,248	$59,436,130	$59,313,660	6,752	2,025	0	45,760	2,767	0	727
May-26	Tier 1	1,293	370	3,089	133	68%	69%	1,246	86	49%	50%	1,262	2,339	48%	50%	10,312	$19,226,493	$19,449,079	2,844	1,718	165	20,402	488	242	362
May-26	Tier 2	2,274	641	10,070	203	66%	69%	2,007	178	47%	50%	2,484	8,822	48%	50%	34,368	$38,633,741	$39,191,611	5,234	3,303	320	59,797	1,435	534	750
May-26	Tier 3	4,715	1,402	15,414	461	66%	69%	3,810	346	49%	50%	5,231	8,798	48%	49%	27,443	$93,706,206	$94,749,373	10,295	6,879	895	68,926	2,207	1,460	1,509
May-26	Tier 4	331	88	685	32	64%	70%	312	27	34%	27%	288	506	37%	34%	1,738	$5,044,070	$5,036,209	772	403	42	4,104	199	66	97
May-26	Tier 5	3,054	648	8,042	360	67%	71%	3,351	204	44%	50%	2,659	4,768	43%	46%	20,806	$57,073,032	$57,271,667	7,668	3,511	367	44,795	2,717	632	903
Jun-26	Tier 1	1,215	540	2,721	130	66%	70%	1,477	143	53%	50%	1,155	1,991	48%	49%	10,515	$18,305,175	$17,738,680	3,219	1,838	158	20,264	471	296	397
Jun-26	Tier 2	2,301	1,139	9,411	247	66%	72%	2,497	268	50%	50%	2,469	6,346	51%	50%	35,401	$39,465,010	$38,280,549	5,836	3,876	369	60,870	1,514	737	791
Jun-26	Tier 3	5,182	2,895	13,791	449	65%	68%	4,594	557	47%	50%	4,688	8,006	48%	49%	28,350	$93,507,258	$91,852,474	11,605	8,140	875	69,892	2,345	1,732	1,380
Jun-26	Tier 4	367	157	602	33	65%	71%	409	43	45%	46%	300	429	43%	43%	1,920	$5,438,192	$5,184,507	903	500	36	4,354	231	68	94
Jun-26	Tier 5	2,965	1,271	6,737	333	66%	69%	3,753	323	49%	50%	2,263	3,940	46%	48%	21,067	$54,676,960	$53,269,526	7,926	3,857	349	43,527	2,776	759	875
Jul-26	Tier 1	1,606	560	2,569	143	64%	66%	1,264	134	51%	50%	1,068	1,849	51%	50%	10,211	$16,834,919	$16,083,016	3,406	1,762	55	19,797	459	296	393
Jul-26	Tier 2	3,212	1,222	9,018	267	63%	67%	2,257	247	49%	50%	2,536	5,792	52%	50%	35,985	$37,633,798	$36,324,145	6,568	4,005	312	61,367	1,533	946	832
Jul-26	Tier 3	7,055	3,335	13,431	436	63%	67%	4,239	575	48%	50%	4,620	7,719	48%	50%	28,648	$91,715,559	$90,202,081	13,342	8,530	573	71,669	2,449	1,653	1,612
Jul-26	Tier 4	481	194	568	45	62%	61%	400	45	45%	50%	283	357	46%	47%	2,013	$5,672,684	$5,253,257	1,073	522	31	4,533	250	77	147
Jul-26	Tier 5	3,708	1,396	6,378	323	66%	71%	3,547	301	49%	50%	2,143	3,815	48%	50%	20,857	$52,490,870	$50,941,193	8,556	3,840	239	43,247	2,864	664	978

*For customers without an active FPA or MPP during the month, the amount required for a "full payment" is the full balance on the account during that month. This also excludes customers who made a payment, but who were not enrolled on MPP for the full month, or whose service was not active for the full month.