CUSTOMER LEGAL ADVOCACY SERVICES PROGRAM

CONNECTICUT VETERANS LEGAL CENTER INVOICE

Organization: Connecticut Veterans Legal Services

Contact Person: Alison Weir

Monthly Authorization:

Annual Authorization: $69,619.20

Applicable Public Service Company: Eversource, PO Box 270, Hartford, CT 06410

Date: July 22, 2025

To Whom It May Concern,

Please find attached the monthly invoices for April, May, and June under the Customer Legal Advocacy Services Program representing assistance by Attorneys Sarah Leone and Darren Pruslow to one customer regarding his arrearage with your company, including investigating his eligibility for the medical shutoff protection and enrollment in the Matching Payment Program. Our client had attempted to contact your company before coming to CVLC. Although the case is still open as we monitor his success in enrolling in these programs, we do not expect any additional billing in this case.

Total for this bill: $820.00

Should you have any questions, please do not hesitate to call me at (203) 903-2852 or email me at aweir@ctveteranslegal.org.

Future invoices will be mailed monthly.

Sincerely,

Alison M. Weir

Executive Director

Connecticut Legal Services
Advancing Justice

62 Washington Street, Middletown, CT 06457
Phone (860) 344-0447
Fax (860) 346-2938
Email PovertyLaw@ctlegal.org

Customer Legal Advocacy Services Program Invoice

Date: 7/25/2025

1. Provider Information
   a. Organization: Connecticut Legal Services
   b. Invoice Contact: Keith Boyce, Finance Director

2. Invoice
   a. Invoice for services provided between *4/1/2025 and 6/30/2025* is attached.

3. Signature of Authorized Representative
   a. I, Keith Boyce, am an authorized representative of Connecticut Legal Services and I swear the information provided in the attached invoice is true and accurate to the best of my knowledge.

Keith W Boyce



Finance Director
kboyce@ctlegal.org
860-975-3903

G:\KWB\Grant Reports\2024-2025\PURA\CLAS Invoice April 2025 - June 2025.docx

Service range	PURA Source Code	Client #	Services provided	Advocate	Hours	Hourly Rate	Amount	Client communicate with utility?	Outcome
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077039	opened file	Weaver, Lorelei	.30	$35.00	$10.50	unknown, client has yet to respond	no outcome to date
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077039	Emailed client re intake time.	Miller Hatcher, Kristen Noelle	.30	$400.00	$120.00		Client has not responded.
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077041	opened file	Weaver, Lorelei	.40	$35.00	$14.00	Bill in spouses name, mid divorce	no outcome to date
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077041	Spoke with client, advised on next steps, upon follow up clients service had been disconected. Informed client of options due to her limited income and her curent expenses and she chose to pursue things on her own as she did not agree wiith suggested strategy.	Miller Hatcher, Kristen Noelle	1.50	$400.00	$600.00		Client discontinued assistance, chose to pursue other options.
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077041	Consulted with Kristen re her option for client	Dillon, Matthew	.20	$375.00	$75.00		
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077100	Open Legal File and Physical File; Conflict Checks; Intake; emails with attorney	Medina, Migdalia	.70	$35.00	$24.50		
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077100	Client contacted CLS for assistance with her utility costs and ways to lower her payments. Discussed barriers due to medical conditions and confirmed they have appropriate medical protections. Reviewed paperwork re: Low Income Discount Rate, only receiving 10% discount. May be eligible for 50%. Requested documentation from client to support 50%. Now reviewing eligibility for new 5 tiered Low Income Discount Rate. Advised on application for CT Energy Assistance when application window opens.	Dillon, Matthew	2.30	$375.00	$862.50	No	No outcome to date.
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077254	Opened file at the attorneys request. Discussed file with Sam prior to opening.	Fraguada, Adeline	.30	$35.00	$10.50		
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077309	opened new file, assigned to advocate, created paper file.	Fraguada, Adeline	.20	$35.00	$7.00		
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077317	Client contacted CLS seeking assistance with an impending utility disconnection. Discussed outstanding balance, amount due, and client conversation with Eversource. Discussed potential for medical protection status—not eligible per doctor. Discussed barriers to work and advised on other potential sources of income. Advised on potential effect on housing subsidy. Advised client on paying the amount due to avoid disconnection and avoid re-connection fees.	Dillon, Matthew	1.00	$375.00	$375.00	Yes	No outcome to date. Client has not responded.
4/1/2025 - 6/30/2025	CLS PURA EVE-Eversource	2025-C011-0077317	opened file; supported attorney case work.	Medina, Migdalia	.70	$35.00	$24.50		
				Total			**$2,123.50**		

CONNECTICUT VETERANS LEGAL CENTER

CUSTOMER LEGAL ADVOCACY SERVICES PROGRAM

CONNECTICUT VETERANS LEGAL CENTER INVOICE

Organization: Connecticut Veterans Legal Services

Contact Person: Alison Weir

Monthly Authorization:

Annual Authorization: $69,619.20

Applicable Public Service Company: Eversource, PO Box 270, Hartford, CT 06410

Date: August 27, 2025

To Whom It May Concern,

Please find attached the monthly invoice for July under the Customer Legal Advocacy Services Program representing assistance by Attorney Sarah Leone to one customer regarding his arrearage with your company, including investigating his eligibility for the medical shutoff protection and enrollment in the Matching Payment Program. Our client had attempted to contact your company before coming to CVLC. This case is now closed.

Total for this bill: $200

Should you have any questions, please do not hesitate to call me at (203) 903-2852 or email me at aweir@ctveteranslegal.org.

Sincerely,

Alison M. Weir
Executive Director

Appendix B

STATE OF CONNECTICUT

PUBLIC UTILITIES REGULATORY AUTHORITY

CUSTOMER LEGAL ADVOCACY SERVICES PROGRAM: INVOICE TEMPLATE

Instructions:

A Provider may request reimbursement for the following services:

- Reviewing customer documents;
- Negotiating on behalf of a customer as their authorized representative;
- Reviewing, drafting, and sending correspondence or otherwise communicating with a public service company on behalf of a customer;
- Conducting legal research;
- Providing advice to customers; and/or
- Other reasonable services as determined by the Public Utilities Regulatory Authority that allow utility customers to attain participation in public service company programs.

A template for your use is provided below.

I. Provider Information

1. Organization Name Center for Children's Advocacy
2. Contact Person Bonnie B. Roswig
3. Monthly Authorization $17,943.95 (Eversource) + [redacted]
4. Annual Authorization $215,327.36 (Eversource) + [redacted]
5. Applicable Public Service Company Eversource
6. April 2025 Invoice Total: ~~$12,995~~ 10,350 (Eversource) + [redacted]
7. May 2025 Invoice Total: $9,602.50 (Eversource) 8,912.50
8. June 2025 Invoice Total: $4,197.50 (Eversource)

Total Invoice April-June 2025: [redacted]

Eversource April 2025

Date	Client Name	Need for/Description of Service	Communication with Utility	Outcome	Time Spent Attorney (hours)	Time Spent Paralegal (hours)	Hourly Rate Attorney and 15% overhead	Hourly Rate Paralegal and 15% overhead	Total Cost
4/9-4/11	[redacted]	Client intake; discussions with social worker; assistance with connecting for medical protection; follow up phone calls with client; outreach to medical provider; review of documents; email exchange with Eversource	Attempts	Medical Protection; Explained program options	2.5		$460	$230	$ 1,150.00
4/16/2025	[redacted]	Client intake; discussions; review of documents	Unclear	Information about programs	1.5		$460		$ 690.00
4/7-4/27	[redacted]	Intake, doc review; program explanation	No	Information about programs;	2	1	$460	$230	$ 1,150.00
4/29/4/30	[redacted]	Client intake; assistance with document	yes	Information about programs; information about accessing service	1.5	0.5	$460	$230	$ 805.00
4/23-4/27	[redacted]	Intake' review of documents; assistance with obtaining documents, uploading documents; emails to Eversource	No	Case outcome in May	2	1	$460	$230	$ 1,150.00
4/27-4/30	[redacted]	Initial intake; review od documents; assistance with identifying and uploading documents; discussions with client; Email exchange with Eversource	Does not remember	Hardship coding; information re: reconnection and program enrollment following reconnection after fire	2.5	1	$460	$230	$ 1,380.00

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4/28-4/30	[redacted]	Initial intake; review of documents; assistance with accessing documents calls with client; email to Eversource	Yes	Case outcome in May	1	2	$460	$230	$	920.00
4/14-4/29	[redacted]	Client intake; review of documents; assistance with forms; outreach to Eversource	Yes	Pending - case continued in May	2	0.75	$460	$230	$	1,092.50
4/10-4/30	[redacted]	Client intake; review of documents; assistance obtaining documents; communication with client re: programs and payment responsibilities	Dos not recall	Information about programs	2	2	$460	$230	$	1,380.00
4/29-4/30	[redacted]	Client intake; review of documents; client discussions; exchanges with Eversource	Could Not Obtain Info	LIDR; Hardship; confirming Medical Protection	2	0.75	$460	$230	$	1,092.50
4/16-4/30	[redacted]	Client intake; review of documents; exchange with Eversource; uploading documents; explaining program to client	Yes	Information about programs; appropriate LIDR rate	2	1	$460	$230	$	1,150.00
4/16/4/48	[redacted]	Client intake; review documents; outreach to Eversource; explanation of program/explaining Medical Protection	Yes	Explanation of program and payment obligation; explanation of Medical Protection	1.75	1	$460	$230	$	1,035.00
								Total Due:	$	12,995.00

$2,645.00
$10,350.00

Yankee Gas April 2025

Date	Client Name	Need for/Description of Service	Communication with Utility	Outcome	Time Spent Attorney (hours)	Time Spent Paralegal (hours)	Hourly Rate Attorney and 15% overhead	Hourly Rate Paralegal and 15% overhead	Total Cost
4/9/25 4/11/25	[redacted]	Assistance with medical protection; phone calls with social worker; phone calls client	attempts	Medical protection; explained program options	1		$460	$230	$ 460.00
								Total Due:	$ 460.00

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REDACTED

Eversource May 2025

Date	Client Name	Need for/Description of Service	Communication with Utility	Outcome	Time Spent Attorney (hours)	Time Spent Paralegal (hours)	Hourly Rate Attorney and 15% overhead	Hourly Rate Paralegal and 15% overhead	Total Cost
May 1-6	[redacted]	Payment Plan; shut off notice	Yes	Information re: programs confirmation re: no termination Flexible payment plan	2	1.5	$460	$230	$ 1,265.00
5/7/2025	[redacted]	Medical protection; entry to programs	No	Enrolled: Hardship, LIDR. Confirmed medical protection	1.5	0.5	$460	$230	$ 805.00
5/12/2025	[redacted]	Termination/Assistance with Medical Protection; info re: programs	Unknown	Medical protection; information about programs	1.5	1	$460	$230	$ 920.00
5/1/2025	[redacted]	Review of Eversource email client communication	Unknown	Information about programs; account status	0.5		$460	$230	$ 230.00
5/15/2025	[redacted]	Termination	Yes	Medical protection;	0.5	0.5	$460	$230	$ 345.00
5/13/2025	[redacted]	Bill too high		information about programs		0.5	$460	$230	$ 115.00
5/6/2025	[redacted]	Termination Notice	Yes	MPP;Harship; LIDR	0.5		$460	$230	$ 230.00
5/15/2025	[redacted]	Program Enrollment	No	Hardship; LIDR	1		$460	$230	$ 460.00
5/8/2025	[redacted]	Termination	Yes	Hardship; LIDR; MPP	2	0.25	$460	$230	$ 977.50
5/21/2025	[redacted]	Termination	Yes	Reinstatement, LIDR, MPP	2.5	3	$460	$230	$ 1,840.00
5/22/2025	[redacted]	Termination Notice	No	Avoid termination	1.5	0.5	$460	$230	$ 805.00
5/29/2025	[redacted]	termination Notice	Yes	Hardship; LIDR, MPP	2	0.5	$460	$230	$ 1,035.00
5/1/2025	[redacted]	Account/affordability info Assistance with payment	Yes	Information about programs; MPP	1.25		$460	$230	$ 575.00
								Total Due:	$ 9,602.50

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$8,912.50

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Eversource June 2025

Date	Client Name	Need for/Description of Service	Communication with Utility	Outcome	Time Spent Attorney (hours)	Time Spent Paralegal (hours)	Hourly Rate Attorney and 15% overhead	Hourly Rate Paralegal and 15% overhead	Total Cost
6/24/2025	[redacted]	Thinks he will be terminated	Yes	Hardship, LIDR	1	2.5	$460	$230	$ 1,035.00
6/29/2025	[redacted]	Termination	Yes	Hardship; MPP, lidr	2.5	0.25	$460	$230	$ 1,207.50
6/16/2025	[redacted]	Needs affordable payment	Yes	MPP	1.5	0.5	$460	$230	$ 805.00
6/9/2025	[redacted]	Termination concerns	Yes	Medical Protection,Hardship MPP, lidr	2	1	$460	$230	$ 1,150.00
								Total Due:	$ 4,197.50

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[redacted] Signature of Authorized Representative

I, Sarah Eagan, am an authorized representative of Center for Children's Advocacy. I have read Section 30 of Public Act 23-102[1], and I swear that the information provided in this document is true and accurate to the best of my knowledge.

Sarah Eagan (Signature) 7/30/25 (Date)

[1] Public Act 23-102 is available at: AN ACT STRENGTHENING PROTECTIONS FOR CONNECTICUT'S CONSUMERS OF ENERGY.

CONNECTICUT VETERANS LEGAL CENTER

CUSTOMER LEGAL ADVOCACY SERVICES PROGRAM

CONNECTICUT VETERANS LEGAL CENTER INVOICE

Organization: Connecticut Veterans Legal Services

Contact Person: Alison Weir

Monthly Authorization:

Annual Authorization: $69,619.20

Applicable Public Service Company: Eversource, PO Box 270, Hartford, CT 06410

Date: October 14, 2025

To Whom It May Concern,

Please find attached the invoices for August and September under the Customer Legal Advocacy Services Program representing assistance by Attorney Sarah Leone to one customer regarding his arrearage with your company, including enrolling him in the Matching Payment Program, closing that case. Following the enrollment, and the payment of his arrearage, the client's power was cut off, at which point Attorney Leone opened a new case to assist him with reconnecting his power. We expect the case to be closed this month

August Invoice: $40.00

September Invoice: $200.00

Total for this bill: $240.00d

Should you have any questions, please do not hesitate to call me at (203) 903-2852 or email me at aweir@ctveteranslegal.org.

Sincerely,

Alison M. Weir
Executive Director

Appendix B

STATE OF CONNECTICUT

PUBLIC UTILITIES REGULATORY AUTHORITY

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A template for your use is provided below.

I. Provider Information

1. Organization Name Center for Children's Advocacy
2. Contact Person Bonnie B. Roswig
3. Monthly Authorization $17,943.95
4. Annual Authorization $215,327.36
5. Applicable Public Service Company Eversource
6. July 2025 Invoice Total: ~~$6,704.50~~ 6,244.50
7. August 2025 Invoice Total: $2,070
8. September 2025 Invoice Total: $2,070

Total Invoice July-September 2025: ~~$10,844.50~~ 10,384.50