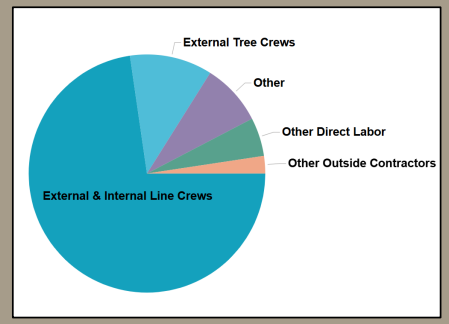
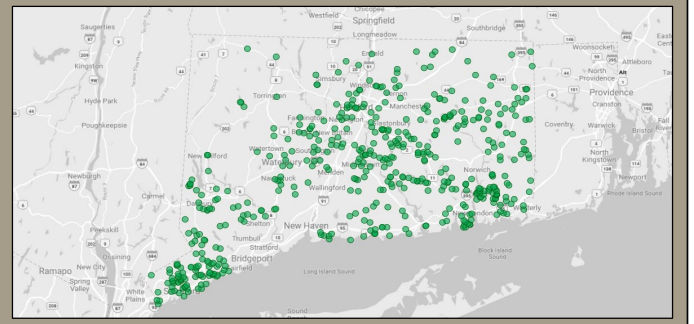
MS24C – Nor'Easter – Event Matrix Level 5 – February 13, 2024

Major Storm 24C mostly impacted the central and southern parts of Connecticut.

Storm Costs

Category	Amount
Internal & External Line Crews	$6,300,587
External Tree Crews	$977,720
Other Outside Contractors	$205,706
Other Direct Labor	$453,851
Other	$729,465
Storm Total*	$8,667,329

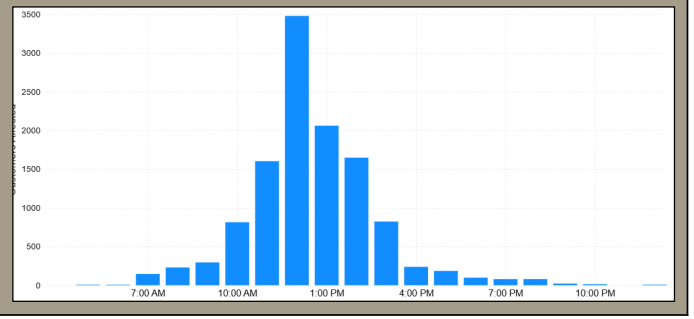




Storm Statistics

Outage Events	Non-Outage Events	Total Events	Total Customers	Cost Per Event
201	324	525	5,452	$16,509

Customer Restoration Curve



Event Level Matrix (ELM) Level 5

ELM Measure	Expectation	Actual
Trouble Spots	<3000	525
Line Resources	290 | 550	589

FPS Events

FPS Type	# of Events
FPS 1	1
FPS 2	44
FPS 3	58

*Amounts may not add due to rounding.

CL&P Storm Prudency

Storm Event:
February 13, 2024

Synopsis – Overview

A steadily moving low-pressure system to the south of New England finally (relative to this Winter) kept colder air to remain in-place and supported a swath of significant wet snowfall amounts primarily across south to central New England, with some areas, especially SE MA, experiencing near 6:1 snow:water ratios. This, combined with strong NNE winds due to tightened PG and modest low- level jet, resulted in significant impacts there.

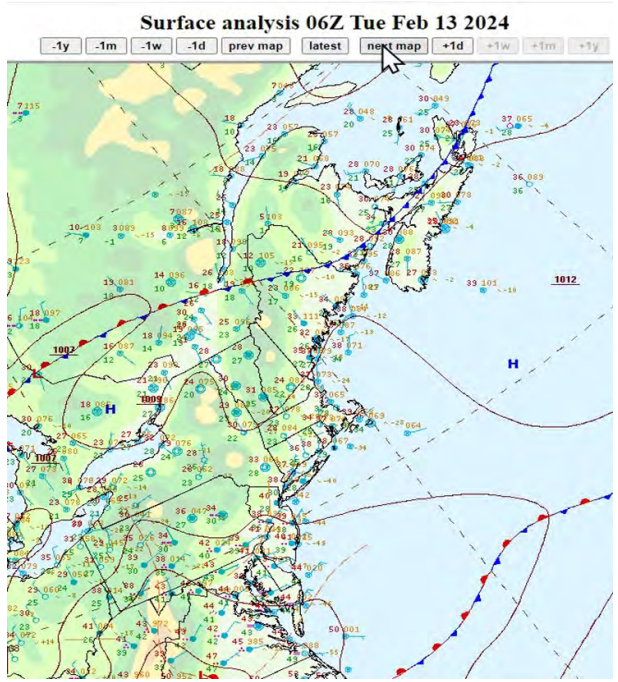
UtiliWeather®

D. Scerbo, Meteorologist

February 13th 2024 : Snow and Wind event

Observed Total # of Trouble Events for CT: 147

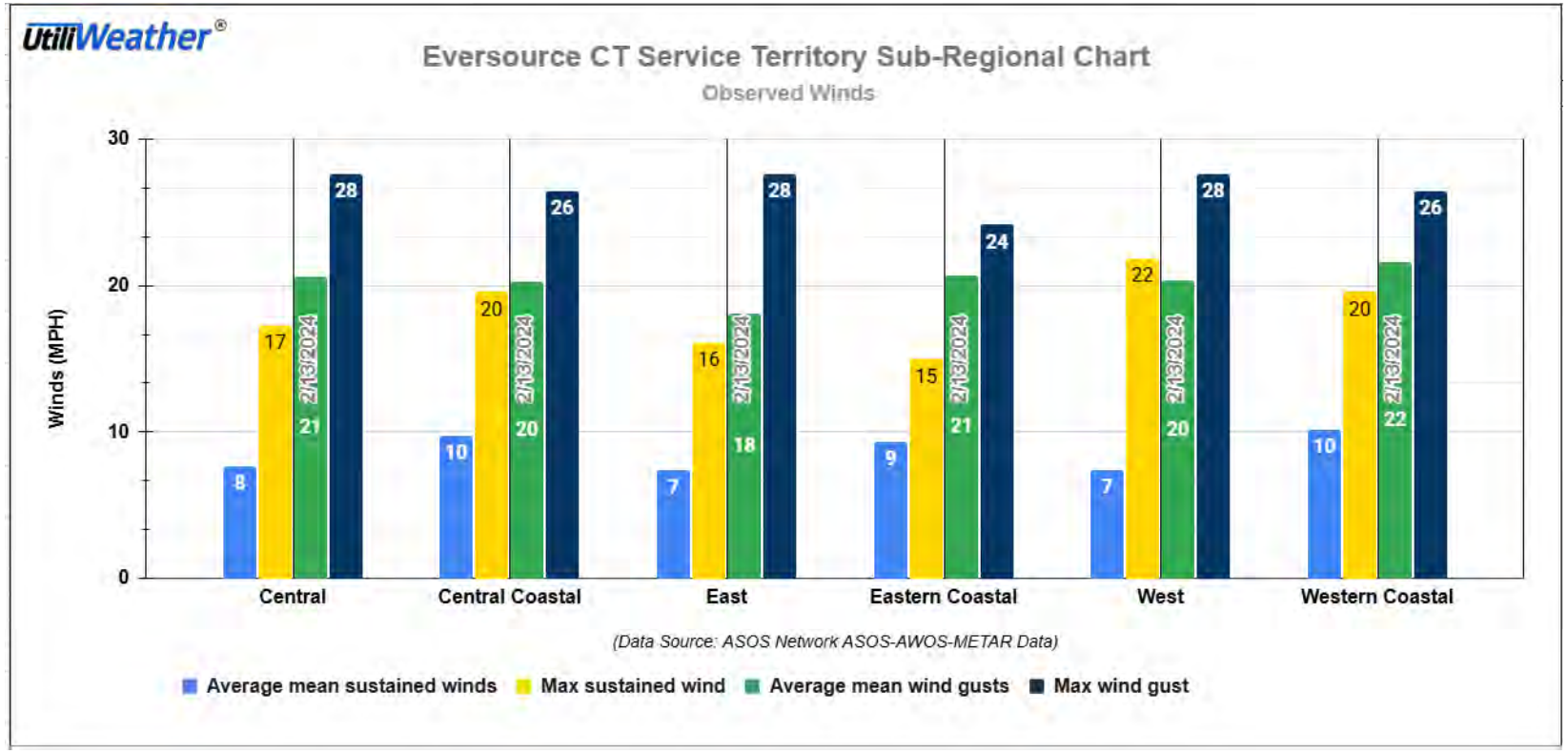
Storm Track (click on map)



Map ref: NWS WPC

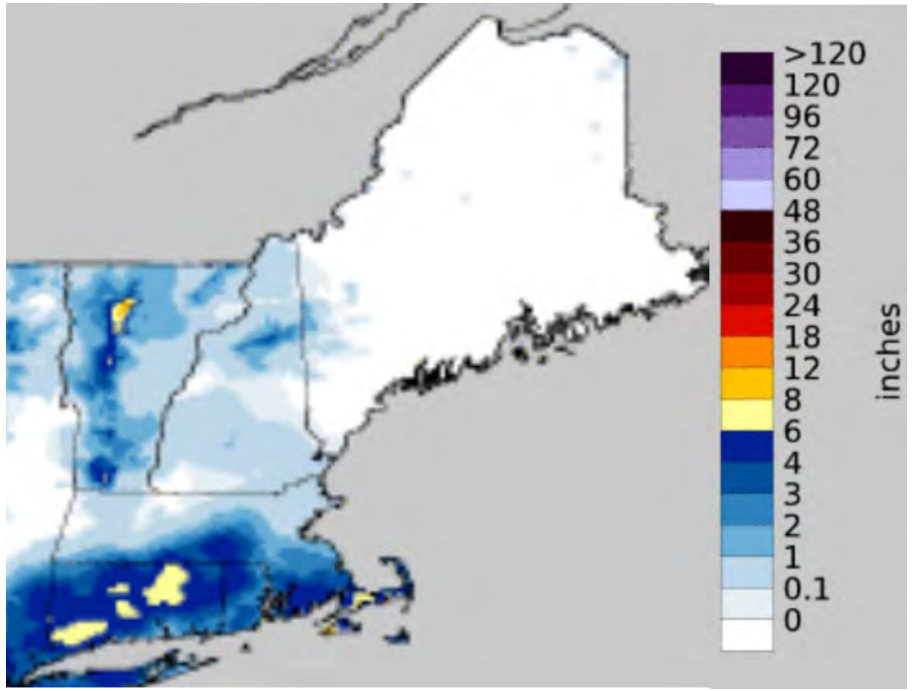
UtiliWeather®

February 13th 2024: Snow and Wind Event



UtiliWeather®

February 13th 2024: Snowfall



Map ref: NWS National Operational Hydrologic Remote Sensing Center

UtiliWeather®

NOAA Storm Events Database

NOAA NATIONAL CENTERS FOR ENVIRONMENTAL INFORMATION
NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Storm Events Database

Search Results for All Counties in Connecticut

All Available Event Types

Due to changes in the methods used by the NWS to spatially locate Waterspouts, please query by state (FL, TX, VA, etc) for Jan 1996 through Sep 2001. Beginning October 2001, please query by Marine Zone (N. Atlantic, S Atlantic, Gulf of Mexico, S Pacific, N. Pacific, Alaskan Waters, Hawaiian Waters, Great Lakes, etc) using the drop-down box for "State/Area".

13 events were reported on 02/13/2024

Summary Info:

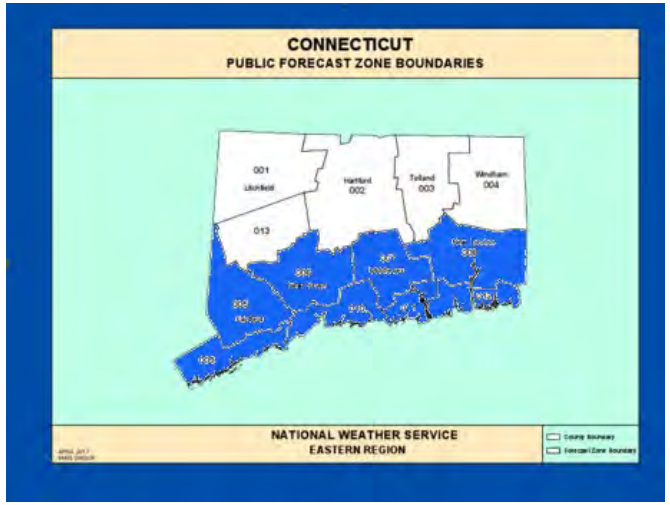
Number of County/Zone areas affected:	13
Number of Days with Event:	1
Number of Days with Event and Death:	0
Number of Days with Event and Death or Injury:	0
Number of Days with Event and Property Damage:	0
Number of Days with Event and Crop Damage:	0
Number of Event Types reported:	3

Location	County/Zone	St.	Date	Time	T.Z.	Type	Mag	Dth	Inj	PrD	CrD
Totals:								0	0	0.00K	0.00K
NORTHERN LITCHFIELD (ZON...	NORTHERN LITCHFIELD (ZON...	CT	02/13/2024	01:00	EST-5	Winter Weather		0	0	0.00K	0.00K
SOUTHERN LITCHFIELD (ZON...	SOUTHERN LITCHFIELD (ZON...	CT	02/13/2024	01:00	EST-5	Winter Storm		0	0	0.00K	0.00K
NORTHERN FAIRFIELD (ZONE)	NORTHERN FAIRFIELD (ZONE)	CT	02/13/2024	03:30	EST-5	Heavy Snow		0	0	0.00K	0.00K
HARTFORD (ZONE)	HARTFORD (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
NORTHERN MIDDLESEX (ZONE)	NORTHERN MIDDLESEX (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
SOUTHERN NEW HAVEN (ZONE)	SOUTHERN NEW HAVEN (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
NORTHERN NEW HAVEN (ZONE)	NORTHERN NEW HAVEN (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
SOUTHERN FAIRFIELD (ZONE)	SOUTHERN FAIRFIELD (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
SOUTHERN NEW LONDON (ZON...	SOUTHERN NEW LONDON (ZON...	CT	02/13/2024	04:00	EST-5	Winter Weather		0	0	0.00K	0.00K
NORTHERN NEW LONDON (ZON...	NORTHERN NEW LONDON (ZON...	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
SOUTHERN MIDDLESEX (ZONE)	SOUTHERN MIDDLESEX (ZONE)	CT	02/13/2024	04:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
TOLLAND (ZONE)	TOLLAND (ZONE)	CT	02/13/2024	05:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
WINDHAM (ZONE)	WINDHAM (ZONE)	CT	02/13/2024	05:00	EST-5	Heavy Snow		0	0	0.00K	0.00K
Totals:								0	0	0.00K	0.00K

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Area Forecast Discussion
National Weather Service New York NY
615 PM EST Mon Feb 12 2024

.OKX WATCHES/WARNINGS/ADVISORIES...
CT...**Winter Storm Warning** from 1 AM to 6 PM EST Tuesday for CTZ005>012.
Coastal Flood Advisory from 11 PM this evening to 2 AM EST Tuesday for CTZ009.
Coastal Flood Advisory from noon to 4 PM EST Tuesday for CTZ009-010.
Coastal Flood Advisory from 11 AM to 4 PM EST Tuesday for CTZ011-012.



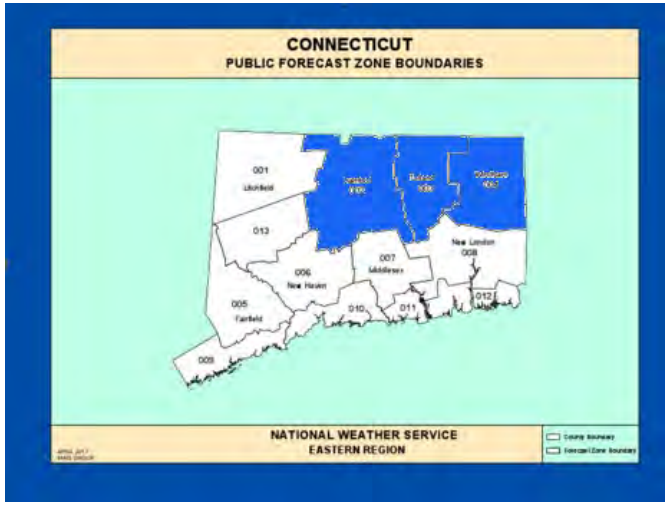
Winter Storm Warning
This product is when a winter storm is forecasted to produce heavy snow or significant ice accumulations. The criteria for this warning can vary from location to location.

UtiliWeather®

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Area Forecast Discussion
National Weather Service Boston/Norton MA
1243 PM EST Mon Feb 12 2024

BOX WATCHES/WARNINGS/ADVISORIES...
CT...**Winter Storm Warning** from 1 AM Tuesday to 1 AM EST Wednesday for CTZ002>004.



Winter Storm Warning
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UtiliWeather®

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Hazardous Weather Outlook
National Weather Service Albany NY
352 PM EST Mon Feb 12 2024

CTZ001-013
...**WINTER STORM WARNING** IN EFFECT FROM 1 AM TO 7 PM EST TUESDAY...



Winter Storm Warning
This product is when a winter storm is forecasted to produce heavy snow or significant ice accumulations. The criteria for this warning can vary from location to location.

UtiliWeather®

WINTER STORM BRIEFING FROM DESPP/DEMHS

2:00 PM – FEBRUARY 11, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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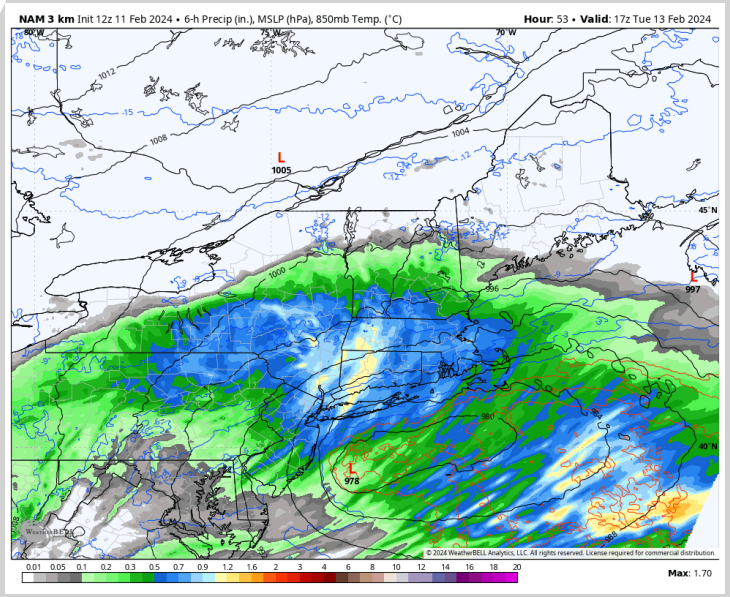
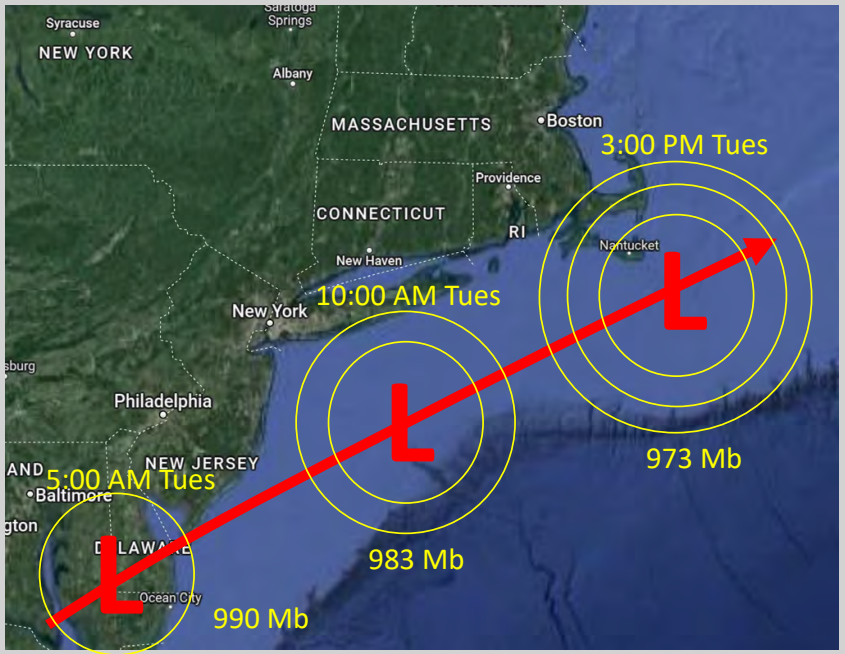
NOR'EASTER EXPECTED ON TUESDAY



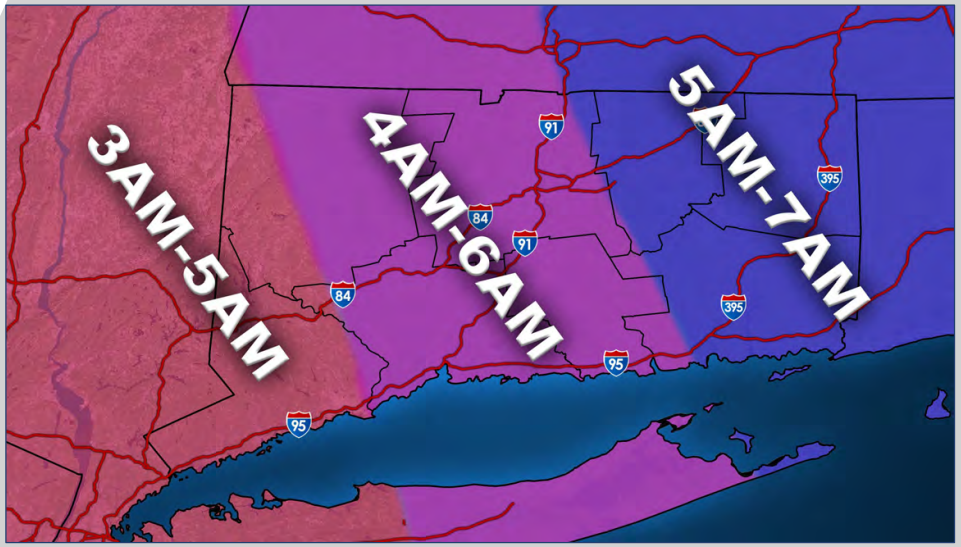
- The National Weather Service has issued Winter Storm Watches for most of the state away from the immediate coast.
- The European (ECMWF) and American (GFS & NAM) computer models have consistently forecasted that a strong low pressure system will track to the southeast of Connecticut on Tuesday.
- Moderate to heavy snow is expected with snowfall totals ranging from 3-14" south to north across much of Connecticut with higher totals possible where mesoscale convective banding is present.

FORECAST STORM TRACK



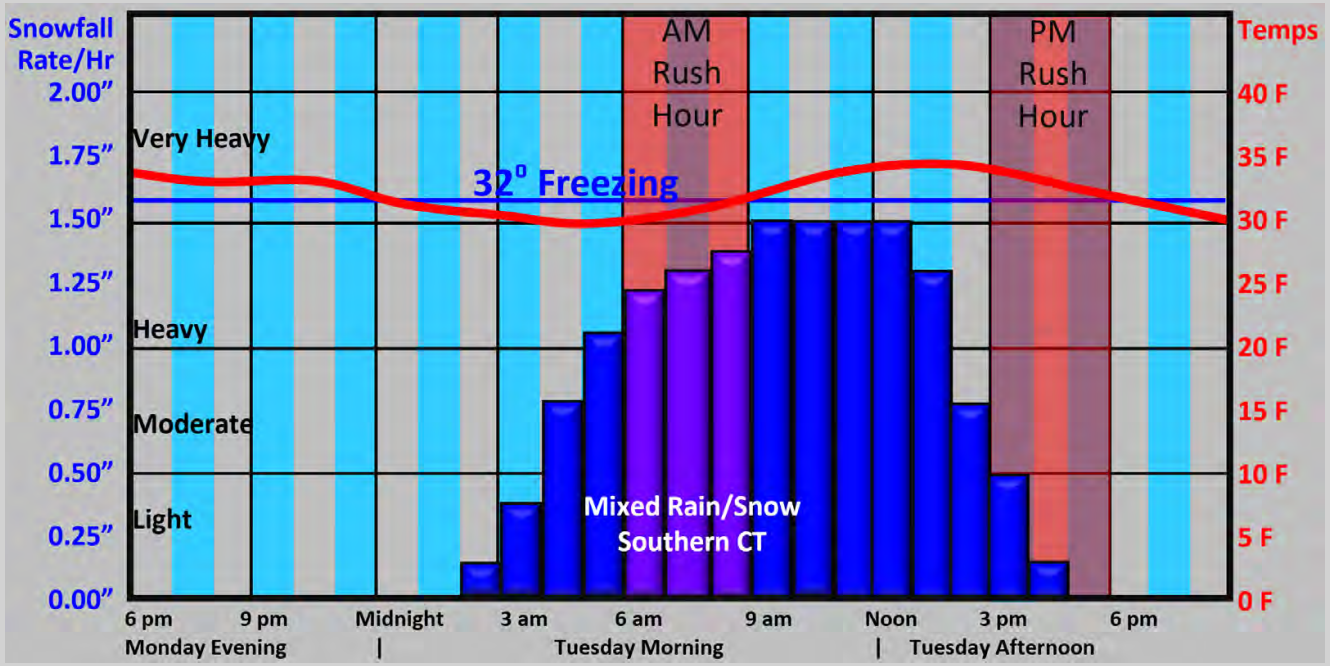
- As the center of low pressure tracks to the south of Connecticut it will rapidly intensify. The central pressure may drop as much as 24mb in a 24-hour period resulting in bombogenesis.
- The rapid intensification will result in strong gusty winds as the storm progresses.
- Minor to moderate coastal flooding is possible. The exact impact will depend on the timing of the storm vs. tides.

START OF SNOW TIMING

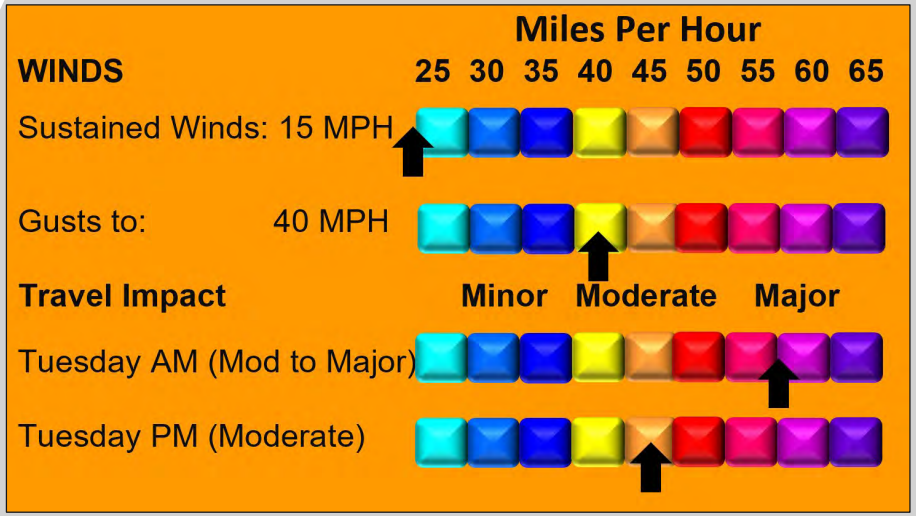


Snow and mixed precipitation is forecast to move into the state from southwest to northeast early Tuesday morning. The snow is forecast to quickly become heavy at times by 6:00 AM (see next slide) and continue into early Tuesday afternoon.

MAX SNOWFALL RATES AND TEMPERATURES

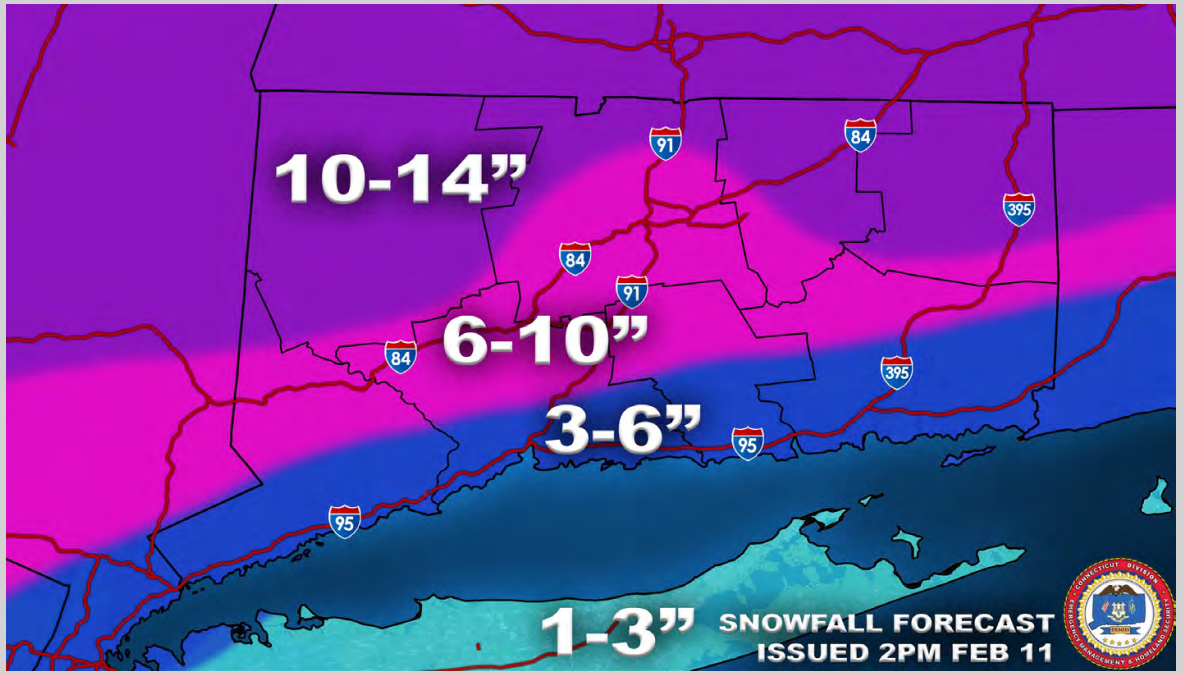


OVERALL STORM IMPACTS



- North winds are forecast to strengthen and gust to 40 MPH at times.
- Strong gusty winds coupled with moderate to heavy snow (1" – 2" per hour) are expected to have a major impact on travel Tuesday morning and a moderate impact Tuesday afternoon.
- Isolated power outages are also possible.

EXPECTED SNOWFALL FORECAST



NEXT UPDATE…

- There does remain some uncertainty on the exact track and intensity of this winter storm. Some additional changes in the forecast are likely as the storm approaches.
- DESPP / DEMHS will continue to closely monitor this approaching major winter storm.
- The next update will be sent out at 8:00 AM Monday morning.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

8:00 AM – FEBRUARY 12, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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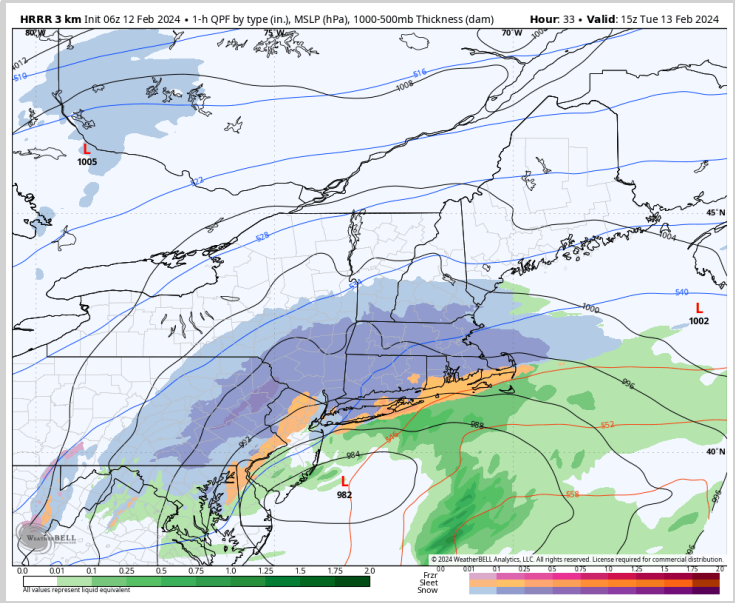
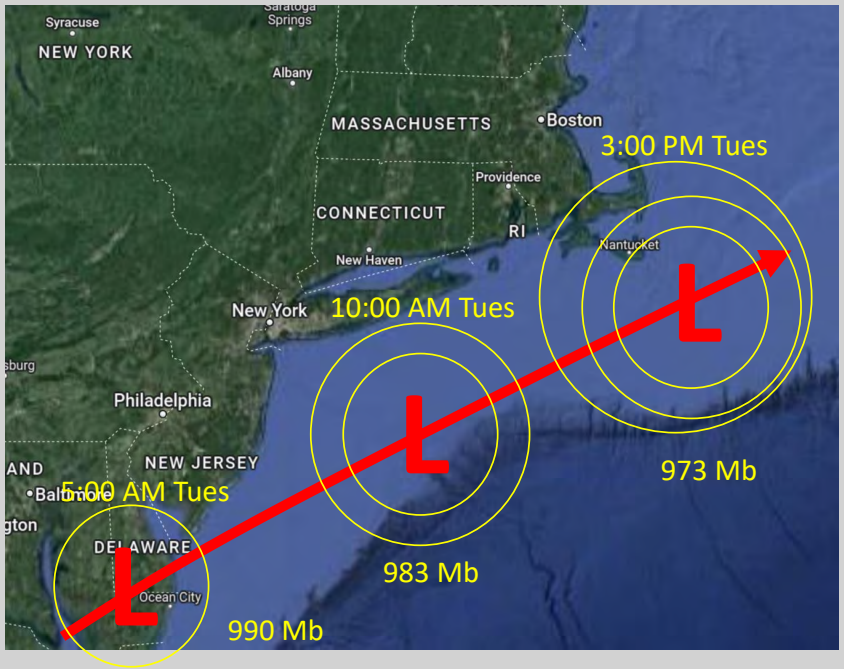
UPDATES SINCE LAST BRIEFING



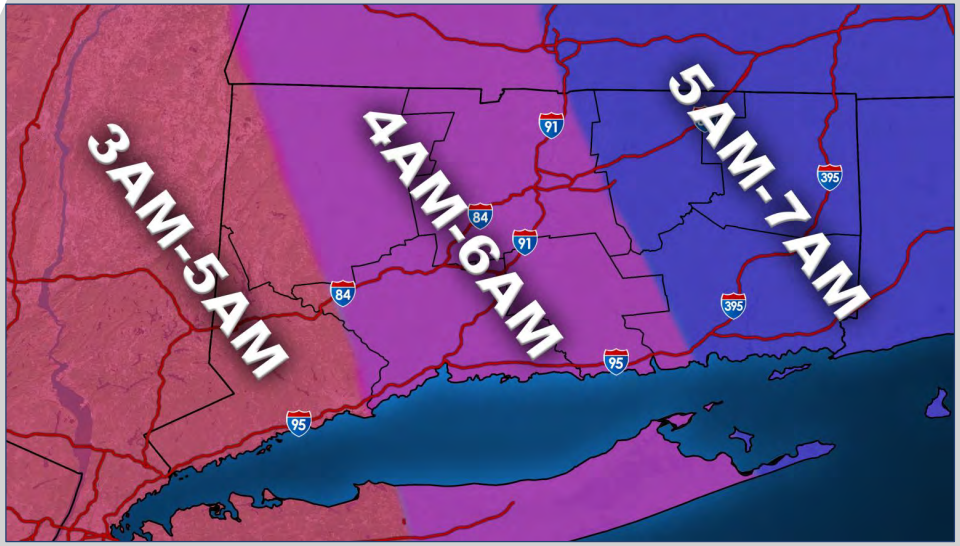
- Winter Storm Warnings are in effect for all of Connecticut now including the coastline.
- The track of the storm has shifted slightly to the south and also will be slightly stronger. This will result in more snow and less mixed precipitation along the shoreline.
- Moderate to heavy snow is expected with snowfall totals ranging from 6-14”. Snowfall rates could exceed 2” per hour at times during the height of the storm.

FORECAST STORM TRACK



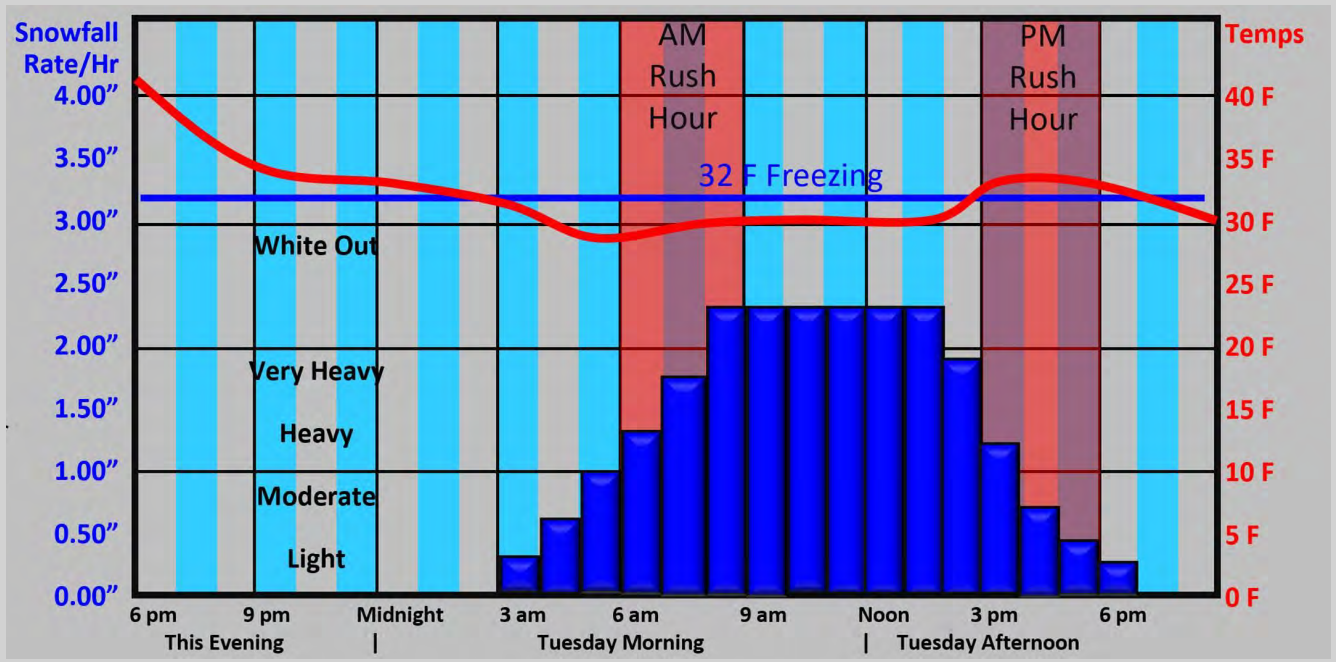
- As the center of low pressure tracks to the south of Connecticut it will rapidly intensify. The central pressure could drop as much as 24mb in a 24-hour period resulting in bombogenesis.
- The rapid intensification will result in strong gusty winds and the possibility of thundersnow.
- Minor to moderate coastal flooding is possible. The exact impact will depend on the timing of the storm vs. tides.

START OF SNOW TIMING

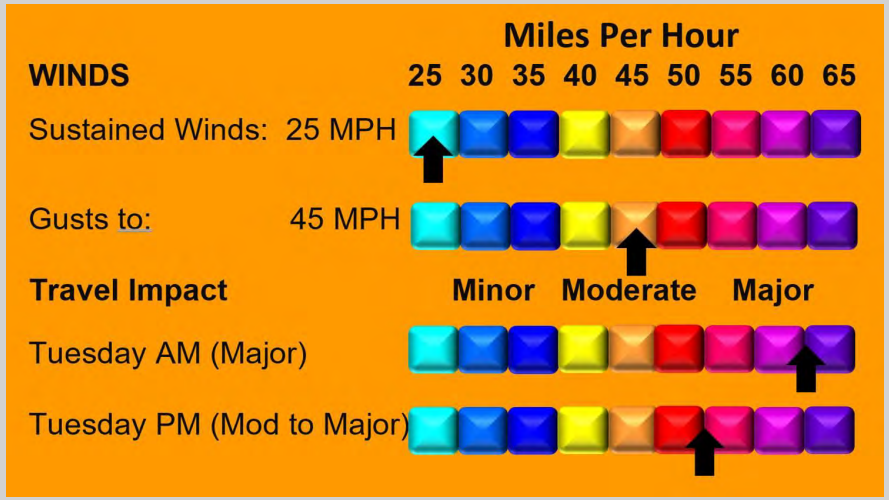


Snow and mixed precipitation is forecast to move into the state from southwest to northeast early Tuesday morning. The snow is forecast to quickly become heavy at times by 6:00 AM (see next slide) and continue into early Tuesday afternoon.

MAX SNOWFALL RATES AND TEMPERATURES

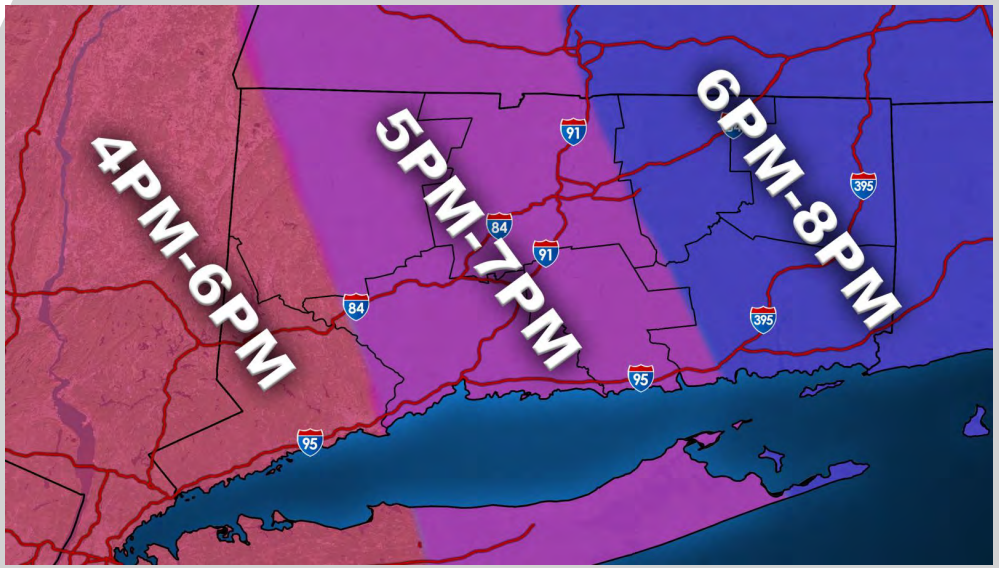


OVERALL STORM IMPACTS



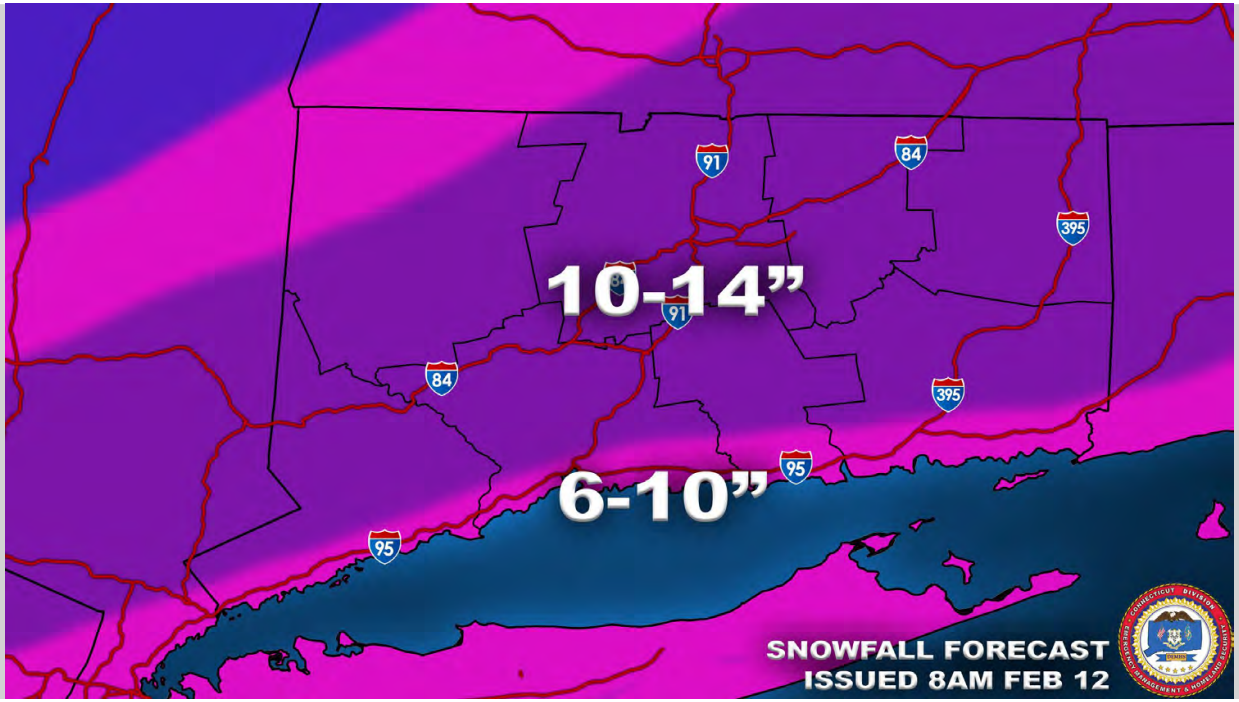
- North winds are forecast to strengthen and gust to 45 MPH at times.
- Strong gusty winds coupled with moderate to heavy snow (1" – 3" per hour) are expected to have a major impact on travel Tuesday morning and a moderate/major impact Tuesday afternoon.
- Isolated power outages are also possible.

END OF SNOW TIMING



Snow and mixed precipitation is forecast to move into the state from southwest to northeast early Tuesday morning. The snow is forecast to quickly become heavy at times by 6:00 AM (see next slide) and continue into early Tuesday afternoon.

EXPECTED SNOWFALL FORECAST



NEXT UPDATE…

- Computer model guidance is in good agreement and only minor changes to the forecast are expected.
- DESPP / DEMHS will continue to closely monitor this approaching major winter storm.
- The next update will be sent out at 2:00 PM this afternoon.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

2:00 PM – FEBRUARY 12, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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STATUS OF THE STATE EOC

- The State Emergency Operations Center is **Monitoring** the approaching major winter storm.

- All towns are encouraged to review their Local Emergency Operations Plans.

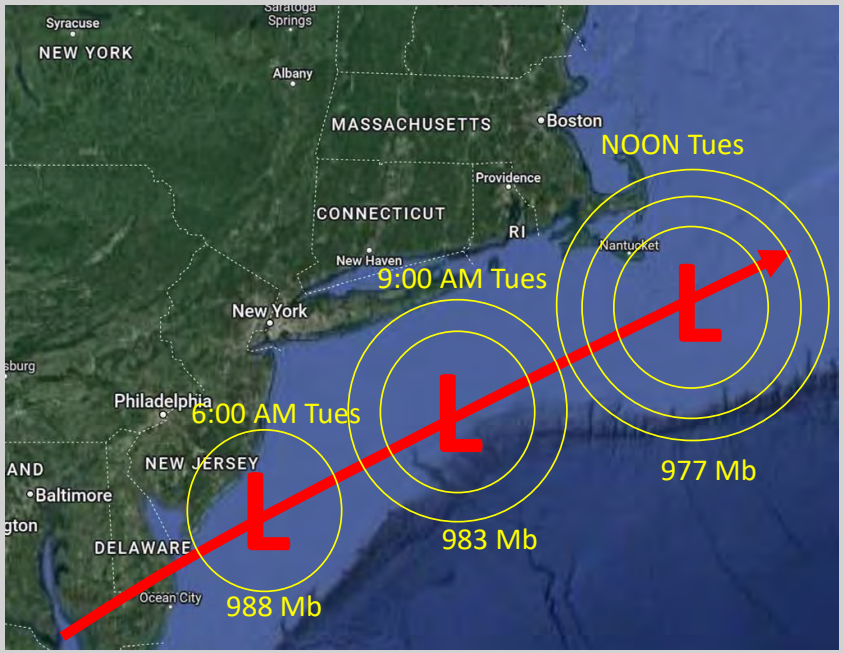
- The next DEMHS Weather Briefing is scheduled for 8:00 PM this evening. Additional briefings are scheduled tomorrow starting at 6:00 am and continuing every 2 hours until the conclusion of the storm.

UPDATES SINCE LAST BRIEFING



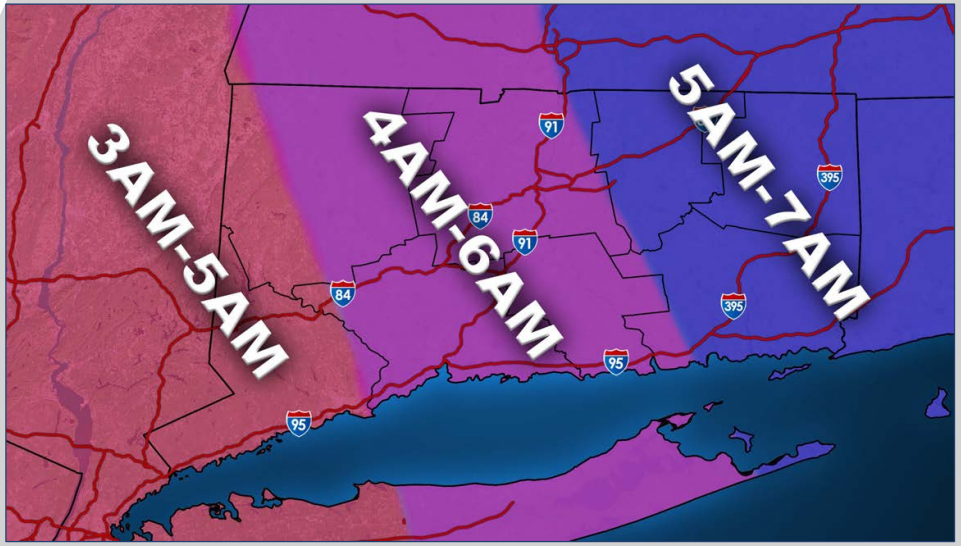
- Winter Storm Warnings are in effect for all of Connecticut now including the coastline.
- The track of the storm has shifted slightly to the south and also will be slightly stronger. This will result in more snow and less mixed precipitation along the shoreline.
- Moderate to heavy snow is expected with snowfall totals ranging from 6-14”. Snowfall rates could exceed 2” per hour at times during the height of the storm.

FORECAST STORM TRACK



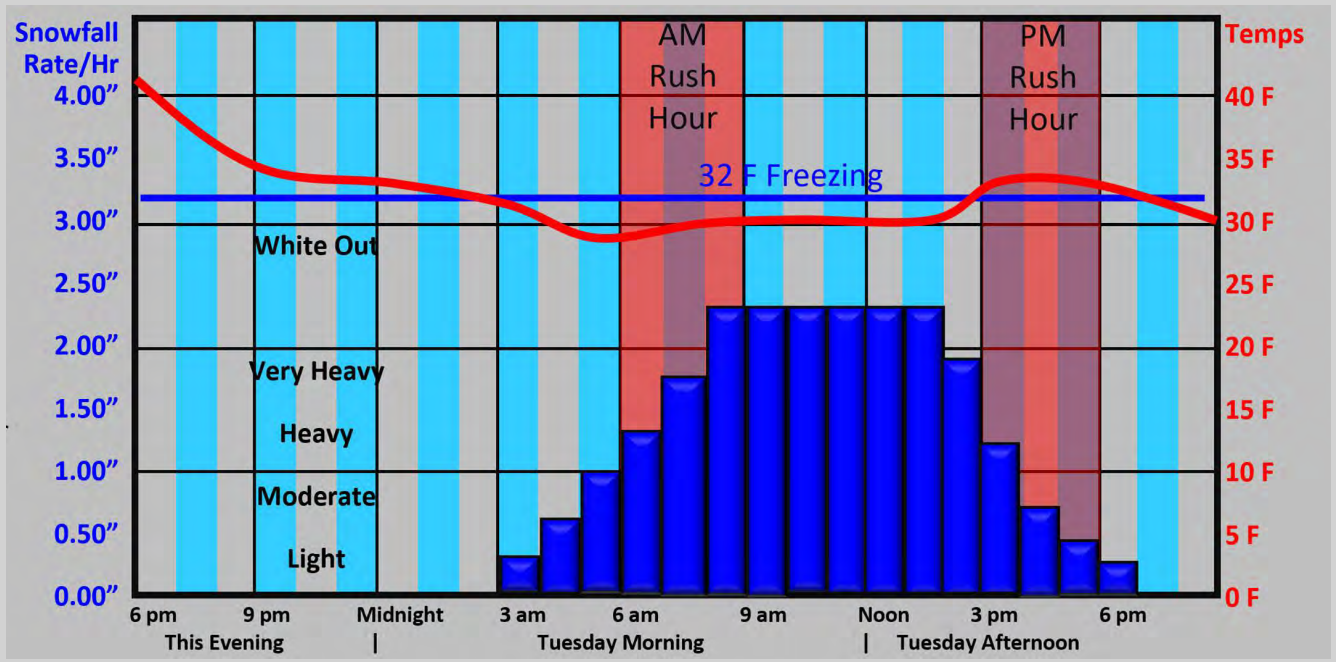
- As the center of low pressure tracks to the south of Connecticut it will rapidly intensify. The central pressure could drop as much as 24mb in a 24-hour period resulting in bombogenesis.
- The rapid intensification will result in strong gusty winds and the possibility of thundersnow.
- Minor coastal flooding is possible. The exact impact will depend on the timing of the storm vs. tides.

START OF SNOW TIMING

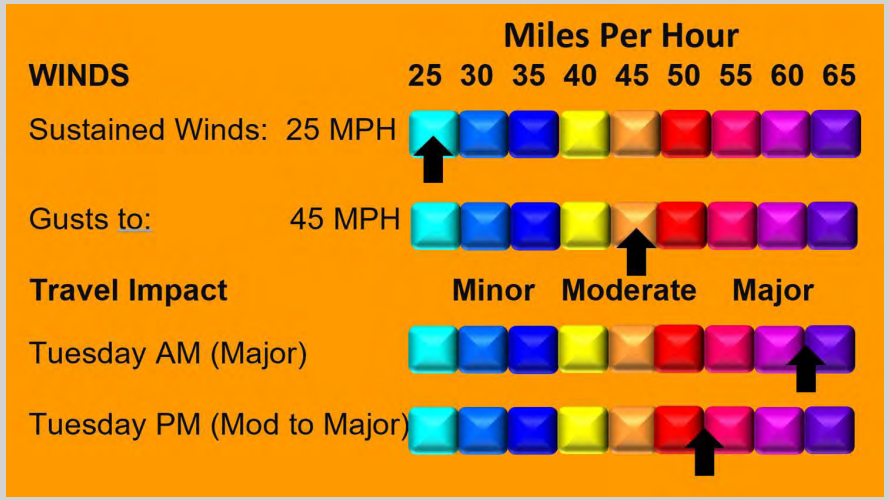


Snow and mixed precipitation is forecast to move into the state from southwest to northeast early Tuesday morning. The snow is forecast to quickly become heavy at times by 6:00 AM (see next slide) and continue into early Tuesday afternoon.

MAX SNOWFALL RATES AND TEMPERATURES

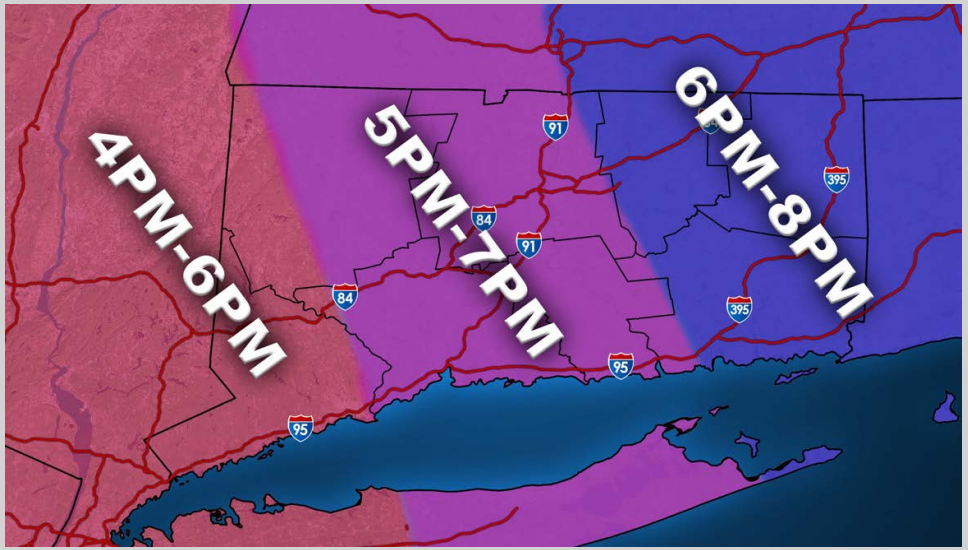


OVERALL STORM IMPACTS



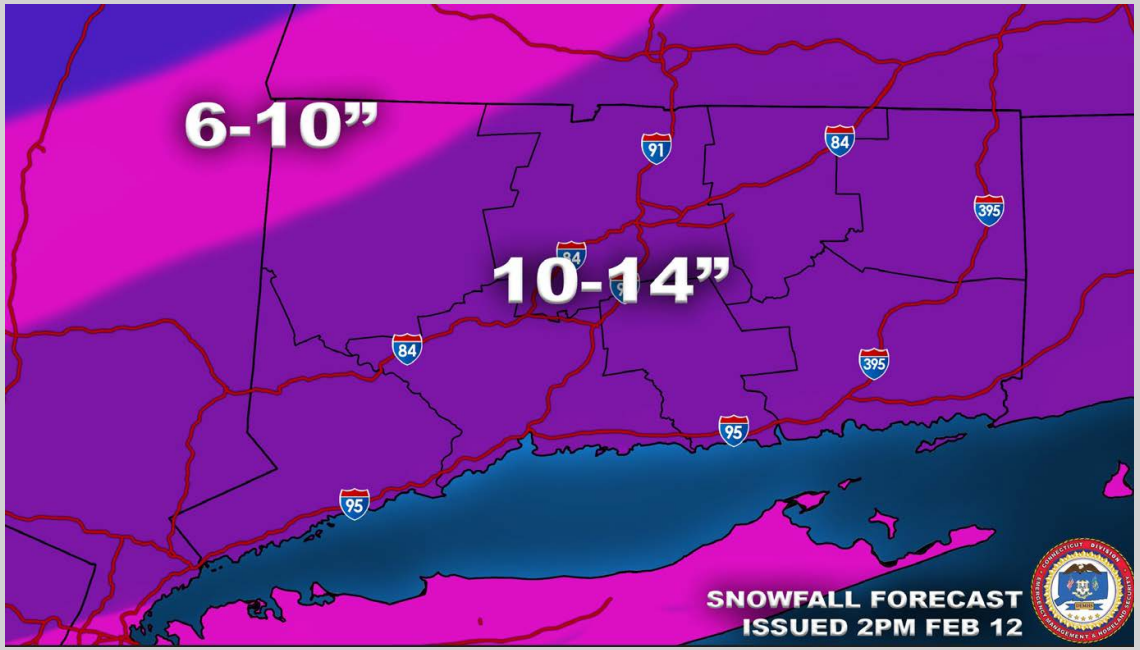
- North winds are forecast to strengthen and gust to 45 MPH at times.
- Strong gusty winds coupled with moderate to heavy snow (1" – 3" per hour) are expected to have a major impact on travel Tuesday morning and a moderate/major impact Tuesday afternoon.
- Isolated power outages are also possible.

END OF SNOW TIMING



The heavy snow is forecast to taper off from West to East between 4:00 – 8:00 PM. It may take several hours for road conditions to improve.

EXPECTED SNOWFALL FORECAST



NEXT UPDATE…

- Computer model guidance is in good agreement and only minor changes to the forecast are expected.
- DESPP / DEMHS will continue to closely monitor this approaching major winter storm.
- The next update will be sent out at 8:00 PM this evening.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
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William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

9:15 PM – FEBRUARY 12, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
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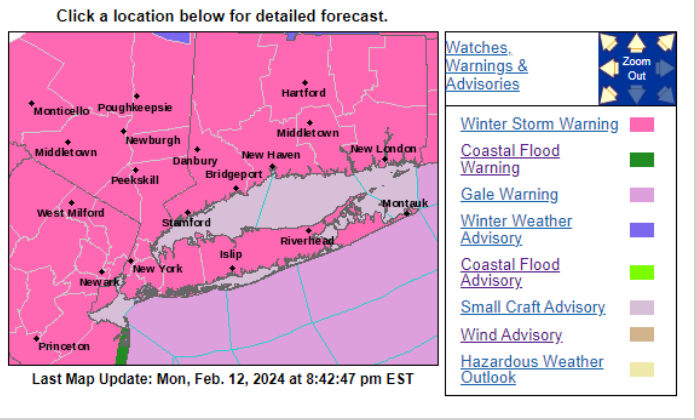
STATUS OF THE STATE EOC

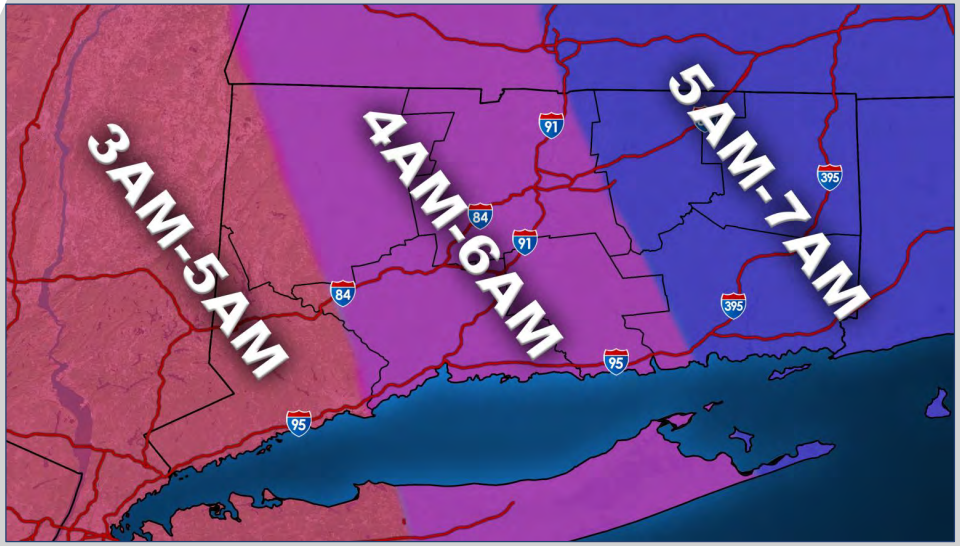
- The State Emergency Operations Center is **Monitoring** the approaching winter storm.
- All towns are encouraged to review their Local Emergency Operations Plans.
- The next DEMHS Weather Briefing is scheduled for 6:00 AM Tuesday morning.

UPDATES SINCE LAST BRIEFING



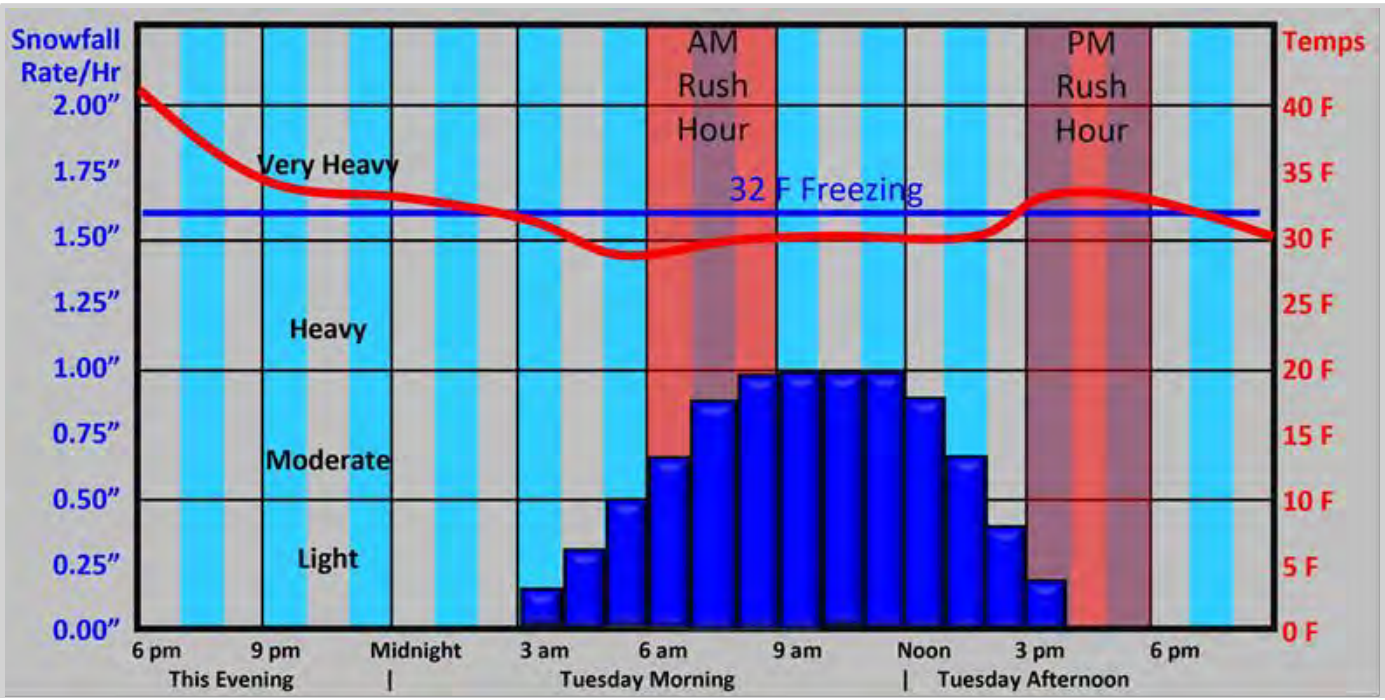
- Marginal temperatures coupled with a lack of forcing has resulted in a lower snowfall forecast.
- The heaviest snow continues to trend to the south. The axis of heaviest snow has shifted 100 miles to the south.
- Snowfall rates of 1” per hour are expected at the height of the storm.
- Winter Storm Warnings remain in effect for all of Connecticut

START OF SNOW TIMING

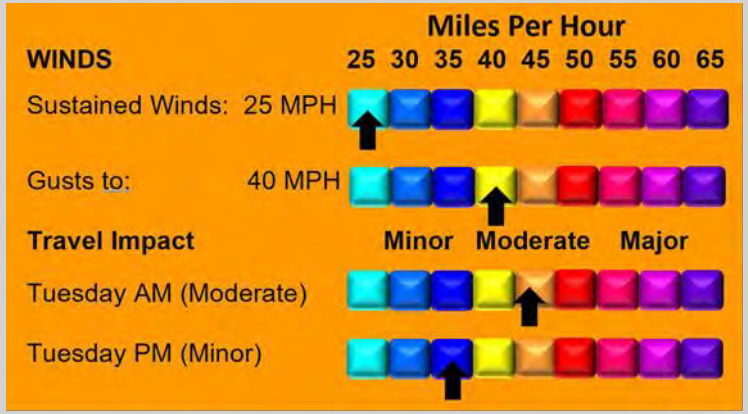


Snow and mixed precipitation is forecast to move into the state from southwest to northeast early Tuesday morning. Snowfall intensity will be the highest along the shoreline.

MAX SNOWFALL RATES AND TEMPERATURES

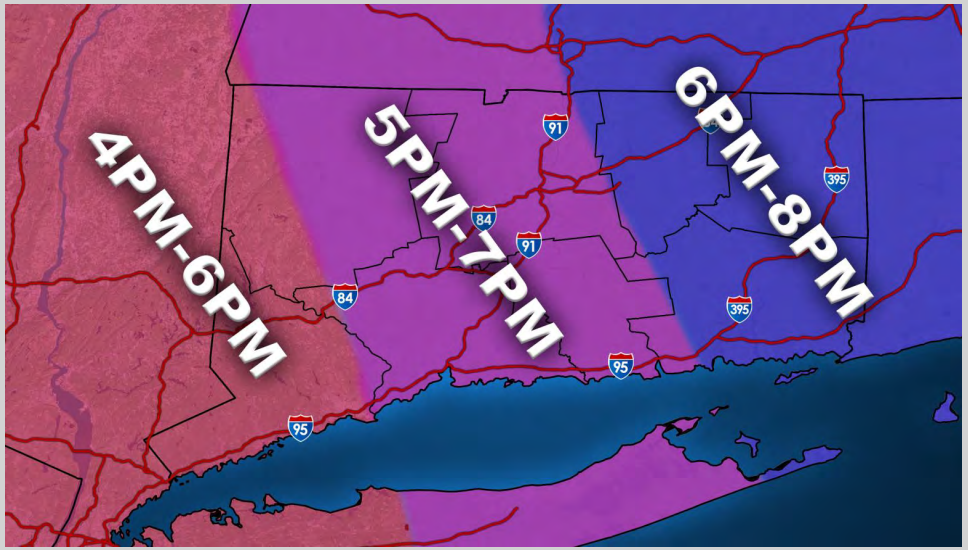


OVERALL STORM IMPACTS



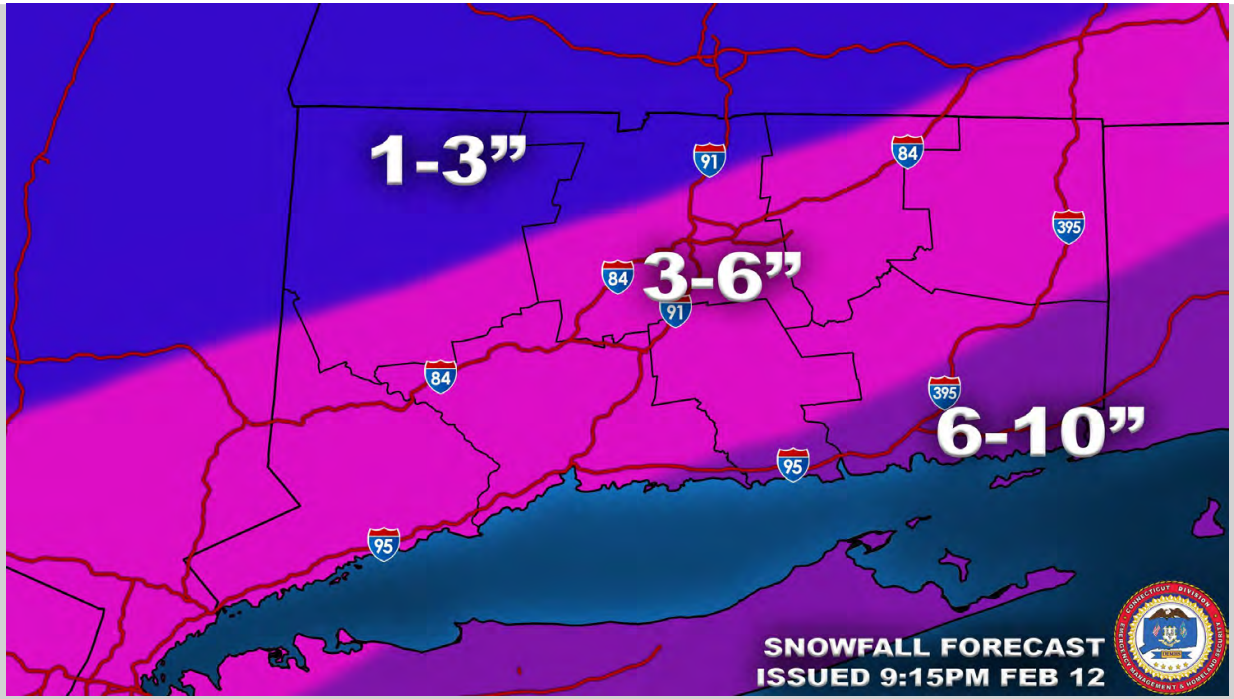
- North winds are forecast to strengthen and gust to 45 MPH at times along the shoreline.
- Strong gusty winds coupled with moderate to isolated heavy snow are expected to have a moderate impact on travel Tuesday morning and a minor to moderate travel impact Tuesday afternoon.
- Isolated power outages are also possible.

END OF SNOW TIMING

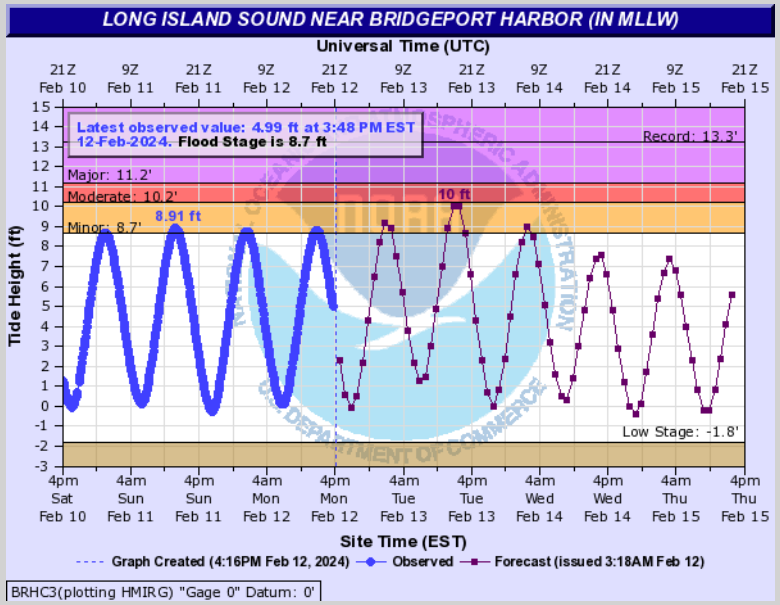


The moderate is forecast to taper off from West to East between 4:00 – 8:00 PM. It may take several hours for road conditions to improve.

EXPECTED SNOWFALL FORECAST



COASTAL FLOODING FORECAST



- Minor to moderate coastal flooding is expected late Tuesday morning and Tuesday afternoon.

HIGH TIDE TIMES

Bridgeport	1:49 P.M.
New Haven	1:48 P.M.
New London	11:49 A.M.

NEXT UPDATE…

- DESPP / DEMHS will continue to closely monitor the approaching winter storm.
- The next update will be sent out at 6:00AM Tuesday morning.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

6:00 AM – FEBRUARY 12, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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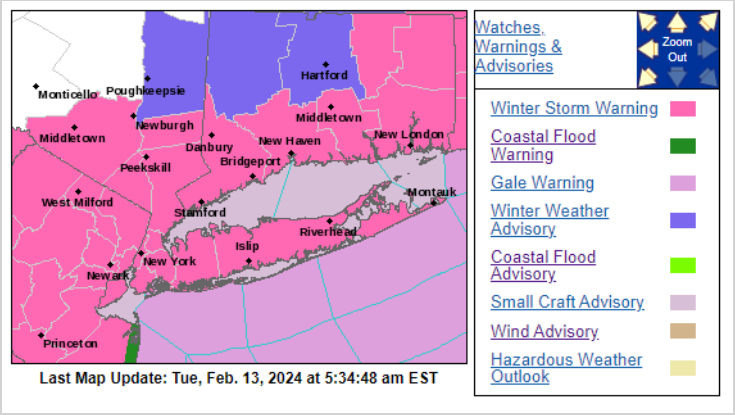
STATUS OF THE STATE EOC

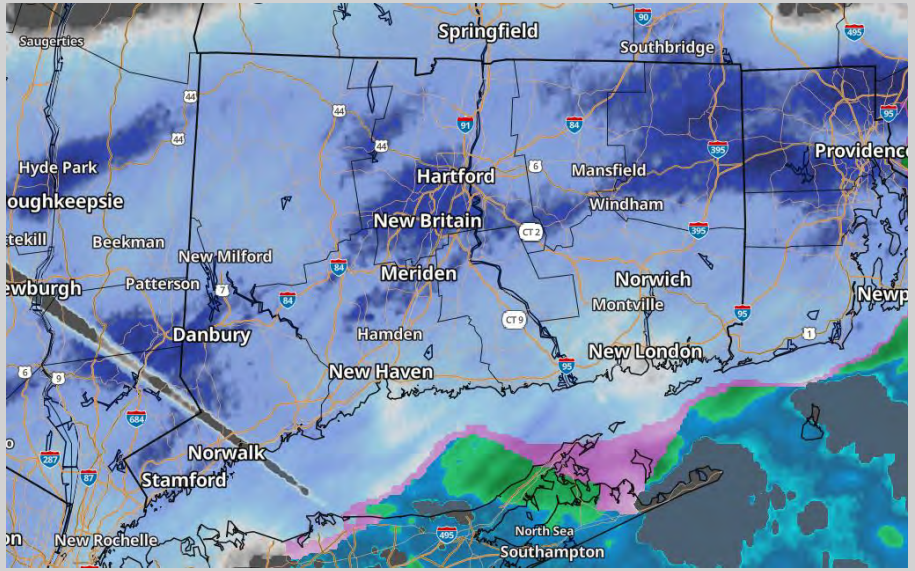
- The State Emergency Operations Center is **Monitoring** the approaching winter storm.
- All towns are encouraged to review their Local Emergency Operations Plans.
- The next DEMHS Weather Briefing is scheduled for 8:00 AM Tuesday morning.

UPDATES SINCE LAST BRIEFING



- Light to moderate snow has overspread the state and will continue into the afternoon.
- The axis of heaviest snow has shifted slightly back to the north and totals have been increased accordingly.
- Snowfall rates of 1” per hour are expected at the height of the storm.
- Winter Storm Warnings have been downgraded to Winter Weather Advisories for Litchfield and Hartford counties.

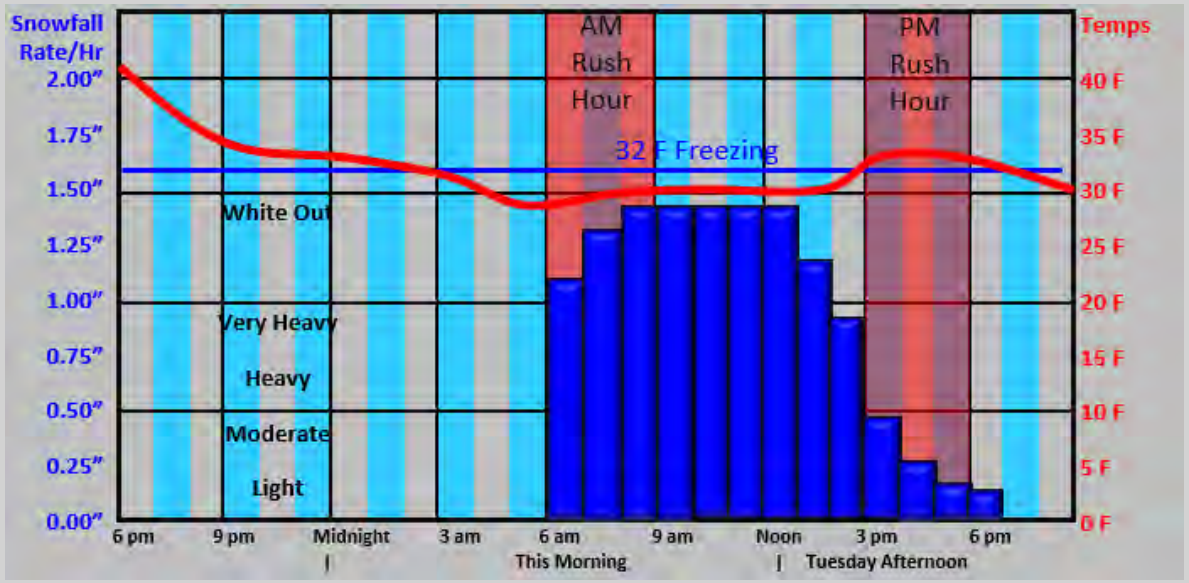
RADAR ANALYSIS



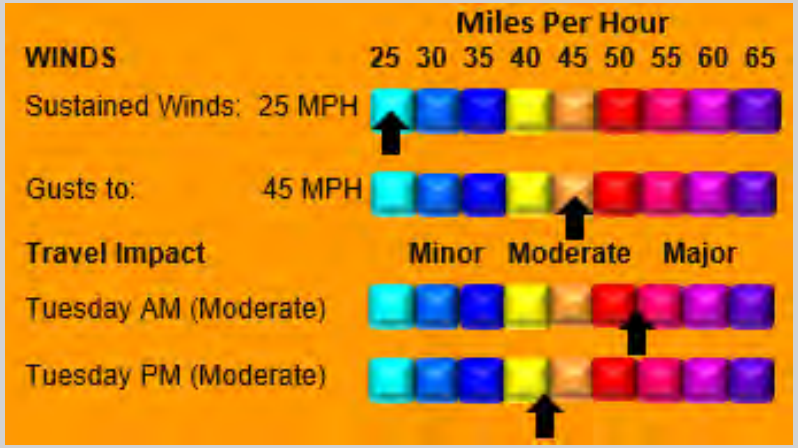
RADAR – 5:45 A.M.

- Latest radar imagery is showing periods of light to moderate snow throughout most of Connecticut.
- A few areas of moderate to heavy snow are appearing in southern Hartford county and Windham county.
- Snowfall totals have reached 3” in parts of Fairfield and southern Litchfield counties.

MAX SNOWFALL RATES AND TEMPERATURES

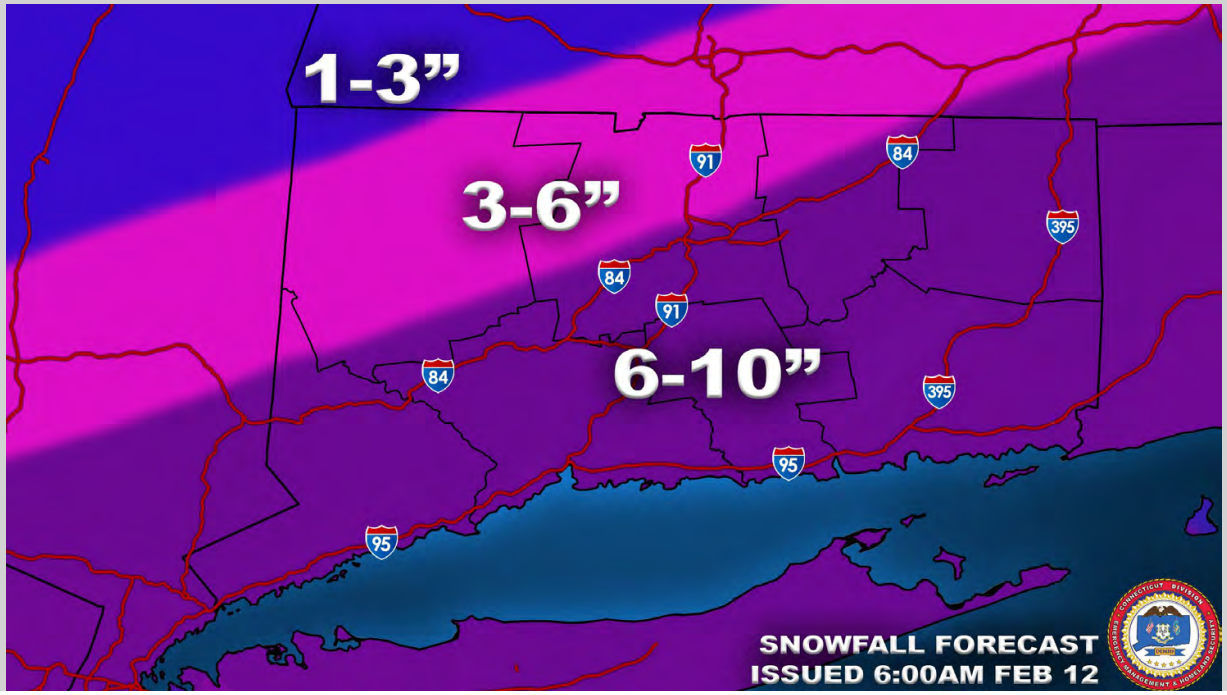


OVERALL STORM IMPACTS

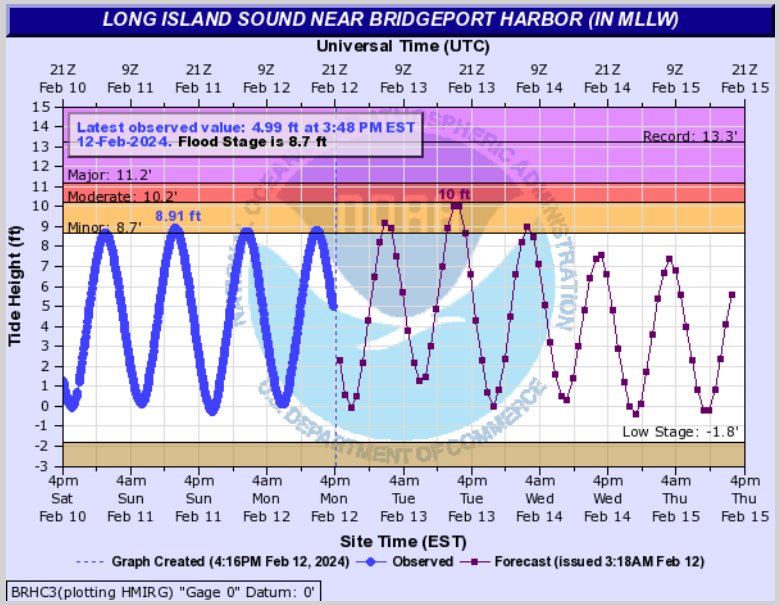


- North winds are forecast to strengthen and gust to 45 MPH at times along the shoreline.
- Moderate impacts are expected for the morning and afternoon commute.
- Isolated power outages are also possible.

EXPECTED TOTAL SNOWFALL



COASTAL FLOODING FORECAST



- Minor to moderate coastal flooding is expected late Tuesday morning and Tuesday afternoon.

HIGH TIDE TIMES

Bridgeport	1:49 P.M.
New Haven	1:48 P.M.
New London	11:49 A.M.

NEXT UPDATE…

- DESPP / DEMHS will continue to closely monitor the approaching winter storm.
- The next update will be sent out at 8:00AM Tuesday morning.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

8:15 AM – FEBRUARY 13, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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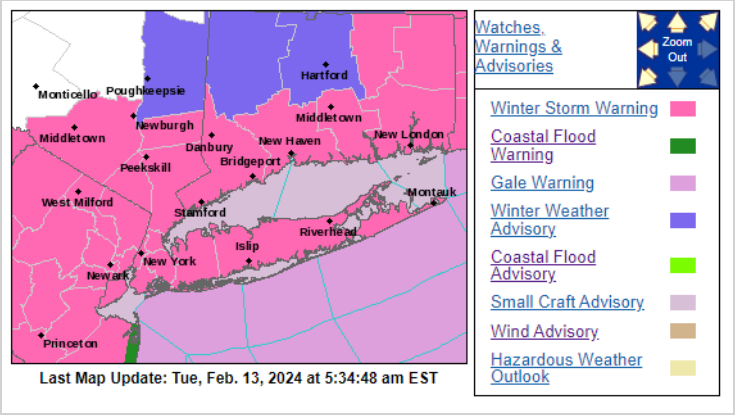
STATUS OF THE STATE EOC

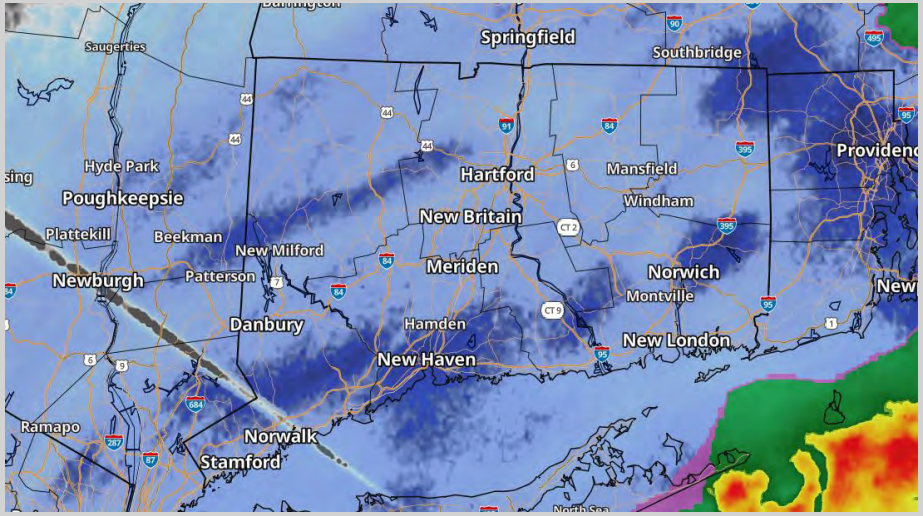
- The State Emergency Operations Center upgraded to **Enhanced Monitoring** at 7:00AM.
- All towns are encouraged to review their Local Emergency Operations Plans.
- The next DEMHS Weather Briefing is scheduled for 10:00 AM Tuesday morning.

UPDATES SINCE LAST BRIEFING



- Light to moderate snow has overspread the state and will continue into the afternoon.
- Snowfall rates of 1-2” per hour are occurring in parts of southern and central CT.
- Snow will taper off from west to east between 1:00 PM and 3:00 PM.

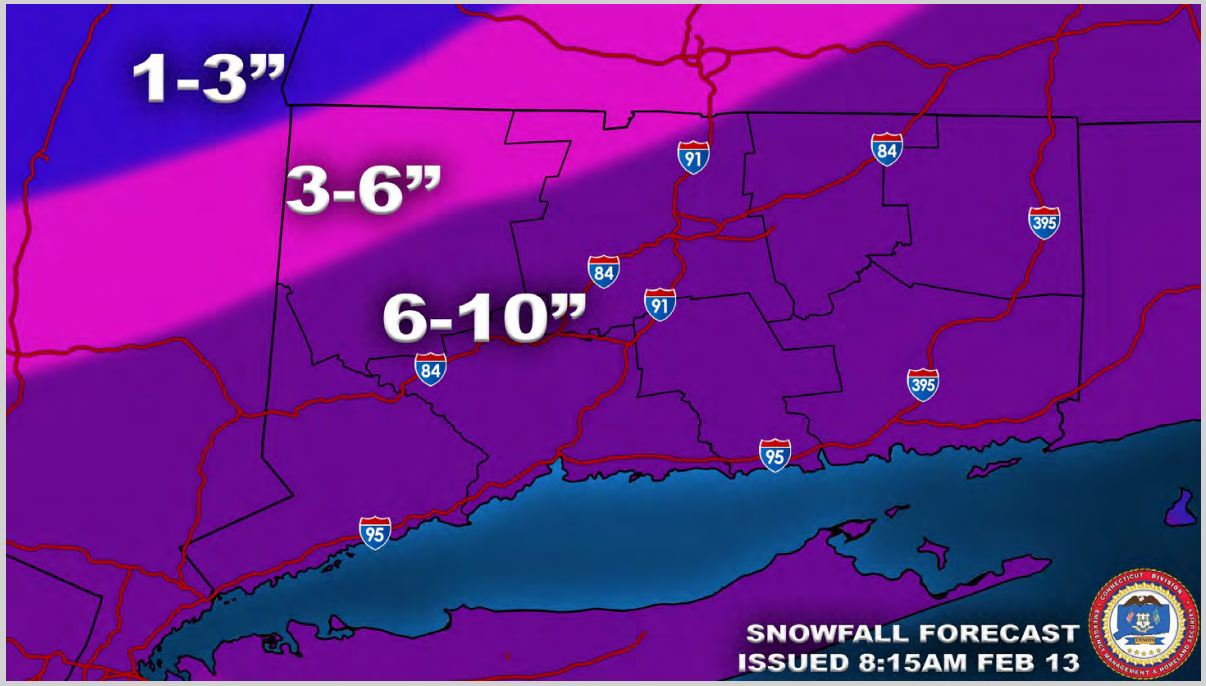
RADAR ANALYSIS



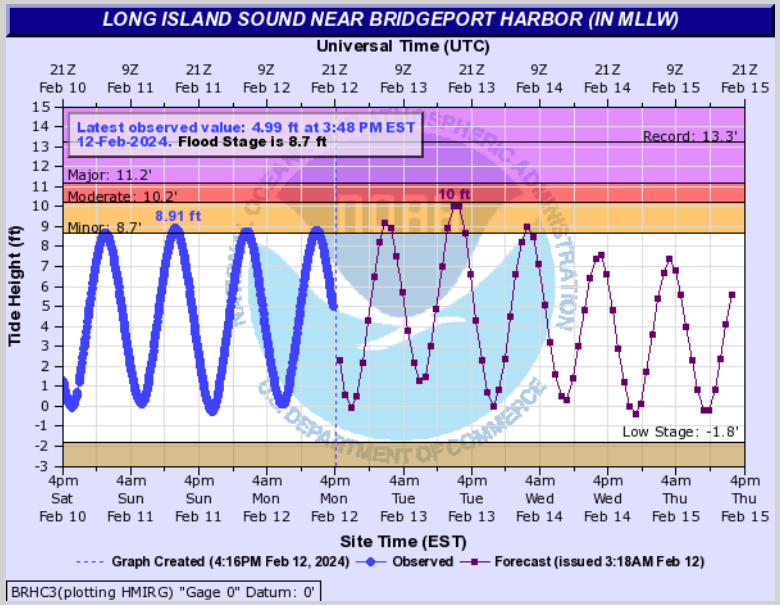
RADAR – 8:00 A.M.

- Latest radar imagery shows periods of light to moderate snow throughout the state.
- The back edge of the storm is moving into eastern PA. Several more hours of snowfall is expected.
- The highest snowfall total so far in the state is in West Hartford where 7.0” of snow has fallen.

EXPECTED TOTAL SNOWFALL



COASTAL FLOODING FORECAST



- Minor to moderate coastal flooding is expected late Tuesday morning and Tuesday afternoon.

HIGH TIDE TIMES

Bridgeport	1:49 P.M.
New Haven	1:48 P.M.
New London	11:49 A.M.

NEXT UPDATE...

- DESPP / DEMHS will continue to closely monitor conditions.
- The next update will be sent out at 10:00AM.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

10:00 AM – FEBRUARY 13, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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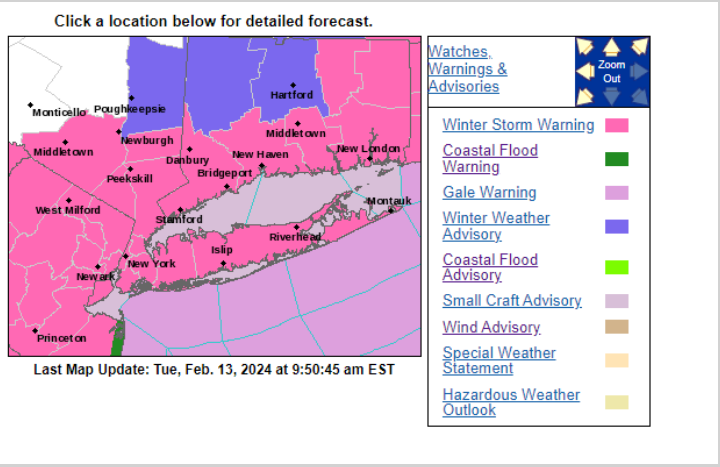
STATUS OF THE STATE EOC

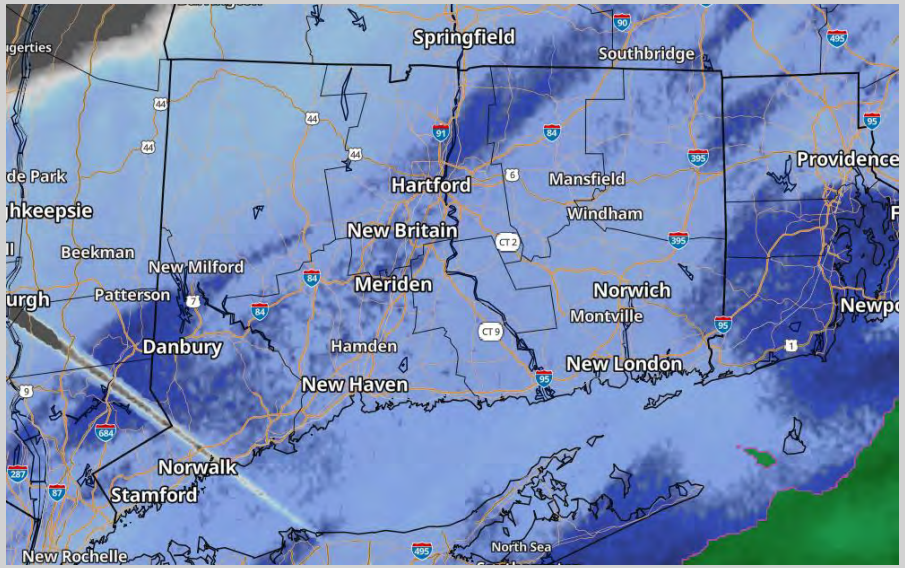
- The State Emergency Operations Center upgraded to **Enhanced Monitoring** at 7:00AM.
- All towns are encouraged to review their Local Emergency Operations Plans.
- The next DEMHS Weather Briefing is scheduled for 10:00 AM Tuesday morning.

UPDATES SINCE LAST BRIEFING



- Light to moderate snow continues to fall throughout the state.
- Scattered areas of moderate to heavy snow are occurring with snowfall rates of 1” to 2” per hour.
- Snow will taper off from northwest to southeast between 1:00 PM and 3:00 PM.

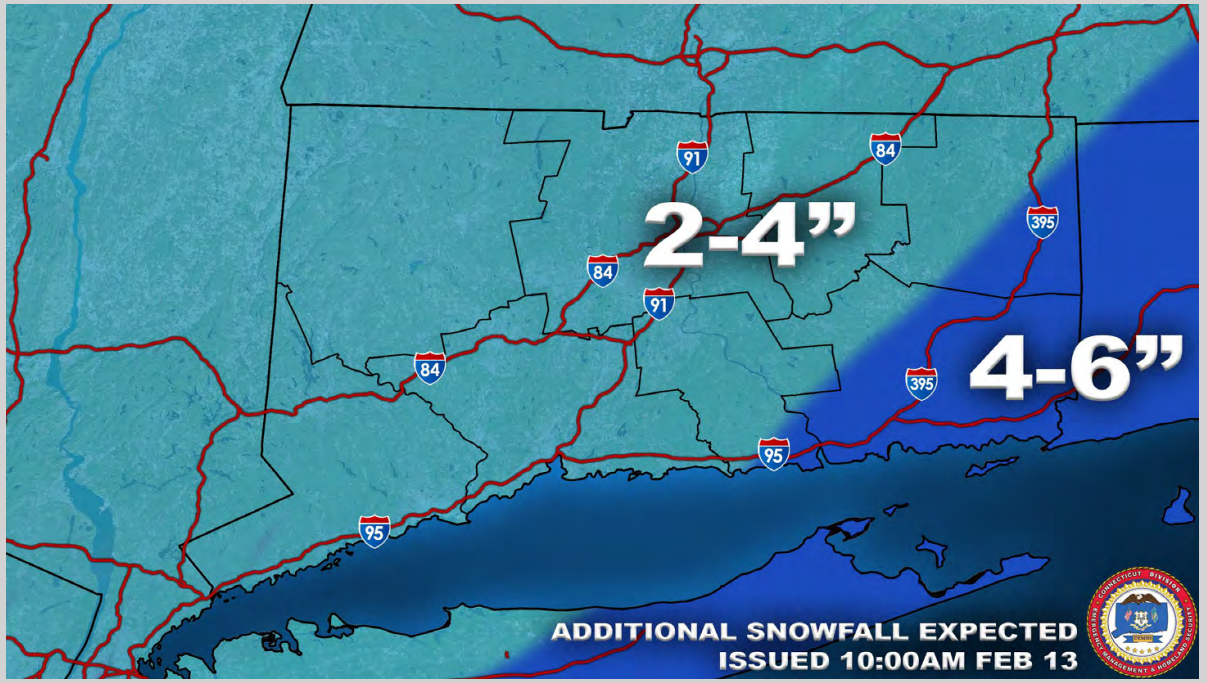
RADAR ANALYSIS



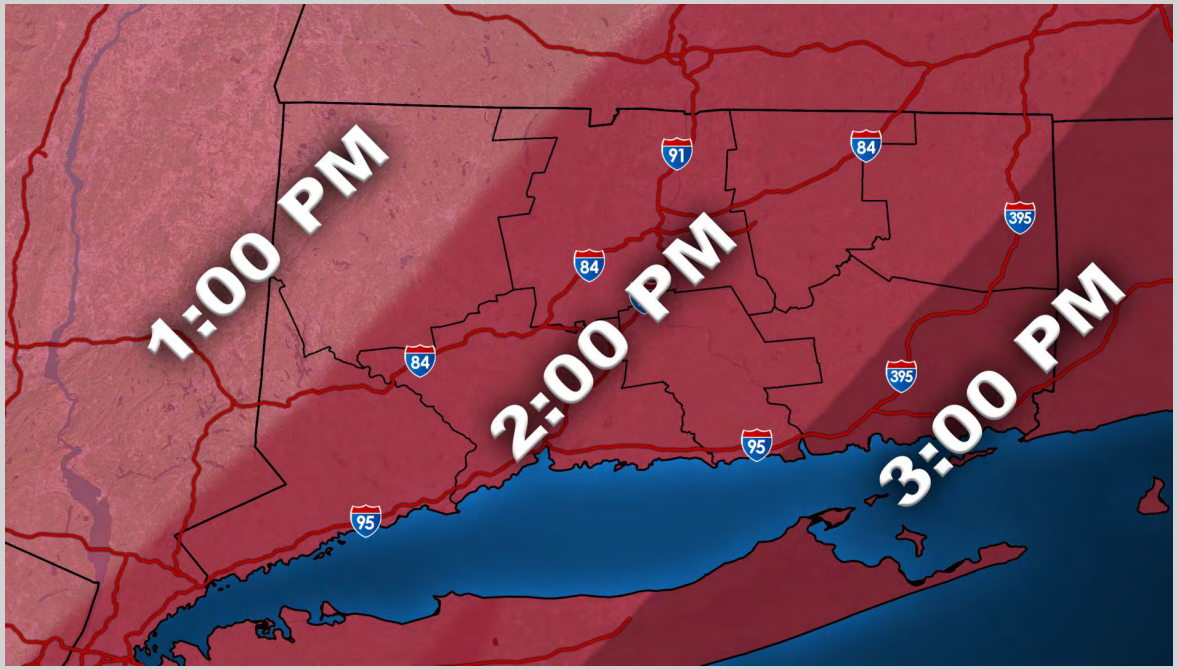
RADAR – 8:55 A.M.

- Latest radar imagery shows periods of light to moderate snow throughout the state.
- The back edge of the storm is moving into eastern PA and the Hudson River Valley of NY.

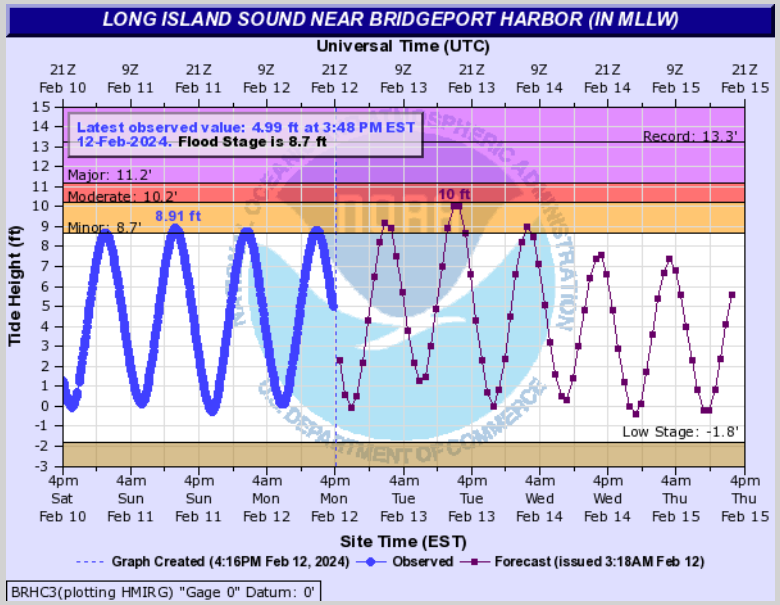
ADDITIONAL SNOWFALL EXPECTED



PROJECTED END TIME OF SNOW



COASTAL FLOODING FORECAST



- Minor to moderate coastal flooding is expected late Tuesday morning and Tuesday afternoon.

HIGH TIDE TIMES

Bridgeport	1:49 P.M.
New Haven	1:48 P.M.
New London	11:49 A.M.

NEXT UPDATE…

- DESPP / DEMHS will continue to closely monitor conditions.
- The next update will be sent out at 1:00PM.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

1:00 PM – FEBRUARY 13, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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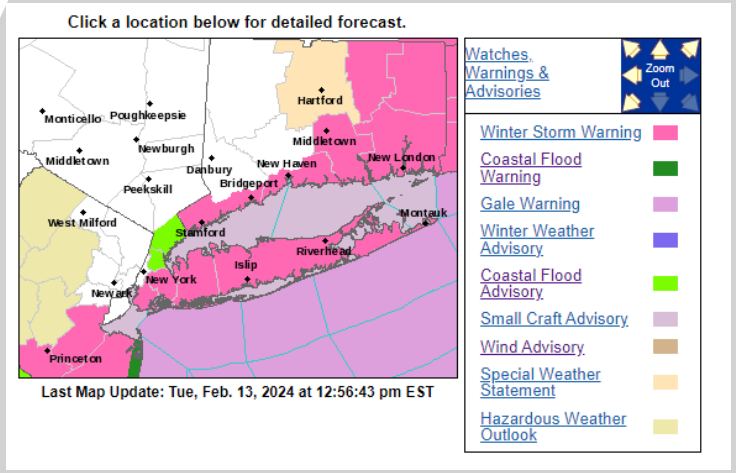
STATUS OF THE STATE EOC

- The State Emergency Operations Center upgraded to **Enhanced Monitoring** at 7:00AM.

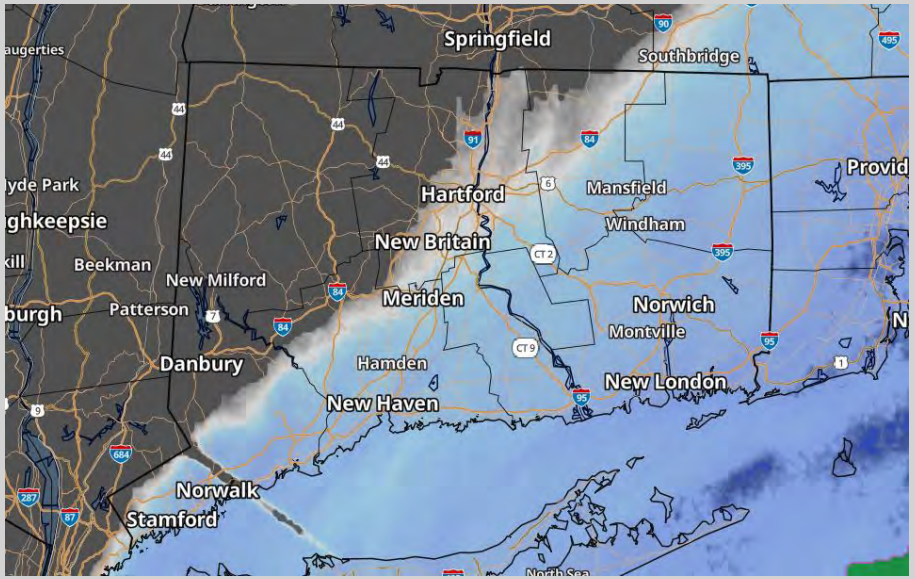
- The final DEMHS Weather Briefing is scheduled for 3:00 PM.

UPDATES SINCE LAST BRIEFING



- Light snow is tapering off from northwest to southeast.
- Snowfall totals have exceeded 10 inches in parts of central CT.
- Snow will taper off statewide by 2:00 PM.

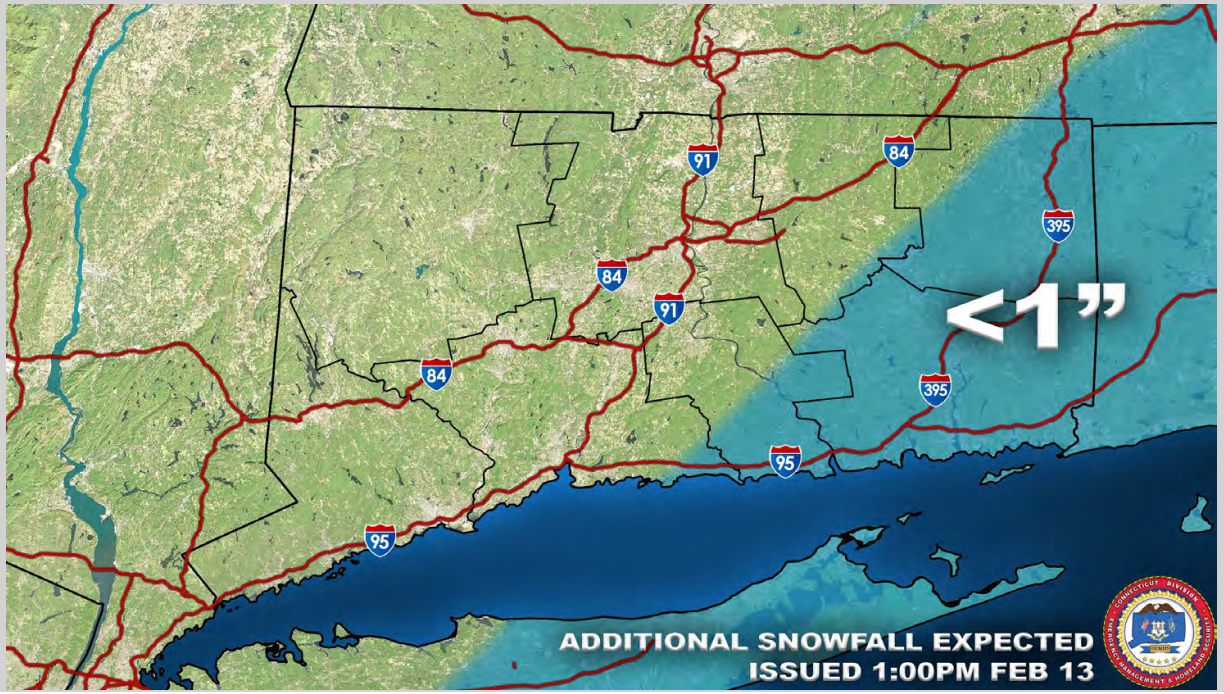
RADAR ANALYSIS



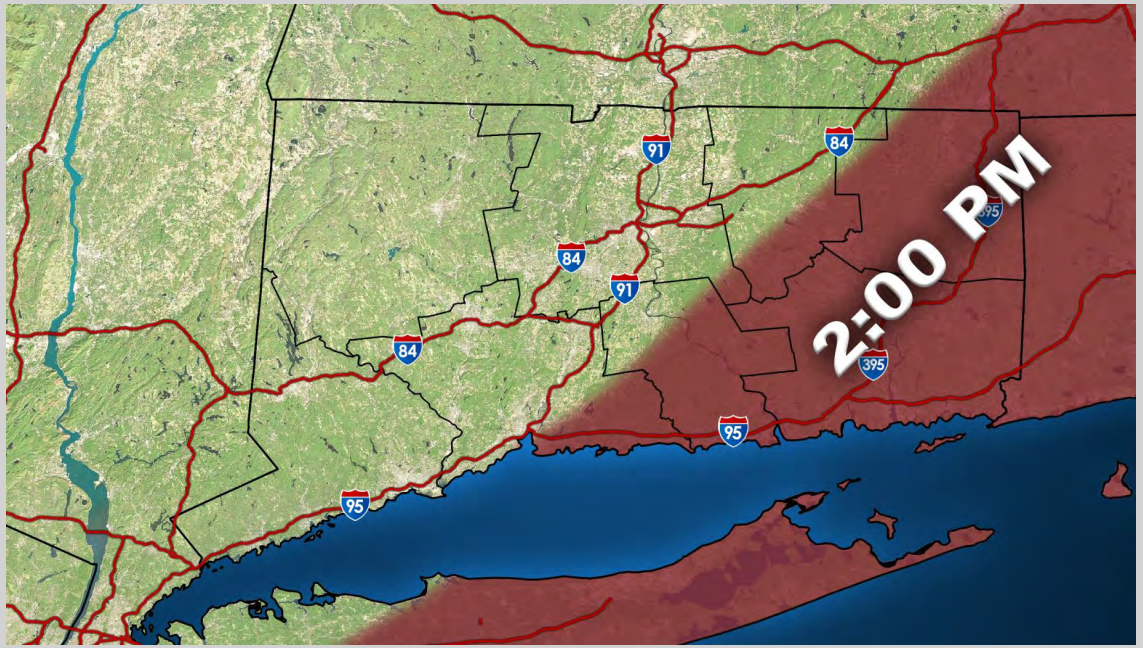
RADAR – 12:55 P.M.

- Snow has ended for much of western CT and parts of central CT including Hartford. Snow will continue to taper off from northwest to southeast over the next hour.
- The snow will be completely out of the state by 2:00PM.

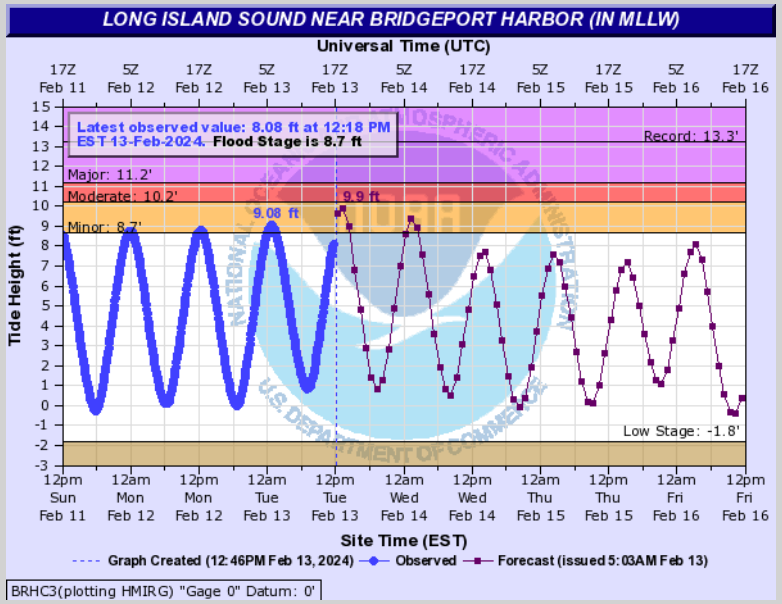
ADDITIONAL SNOWFALL EXPECTED



PROJECTED END TIME OF SNOW



COASTAL FLOODING FORECAST



- Minor to moderate coastal flooding is expected to occur over the next couple of hours.

HIGH TIDE TIMES

Bridgeport	1:49 P.M.
New Haven	1:48 P.M.
New London	11:49 A.M.

NEXT UPDATE…

- DESPP / DEMHS will continue to closely monitor conditions.
- The final update will be sent out at 3:00PM.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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WINTER STORM BRIEFING FROM DESPP/DEMHS

3:00 PM (FINAL) – FEBRUARY 13, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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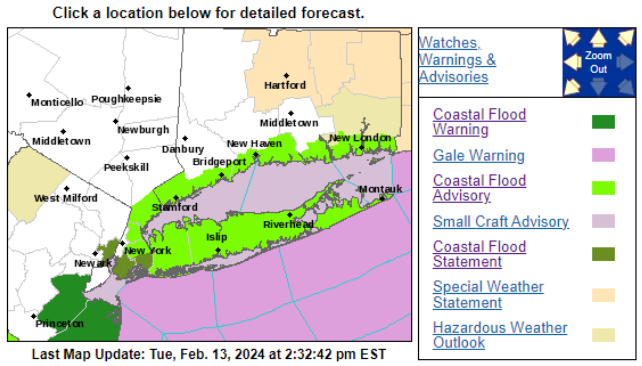
STATUS OF THE STATE EOC

- The State Emergency Operations Center has been downgraded to **Monitoring** as of 3:00 PM.

- This is the final weather briefing for this event.

UPDATES SINCE LAST BRIEFING



- Snow has come to an end statewide.
- Snowfall totals have reached 15” in parts of Central CT.
- Winds are gusting to 30-35 mph along the shoreline.
- Winter Storm Warnings have been cancelled for all of Connecticut.

RADAR ANALYSIS



RADAR – 2:45 P.M.

- Snow has ended statewide. Skies are starting to clear with pockets of sunshine appearing in western/central CT.
- Temperatures tonight will drop into the low to mid 20s.
- Any untreated wet surfaces will become icy.

SNOWFALL TOTALS

COURTESY OF NWS

Farmington, CT	15.5
West Hartford, CT	15.2
Newtown, CT	13.8
Bethel, CT	13.2
East Windsor, CT	12.5
Waterbury, CT	12.5
Ashford, CT	12
Tolland, CT	12
Bristol, CT	12
Pomfret, CT	11.5
Cromwell, CT	11.5
Coventry, CT	11.5
Manchester, CT	11.5
Sherman, CT	11.5
Southington, CT	11.2

- This is the final weather briefing from DESPP / DEMHS.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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107 Selden Street, Berlin, CT 06037
P.O. Box 270, Hartford, CT 06141-0270

February 12, 2024

Jeffrey R. Gaudiosi, Esq.
Executive Secretary
Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06051
E-mail: jeff.gaudiosi@ct.gov

Re: Docket No. 14-05-06, Notice from CL&P dba Eversource Energy to PURA to Pre-Stage Resources – Notice of Pre-Staging of Resources

Dear Mr. Gaudiosi:

The Connecticut Light and Power Company d/b/a Eversource Energy (the "Company") is actively monitoring weather forecasts and preparing for potential system damage and associated customer outages due to an oncoming weather system. Based on the current weather forecasts, a significant winter storm is forecast to move across New England beginning the morning of Tuesday, February 13, 2024, with continuing impact for the region through the evening. This weather system is forecast to bring accumulating heavy wet snow and maximum hazardous wind gusts in the range of 30-40 mph for our Connecticut service territory.

Given the demand for resources in the region, we are securing additional resources in preparation for the anticipated severe weather impact. The Company plans to declare an Emergency Response Plan ("ERP") Event Level 5, beginning at 11 p.m. on Monday, February 12, 2024.[1]

The Company is monitoring weather forecasts closely and will make adjustments to the Event Level and resource plan, as appropriate. Further details on the assignment of resources for this event will be provided in Preparedness Briefings issued to the Public Utilities Regulatory Authority and other stakeholders.

A representative of the Company's Regulatory Affairs Department communicated this decision to lean-in to PURA's designated representative on Sunday, February 11, 2024. This notice is provided to PURA under the protocol for pre-staging resources established in Docket No. 14-05-06. If you have any questions, please feel free to contact me via e-mail (joseph.godwin@eversource.com) or on my cell phone at (985) 285-9976.

Sincerely,
Joseph H. Godwin
Joseph H. Godwin
Manager-Emergency Preparedness
On Behalf of CL&P dba Eversource Energy

[1] Pursuant to the ERP on file with PURA, an "Event Level 5" means the event is estimated to have the potential to cause outages for up to 125,000 customers; system damage up to 3,000 trouble spots; and a multi-day restoration duration of 1 to 3 days.

EVERSOURCE CT

Incident Action Plan: 2/12/2024
2/12/2024 1600

WEATHER OVERVIEW

DTN – Weather Sentry 2/12/2024 1:00 PM Update

Event Forecast Table for Eversource CT

Low Temperatures	CT Western	CT Central	CT Eastern
Minimum Temperatures	31F	32F	32F
Time of 10 degrees Start Time	-	-	-
Time of 10 degrees End Time	-	-	-
Radial Ice Accretion	CT Western	CT Central	CT Eastern
Radial Ice Accretion Amount	"	"	"
Start Time	-	-	-
End Time	-	-	-
Chance of EEI-2 Ice Accretion	%	%	%
Snow Accumulation	CT Western	CT Central	CT Eastern
Event Snowfall Amount	7-14"	8-15"	6-13"
Start Time	02/13 0200	02/13 0300	02/13 0300
End Time	02/13 1700	02/13 1800	02/13 1900
Snow Ratio	5-10:1 (Wet-Nrm)	5-10:1 (Wet-Nrm)	5-10:1 (Wet-Nrm)
Chance of EEI-2/3/4 Snow	90%/65%/30%	90%/70%/35%	80%/60%/25%
Strong Winds (EEI-2+)	CT Western	CT Central	CT Eastern
Average Gusts	26 mph	25 mph	27 mph
Coverage of Gusts EEI-2+	%	%	%
Start of Gusts EEI-2+	-	-	-
End of Gusts EEI-2+	-	-	-
Max Gusts	38 mph	35 mph	40 mph
Chance of EEI-2 Gusts	%	%	%

CONNECTICUT: Today, dry and hazard-free through the daylight hours. By late evening and especially overnight, precipitation overspreads the area from southwest to northeast. Precipitation will be mainly snow for most, but may begin as a rain/snow mix across far southern operations. Snowfall: See Snow Accumulation table above. Rainfall: Up to 0.15", highest across far southern operations.

DAYS 2-3 OUTLOOK FOR SERVICE AREA: Tuesday, precipitation is expected to change to all snow across all areas by mid-morning. A period of heavy snow may occur Tuesday morning into early Tuesday afternoon with snowfall rates reaching 1" per hour at times. Snow will move out of the region by later Tuesday afternoon or early Tuesday evening from west to east. Snowfall: See Snow Accumulation table above. Rainfall: Less than 0.10", highest across southern operations. Wind gusts of 25-35 mph are also expected across all areas during the day on Tuesday. Peak gusts near 40 mph may occur in spots, most likely along the coast and across CT Eastern. Confidence in the track of this system is medium-high, but confidence in snowfall amounts remains medium given lingering uncertainties surrounding exact precipitation types and snow ratios. Wednesday, dry and breezy. Wind gusts of 25-35 mph will be likely through much of the day, and peak gusts near 40 mph may occur at times, highest across the Northwest Hills. Winds will weaken during the overnight but will remain elevated.

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

DAYS 4-5 OUTLOOK: Thursday, dry throughout the daylight hours. Then another disturbance moves in from the west during the evening and overnight hours bringing scattered rain and snow showers to the network. The best chance for all snow will be across northern operations. Precipitation slowly taper off through the daylight hours Friday with drier conditions returning for Friday night. Snowfall: Less than 2". Snow Ratio: 4-8:1 (Wet). Rainfall: Less than 0.20".

DAYS 6-10 EXTENDED OUTLOOK: A few disturbances will likely move through the region this weekend into early next week. Each disturbance will bring the chance for some snowfall or possibly some mixed precipitation in some areas. Gusty winds may also occur around each disturbance as it moves through. At this time, winds appear to be of greater hazard concern than snowfall, but each system will be closely monitored. The risk for any hazard conditions (EEI-2 or greater) is around 30% this weekend into early next week.

National Weather Service – Boston, MA 2/12/2024 12:43 PM Update

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000
FXUS61 KBOX 121743
AFDBOX

Area Forecast Discussion
National Weather Service Boston/Norton MA
1243 PM EST Mon Feb 12 2024

.SYNOPSIS...
High pressure brings dry, tranquil weather with above normal temperatures today. A quick hitting
Winter Storm impacts the region Tuesday. This brings heavy snow to most of the region, along with
strong to damaging winds to Cape Cod and the Islands. Snowfall amounts are more uncertain across
the Cape and Islands, given precipitation will begin as rain before changing over to snow.
Coastal flooding is likely Tuesday afternoon from Boston southward to Cape Cod and the islands.
Blustery and cold weather follows Wednesday.

&&

.NEAR TERM /UNTIL 6 AM TUESDAY MORNING/...

Pleasant day in progress with highs in the upper 40s to around 50, about 10 degs above normal.
High clouds will yield filtered sunshine much of the day. Previous forecast handles this well,
therefore no major changes with this update. Earlier discussion below.
```

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600



[Significant Winter Storm] A Significant Winter Storm impacts the region Tuesday morning and afternoon. This will bring heavy snow to much of the region, with 1 to 2 inches of snow per hour from approximately between 9 AM and 4 PM from west to east. Strong to damaging winds are likely for Cape Cod and the Islands, along with moderate coastal flooding.

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

DTN – Eversource CT Winter Storm Update – 2/12/2024 2:00 P.M. Update

Situational Awareness

High level summary of upcoming threats including but not limited to:

- Heavy wet snow over all areas, gusty winds possible but remaining below hazard levels. General 6-10" of snow accumulation expected.
- Start times between 2-3am.
- **Confidence**: High that it will snow, medium-high on amounts

2

DTN

Threat Timing

- Snow:
  - Western CT: 2am Tue-6pm Tue
  - Central CT: 3am Tue-7pm Tue
  - South/Cape MV: 3am Tue - 8pm Tue
- Wind:
  - Sustained 15-22 mph, gusts to 30-38 mph, strongest along the coast.

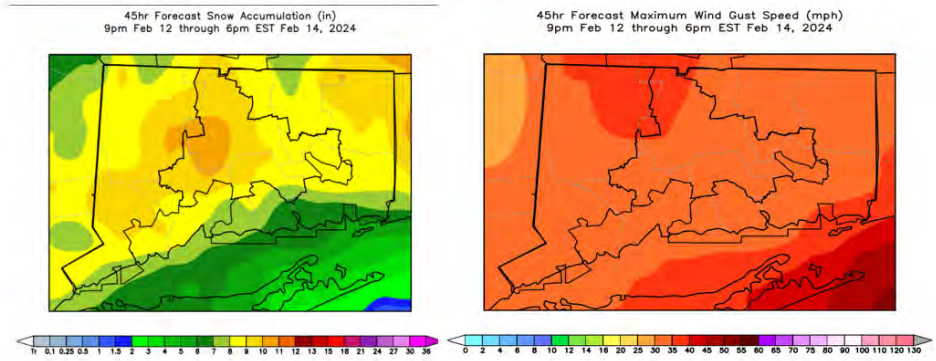
3

DTN

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

Precipitation Totals/Winds)



DTN

Summary/Other Information

- Latest model guidance has has come into better agreement with the heavy snow and strongest winds.

- Confidence: High that snow will occur but only medium-high on amounts.
  Medium-high on wind gusts.

DTN

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

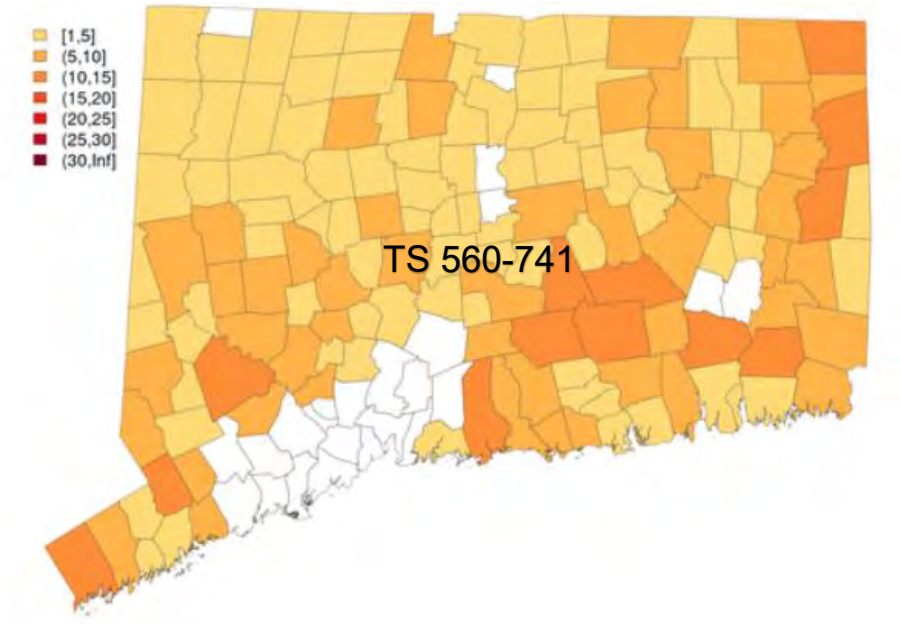
DAMAGE PREDICTION

Eversource uses many sources of information and data to prepare for storm restoration. One of these sources, the UConn Outage Prediction Modeling (OPM) group, performs weather prediction and trouble spot prediction for the Eversource territory.

OPM prediction released on 2/12/2024 04:00 PM. EST for 2/13 event.

Trouble spots prediction from OPM

CT 560-741



Territory	Model	Wind Gust (mph)	Snow Amount (in)	TS prediction	Recommended TS
CT	GFS-WRF 4.2	30-40	6-12	560-741	450-900

EXPECTED ERP CLASSIFICATION

At this time, Eversource is in **Emergency Readiness Condition of Monitoring** because conditions are imminent that will likely cause an impact on the electrical system. Each of the groups under the incident management team have created staffing plans covering both the day and the overnight shifts. Emergency planning and Operations has reviewed the Large Event checklists and is taking appropriate actions.

Based on the current forecast and outage prediction, Eversource plans to declare a **Level 5 ERP at 2300 on Monday, 2/12**.

All three Emergency Operations Centers ('EOCs") will activate at 0600 on Tuesday, 2/13 staffed with employees who are practicing social distancing and other protections.

- Central with 14 RMTs
- Eastern with 12 RMTs
- Western with 15 RMTs

Each of the three EOC's will have a dedicated Public Safety RMT staffed.

Overnight staff has been enhanced to handle issues overnight Monday into Tuesday morning.

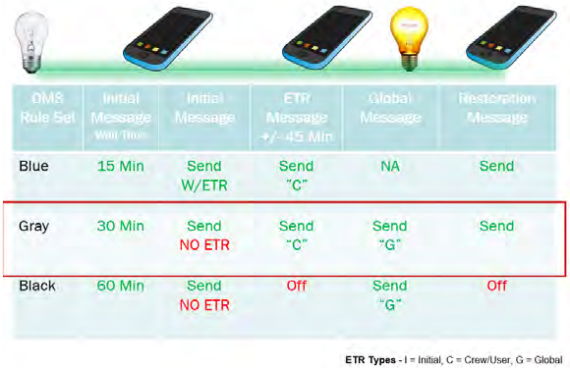
Communications line has been established with the Gas organization during the ERP event.

The system is planned to be placed in **Grey Sky ETR messaging for all AWCs on 2/12 at 2300**.

Changes to external communication will be reviewed and approved by Incident Commander (IC). Also, Operations will be reviewing significant step changes in outage occurrences and review moving to lighting mode by AWC on reclosers as the storm progresses.

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600



OMS Rule Set	Initial Message w/o ETR	Initial Message	ETR Message +/- 45 Min	Global Message	Restoration Message
Blue	15 Min	Send W/ETR	Send "C"	NA	Send
Gray	30 Min	Send NO ETR	Send "C"	Send "G"	Send
Black	60 Min	Send NO ETR	Off	Send "G"	Off

ETR Types - I = Initial, C = Crew/User, G = Global

INCIDENT COMMAND OBJECTIVES

Life Safety – Safety First and Always - *CT ERP 2.11 – 2.11.1*

Incident Stabilization – Safe and Efficient use of resources to restore our customers – *CT ERP 2.11.1 -2.11.5*

Property Preservation – Restore System to Normal Configuration – *CT ERP 2.11.6*

The **next IMT call is** scheduled for **0800 Tuesday, 2/13**.

PRE-EVENT COMMUNICATIONS

Eversource is committed to providing superior customer service and information to all its customers across the 149 communities that it serves, both on “blue-sky” days and during emergency response event. The key to successful storm-response management is maintaining a good flow of accurate information between Eversource and its customers and local constituencies about the status of our effort, as well as other public-safety needs.

The following pre-event communications have taken place:

- **The Liaison Organization** will conduct initial outreach to our **community partners** to inform them that Eversource is prepared for the upcoming weather, and to remind the municipalities to log in to the Municipal Hub. The liaison organization will continue to share the emergency preparedness briefings with external stakeholders throughout the event.
- **Regulatory Branch** conducted proactive outreach and reached out to PURA, DEMHS, AG, OCC, DEEP, DOT, Siting Council and CT Water Companies sharing preparedness briefings and responding to any regulatory inquiries. Weather Briefings issued by DEMHS have been shared with IMT Operations, Public Safety, Liaison and Branch Leads for situational awareness.
- Eversource released a **Preparedness Briefing** on Monday, February 12, outlining our monitoring and preparations for widespread heavy, wet snow and hazardous winds, and the risk they have on bringing trees and branches down and damaging our electric system.
- Eversource is launching other internal and external **communications** around **preparing for an event.** An outbound call to medical customers was made Monday, February 12, and customer emails, text or phone calls (depending on customer choice) are planned for distribution on Monday, February 12, alerting customers to the incoming weather and how to prepare. A news release is also planned for distribution on Monday, February 12, that outlines our preparations and provides information on how to report an outage. Safety and preparedness messaging are scheduled to go live on our website, Eversource.com, on Monday, February 12,; and storm preparedness messaging is currently being posted on our social media accounts Twitter (@EversourceCT) and Facebook (facebook.com/EversourceCT).
- Customers are also encouraged to download the **Eversource mobile app** to view and report outages.

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

SYSTEM STATUS - CT

All equipment currently out of service has been reviewed for impact to the system and recalled if possible.

- The following distribution circuits / lines / feeders are off schedule with breakers open:
  2A15: Feeder Off-Load Awaiting parts – Bad trip coil

- Transmission Lines OOS:
  - 1080 Line
  - 1222 Line
  - 1820 Line Term at Black Rock 11H
  - 680 Line Term & Black Rock 11H-4X
  - 1163 Line and Noera 13H-1X
  - 1690 Line
  - 362 Line

- XFMRs OOS:
  - Forestville 12A-2X & 115kV A2 Bus
  - Sandy Hook 37F-2X
  - Falls Village 9A-5X
  - Triangle 11A-3X

- Bus OOS:
  - Southington 4C-2W and 115kV B2, B7, & B12 Buses

- Breakers OOS:
  - None

- Load at risk:
  - With the Sandy Hook 37F-1X OOS, Loss of the 37F-2X interrupts Sandy Hook.
  - With the 1163 Line and Noera 13H-1X OOS, Loss of the 1550 interrupts Noera and loss of the 1910 interrupts Todd. (Recalled for restoration at 2030 hrs tonight).
  - With the 1690 Line OOS, Loss of the 1355 interrupts Hanover. (Recalled for restoration at 2030 hrs tonight).

- With the Forestville 12A-2X & 115kV A2 Bus OOS, Loss of the 1825 interrupts the 13.8k B3 Bus, Loss of 1800 interrupts 13.8 kV A1, A2, B1, and B2 Bus, Loss of 1810 interrupts Bristol 11K and the Forestville 13.8 kV B3 Bus.

- Networks:
  - None

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

RESOURCE ASSESSMENT

In response to the weather event the following resources are responding:

- In addition to Eversource's 78 internal crews, 377 external line crews have been secured to support storm response.
- Gas Operations is preparing to respond to events as needed and is also prepared to assist Electric Operations if necessary.
- Drone contractors will be available as weather permits if needed for damage assessment.

The following resources will be available, starting at 6:00 AM on 02/13/24:

Resource Type		Personnel	
Distribution Line Crews Total	**455**	Eversource D Crews	**78**
		Contractor D Crews	**377**
Transmission Line Crews	**18**	Eversource T Crews	**2**
		Contractor T Crews	**16**
Service Crews	**22**	Eversource Service Crews	**0**
		Contractor Service Crews	**28**
RSO/Trouble Shooters	**112**		
Substation Electricians	**132**		
Tree Crews	**248**		
Damage Assessor Crews	**104**		
System Operator Support	**29**		
Wire Down Guards	**103**		

Numbers above include Confirmed (w/ Rosters) plus Committed (w/o Rosters) and are as of 02/12/2024 @ 1600.

LOGISTICS

- In preparation for the 2/13/2024 weather event (Wind & Snow), Eversource has developed a logistic plan and has taken the following actions:

Staging Sites:

Plan to set up staging site arrangements upon request.

- Support Staff
  - 3 locations long days (16hrs)
- Staging sites identified - Real-Estate has obtained approval for use
  - 8 locations identified
  - Pre-inspections completed for non-Eversource sites
  - South East
    - Waterford – Crystal Mall
  - South West
    - Stamford – Chelsea Piers
  - North West
    - Lakeville – Lime Rock
  - Central North
    - Windsor – EVERSOURCE site (15 acres, paved)
  - Central East
    - Willimantic – EVERSOURCE property
  - Central South
    - Madison – Hammonasset State Park
  - Central Mid-West
    - Bristol – Lake Compounce
  - Central West
    - New Milford – EVERSOURCE property

- **Materials:**
  - Material inventories are being confirmed last report of material was as follows;
    - Cable & Wire – 1,182,000 ft
    - Crossarms – 14,316
    - Poles – 7,168
    - Xfmrs (Pole Top & Other) – 5,620

Security:

- No issues of concern at this report

- **Fleet:**
  - Vehicle Requests
    - 51 Fleet vehicles (21 DA & 30 Public Safety)
    - 20 – Rentals requested (AWD or 4x4)

Fuel:
- Confirmed with East River they are available
- Grey sky fueling will begin when requested
- Daytime at AWC and Night Fueling at Hotels

- **Environmental:**
- Environmental hotline to open 0600 February 13th 2024

- **Facilities:**
  - Checklist completed

- **Lodging:**
  - The first night for lodging is February 13th, 2024
  - Inbound crews will self-lodge February 12th, 2024
- Room allocation will be 33 %East, 34%West and 33% Central
- Hotels will provide dinner February 13th, 2024

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

	Total	Tue 2/13/2024				Wed 2/14/2024			
		Avail	Booked	Assigned	Open	Avail	Booked	Assigned	Open
	Single	710	101	0	101	692	104	0	104
	Double	1038	199	0	199	1009	165	0	165
	Total Rooms	**1748**	**300**	**0**	**300**	**1701**	**269**	**0**	**269**
	Total Beds	**2786**	**499**	**0**	**499**	**2710**	**434**	**0**	**434**
EASTERN	Single	285	0	0	0	277	0	0	0
	Double	403	0	0	0	403	0	0	0
	Total Rooms	**688**	**0**	**0**	**0**	**680**	**0**	**0**	**0**
	Total Beds	**1091**	**0**	**0**	**0**	**1083**	**0**	**0**	**0**
		39%	**0%**						
CENTRAL	Single	276	67	0	67	266	70	0	70
	Double	442	109	0	109	413	75	0	75
	Total Rooms	**718**	**176**	**0**	**176**	**679**	**145**	**0**	**145**
	Total Beds	**1160**	**285**	**0**	**285**	**1092**	**220**	**0**	**220**
		42%	**57%**						
WESTERN	Single	149	34	0	34	149	34	0	34
	Double	193	90	0	90	193	90	0	90
	Total Rooms	**342**	**124**	**0**	**124**	**342**	**124**	**0**	**124**
	Total Beds	**535**	**214**	**0**	**214**	**535**	**214**	**0**	**214**
		19%	**43%**						

- **Food:**
  - Food caterers have been notified
    - First meal for contractors dinner Tuesday, February 13th, 2024
    - First meal for internal EOC and RMTs will Breakfast Tuesday, February 13th, 2024
    - Orders will be collected Monday, February 12th, 2024
    - Meal plan to be issued by Monday, February 12th, 2024

- **IT:**
  - Change Moratorium in effect 1800 Monday, February 12th, 2024
  - IT support technicians will be available to provide remote support to all AWCs, EOCs and the SOC at 0600 Tuesday, February 13th, 2024
  - Berlin EOC support will be onsite
  - Other Support will be remote unless directed otherwise.

Generator Availability:

57 Total Available (20kw – 2000kw)

31 – Sunbelt (20kw – 2000kw)

19 – ADHOC (20kw – 150kw)

7 -Prime (50kw – 500kw)

7 units are staged in Windsor Call Center Parking Lot:

4x 120kw

3 x 200kw

Field Comm:

- Pre-checks have been completed – 2/12/2024
- System and Equipment Pre-checks complete
- Telecom & Radio systems 2- no major issues to report
- Equipment Availability - EOC Comms, MRC's Storm Trailers, NIBS..
  - Pre-checks complete and systems ready for deployment
- Emergency Operations Centers (EOCs) - Newtown, Hartford & New London
  - Avtec & Sat Phones verified fully operational
- Mobile Response Centers (MRCs)
  - Pre-checks are underway

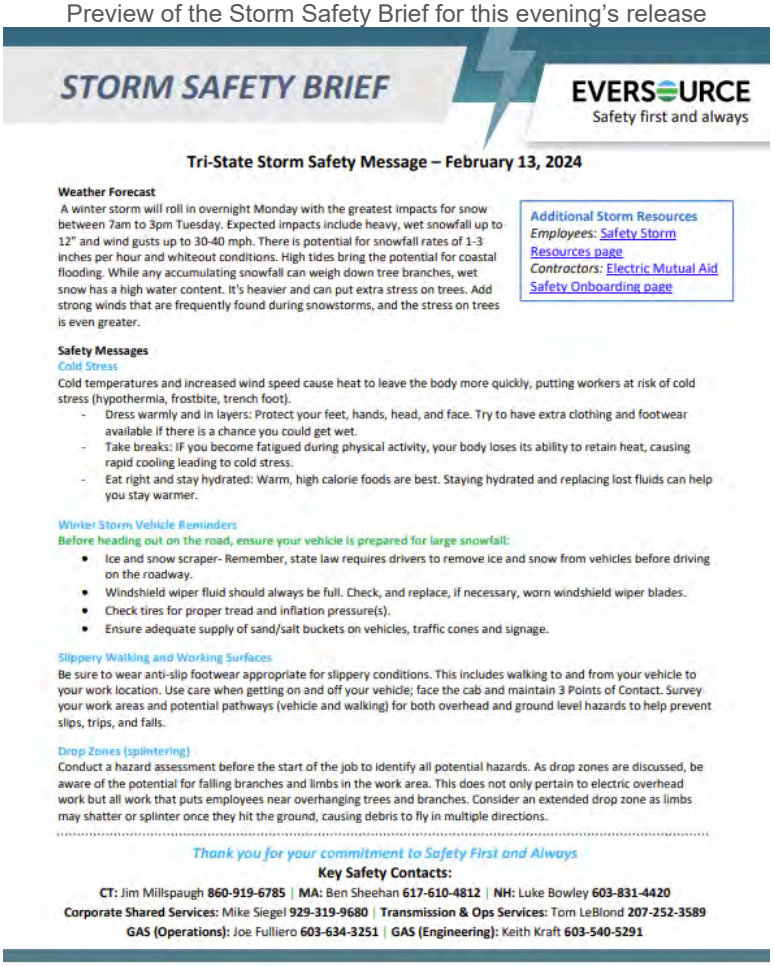
EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

SAFETY

Prepare for Snow Conditions

Preview of the Storm Safety Brief for this evening's release



STORM SAFETY BRIEF

EVERSOURCE
Safety first and always

Tri-State Storm Safety Message – February 13, 2024

Weather Forecast

A winter storm will roll in overnight Monday with the greatest impacts for snow between 7am to 3pm Tuesday. Expected impacts include heavy, wet snowfall up to 12" and wind gusts up to 30-40 mph. There is potential for snowfall rates of 1-3 inches per hour and whiteout conditions. High tides bring the potential for coastal flooding. While any accumulating snowfall can weigh down tree branches, wet snow has a high water content. It's heavier and can put extra stress on trees. Add strong winds that are frequently found during snowstorms, and the stress on trees is even greater.

Additional Storm Resources
Employees: Safety Storm Resources page
Contractors: Electric Mutual Aid Safety Onboarding page

Safety Messages

Cold Stress

Cold temperatures and increased wind speed cause heat to leave the body more quickly, putting workers at risk of cold stress (hypothermia, frostbite, trench foot).

- Dress warmly and in layers: Protect your feet, hands, head, and face. Try to have extra clothing and footwear available if there is a chance you could get wet.
- Take breaks: IF you become fatigued during physical activity, your body loses its ability to retain heat, causing rapid cooling leading to cold stress.
- Eat right and stay hydrated: Warm, high calorie foods are best. Staying hydrated and replacing lost fluids can help you stay warmer.

Winter Storm Vehicle Reminders

Before heading out on the road, ensure your vehicle is prepared for large snowfall:

- Ice and snow scraper- Remember, state law requires drivers to remove ice and snow from vehicles before driving on the roadway.
- Windshield wiper fluid should always be full. Check, and replace, if necessary, worn windshield wiper blades.
- Check tires for proper tread and inflation pressure(s).
- Ensure adequate supply of sand/salt buckets on vehicles, traffic cones and signage.

Slippery Walking and Working Surfaces

Be sure to wear anti-slip footwear appropriate for slippery conditions. This includes walking to and from your vehicle to your work location. Use care when getting on and off your vehicle; face the cab and maintain 3 Points of Contact. Survey your work areas and potential pathways (vehicle and walking) for both overhead and ground level hazards to help prevent slips, trips, and falls.

Drop Zones (splintering)

Conduct a hazard assessment before the start of the job to identify all potential hazards. As drop zones are discussed, be aware of the potential for falling branches and limbs in the work area. This does not only pertain to electric overhead work but all work that puts employees near overhanging trees and branches. Consider an extended drop zone as limbs may shatter or splinter once they hit the ground, causing debris to fly in multiple directions.

Thank you for your commitment to Safety First and Always

Key Safety Contacts:

CT: Jim Millspaugh **860-919-6785** | **MA:** Ben Sheehan **617-610-4812** | **NH:** Luke Bowley **603-831-4420**
Corporate Shared Services: Mike Siegel **929-319-9680** | **Transmission & Ops Services:** Tom LeBlond **207-252-3589**
GAS (Operations): Joe Fulliero **603-634-3251** | **GAS (Engineering):** Keith Kraft **603-540-5291**

- Customers are encouraged to charge all electronic devices in advance of the storm.
- If you see a downed wire, call Eversource at 800-592-2000 or 911 to report it. Stay as far away from the line as possible.

- Before you use a generator, make sure it is connected by a qualified electrician. Always operate it outdoors, as far from the house as possible. Keep it away from doors, windows, and air vents to avoid carbon monoxide poisoning.

CONNECTICUT - INCIDENT MANAGEMENT TEAM

Name	ICS Assignment
Christopher Colorio	Incident Commander
Stephen Sullivan	ECT - Executive Spokesperson
Joseph Godwin	Emergency Preparedness Specialist
Cassandra Massano	Emergency Preparedness Specialist
Brooke Sherer	Human Resource Officer
Marianne Eichler	Human Resource Officer
Anne Aughinbaugh	Safety Officer
Thomas LeBlond	Safety Officer
Melissa Sherburne	Liaison Officer
Jack Arsego	Liaison Officer
Robin Kebernick	Liaison Officer
Lissette Andino	Regulatory Officer
Jonathan Harris	Regulatory Officer
Elizabeth Maldonado	Regulatory Officer
Jane Bryggare	Communications Officer
Meaghan Shaw	Communications Officer
Megan Bernardini	Communications Officer
Donald Scacco Jr.	Operations Section Chief
William Gelinas	Operations Section Chief
Robert Frenna	Operations Section Chief
Doug McCracken	Operations Branch Director - WG/SB
James (Brian) Key	Operations Branch Director - WG/SB
Alan Lawrence	Public Safety Section Chief
Paul Raia	Public Safety Section Chief
Patrick Quinn	Logistics Section Chief
Darrin Wertz	Logistics Section Chief
John Case	Logistics Section Chief

Name	ICS Assignment
Jeff Turano	Finance Section Chief
Jennifer Rose	Finance Section Chief
David Gladey	Planning Section Chief
Christopher Soderman	Planning Section Chief
Vandan Divatia	Planning Section Chief
Jeffrey Richard	Planning Section Chief
Karen Palmieri	Resource Section Chief
John Dipaola-Tromba	Resource Section Chief
Pawel Sakowski	Resource Section Chief
Don Morrissey	EOC Officer - Western
Ken Bowes	EOC Officer - Western
Duncan MacKay	EOC Officer - Central
Jay Buth	EOC Officer - Central
Ron Smith	EOC Officer - Eastern
Lucy Texiera	EOC Officer - Eastern
Clifford Williams	Operations Branch Director - Western EOC
Bradford Shaw	Operations Branch Director - Western EOC
Christopher Menard	Operations Branch Director - Central EOC
Wayne Gagnon	Operations Branch Director - Central EOC
Barry Lashley	Operations Branch Director - Eastern EOC
Edward LaFrance	Operations Branch Director - Eastern EOC
Deb Dinuzzo	Planning Section Administrative Support
Sebastien Morin	Branch Director Tactical - Western EOC - Day
Kevin Separy	Branch Director Tactical - Western EOC - Night
Steve Lamontagne	Branch Director Tactical - Central EOC - Day
Brian Fluss	Branch Director Tactical - Central EOC - Night
Rob Cote	Branch Director Tactical - Eastern EOC - Day
Tom Woronik	Branch Director Tactical - Eastern EOC - Night
Joe Nesdale	Transmission Branch Director – Operations
George Wegh	Transmission Branch Director – Planning
Digaunto Chatterjee	Planning Branch Director – Forecasting
Ronald Araujo	Logistics Support Branch Director
Steve Schirm	Logistics Services Branch Director
Ann Arnold	Staging Area Unit Leader

EVERSOURCE CT

Incident Action Plan: 2/12/2024 2/12/2024 1600

Name	ICS Assignment
Theresa Eberhart	Food & Lodging Services Unit Leader
Randy Somma	Public Safety Unit Leader - Eastern
Ken Grohs	Public Safety Unit Leader - Western
Justin Fletcher	Public Safety Unit Leader - Central

EVERSOURCE CT

Incident Action Plan: 02/13/2024
02/13/2024 1200

WEATHER OVERVIEW

DTN – Weather Sentry 2/13/2024 0600 Update

Event Forecast Table for Eversource CT

Low Temperatures	CT Western	CT Central	CT Eastern
Minimum Temperatures	21F	22F	21F
Time of 10 degrees Start Time	-	-	-
Time of 10 degrees End Time	-	-	-
Radial Ice Accretion	CT Western	CT Central	CT Eastern
Radial Ice Accretion Amount	"	"	"
Start Time	-	-	-
End Time	-	-	-
Chance of EEI-2 Ice Accretion	%	%	%
Snow Accumulation	CT Western	CT Central	CT Eastern
Event Snowfall Amount	2-8"	3-8"	4-9"
Start Time	Ongoing	Ongoing	Ongoing
End Time	02/13 1500	02/13 1600	02/13 1700
Snow Ratio	5-10:1 (Wet-Nrm)	5-9:1 (Wet)	5-8:1 (Wet)
Chance of EEI-2/3 Snow	60%/20%	50%/20%	70%/40%
Strong Winds (EEI-2+)	CT Western	CT Central	CT Eastern
Average Gusts	26 mph	24 mph	28 mph
Coverage of Gusts EEI-2+	%	%	%
Start of Gusts EEI-2+	-	-	-
End of Gusts EEI-2+	-	-	-
Max Gusts	38 mph	35 mph	42 mph
Chance of EEI-2 Gusts	%	%	%

CONNECTICUT: Snow continues to be moderate to heavy at times the rest of the morning, decreasing across the region this afternoon from west to east. Hazard snowfall is most likely in south/southeast operations. See Snow Accumulation table above for more details. Wind gusts of 25-35 mph are also expected across all areas during the day on Tuesday. Peak gusts near 40 mph may occur in spots, most likely along the coast and best chances for southeast CT. Maybe a few flurries return late night for the Northwest Hills with light accumulations.

DAYS 2-3 OUTLOOK FOR SERVICE AREA: Wednesday, dry and breezy. Wind gusts of 25-35 mph will be likely through much of the day and evening. Some peak gusts to around 40 mph may occur at times, highest potential across the Northwest Hills. Winds will weaken during the overnight, but will remain a touch breezy. Thursday, dry throughout the daylight hours. Then another disturbance moves in from the west during the evening and overnight hours bringing scattered snow showers to the network, maybe some rain mixes in at times across the southern areas. Things should dry out by late Thursday night. Snowfall: 1-3", highest north. Snow Ratio: 4-8:1 (Wet). Rainfall: Less than 0.20".

EVERSOURCE CT

Incident Action Plan: 02/13/2024 02/13/2024 1200

DAYS 4-5 OUTLOOK: Friday, dry and breezy through the day. Wind gusts of 30-40 mph look quite possible by early Friday morning through the early evening hours. Some peak gusts to near 40-45 mph cannot be ruled out, especially for coastal CT. Winds lessen Friday night. Chance of EEI-2 Wind Gusts Fri: 10% inland; 20% for coastal CT. Saturday, some rain/snow showers possible at times through the morning and afternoon hours. Snowfall: Less than 1". Snow Ratio: 5-10:1 (Wet-Normal). Some wind gusts of 20-30 mph could also be possible on Saturday and Saturday night.

DAYS 6-10 EXTENDED OUTLOOK: A continuous parade of disturbances remains likely over into next week. Each disturbance will bring the chance for some snowfall or possibly some mixed precipitation in some areas. Gusty winds may also occur around each disturbance as it moves through as well. At this time, winds appear to be of greater hazard concern than snowfall, but each system will be closely monitored. The risk for any hazard conditions (EEI-2 or greater) is around 30% through next week.

National Weather Service – Boston, MA 2/13/2024 at 0834 hrs

000
FXUS61 KBOX 131334
AFDBOX

Area Forecast Discussion
National Weather Service Boston/Norton MA
834 AM EST Tue Feb 13 2024

.SYNOPSIS...
A quick hitting winter storm impacts the region today with heavy snow south of the Massachusetts Turnpike, along with strong to damaging winds for Cape Cod and the Islands. Coastal flooding is likely Tuesday afternoon from Boston southward to Cape Cod and the islands. Dry Wednesday and Thursday with gusty northwest winds behind the system. The next chance for snow comes from a quick-moving clipper system late Thursday night through Friday morning. From there, trending temperatures trend below normal for the upcoming weekend, and the potential for another fast-moving clipper system.

&&

.NEAR TERM /UNTIL 6 PM THIS EVENING/...

8:30 AM Update:

It is apparent that snow moved in faster than all models had predicted this morning with portions of interior Connecticut well overperforming compared to previous forecasts (several reports of 7"+ have were received prior to 8 AM out of Hartford County).

With temperatures above freezing in the Boston Metro area, we have yet to see a change to snow in the city as well as along the immediate coastline. Temperatures should cool over the next couple of hours allowing precip to switch to snow even at the airport in Winthrop, but delays in the changeover will impact how much snow accumulates in the city. As for timing, a changeover should occur by 16Z for any areas still experiencing rain.

Dendrites are quite large with this system which will contribute to some rapid accumulations. Some observers have reported inch per hour rates over the last hour or two.

EVERSOURCE CT

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RESTORATION STATUS

Eversource is prepared to assess damage, restore critical customers, arteries and isolated outages, and address community priorities. As of 12:00 PM today Eversource has **restored** approximately **310 customers** in Connecticut.

Area Impacts

Territory	Cust Out
New York	4,926
Pennsylvania	139,201
N-Grid MA	1,218
ES-CT	1,599
ES-NH	6
ES-MA	331

Overall Status:

Last updated 02/13/24 at 8:00 AM

Active Events	Active Customers Affected	Completed Events	Completed Customers Affected	Unique Cust Restored	Storm Peak	Town Critical Facilities Out
54	1,599	21	309	312		0

ISO NE Status:

Normal
Updated: 02/13/24 at 12:00 PM

Current Eversource System Status:

As of 02/13/24 at 12:00 PM

- 0 Breakers Open

EVERSOURCE CT

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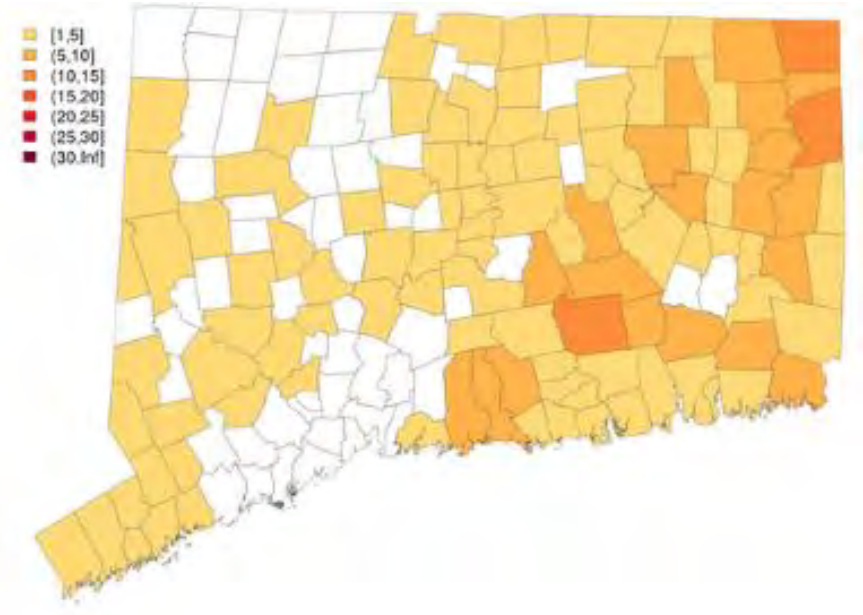
DAMAGE PREDICTION

Eversource uses many sources of information and data to prepare for storm restoration. One of these sources, the UConn Outage Prediction Modeling (OPM) group, performs weather prediction and trouble spot prediction for the Eversource territory.

OPM prediction released on 2/13/2024 8:30 AM. EST for 2/13-2/14.

Trouble spots prediction from OPM

CT 323-589



Territory	Model	Wind Gust (mph)	Snow Amount (in)	TS prediction	Recommended TS
CT	GFS-WRF 4.2	30-40	4-8	323-589	200-400

EVERSOURCE CT

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ERP CLASSIFICATION

An ERP Level 5 event was declared Monday, February 12th at 2300.

All four Emergency Operations Centers ('EOCs") were activated at 230\0 on Monday, 2/12/2024 staffed with employees who are practicing social distancing and other protections. Each of the groups under the incident management team have created staffing plans covering both the day and the overnight shifts.

- Central with 13 RMTs
- Eastern with 12 RMTs
- Western with 13 RMTs
- Public Safety – 3 RMTs

The system was initially placed in **Grey Sky No Auto ETR messaging in all AWCs** at 2300 2/12/24.

We will continue to monitor the storm and shift resources as needed.

System will remain in Level 5 and Grey Sky until Operations has determined restoration level meets blue sky operations.

A level of resources will remain supporting storm restoration.

EVERSOURCE CT

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IMT OBJECTIVES FOR THE PLANNING PERIOD

All four Emergency Operations Centers ('EOCs") were activated at 0600 on Tuesday, 2/13/2024 staffed with employees who are practicing social distancing and other protections.

- Central with 14 RMTs
- Eastern with 12 RMTs
- Western with 15 RMTs
- Public Safety – 3 RMTs

Incident Command Objectives:
We continue to monitor and assign work as it comes in with priority given to FPS calls, critical facilities impacted, and numbers of customers impacted. The following key objectives were followed for the next 12-hour period:

- Established ICC – Level 5 Event declared at 2300 2/12/2024.
- Grey sky communication declared at 2300 2/12/2024.
- Will remain in Grey sky until Operations has determined restoration meets blue sky operations.
- Eversource will continue to respond to this weather event throughout the day and night to ensure accelerated response to events, outages and emergencies.
- Snow and ice conditions remain an concern and present job hazards as our line crews and DA deploy to address outage locations. Safety is our top priority, and we will continuously monitor to ensure the safety of our crews, our employees, and our customers.
- Contractor line crews, tree crews and damage assessors have been allocated to AWC's and are standing by ready to deploy as needed.
- Life Safety – Safety First and Always - CT ERP 2.11 – 2.11.1
- Incident Stabilization – Safe and Efficient use of resources to restore our customers – CT ERP 2.11.1 -2.11.5
- Property Preservation – Restore System to Normal Configuration – CT ERP 2.11.6

PRE-EVENT COMMUNICATIONS

Eversource is committed to providing superior customer service and information to all its customers across the 149 communities that it serves, both on "blue-sky" days and during emergency response event. The key to successful storm-response management is maintaining a good flow of accurate information between Eversource and its customers and local constituencies about the status of our effort, as well as other public-safety needs.

The following pre-event communications have taken place:

- **The Liaison Organization** conducted initial outreach to our **community partners** to inform them that Eversource is prepared for the upcoming weather, and to remind the municipalities to log in to the Municipal Hub. The liaison organization will continue to share the emergency preparedness briefings with external stakeholders throughout the event and be ready to respond to municipal requests.
- **Regulatory Branch** conducted proactive outreach and reached out to PURA, DEMHS, AG, OCC, DEEP, DOT, Siting Council and CT Water Companies sharing preparedness briefings and responding to any regulatory inquiries. Weather Briefings issued by DEMHS have been shared with IMT Operations, Public Safety, Liaison and Branch Leads for situational awareness.
- Eversource released a **Preparedness Briefing** on Thursday, January 11, outlining our monitoring and preparations for potential heavy rain, flooding and hazardous winds, and the risk they have on bringing trees and branches down and damaging our electric system.
- Eversource is launching other internal and external **communications** around **preparing for an event.** An outbound call to medical customers was made Thursday, January 11, and customer emails, text or phone calls (depending on customer choice) are planned for distribution on Friday, January 12, alerting customers to the incoming weather and how to prepare. A news release is also planned for distribution on Friday, January 12, that outlines our preparations and provides information on how to report an outage. Safety and preparedness messaging are scheduled to go live on our website, Eversource.com, on Friday, January 12; and storm preparedness messaging is currently being posted on our social media accounts Twitter (@EversourceCT) and Facebook (facebook.com/EversourceCT).
- Customers are also encouraged to download the **Eversource mobile app** to view and report outages.

DAMAGE ASSESSMENT

As outages occur, crews will be assigned directly to jobs and document their damage assessment findings as they perform repairs.

The information found during this assessment helps to provide an overview of the significance of the event by determining the intensity and breadth of physical damage to the system.

Drone teams are on standby and will be available to perform patrols as necessary, assuming favorable wind conditions.

Damage Assessment Teams are available and ready to respond as of 02/13/24 12:00pm as needed. Summary of issues identified through damage assessment is below. Due to the available line crews and lower than forecasted number of trouble locations; damage assessment was not required for this event.

Distribution Overhead

Damage Type	ACTIVE	RESTORED	TOTAL
Blocked Road	0	0	0
Devices Open	0	0	0
Pole	0	0	0
Primary Wire	0	0	0
Secondary Wire	0	0	0
Transformer	0	0	0
Tree	0	0	0
Distribution Breakers Open	0		

Substation / Transmission

Damage Type	Active	Restored	Total
Substations with no source	0	0	0
Transmission Breaker	0	0	0
Transmission Structures	0	0	0
Transmission Lines Out	0	0	0

EVERSOURCE CT

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RESOURCE ASSESSMENT

In response to the weather event the following resources are responding:

- In addition to Eversource's 80 internal crews, 398 external line crews have been secured to support storm response.
- Gas Operations is preparing to respond to events as needed and is also prepared to assist Electric Operations if necessary.
- Drone contractors will be available as weather permits if needed for damage assessment.

The following resources will be available, starting at 6:00 AM on 02/13/24:

Resource Type		Personnel	
Distribution Line Crews Total	**478**	Eversource D Crews	**80**
		Contractor D Crews	**398**
Transmission Line Crews	**18**	Eversource T Crews	**2**
		Contractor T Crews	**16**
Service Crews	**26**	Eversource Service Crews	**0**
		Contractor Service Crews	**26**
RSO/Trouble Shooters	**112**		
Substation Electricians	**132**		
Tree Crews	**251**		
Damage Assessor Crews	**108**		
System Operator Support	**29**		
Wire Down Guards	**102**		

Numbers above include Confirmed (w/ Rosters) plus Committed (w/o Rosters) and are as of 02/13/2024 @ 1100.

EVERSOURCE CT

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RESTORATION CREWS WORKING BY TOWN

Restoration Crews Working by Town (as of 12:00 p.m.)

Town	FPS-01	FPS-02	FPS-03	Non Events	Outage Events	Crews In Town	Customers Affected	Customers Served	Percent Out
ASHFORD	0	0	0	0	1	0	1	2,223	0.04%
BETHANY	0	0	0	1	1	1	33	2,475	1.33%
BETHEL	0	0	0	2	1	3	11	9,283	0.12%
BRANFORD	0	0	0	1	0	2	0	17,041	0.00%
BRISTOL	0	0	1	3	0	4	0	30,645	0.00%
BROOKLYN	0	0	0	0	1	1	82	3,745	2.19%
BURLINGTON	0	1	0	1	0	4	0	4,104	0.00%
CANTERBURY	0	0	0	0	1	1	60	2,401	2.50%
CLINTON	0	0	1	1	1	2	97	7,367	1.32%
COLCHESTER	0	1	0	2	1	2	3	7,689	0.04%
COVENTRY	0	0	0	0	1	1	1	5,839	0.02%
CROMWELL	0	0	0	1	0	1	0	7,483	0.00%
DARIEN	0	0	0	1	0	1	0	8,344	0.00%
DURHAM	0	0	0	0	1	0	1	3,229	0.03%
EAST HADDAM	0	1	1	1	1	2	4	5,107	0.08%
ELLINGTON	0	0	1	1	0	1	0	7,930	0.00%
FAIRFIELD	0	0	0	0	1	0	3	35	8.57%
FARMINGTON	0	0	2	1	1	2	7	13,120	0.05%
GLASTONBURY	0	0	1	3	0	4	0	17,151	0.00%
GOSHEN	0	0	0	0	1	1	1	2,003	0.05%
GREENWICH	0	0	0	2	0	0	0	28,627	0.00%
GRISWOLD	0	0	0	0	1	1	21	3,618	0.58%
GROTON	0	1	0	1	0	1	0	5,800	0.00%
HAMPTON	0	0	0	0	1	1	263	934	28.16%
HARTFORD	0	0	0	2	0	1	0	60,986	0.00%
KILLINGLY	0	0	0	1	0	2	0	9,178	0.00%
KILLINGWORTH	0	0	1	2	0	2	0	2,955	0.00%
LEBANON	0	0	0	0	1	1	7	2,300	0.30%
LEDYARD	0	0	0	0	2	2	42	7,086	0.59%
LISBON	0	0	0	1	0	1	0	1,947	0.00%
MADISON	0	0	1	2	1	2	1	9,451	0.01%

MANCHESTER	**0**	0	**0**	0	**1**	1	**1**	29,926	0.00%
MANSFIELD	**0**	0	**2**	3	**4**	7	**56**	7,560	0.74%
MARLBOROUGH	**0**	1	**1**	3	**1**	4	**6**	2,737	0.22%
MIDDLEFIELD	**0**	0	**0**	0	**1**	1	**5**	2,285	0.22%
MONROE	**0**	0	**0**	1	**0**	1	**0**	8,170	0.00%
NAUGATUCK	**0**	0	**0**	0	**1**	1	**1**	14,878	0.01%
NEW BRITAIN	**0**	0	**0**	1	**0**	0	**0**	35,463	0.00%
NEW CANAAN	**0**	0	**0**	2	**0**	2	**0**	8,699	0.00%
NEW LONDON	**0**	0	**0**	1	**0**	1	**0**	14,502	0.00%
NORTH STONINGTON	**0**	0	**0**	0	**2**	2	**98**	2,759	3.55%
NORWALK	**0**	0	**0**	6	**2**	9	**12**	32,769	0.04%
POMFRET	**0**	0	**0**	1	**0**	1	**0**	1,984	0.00%
PRESTON	**0**	0	**0**	0	**1**	0	**5**	2,327	0.21%
REDDING	**0**	0	**0**	0	**1**	0	**1**	3,876	0.03%
RIDGEFIELD	**0**	2	**1**	3	**0**	2	**0**	11,128	0.00%
SALEM	**0**	0	**0**	0	**1**	1	**1**	2,121	0.05%
SCOTLAND	**0**	0	**0**	1	**1**	1	**6**	716	0.84%
SEYMOUR	**0**	0	**0**	0	**2**	2	**13**	7,869	0.17%
SOUTH WINDSOR	**0**	1	**0**	2	**1**	3	**9**	12,552	0.07%
SOUTHINGTON	**0**	0	**0**	0	**1**	0	**1**	21,057	0.00%
STAFFORD	**0**	0	**0**	1	**2**	5	**41**	6,398	0.64%
STAMFORD	**0**	1	**0**	8	**2**	9	**68**	64,673	0.11%
STONINGTON	**0**	0	**0**	0	**2**	2	**4**	11,393	0.04%
THOMPSON	**0**	0	**0**	1	**0**	0	**0**	4,903	0.00%
UNION	**0**	0	**1**	1	**0**	0	**0**	471	0.00%
VERNON	**0**	0	**0**	1	**0**	1	**0**	16,851	0.00%
VOLUNTOWN	**0**	0	**0**	2	**1**	1	**1**	1,372	0.07%
WATERBURY	**0**	1	**0**	2	**0**	2	**0**	52,931	0.00%
WATERFORD	**0**	0	**2**	2	**1**	2	**93**	10,409	0.89%
WEST HARTFORD	**0**	0	**1**	2	**0**	4	**0**	29,589	0.00%
WESTON	**0**	0	**0**	1	**2**	2	**82**	3,952	2.07%
WESTPORT	**0**	0	**0**	2	**1**	2	**349**	12,818	2.72%
WILTON	**0**	0	**0**	1	**2**	3	**10**	7,672	0.13%
WINDHAM	**0**	0	**0**	1	**3**	5	**103**	10,776	0.96%
WINDSOR	**0**	0	**0**	1	**0**	0	**0**	14,060	0.00%
WOODBURY	**0**	0	**0**	1	**0**	2	**0**	5,336	0.00%

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RESOURCE ASSESSMENT & STRATEGY

Assessment:

Eversource line and tree crews are prepared to restore customers as the event impacts Connecticut. Eversource crews will address emergency situations, clear blocked roads, assess damage and restore power to customers impacted by the storm.

The table below shows the active and restored events today.

Restorations as of 02/13/24 12:00 p.m.:

	Active	Restored
Total Customers Outages	1,599	309
Total Number of Events	54	21
FPS 1 (911)	0	0
FPS 2 and 3	21	25
Multiples	36	12
Singles	18	41
Critical Facilities Outages	0	0
Unique Customers Restored		312
Community Priorities		

Today's Community Strategy

Following the pre-event communication, the **Liaison Organization** has conducted **proactive communication** to each community this morning and will continue these open lines of communication throughout the day.

The **Liaison Organization** will work with any impacted towns to address **blocked roads, community priorities and continue to monitor any outages impacting critical facilities**. Throughout the event the community liaisons will work with their municipalities to provide timely updates and set expectations throughout the event.

The **Regulatory Branch** continues to update PURA, DEMHS, DOT and regulatory agencies on our restoration progress.

LOGISTICS

In preparation for the 2/13/2024 weather event (Wind & Snow), Eversource has developed a logistic plan and has taken the following actions:

Services

. **Material Logistics** Suitable materials are available
   i. On-Hand Material
      1. Cable & Wire – 1,182,000 ft
      2. Crossarms – 14,316
      3. Poles – 7,168
      4. Transformers (Pole Top & Other) – 5,620
   ii. AWC staff on call Monday 2/12/24 starting 1730
   iii. Support staff in development for 24-hour support starting Tuesday 2/13/24
   iv. Storm Material Trailers ready for deployment – 4

b. **Fleet Services Plenty of vehicles available**
   i. Vehicle Count: 81 Total (80 of 81 accounted for)
      1. 30 – Public Safety Available
         a. None requested
      2. 21 – Damage Assessment available
         a. None requested
      3. 30 Rentals (for Level 5 Event)
         a. 29 of 30 requested
         b. 11 of 29 deployed

c. **Fuel Planning**
   i. East River confirmed available to support
      1. Blue Sky Fueling – to continue thru tonight 2/12/24
      2. Gray Sky Fueling – TBD pending storm impact

d. **IT/Telecom**
   i. Change Moratorium to be in effect 1800 yesterday 2/12/2024
   ii. PC Tech Support – in effect 0600 today 2/13/2024
      1. On-site support for:
         a. EOC – Berlin, NU South
         b. RMT – New London, Hartford, Newtown
   iii. No issues reported

e. **Telecom – Test (Previously Field Comm)**
   i. Equipment and System check in process – complete
      1. EOC Comms, MRCs (1 & 4), Storm Trailers & NIBS
      2. Only Storm Trailer 5 not ready to deploy

f. **Staging Area**
   i. Staging area(s) are prepared to be mobilized
   ii. Staff available to support 3 locations – long days (16 hours)
   iii. 8 locations identified and confirmed available for use
   iv. Staff support – 3 locations long days (16 hours)
   v. Southeast
      1. Waterford – Crystal Mall
         a. Requires plowing/salting
   vi. Southwest
      1. Stamford – Chelsea Piers
   vii. Northwest
      1. Lakeville – Lime Rock
         a. Requires plowing/salting
   viii. Central North
      1. Windsor – Eversource
         a. Requires plowing/salting
   ix. Central East
      1. Willimantic – Eversource
         a. Requires plowing/salting
   x. Central South
      1. Madison – Hammonasset State Park
   xi. Central Mid-West
      1. Bristol – Lake Compounce
         a. Requires plowing/salting
   xii. Central West
      1. New Milford – Eversource
         a. Requires plowing/salting

g. **Environmental**
   i. Storm room and Environmental Hotline activated 0600 today 2/13/24
   ii. Inspections for non-ES staging locations in process - Complete

h. **Facilities**
   i. Pre checks in process
   ii. EOCs and AWCs to be staffed
   iii. Support meals for internal staff starting breakfast Tuesday 2/13/24
   iv. Preparing staging area support with snow removal/salt applications

i. **Security**
   i. No Eversource or regional safety concerns – will monitor and report any changes

j. **Food & Lodging**
   i. Food
      1. Catering plan for breakfast and lunch today 2/13/24 issued

2. All morning meal delivers have been received except Waterbury (enroute – had flat tire), East Hampton and Berlin (enroute – caterer's trucks were towed while being loaded)
    a. All delayed deliveries expected to be completed by 0700 today

	Tuesday 2/13/2024		
	Breakfast (at AWC's and Berlin Campus at 6AM)	Boxed Lunch (at AWC's at 6AM)	Lunch (at AWC's and Berlin Campus at NOON)
Eastern:	**985**	**660**	**325**
Danielson AWC	225	160	65
East Hampton AWC	260	160	100
Madison AWC	210	155	55
New London AWC	290	185	105
Central:	**560**	**180**	**380**
Cheshire AWC	210	60	150
Hartford AWC	210	60	150
Tolland AWC	140	60	80
Western:	**710**	**370**	**415**
Newtown AWC	180	75	120
Norwalk AWC	150	75	85
Stamford AWC	120	70	50
Torrington AWC	130	75	80
Waterbury AWC	130	75	80
Berlin:	**106**	**0**	**106**
CONVEX	10		10
ICC	16		16
SOC	25		25
Fleet Garage	15		15
Warehouse	40		40
TOTAL:	**2,361**	**1,210**	**1,226**

ii. <u>Lodging</u>
1. First night of lodging to be Tuesday 2/13/24
2. Beginning to book rooms today, 2/12/24, for Tuesday and Wednesday night to get to 2000 beds
3. Rooms as 1700 Monday 2/12/24 at PO Hotels so we have flexibility until 4pm

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	Total	Tue 2/13/2024				Wed 2/14/2024			
		Avail	Booked	Assigned	Open	Avail	Booked	Assigned	Open
	Single	995	363	0	363	1038	366	0	366
	Double	1263	707	0	707	1245	687	0	687
	Total Rooms	**2258**	**1070**	**0**	**1070**	**2283**	**1053**	**0**	**1053**
	Total Beds	**3521**	**1777**	**0**	**1777**	**3528**	**1740**	**0**	**1740**
EASTERN	Single	315	139	0	139	315	139	0	139
	Double	458	295	0	295	458	295	0	295
	Total Rooms	**773**	**434**	**0**	**434**	**773**	**434**	**0**	**434**
	Total Beds	**1231**	**729**	**0**	**729**	**1231**	**729**	**0**	**729**
		35%	**41%**						
CENTRAL	Single	324	130	0	130	324	133	0	133
	Double	592	249	0	249	574	247	0	247
	Total Rooms	**916**	**379**	**0**	**379**	**898**	**380**	**0**	**380**
	Total Beds	**1508**	**628**	**0**	**628**	**1472**	**627**	**0**	**627**
		43%	**35%**						
WESTERN	Single	356	94	0	94	399	94	0	94
	Double	238	163	0	163	238	145	0	145
	Total Rooms	**594**	**257**	**0**	**257**	**637**	**239**	**0**	**239**
	Total Beds	**832**	**420**	**0**	**420**	**875**	**384**	**0**	**384**
		24%	**24%**						

k. **Procurement**
   i. Request from staging suppliers, port-a-lets, lighting, signs
      1. Due to weather – will not be able to deliver tomorrow
   ii. Any locations to pre-stage for support

l. **Staffing**
   i. Rosters sent 2/12/24

m. **Generator Availability**
   i. 81 Total Available (20kw – 2000kw)

26 – Sunbelt (20kw – 2000kw)
29 – United, CT & MA (20kw – 1200kw)
   a. There are an additional 49 in NY & NJ (20kw – 2200kw)
19 – Adhoc– (20kw – 150 kw)
7 -Prime (120kw – 2000kw)
   a. Prime units staged in Windsor Blue Hills Ave, ready to deploy
      i. 4 x 120kw
      ii. 3 x 200kw

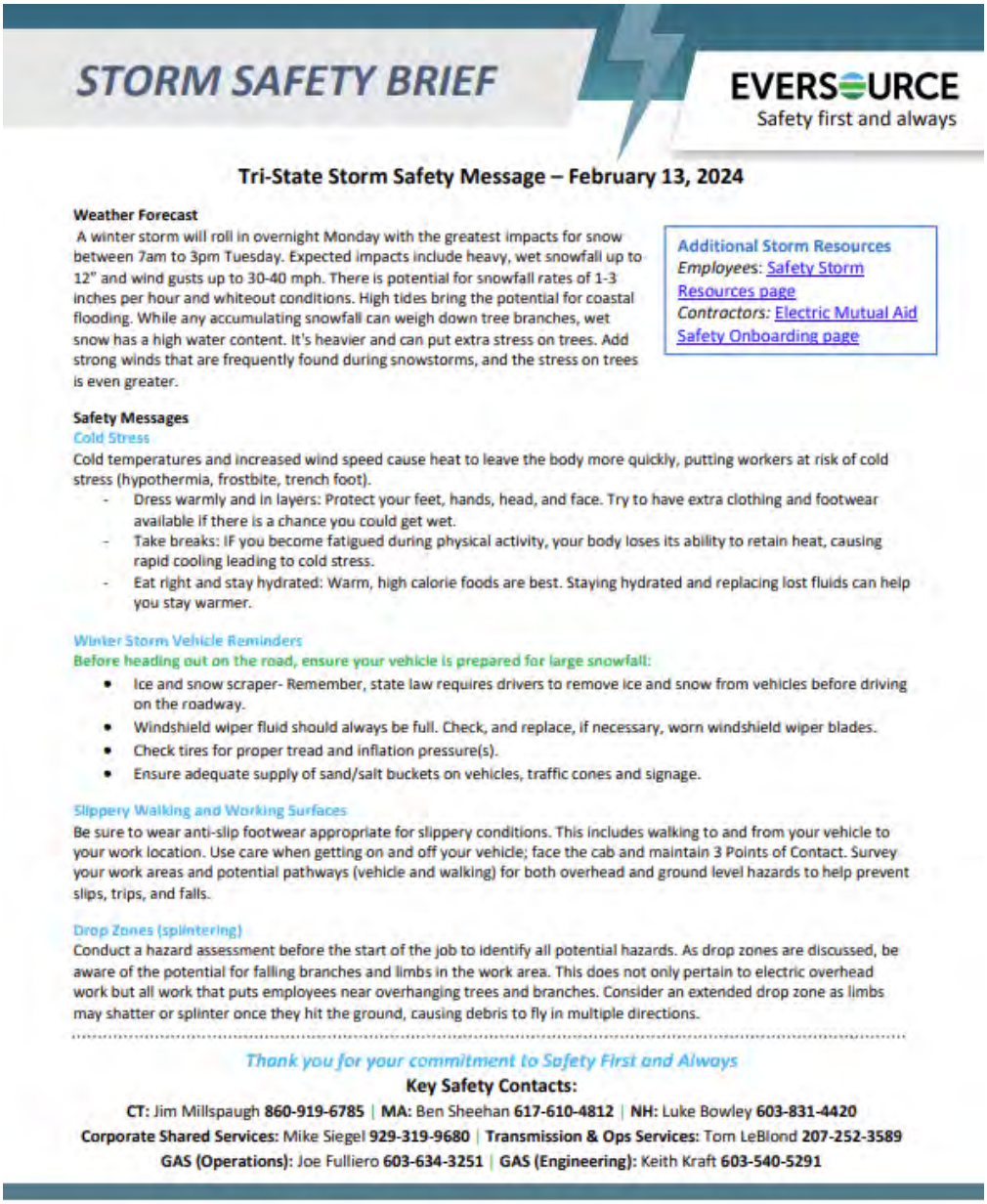
January 13, 2024 Catering Plan				
Area	**BreakFast**	**Lunch**	**Boxed Lunch**	**Total Meals**
Central	**430**	**280**	**150**	**860**
Cheshire AWC	150	100	50	300
Hartford (Selden St.)	150	100	50	300
Tolland AWC	130	80	50	260
Western	**695**	**395**	**355**	**1445**
NEWTOWN - AWC	180	120	60	360
NORWALK - AWC	145	85	60	290
STAMFORD - AWC	140	80	60	280
TORRINGTON - AWC	140	50	140	330
WATERBURY - AWC	90	60	35	185
Berlin	**89**	**89**		**178**
Berlin - CONVEX	5	5		10
Berlin (ICC and CT Planning)	36	36		72
Berlin Fleet Garage (ATC)	8	8		16
Berlin Warehouse (BCW)	40	40		80
Eastern	**965**	**705**	**260**	**1930**
DANIELSON AWC	215	150	65	430
EAST HAMPTON AWC	240	175	65	480
Madison AWC	240	175	65	480
New London AWC	270	205	65	540
Grand Total	**2,179**	**1,469**	**765**	**4,413**

SAFETY

Feburary 13 Storm Safety Brief

EVERSOURCE CT

Incident Action Plan: 02/13/2024 02/13/2024 1200



STORM SAFETY BRIEF

EVERSOURCE
Safety first and always

Tri-State Storm Safety Message – February 13, 2024

Weather Forecast

A winter storm will roll in overnight Monday with the greatest impacts for snow between 7am to 3pm Tuesday. Expected impacts include heavy, wet snowfall up to 12" and wind gusts up to 30-40 mph. There is potential for snowfall rates of 1-3 inches per hour and whiteout conditions. High tides bring the potential for coastal flooding. While any accumulating snowfall can weigh down tree branches, wet snow has a high water content. It's heavier and can put extra stress on trees. Add strong winds that are frequently found during snowstorms, and the stress on trees is even greater.

Additional Storm Resources
Employees: Safety Storm Resources page
Contractors: Electric Mutual Aid Safety Onboarding page

Safety Messages

Cold Stress

Cold temperatures and increased wind speed cause heat to leave the body more quickly, putting workers at risk of cold stress (hypothermia, frostbite, trench foot).

- Dress warmly and in layers: Protect your feet, hands, head, and face. Try to have extra clothing and footwear available if there is a chance you could get wet.
- Take breaks: IF you become fatigued during physical activity, your body loses its ability to retain heat, causing rapid cooling leading to cold stress.
- Eat right and stay hydrated: Warm, high calorie foods are best. Staying hydrated and replacing lost fluids can help you stay warmer.

Winter Storm Vehicle Reminders

Before heading out on the road, ensure your vehicle is prepared for large snowfall:

- Ice and snow scraper- Remember, state law requires drivers to remove ice and snow from vehicles before driving on the roadway.
- Windshield wiper fluid should always be full. Check, and replace, if necessary, worn windshield wiper blades.
- Check tires for proper tread and inflation pressure(s).
- Ensure adequate supply of sand/salt buckets on vehicles, traffic cones and signage.

Slippery Walking and Working Surfaces

Be sure to wear anti-slip footwear appropriate for slippery conditions. This includes walking to and from your vehicle to your work location. Use care when getting on and off your vehicle; face the cab and maintain 3 Points of Contact. Survey your work areas and potential pathways (vehicle and walking) for both overhead and ground level hazards to help prevent slips, trips, and falls.

Drop Zones (splintering)

Conduct a hazard assessment before the start of the job to identify all potential hazards. As drop zones are discussed, be aware of the potential for falling branches and limbs in the work area. This does not only pertain to electric overhead work but all work that puts employees near overhanging trees and branches. Consider an extended drop zone as limbs may shatter or splinter once they hit the ground, causing debris to fly in multiple directions.

Thank you for your commitment to Safety First and Always

Key Safety Contacts:

CT: Jim Millspaugh **860-919-6785** | **MA:** Ben Sheehan **617-610-4812** | **NH:** Luke Bowley **603-831-4420**
Corporate Shared Services: Mike Siegel **929-319-9680** | **Transmission & Ops Services:** Tom LeBlond **207-252-3589**
GAS (Operations): Joe Fulliero **603-634-3251** | **GAS (Engineering):** Keith Kraft **603-540-5291**

EVERSOURCE CT

Incident Action Plan: 02/13/2024 02/13/2024 1200

CONNECTICUT - INCIDENT MANAGEMENT TEAM

Name	ICS Assignment
Christopher Colorio	Incident Commander
Stephen Sullivan	ECT - Executive Spokesperson
Joseph Godwin	Emergency Preparedness Specialist
Cassandra Massano	Emergency Preparedness Specialist
Brooke Sherer	Human Resource Officer
Marianne Eichler	Human Resource Officer
Anne Aughinbaugh	Safety Officer
Thomas LeBlond	Safety Officer
Melissa Sherburne	Liaison Officer
Jack Arsego	Liaison Officer
Robin Kebernick	Liaison Officer
Lissette Andino	Regulatory Officer
Jonathan Harris	Regulatory Officer
Elizabeth Maldonado	Regulatory Officer
Jane Bryggare	Communications Officer
Meaghan Shaw	Communications Officer
Megan Bernardini	Communications Officer
Donald Scacco Jr.	Operations Section Chief
William Gelinas	Operations Section Chief
Robert Frenna	Operations Section Chief
Doug McCracken	Operations Branch Director - WG/SB
James (Brian) Key	Operations Branch Director - WG/SB
Alan Lawrence	Public Safety Section Chief
Paul Raia	Public Safety Section Chief
Patrick Quinn	Logistics Section Chief
Darrin Wertz	Logistics Section Chief
John Case	Logistics Section Chief
Jeff Turano	Finance Section Chief
Jennifer Rose	Finance Section Chief

Name	ICS Assignment
David Gladey	Planning Section Chief
Christopher Soderman	Planning Section Chief
Vandan Divatia	Planning Section Chief
Jeffrey Richard	Planning Section Chief
Karen Palmieri	Resource Section Chief
John Dipaola-Tromba	Resource Section Chief
Pawel Sakowski	Resource Section Chief
Don Morrissey	EOC Officer - Western
Ken Bowes	EOC Officer - Western
Duncan MacKay	EOC Officer - Central
Jay Buth	EOC Officer - Central
Ron Smith	EOC Officer - Eastern
Lucy Texiera	EOC Officer - Eastern
Clifford Williams	Operations Branch Director - Western EOC
Bradford Shaw	Operations Branch Director - Western EOC
Christopher Menard	Operations Branch Director - Central EOC
Wayne Gagnon	Operations Branch Director - Central EOC
Barry Lashley	Operations Branch Director - Eastern EOC
Edward LaFrance	Operations Branch Director - Eastern EOC
Deb Dinuzzo	Planning Section Administrative Support
Sebastien Morin	Branch Director Tactical - Western EOC - Day
Kevin Separy	Branch Director Tactical - Western EOC - Night
Steve Lamontagne	Branch Director Tactical - Central EOC - Day
Brian Fluss	Branch Director Tactical - Central EOC - Night
Rob Cote	Branch Director Tactical - Eastern EOC - Day
Tom Woronik	Branch Director Tactical - Eastern EOC - Night
Joe Nesdale	Transmission Branch Director – Operations
George Wegh	Transmission Branch Director – Planning
Digaunto Chatterjee	Planning Branch Director – Forecasting
Ronald Araujo	Logistics Support Branch Director
Steve Schirm	Logistics Services Branch Director
Ann Arnold	Staging Area Unit Leader
Theresa Eberhart	Food & Lodging Services Unit Leader

Name	ICS Assignment
Randy Somma	Public Safety Unit Leader - Eastern
Ken Grohs	Public Safety Unit Leader - Western
Justin Fletcher	Public Safety Unit Leader - Central

Preparedness Briefing

CONNECTICUT

EVERSOURCE

Monday, February 12, 2024, 11:45 a.m.

Eversource Preparing for Storm Bringing Heavy, Wet Snow and Winds

Operational Status: WARNING

Electric Emergency Event Level: Planning activation at ERP Level 5 at 11 p.m. Monday, February 12. Currently in normal operation.

Gas Emergency Event Level: Planning activation at ERP Level 5 at 10 p.m. Monday, February 12. Currently in normal operation.

OVERVIEW

- A winter weather system is forecast to move across the state Monday evening overnight and linger through the day on Tuesday. The latest forecast is projecting widespread heavy, wet snow and strong winds.
- Moderate to heavy snow is expected to begin in the early morning hours on Tuesday, with the heaviest snow likely mid-morning through early afternoon and ending by early evening. Snowfall rates could exceed 2" per hour during the height of the storm. Widespread snowfall amounts are forecast to average around 3-6 inches, with locally higher amounts up to 8-10+ inches possible in northern areas.
- There are chances for strong sustained wind gusts of 30-35 mph with isolated gusts of up to 40 mph possible in southeastern Connecticut. Winds are predicted to taper later in the day on Tuesday.
- Wind gusts at these levels combined with the heavy, wet consistency of the snow and the rapid rate of snowfall have the potential to further weaken trees and limbs bringing them down onto our electric equipment while also limiting our ability to respond to community priorities and outages during the peak of the storm.
- Based on current forecasts, Eversource Electric will declare an ERP Level 5 on Monday, February 12, at 11 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown will open Tuesday, February 13, at 6 a.m.
- Additional crew resources have been secured to ensure we have enough resources to respond to the high end of outage predictions.

GAS OPERATIONS

- While Gas Operations does not expect significant impacts to the distribution system from the upcoming storm, an ERP Level 5 will be declared on Monday, February 12, at 10 p.m.
- Crews will conduct snow removal as necessary and will be prepared to respond to any unanticipated system issues.

PRE-STORM COMMUNICATIONS

- Outbound calls to medically coded customers are being delivered today.
- Customer emails, texts or phone calls (depending on customer choice) are in development and will be delivered today, and again tomorrow as needed.
- A news release is planned for today.
- Regulatory Affairs has notified and will continue to communicate with state regulators and other state agencies regarding the incoming weather event.

- Eversource Community Relations is connecting with municipalities and the Liaison Organization is ready to assist with municipal inquiries.
- Eversource social media is sharing information on how customers can prepare for the weather and report an outage.

APPROVED BY:
Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Preparedness Briefing
CONNECTICUT

EVERSOURCE

Monday, February 12, 2024, 5 p.m.

Eversource Prepared for Impacts from Heavy Snow and Winds

Operational Status: **WARNING**

Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact) will activate at 11 p.m. tonight.

Gas Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact) will activate at 10 p.m. tonight.

OVERVIEW

- Eversource Electric is prepared to activate its Emergency Response Plan (ERP) at Level 5, tonight at 11 p.m., indicating the potential for up to 125,000 customers to be without power and up to 3,000 tree-related damage locations to occur on the system.
- Forecast confidence has increased for a winter weather system predicted to move across the state early Tuesday morning, February 13, and linger through the day on Tuesday bringing with it widespread heavy, wet snow and strong winds.
- Moderate to heavy snow is expected to begin in the early morning hours on Tuesday, with the heaviest snow likely mid-morning through early afternoon and ending by early evening. Snowfall rates could exceed 2" per hour during the height of the storm. Widespread snowfall amounts are forecast to average around 3-6 inches, with higher amounts up to 8-10+ inches possible in the central portion of the state.
- Sustained winds are forecast across the state at 15-22 mph, with average gusts between 30-35 mph. Isolated gusts could reach up to 40 mph in southeastern and coastal areas of Connecticut. Winds are predicted to taper later in the day on Tuesday.
- Wind gusts at these levels combined with the heavy, wet consistency of the snow and the rapid rate of snowfall have the potential to weaken trees and limbs bringing them down onto our electric equipment.
- The predicted heavy, wet snow may impact travel and limit our ability to respond to community priorities and outages during the peak of the storm.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown will open tomorrow, Tuesday, February 13, at 6 a.m.
- Eversource has secured external resources ahead of impact (see chart below) and will plan to pre-stage crews across the state.

PERSONNEL AVAILABLE FOR FEBRUARY 13, 2024, STORM			
Distribution Line Crews Total	455	Eversource Crews	78
		Contractor Crews	377
Transmission Crews Total	18	Eversource Crews	2
		Contractor Crews	16
Service Crews	30		
RSO Trouble Shooters	112		
Substation Electricians	128		
Tree Crews	248		
Damage Assessors	103		
Wire Guards	53		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- While Gas Operations does not expect any significant impacts to the distribution system from the upcoming storm, an ERP Level 5 will be declared on Monday, February 12, at 10 p.m.
- Crews will conduct snow removal as necessary and will be prepared to respond to any unanticipated system issues.

STORM COMMUNICATIONS

- Outbound calls to medically coded customers were delivered today, February 12.
- Customer emails, texts or phone calls (depending on customer choice) were also distributed today, February 12, informing customers how they can prepare for the storm and report an outage.
- A news release was distributed today outlining our preparedness efforts.
- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding the incoming weather event. A notice to pre-stage resources was submitted today.
- The utility liaison will be activated this evening to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Liaisons have connected with municipalities and the Liaison Organization is ready to manage all municipal inquiries.
- Eversource social media is sharing information on how customers can prepare for the weather and report an outage.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:

Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Tuesday, February 13, 2024, at 9:15 a.m.

Eversource Responding to Minimal Damage from Ongoing Snowstorm

Operational Status: EMERGENCY
Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact)
Gas Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact)

OVERVIEW

- Heavy snow began falling early this morning across Connecticut and is predicted to begin dissipating early this afternoon and end early this evening. Highest snow totals from 10-11" are expected to occur across the middle of the state with other parts of the state receiving 5-9". Snow consistency is currently light and fluffy but may increase in wetness throughout the day.
- Sustained winds of 15-20 mph with gusts of 30-35 mph are predicted to continue throughout the day, with maximum gusts up to 38 mph potentially occurring in the northwest hills and the southeast corner of the state.
- Heavy snow has the potential to accumulate on trees and limbs and bring them down onto our electric equipment causing outages.
- Difficult driving conditions and low visibility, caused by periods of heavy snow, may affect Eversource's ability to respond quickly to community priorities and outages. We will respond as quickly as safety allows.
- Currently, there are 183 customers without power and 3 blocked roads to clear. There are no critical facilities without power.
- Eversource Electric activated its Emergency Response Plan (ERP) at a Level 5 Monday evening, February 12, at 11 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown opened this morning at 6 a.m.
- Eversource has secured external resources ahead of impact (see chart below) and have pre-staged crews across the state.

PERSONNEL AVAILABLE FOR FEBRUARY 13, 2024, STORM			
Distribution Line Crews Total	477	Eversource Crews	78
		Contractor Crews	399
Transmission Crews Total	18	Eversource Crews	2
		Contractor Crews	16
Service Crews	26		
RSO Trouble Shooters	112		
Substation Electricians	132		
Tree Crews	251		
Damage Assessors	104		
Wire Guards	102		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- While Gas Operations does not expect significant impacts to the distribution system from the ongoing storm, an ERP Level 5 was declared on Monday, February 12, at 10 p.m.
- Crews will conduct snow removal as necessary and are prepared to respond to any unanticipated system issues.

STORM COMMUNICATIONS

- Outbound calls to medically coded customers were delivered yesterday, February 12
- Customer emails, texts or phone calls (depending on customer choice) were also distributed yesterday, February 12, informing customers how they can prepare for the storm and report an outage.
- A news release was distributed yesterday, February 12, outlining our preparedness efforts.
- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response. A notice to pre-stage resources was submitted on February 12.
- The utility liaison has been activated to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Liaisons continue to connect with municipalities and the Liaison Organization is ready to assist with municipal inquiries.
- Eversource social media is sharing information on how customers can report an outage and stay safe.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:

Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Tuesday, February 13, 2024, at 2:30 p.m.

Eversource Restoring Outages in Challenging Conditions

Operational Status: EMERGENCY

Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact)

Gas Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact). Gas Operations will return to normal operations at 6 p.m.

OVERVIEW

- The regional storm system that entered the state early this morning bringing heavy snow is moving east and beginning to wind down. The system is predicted to exit the state later this afternoon or early evening.
- Snowfall amounts currently measure 4-5" in the western part of the state, 12-13" in the central portion of the state, and 5-8" in the southeastern part of the state.
- Sustained winds of 15-20 mph with gusts of 30-35 mph are predicted to continue throughout the day, with a chance for an isolated maximum gust of up to 38 mph occurring in the northwest hills and the southeast corner of the state.
- Heavy snow has accumulated on trees and limbs, which could bring them down onto our electric equipment causing outages.
- Driving conditions continue to be challenging across the state and may affect Eversource's ability to respond quickly to community priorities and outages. We will respond as quickly as safety allows.
- Currently, approximately 1,600 customers are without power and there are 6 blocked roads to clear. There are no critical facilities without power. We've restored 2,800 customers since the event began.
- Eversource Electric activated its Emergency Response Plan (ERP) at a Level 5 Monday evening, February 12, at 11 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown opened this morning at 6 a.m.
- Eversource is beginning to release contractor crews as the storm winds down (see chart below). Crews and equipment continue to be pre-staged across the state.

PERSONNEL AVAILABLE FOR FEBRUARY 13, 2024, STORM			
Distribution Line Crews Total	452	Eversource Crews	80
		Contractor Crews	372
Transmission Crews Total	18	Eversource Crews	2
		Contractor Crews	16
Service Crews	0		
RSO Trouble Shooters	112		
Substation Electricians	132		
Tree Crews	251		
Damage Assessors	67		
Wire Guards	0		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations has not incurred any significant impacts to the distribution system from the storm.
- Crews will continue to conduct snow removal as necessary and are prepared to respond to any unanticipated system issues.
- Gas Operations will return to normal operations at 6 p.m. today, Tuesday, February 13.

STORM COMMUNICATIONS

- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response.
- The utility liaison who facilitates coordination on pole and wire repair, and pole replacement with third-party attachment companies and joint pole owners, will be deactivated this afternoon.
- Eversource Community Relations continues to connect with municipalities and is ready to assist with municipal inquiries.
- Eversource social media is sharing information on how customers can report an outage and stay safe.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:

Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Tuesday, February 13, 2024, at 5:30 p.m.

Eversource Returning to Normal Operations

Operational Status: EMERGENCY

Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact). Electric Operations will return to normal operations at 6 p.m.

Gas Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact). Gas Operations will return to normal operations at 6 p.m.

OVERVIEW

- The regional storm system that entered the state this morning has moved out of the state. Some lingering flurries and snow showers in the northwest hills are still possible with less than one inch accumulation expected.
- Sustained winds of 15-20 mph will continue throughout the state during the day and will reduce overnight.
- Although the snow has stopped, the heavy accumulation from earlier today continues to have the potential to bring down trees and limbs onto our electric equipment causing outages.
- Driving conditions may be challenging across the state and may affect Eversource's ability to respond quickly to community priorities and outages. We will respond as quickly as safety allows.
- Currently, approximately 200 customers are without power and there is one blocked road to clear. There are no critical facilities without power. We've restored close to 5,000 customers since the event began.
- Eversource Electric activated its Emergency Response Plan (ERP) at a Level 5 Monday evening, February 12, at 11 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.
- Electric Operations will return to normal operations at 6 p.m. this evening.
- This will be the last briefing for this event.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown will close at 6 p.m.
- Eversource is beginning to release contractor crews as the storm winds down (see chart below).

PERSONNEL AVAILABLE FOR FEBRUARY 13, 2024, STORM			
Distribution Line Crews Total	280	Eversource Crews	80
		Contractor Crews	200
Transmission Crews Total	2	Eversource Crews	2
		Contractor Crews	0
Service Crews	0		
RSO Trouble Shooters	112		
Substation Electricians	132		
Tree Crews	251		
Damage Assessors	0		
Wire Guards	0		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations has not incurred any significant impacts to the distribution system from the storm.
- Crews will continue to conduct snow removal as necessary and are prepared to respond to any unanticipated system issues.
- Gas Operations will return to normal operations tonight at 6 p.m.

STORM COMMUNICATIONS

- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response.
- The utility liaison who facilitates coordination on pole and wire repair, and pole replacement with third-party attachment companies and joint pole owners, has been deactivated.
- Eversource Community Relations continues to connect with municipalities and is ready to assist with municipal inquiries.

APPROVED BY:
Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

February 27, 2024

Mr. Jeffrey R. Gaudiosi
Executive Secretary
Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06050

Re: Docket No. 86-11-18 – DPUC Review of Performance of UI, CL&P and SNETCO in Restoring Service After Storm Carl – Order No. 6 Compliance

Dear Mr. Gaudiosi:

The Connecticut Light and Power Company dba Eversource Energy (the "Company") provides this compliance information pursuant to Order No. 6 in the above captioned docket.

Order No. 6 in the Final Decision provides:

> Commencing from the date of the Decision, May 12, 1987, each of the Companies shall file a Report, including time series details of service restoration, to the Public Utilities Regulatory Authority within 14 days of complete restoral of customer service following the implementation at any level of its respective Emergency Plan.

On February 13, 2024, the Company responded to the arrival of a strong low-pressure system. Hazardous winds and strong wind gusts brought on by the storm system caused trees and tree limbs to fail, breaking poles and crossarms, dropping conductors and damaging electrical equipment. At 12:00 p.m., February 13, 2024, the outages peaked when 3,269 customers were experiencing a service outage. In total, the Company estimates that it restored service to 4,581 customers. Final analysis of the storm impact is ongoing.

If you have any questions regarding this submittal, please call Mr. Joseph Godwin, Manager of Emergency Preparedness, at (860) 665-3577 or at (985) 285-9976.

Very truly yours,

Vincent P. Pace
Vincent P. Pace
Assistant General Counsel
On behalf of CL&P d/b/a Eversource Energy

cc: Service List
William Turner, State Emergency Management Director, DEMHS