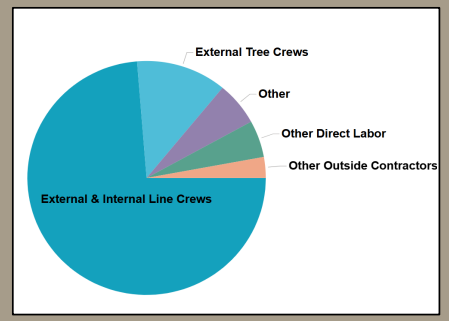
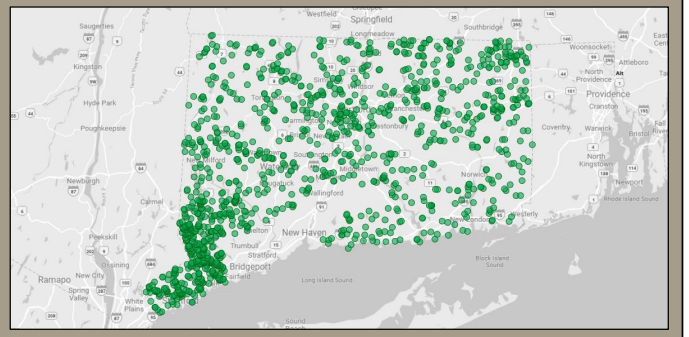
MS24D – Nor'Easter – Event Matrix Level 5 – February 28, 2024

Major Storm 24D impacted much of the service territory of Connecticut.

Storm Costs

Category	Amount
Internal & External Line Crews	$9,121,665
External Tree Crews	$1,518,547
Other Outside Contractors	$356,609
Other Direct Labor	$631,005
Other	$745,595
Storm Total*	$12,373,420

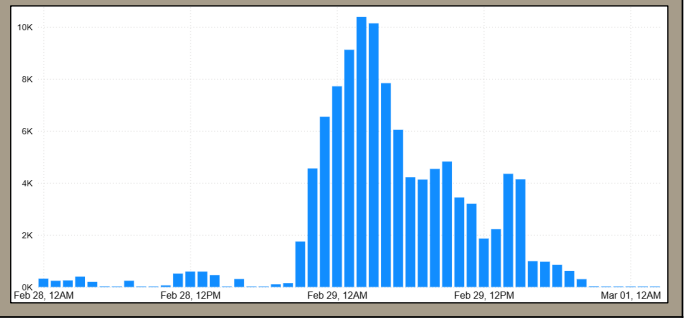




Storm Statistics

Outage Events	Non-Outage Events	Total Events	Total Customers	Cost Per Event
751	611	1,362	27,480	$9,085

Customer Restoration Curve



Event Level Matrix (ELM) Level 5

ELM Measure	Expectation	Actual
Trouble Spots	<3000	1,362
Line Resources	290 | 550	524

FPS Events

FPS Type	# of Events
FPS 1	5
FPS 2	153
FPS 3	113

*Amounts may not add due to rounding.

CL&P Storm Prudency

Storm Event:
February 28-29, 2024

Synopsis – Overview

A very strong LLJ over the southeast associated with the warm front; however, a strong temp inversion prohibited winds to mix to the surface very effectively. However, upon the passage the very strong cold front, the lapse rates became very favorable; thus, the strong sustained winds and gusts.

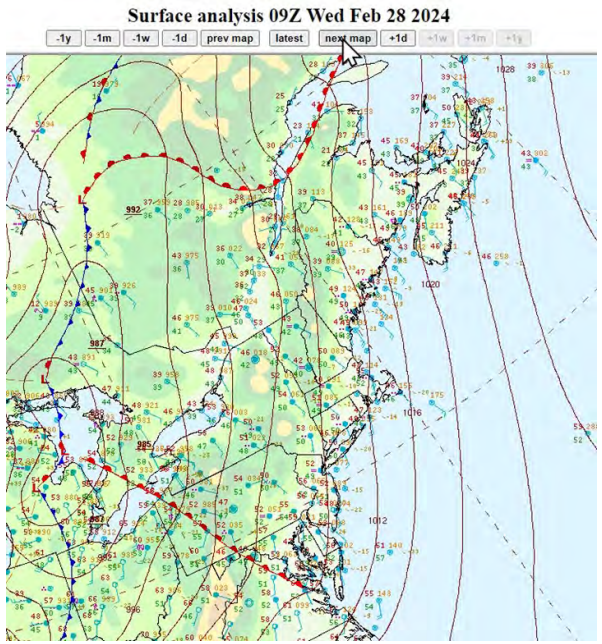
UtiliWeather®

D. Scerbo, Meteorologist

February 28-29 2024: Wind. Rain and Snow Event

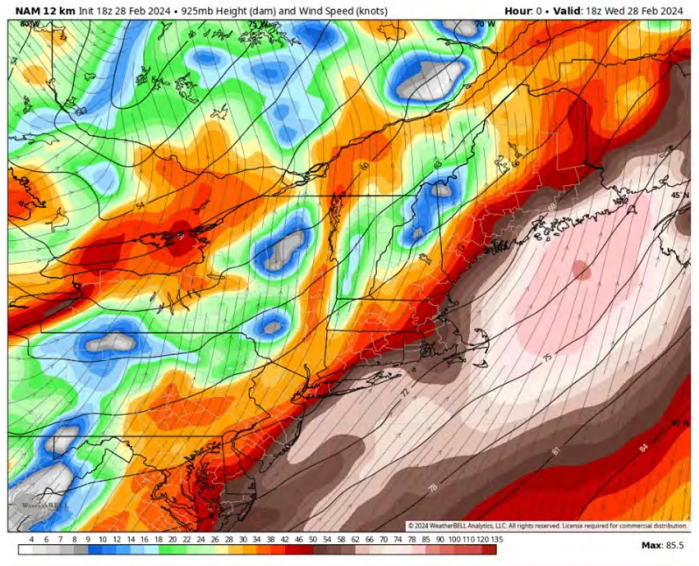
Observed Total # of Trouble Events for CT: 600

Storm Track (click on map)



Map ref: NWS WPC

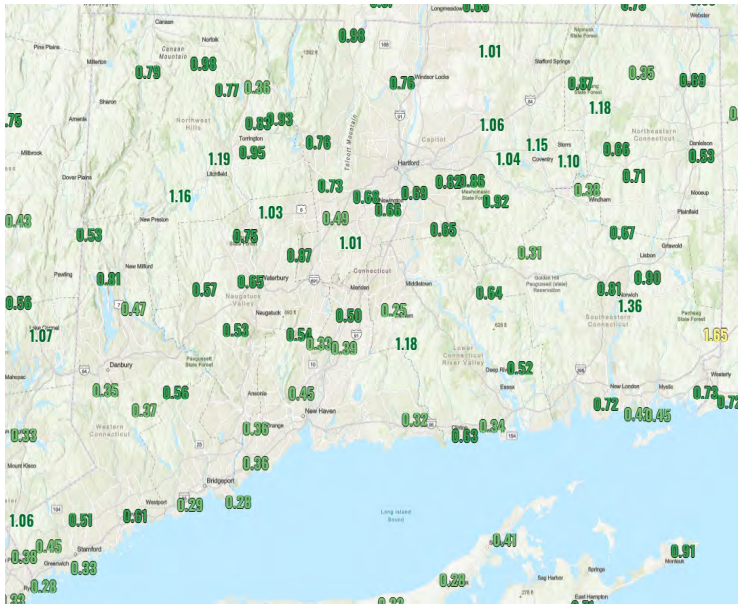
925mb Jet (click on map)



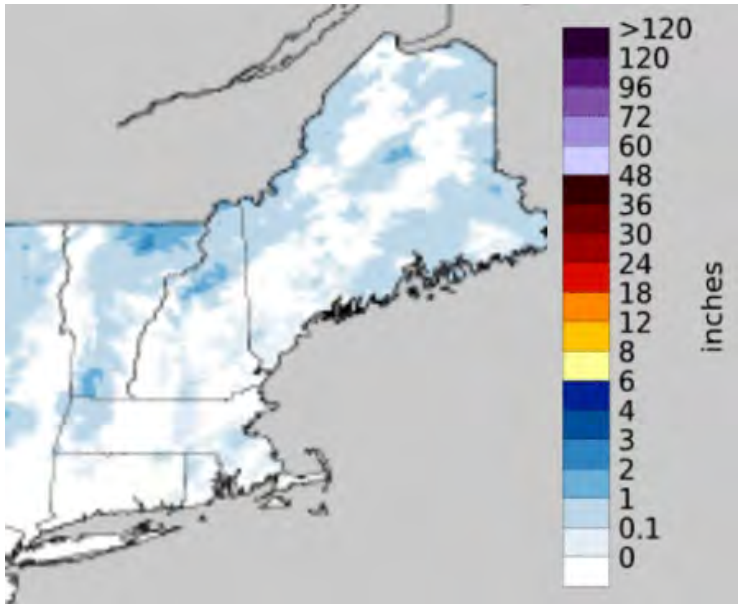
Map: NWS Weather and Hazards Data Viewer

UtiliWeather®

February 28-29th 2024: Rain and Snow Totals



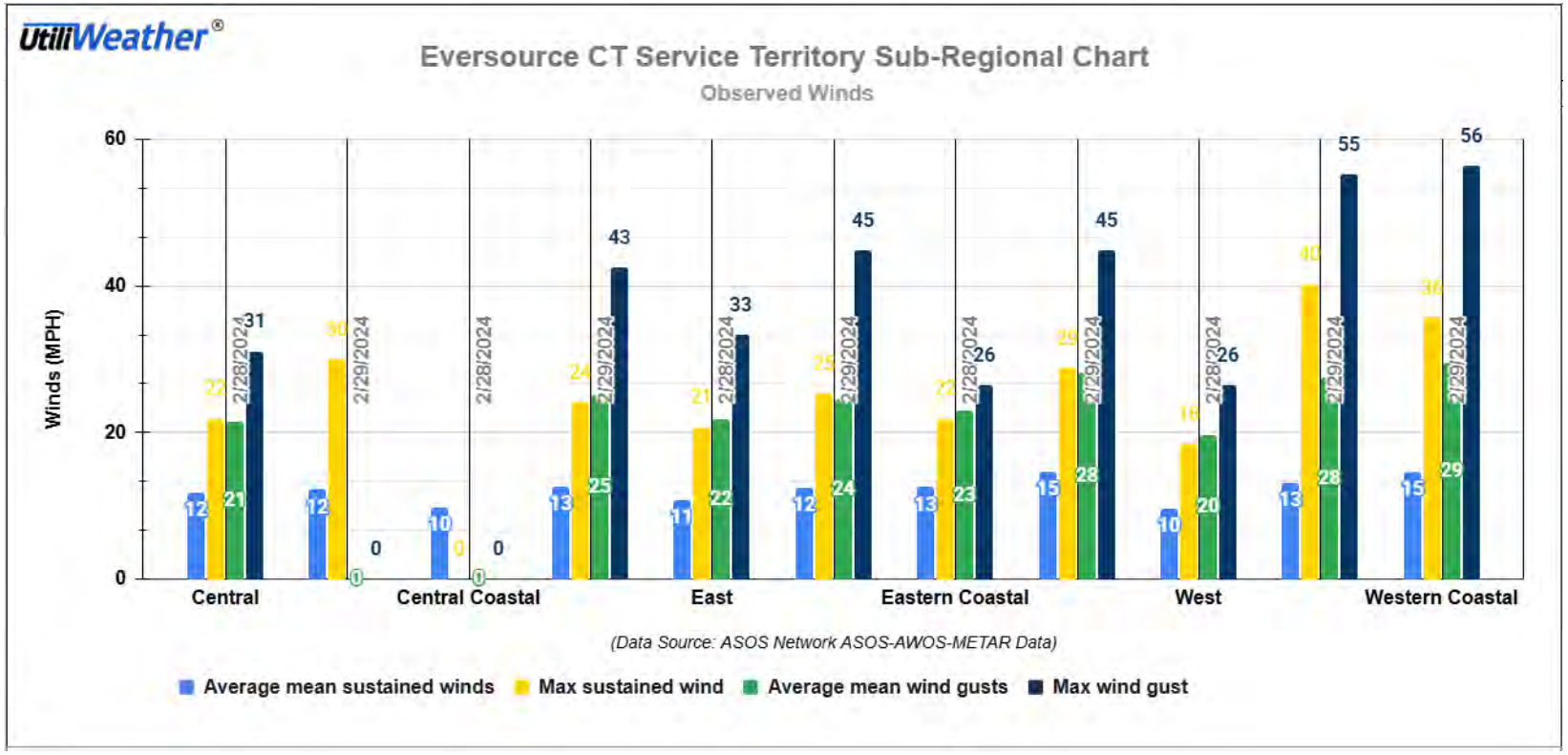
Map: NWS Weather and Hazards Data Viewer



Map ref: NWS National Operational Hydrologic Remote Sensing Center

UtiliWeather®

February 28-29th 2024: Wind, Rain Event



UtiliWeather®

NOAA Storm Events Database

NOAA NATIONAL CENTERS FOR ENVIRONMENTAL INFORMATION
NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Storm Events Database

Search Results for All Counties in Connecticut

All Available Event Types

Due to changes in the methods used by the NWS to spatially locate Waterspouts, please query by state (FL, TX, VA, etc) for Jan 1996 through Sep 2001. Beginning October 2001, please query by Marine Zone (N. Atlantic, S Atlantic, Gulf of Mexico, S Pacific, N. Pacific, Alaskan Waters, Hawaiian Waters, Great Lakes, etc) using the drop-down box for "State/Area".

2 events were reported between 02/28/2024 and 02/29/2024 (2 days)

Summary Info:

Number of County/Zone areas affected:	2
Number of Days with Event:	2
Number of Days with Event and Death:	0
Number of Days with Event and Death or Injury:	0
Number of Days with Event and Property Damage:	0
Number of Days with Event and Crop Damage:	0
Number of Event Types reported:	2

Location	County/Zone	St.	Date	Time	T.Z.	Type
Totals:						
NORTHERN LITCHFIELD (ZON...	NORTHERN LITCHFIELD (ZON...	CT	02/28/2024	14:00	EST-5	Strong Wind
NORTHERN MIDDLESEX (ZONE)	NORTHERN MIDDLESEX (ZONE)	CT	02/29/2024	04:00	EST-5	High Wind
Totals:						

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Area Forecast Discussion
National Weather Service Albany NY
341 PM EST Tue Feb 27 2024

CT...**Wind Advisory** from 2 PM Wednesday to 1 PM EST Thursday for CTZ001-013.



Wind Advisory
Sustained winds 25-39 mph and/or gusts to 57 mph, issuance is normally site specific. However, winds of this magnitude occuring over an area that frequently experiences such winds.

UtiliWeather®

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Area Forecast Discussion
National Weather Service Boston/Norton MA
410 AM EST Tue Feb 27 2024

CT...**Wind Advisory** from noon Wednesday to 6 AM EST Thursday for CTZ004.



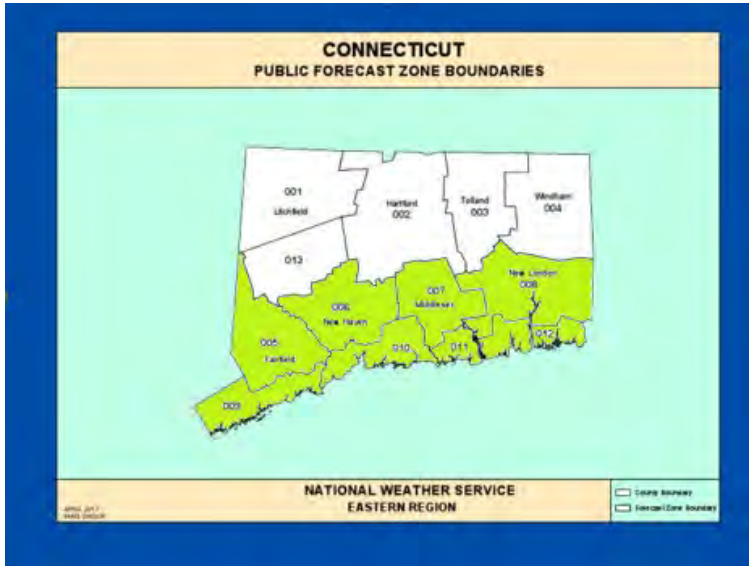
Wind Advisory
Sustained winds 25-39 mph and/or gusts to 57 mph, issuance is normally site specific. However, winds of this magnitude occuring over an area that frequently experiences such winds.

UtiliWeather®

NWS Hazardous Weather Outlooks (HWOs) and NWS Watches/Warnings/Advisories

Area Forecast Discussion
National Weather Service New York NY
351 PM EST Tue Feb 27 2024

CT...**Wind Advisory** from 6 PM Wednesday to 7 AM EST Thursday for CTZ005>007-009>011.
Wind Advisory from 7 AM Wednesday to 7 AM EST Thursday for CTZ008-012.



Wind Advisory
Sustained winds 25-39 mph and/or gusts to 57 mph, issuance is normally site specific. However, winds of this magnitude occuring over an area that frequently experiences such winds.

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HEAVY RAIN AND STRONG WINDS UPDATE

4:30 PM – FEBRUARY 27, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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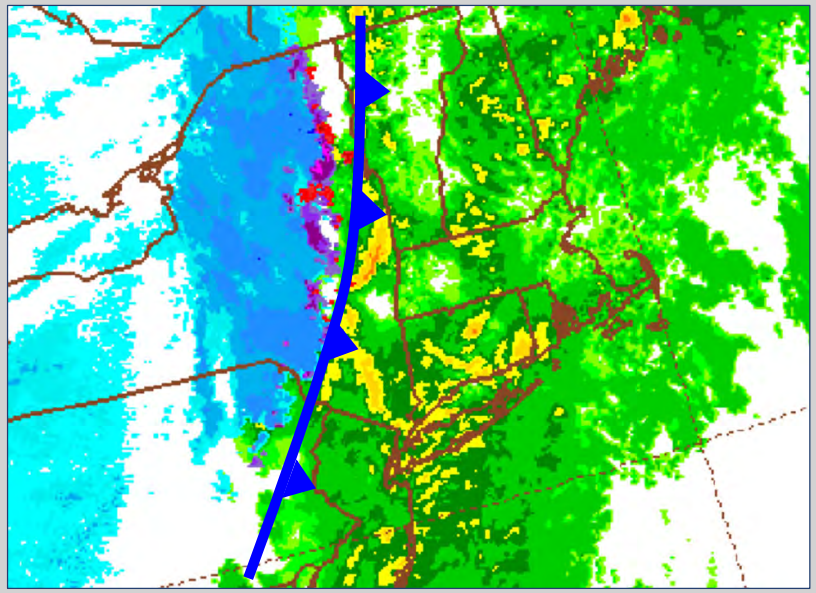
APPROACHING STORM OVERVIEW…

Weather Map at 8:00 PM Wednesday Evening



A very strong cold front is forecast to move across our area Wednesday Evening. Heavy rain and strong winds ahead of the cold front on Wednesday may cause some minor flooding and a minor impact on power outages.

NWS Wind Advisories Issued…

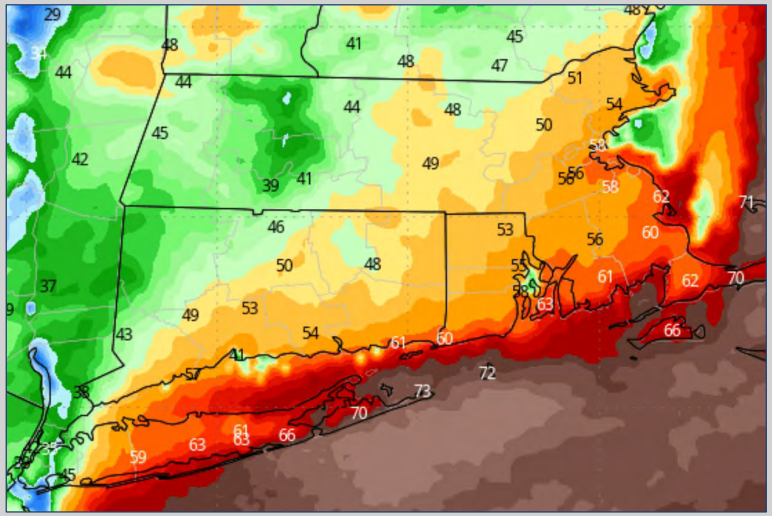
Current Watch, Warning, Advisory Map



Wind Advisories have been issued by the National Weather Service for the entire state starting at 1:00 PM Wednesday afternoon.

Strong Winds…

Maximum Wind Gusts at 9:00 PM Wednesday Evening

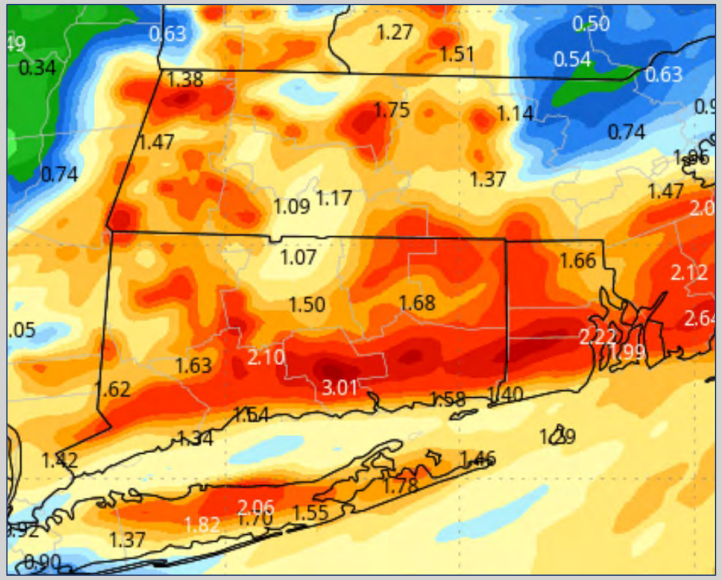


Strong south winds are forecast to gust to 40 – 50 MPH with the potential for a few stronger gusts near the coast Wednesday afternoon and evening. The map to the right shows the NAMHRES model wind gust forecast for 9:00 PM Wednesday evening.

The strong winds may cause some minor tree and powerline damage.

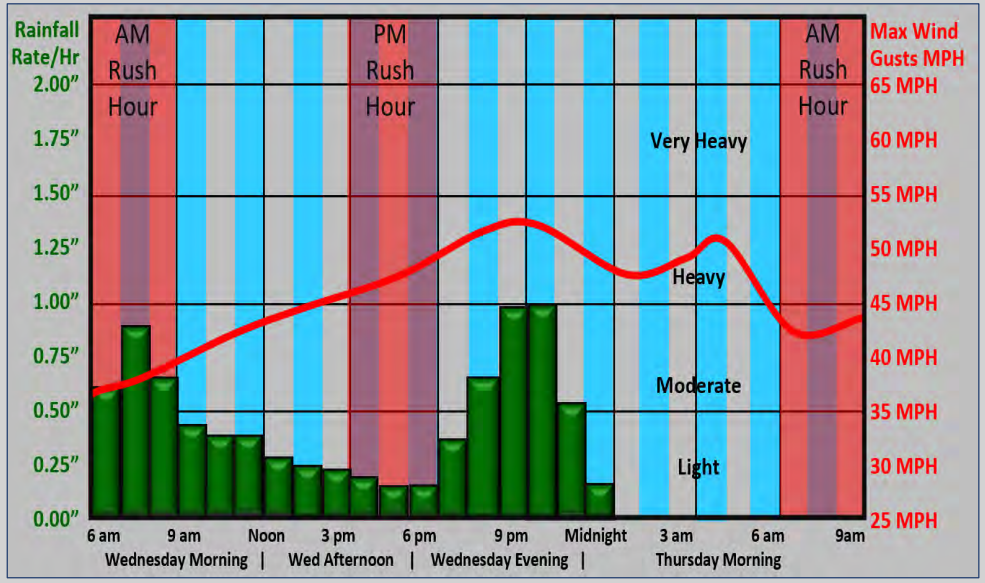
Heavy Rainfall…

Total Rainfall Forecast



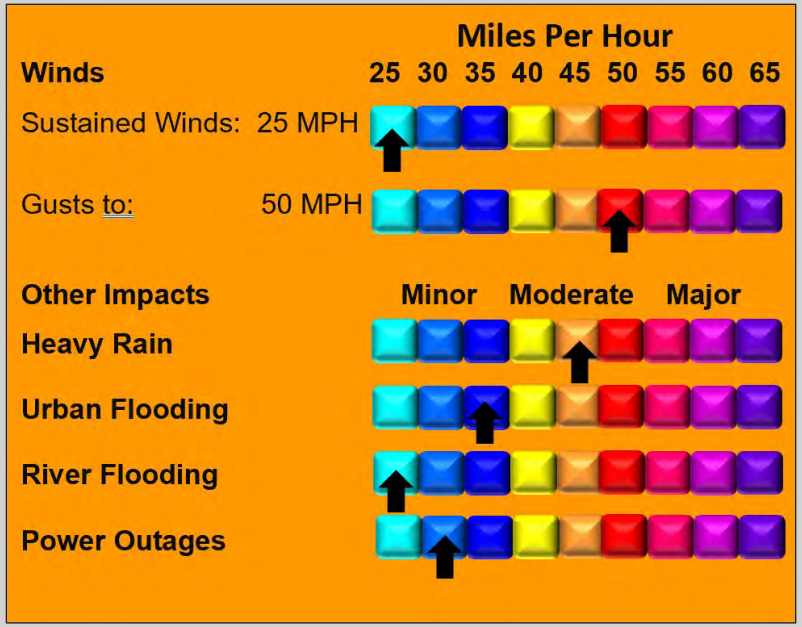
Rain, heavy at times may cause some minor urban flooding. A few small streams may also reach minor flood stage. The map to the left shows the total rainfall forecast across the state. The NAMHRES model is forecasting total rainfall to range from 1” – 3” across the state.

MAX RAINFALL RATES AND WIND GUSTS



The heaviest rain is expected Wednesday morning as a warm front moves across the area and again Wednesday evening as a strong cold front moves from west to east across the area. The strongest winds are expected just ahead of the cold front Wednesday evening.

OVERALL STORM IMPACTS



Overall storm impacts are expected to be minor in most towns. There may be a few isolated moderate urban flooding or wind impacts in a few towns if any isolated thunderstorms develop along the cold front.

NEXT UPDATE…

The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security will continue to monitor this approaching storm. The next update will be sent out at 8:00 AM on Wednesday.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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HEAVY RAIN AND STRONG WINDS UPDATE

8:00 AM – FEBRUARY 28, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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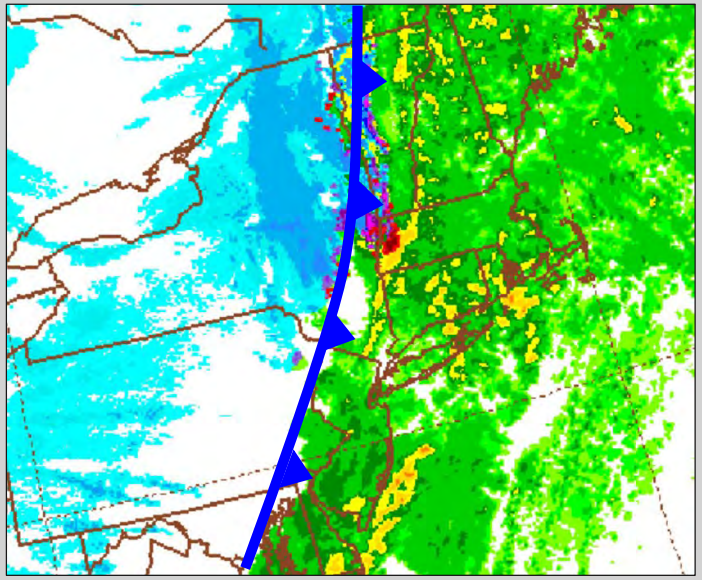
APPROACHING STORM OVERVIEW…

Weather Map at 9:00 PM This Evening



A very strong cold front is forecast to move across our area this evening. Periods of moderate to heavy rain and increasing south winds ahead of the cold front today may cause some minor flooding and a minor impact on power outages.

NWS Wind Advisories Issued…

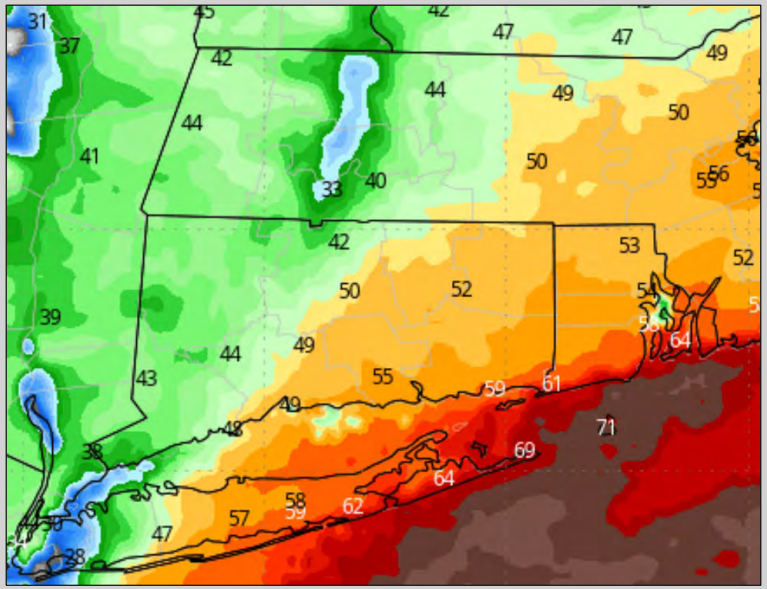
Current Watch, Warning, Advisory Map



Wind Advisories have been issued by the National Weather Service for the entire area starting at 1:00 PM this afternoon.

Strong Winds…

Maximum Wind Gusts at 9:00 PM This Evening

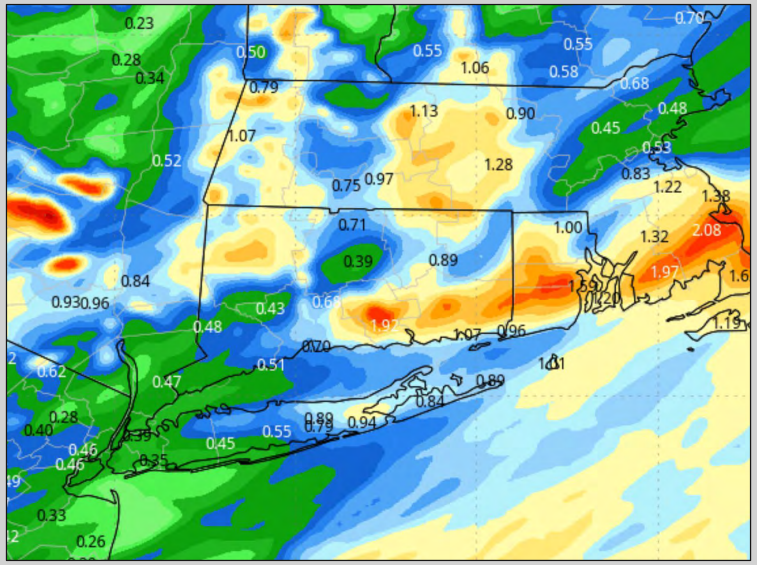


Strong south winds are forecast to gust to 40 – 50 MPH with the potential for a few stronger gusts near the coast this afternoon and evening. The map to the right shows the NAMHRES model wind gust forecast for 9:00 PM this evening.

The strong winds may cause some minor tree and powerline damage.

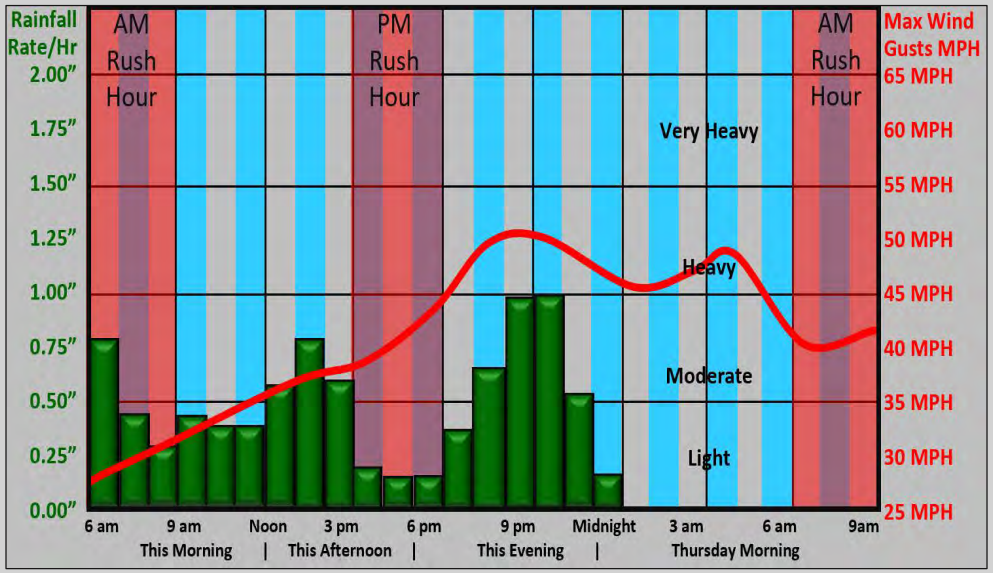
Heavy Rainfall…

Total Additional Rainfall Forecast



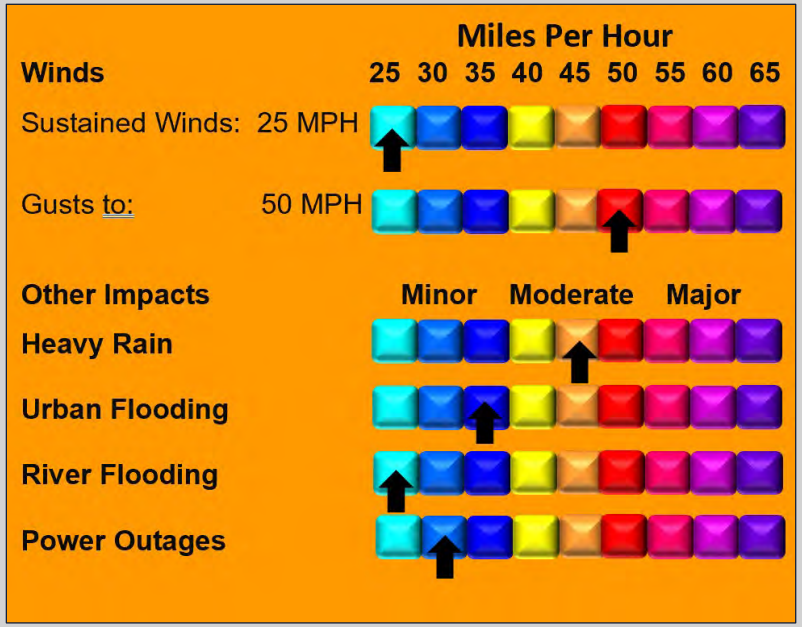
Periods of moderate to heavy rain today may cause some minor urban flooding. A few small streams may also reach minor flood stage. The map to the left shows the additional rainfall (1” – 2”) forecast across the state for today.

MAX RAINFALL RATES AND WIND GUSTS



A period of moderate to heavy rain has already occurred earlier this morning. Additional periods of moderate to heavy rain are expected this afternoon and this evening. South winds are forecast to gradually increase today with the strongest winds expected just ahead of the cold front this evening.

OVERALL STORM IMPACTS



Overall storm impacts are expected to be minor in most towns. There may be a few isolated moderate urban flooding or wind impacts in a few towns if any isolated thunderstorms develop along the cold front.

NEXT UPDATE…

The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security will continue to monitor this approaching storm. The next update will be sent out at 2:00 PM this afternoon.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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HEAVY RAIN AND STRONG WINDS UPDATE

2:00 PM – FEBRUARY 28, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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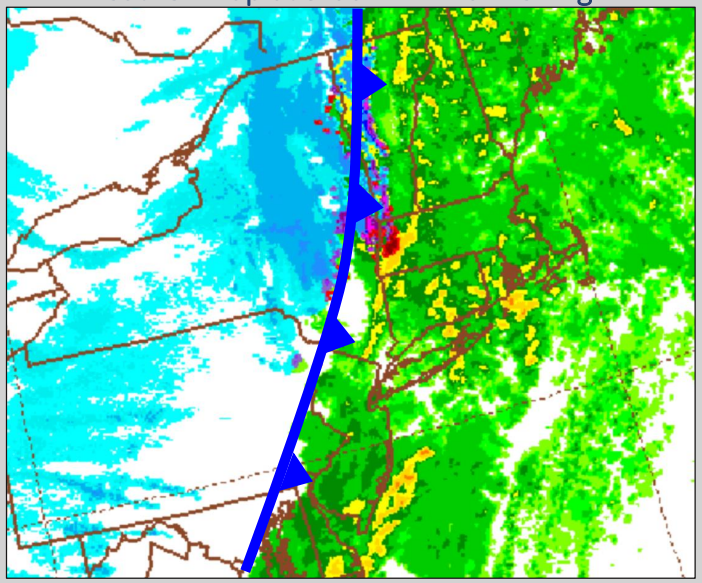
APPROACHING STORM OVERVIEW…

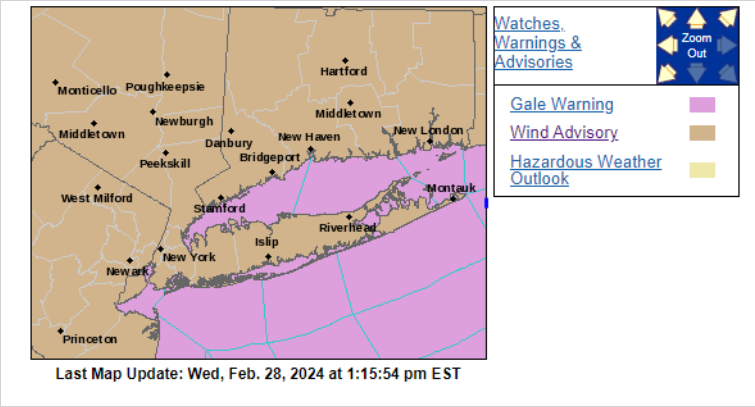
Weather Map at 9:00 PM This Evening



A very strong cold front is forecast to move across our area this evening. Periods of moderate to heavy rain and increasing south winds ahead of the cold front today may cause some minor flooding and a minor impact on power outages.

NWS Wind Advisories Issued…

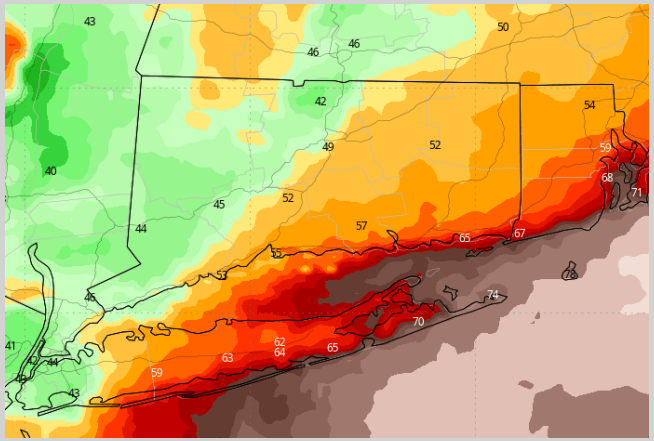
Current Watch, Warning, Advisory Map



Wind Advisories have been issued by the National Weather Service for the entire area starting at 1:00 PM this afternoon.

Strong Winds…

Maximum Wind Gusts between 8pm-10pm.

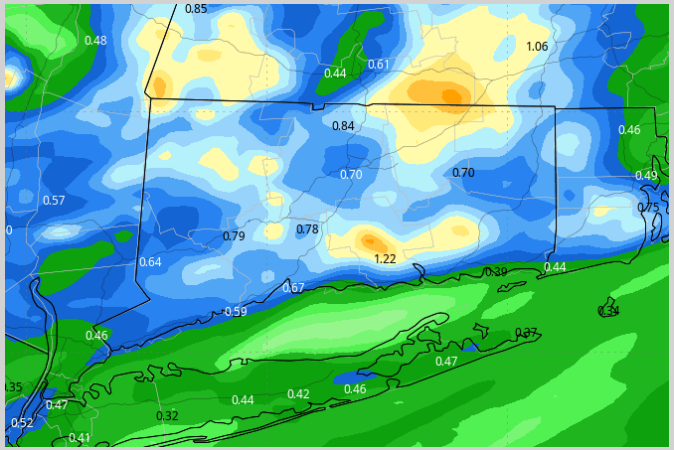


Strong south winds are forecast to gust to 40 – 50 MPH with the potential for a few stronger gusts near the coast this afternoon and evening. The map to the left shows the NAMHRES model wind peak wind gust forecast between 8pm-10pm.

The strong winds may cause some minor tree and powerline damage.

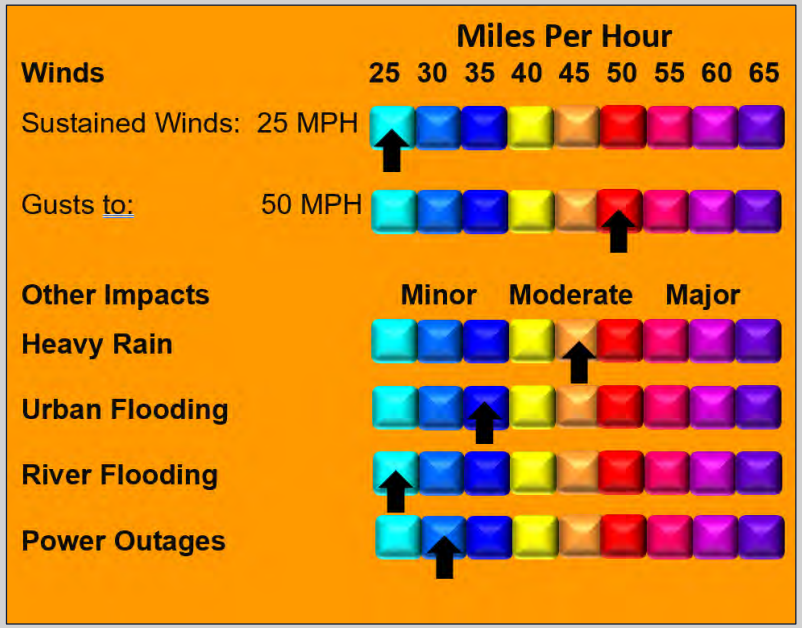
Heavy Rainfall…

Total Additional Rainfall Forecast



Periods of moderate to heavy rain today may cause some minor urban flooding. A few small streams may also reach minor flood stage. The map to the left shows the additional rainfall (1” – 2”) forecast across the state for today.

OVERALL STORM IMPACTS



Overall storm impacts are expected to be minor in most towns. There may be a few isolated moderate urban flooding or wind impacts in a few towns if any isolated thunderstorms develop along the cold front.

NEXT UPDATE…

The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security will continue to monitor this approaching storm. The next update will be sent out at 8:00 PM this evening.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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HEAVY RAIN AND STRONG WINDS FINAL UPDATE

8:00 PM – FEBRUARY 28, 2024

Connecticut Department of Emergency Services & Public Protection

Division of Emergency Management & Homeland Security

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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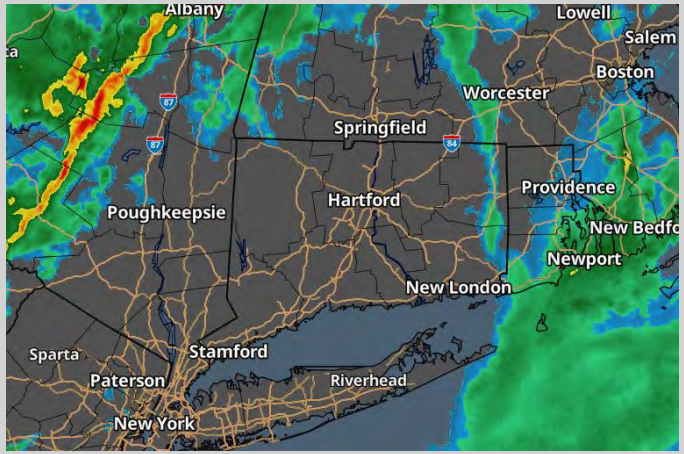
RADAR ANALYSIS



RADAR AS OF 19:45

A line of heavy rain and strong gusty winds are approaching the Hudson River Valley. The strongest winds gusts will occur between 8:30 PM and 11:00 PM when gusts could reach 55 mph.

NWS Wind Advisories Issued…

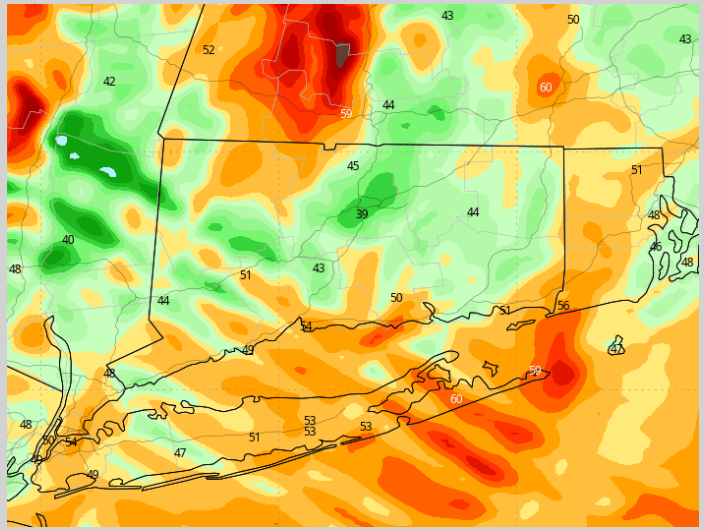
Current Watch, Warning, Advisory Map



Wind advisories are in effect for all of Connecticut.

Strong Winds…

Maximum Wind Gusts between 8:30pm-11pm.

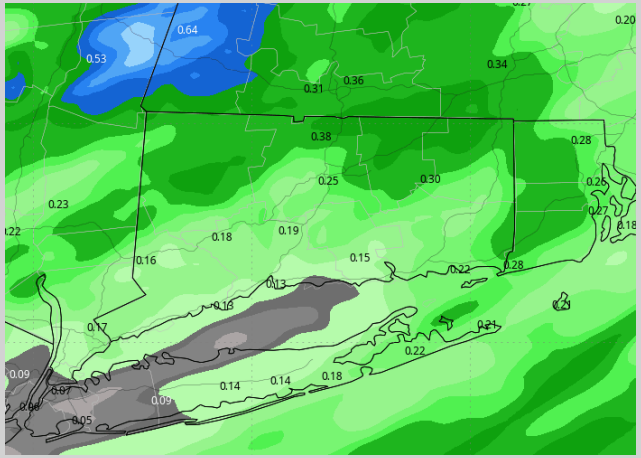


The advancing cold front will result in wind gusts of 40 to 50 mph over the next few hours. Isolated higher gusts are possible along the shoreline and in parts of northwest Connecticut where gusts could reach 55 mph.

Strong winds could result in isolated tree and/or powerline damage.

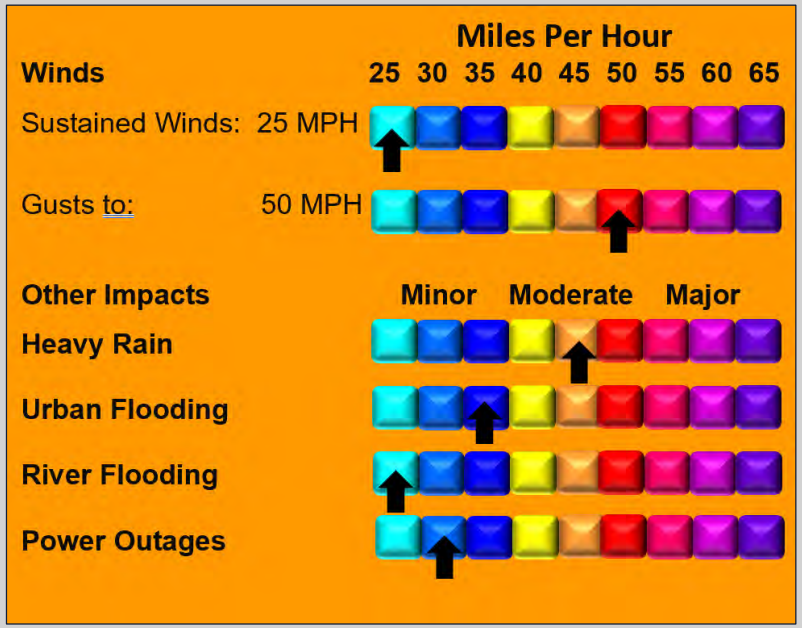
Heavy Rainfall…

Total Additional Rainfall Forecast



Another round of heavy showers is expected over the next few hours. Additional rainfall totals of 0.25” to 0.5” is expected.

OVERALL STORM IMPACTS



Overall storm impacts are expected to be minor in most towns. Isolated moderate impacts are possible in a few towns along the shoreline and in northwest CT.

The Department of Emergency Services and Public Protection, Division of Emergency Management and Homeland Security will continue to monitor conditions throughout the storm. This is the final scheduled update.

Governor Ned Lamont
Ronnell A. Higgins, Commissioner
Brenda M. Bergeron, Deputy Commissioner
William H. Turner III, Director

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107 Selden Street, Berlin, CT 06037
P.O. Box 270, Hartford, CT 06141-0270

February 27, 2024

Jeffrey R. Gaudiosi, Esq.
Executive Secretary
Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06051
E-mail: jeff.gaudiosi@ct.gov

Re: Docket No. 14-05-06, Notice from CL&P dba Eversource Energy to PURA to Pre-Stage Resources – Notice of Pre-Staging of Resources

Dear Mr. Gaudiosi:

The Connecticut Light and Power Company d/b/a Eversource Energy (the "Company") is actively monitoring weather forecasts and preparing for potential system damage and associated customer outages due to an oncoming weather system. Based on the current weather forecasts, a significant cold front is forecast to move across New England beginning Wednesday, February 28, 2024, with continuing impact for the region through Thursday, February 29, 2024. This weather system is forecast to bring continuous widespread rainfall, rapidly falling temperatures, elevated sustained winds and maximum hazardous wind gusts in the range of 40-55 mph for our Connecticut service territory.

Given the demand for resources in the region, we are securing additional resources in preparation for the anticipated severe weather impact. The Company plans to declare an Emergency Response Plan ("ERP") Event Level 5, beginning at 4 p.m. on Wednesday, February 28, 2024.[1]

The Company is monitoring weather forecasts closely and will make adjustments to the Event Level and resource plan, as appropriate. Further details on the assignment of resources for this event will be provided in Preparedness Briefings issued to the Public Utilities Regulatory Authority and other stakeholders.

A representative of the Company's Regulatory Affairs Department communicated this decision to lean-in to PURA's designated representative on Tuesday, February 27, 2024. This notice is provided to PURA under the protocol for pre-staging resources established in Docket No. 14-05-06. If you have any questions, please feel free to contact me via e-mail (joseph.godwin@eversource.com) or on my cell phone at (985) 285-9976.

Sincerely,
Joseph H. Godwin
Joseph H. Godwin
Manager-Emergency Preparedness
On Behalf of CL&P dba Eversource Energy

[1] Pursuant to the ERP on file with PURA, an "Event Level 5" means the event is estimated to have the potential to cause outages for up to 125,000 customers; system damage up to 3,000 trouble spots; and a multi-day restoration duration of 1 to 3 days.

EVERSOURCE CT

Incident Action Plan: 02/28/2024
02/28/2024 1200

WEATHER OVERVIEW

DTN – Weather Sentry 2/28/2024 6:00 AM Update
Event Forecast Table for Eversource CT

Low Temperatures	CT Western	CT Central	CT Eastern
Minimum Temperatures	21F	23F	23F
Time of 10 degrees Start Time	-	-	-
Time of 10 degrees End Time	-	-	-
Radial Ice Accretion	CT Western	CT Central	CT Eastern
Radial Ice Accretion Amount	"	"	"
Start Time	-	-	-
End Time	-	-	-
Chance of EEI-2 Ice Accretion	%	%	%
Snow Accumulation	CT Western	CT Central	CT Eastern
Snowfall Amount	"	"	"
Start Time	-	-	-
End Time	-	-	-
Snow Ratio	-	-	-
Chance of EEI-2 Snow	%	%	%
Strong Winds (EEI-2+)	CT Western	CT Central	CT Eastern
Sustained Winds	S->WNW 18-30 mph	S->WNW 18-30 mph	S->WNW 18-32 mph
Average Gusts	36 mph	37 mph	38 mph
Coverage of Gusts EEI-2+	50%	50%	50%
Start of Gusts EEI-2+	02/28 1200	02/28 1400	02/28 0800
End of Gusts EEI-2+	02/29 1400	02/29 1400	02/29 1500
Max Gusts	52 mph	53 mph	54 mph
Chance of EEI-2 Gusts	60%	60%	70%

CONNECTICUT: Today, rain showers expected throughout the day and rain likely into the late day/evening hours as the cold front moves through the region. The rain may mix with or change to snow for a brief period early Thursday morning, highest chances northern operations. Generally drying out for the late night, but a few leftover snow showers could remain possible. Snowfall Wed night: Up to 0.5", highest north/northwest areas. Snow ratio: 5-15:1 (Wet to Normal to slightly Dry). Rainfall Wed: 0.40-0.80". Winds will be increasing throughout the day today with some hazard gusts possible this morning, mainly southeast areas and more areas into this afternoon. The peak for hazard gust potential for all areas will be this evening and into the early Thursday morning hours, coinciding with the frontal passage. See Strong Winds table above.

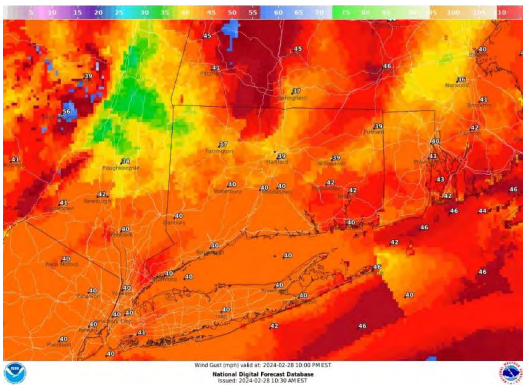
DAYS 2-3 OUTLOOK FOR SERVICE AREA: Thursday, dry and breezy. Elevated winds will continue through much of the day with some hazard gusts still possible through the morning and early/mid-afternoon but likely not as strong or widespread as Wednesday night. See Strong Winds table above. Winds will continue to diminish through the remainder of the day on Thursday and especially for Thursday night. Friday, dry and hazard-free.

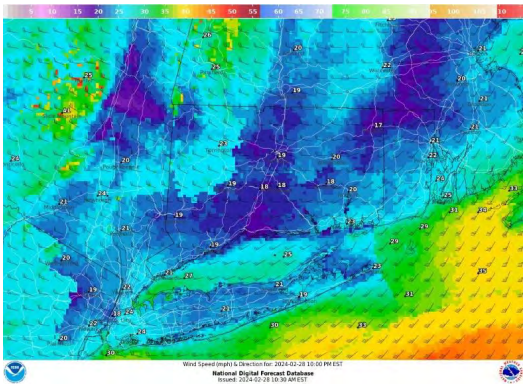
DAYS 4-5 OUTLOOK: Saturday, a weaker system could arrive into the region bringing occasional rain showers throughout the day and overnight. Rainfall: 0.05-0.20". Sunday, rain showers remaining possible throughout the day. Rainfall: 0.05-0.20". Confidence on the weekend system is low-medium but high that no hazards will occur.

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

National Weather Service – Boston, MA 2/28/2024





000
FXUS61 KBOX 281508
AFDBOX

Area Forecast Discussion
National Weather Service Boston/Norton MA
1008 AM EST Wed Feb 28 2024

.SYNOPSIS...
A strong cold front approaching from the west will bring soaking rains and strong wind gusts to southern New England into this evening, followed by sharply falling temperatures later tonight. Dry Thursday, but windy and colder than normal. Temperatures moderate with less wind Friday. Mild for this weekend into early next week, but also wet at times.

.SHORT TERM /6 PM THIS EVENING THROUGH 6 PM THURSDAY/...

Key Points...

***** Strong to damaging wind gusts expanding across rest of southern New England tonight as winds shift to the west

***** Sharply falling temperatures tonight, with rain possibly changing to a brief period of snow before ending. Minor snow accumulation possible over the higher elevations

A potent cold front crosses southern New England tonight. As has been the case for a few model runs now, still seeing indication for a fine-line of convection. This will only enhance the potential for strong wind gusts to reach the ground. Outside of that fine-line, thinking that wind gusts will more likely fall within the Wind Advisory range. Converted the remaining High Wind Watch to a Wind Advisory for tonight across central and western MA.

As this strong cold front moves off to the east, expecting temperatures to crash some 10-20 degrees F over the course of 2-4 hours behind it. Thus, rain may end as a brief period of snowfall across the higher terrain of central and western MA. Any accumulation should be rather light, largely due to the brief duration of any snowfall. Snow accumulation generally less than an inch, with up to 2 inches towards the Berkshires.

While there will be drying behind this front, there is a low risk for isolated icy spots as temperatures drop, especially where any minor accum occurs, but otherwise not a big concern as strong winds and rapid drying will dry out pavement before any freezing.

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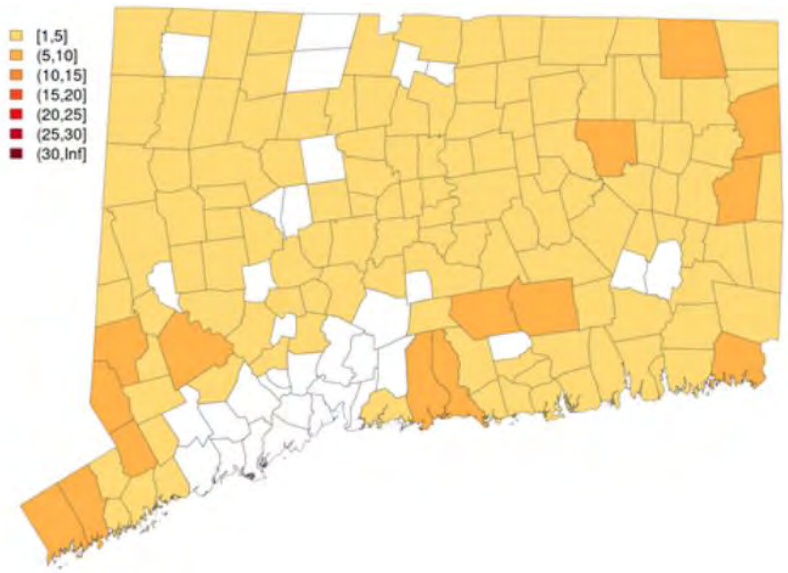
DAMAGE PREDICTION

Eversource uses many sources of information and data to prepare for storm restoration. One of these sources, the UConn Outage Prediction Modeling (OPM) group, performs weather prediction and trouble spot prediction for the Eversource territory.

OPM prediction released on 2/28/2024 11:00 AM. EST for 2/28 event.

Trouble spots prediction from OPM

CT 307-507



Territory	Model	Wind Gust (mph)	Precipitation Amount (in)	TS prediction	Recommended TS
CT	GFS-WRF 4.2	40-50	Rain 1-2	307-507	250-500

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Incident Action Plan: 02/28/2024 02/28/2024 1200

EXPECTED ERP CLASSIFICATION

At this time, Eversource is in **Emergency Readiness Condition of Monitoring** because conditions are imminent that will likely cause an impact on the electrical system. Each of the groups under the incident management team have created staffing plans covering both the day and the overnight shifts. Emergency planning and Operations has reviewed the Large Event checklists and is taking appropriate actions.

Based on the current forecast and outage prediction, Eversource plans to declare a **Level 5 ERP at 1600 on Wednesday, 2/28**.

All three Emergency Operations Centers ('EOCs") will activate at 0600 on Wednesday, 2/28 staffed with employees who are practicing social distancing and other protections.

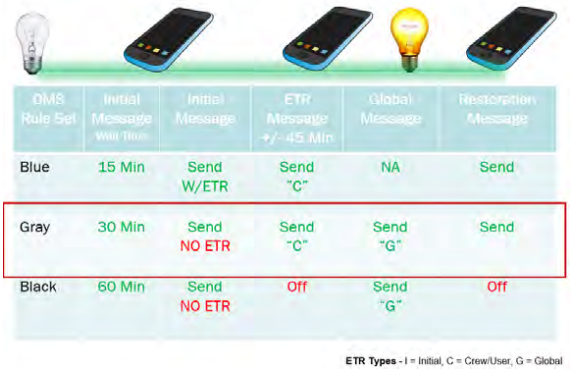
- Central with 14 RMTs
- Eastern with 12 RMTs
- Western with 15 RMTs

Each of the three EOC's will have a dedicated Public Safety RMT staffed.

The system is planned to be placed in **Grey Sky ETR messaging for all AWCs on 2/28 at 0600**.

Line of communication with Gas will be activated as of **1600 on 2/28.**

Changes to external communication will be reviewed and approved by Incident Commander (IC). Also, Operations will be reviewing significant step changes in outage occurrences and review moving to lighting mode by AWC on reclosers as the storm progresses.



OMS Rule Set	Initial Message Wait Time	Initial Message	ETR Message +/- 45 Min	Global Message	Restoration Message
Blue	15 Min	Send W/ETR	Send "C"	NA	Send
Gray	30 Min	Send NO ETR	Send "C"	Send "G"	Send
Black	60 Min	Send NO ETR	Off	Send "G"	Off

ETR Types - I = Initial, C = Crew/User, G = Global

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

INCIDENT COMMAND OBJECTIVES

Life Safety – Safety First and Always - *CT ERP 2.11 – 2.11.1*

Incident Stabilization – Safe and Efficient use of resources to restore our customers – *CT ERP 2.11.1 -2.11.5*

Property Preservation – Restore System to Normal Configuration – *CT ERP 2.11.6*

The **next IMT call is** scheduled for **1600 Wednesday, 2/28**.

PRE-EVENT COMMUNICATIONS

Eversource is committed to providing superior customer service and information to all its customers across the 149 communities that it serves, both on "blue-sky" days and during emergency response event. The key to successful storm-response management is maintaining a good flow of accurate information between Eversource and its customers and local constituencies about the status of our effort, as well as other public-safety needs.

The following pre-event communications have taken place:

- **The Liaison Organization** will conduct initial outreach to our **community partners** to inform them that Eversource is prepared for the upcoming weather, and to remind the municipalities to log in to the Municipal Hub. The liaison organization will continue to share the emergency preparedness briefings with external stakeholders throughout the event.
- **Regulatory Branch** conducted proactive outreach and reached out to PURA, DEMHS, AG, OCC, DEEP, DOT, Siting Council and CT Water Companies sharing preparedness briefings and responding to any regulatory inquiries. Weather Briefings issued by DEMHS have been shared with IMT Operations, Public Safety, Liaison and Branch Leads for situational awareness.
- Eversource released a **Preparedness Briefing** on Tuesday, February 27, outlining our preparations for widespread hazardous winds and the risk they have on bringing trees and branches down and damaging our electric system.
- Eversource is launching other internal and external **communications** around **preparing for an event.** An outbound call to medical customers was made Tuesday, February 27, and customer emails, text or phone calls (depending on customer choice) are planned for distribution on Tuesday, February 27, alerting customers to the incoming weather and how to prepare. Safety and preparedness messaging are scheduled to go live on our website, Eversource.com, on Wednesday, February 28, and storm preparedness messaging is currently being posted on our social media accounts Twitter (@EversourceCT) and Facebook (facebook.com/EversourceCT).
- Customers are also encouraged to download the **Eversource mobile app** to view and report outages.

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

SYSTEM STATUS - CT

All equipment currently out of service has been reviewed for impact to the system and recalled if possible.

- The following distribution circuits / lines / feeders are off schedule with breakers open:
  2A15: Feeder Off-Load Awaiting parts – Bad trip coil
  32G8 (Back 2/29/24?)
  23A (Mobile Installed)

- Transmission Lines OOS:
  - 1080 Line Section at Card Street 11F
  - 1720 Line (To be restored 2/28 at 1000)
  - 1830 Line & Term at Southington 4C
  - 1670 Line Term at Southington 4C
  - 680 Line Term at Black Rock 11H-4X
  - 1640 Line & Terminal at Devon 7R
  - 1132 Line

- XFMRs OOS:
  - Forestville 12A-2X & 115kV A2 Bus
  - Sandy Hook 37F-2X
  - Falls Village 9A-5X (Mobile Installed)
  - Triangle 11A-3X
  - Sasco Creek 51R-2X
  - South Meadow 1A-7X
  - Shunock 32P-4X Synchronous Condenser
  - East Hampton 23A-2X (Mobile Installed)

- Bus OOS:
  - 1A 23 KV A7 Bus (2/28 RTS // 2 HR Recall)

- Breakers OOS:
  - Stevenson 1232-14A-2 (returns prior to weather)

- Load at risk:
  - With the Sandy Hook 37F-1X OOS, Loss of the 37F-2X interrupts Sandy Hook.

- With the Forestville 12A-2X & 115kV A2 Bus OOS, Loss of the 1825 interrupts the 13.8k B3 Bus, Loss of 1800 interrupts 13.8 kV A1, A2, B1, and B2 Bus, Loss of 1810 interrupts Bristol 11K and the Forestville 13.8 kV B3 Bus.
- With the 12J-1X OOS, Loss of the 12J-2X Interrupts Mansfield 12J 13.8kV load
- With the 1830 Line & Term at 4C OOS, Loss of the 1820 Line interrupts Black Rock 11H-2X & 3X load and Burritt 13G.

- Networks:
  - 151

RESOURCE ASSESSMENT

In response to the weather event the following resources are responding:

- In addition to Eversource's 78 internal crews, 322 external line crews have been secured to support storm response.
- Gas Operations is preparing to respond to events as needed and is also prepared to assist Electric Operations if necessary.
- Drone contractors will be available as weather permits if needed for damage assessment.

The following resources will be available, starting at 6:00 AM on 02/29/24:

Resource Type		Personnel	
Distribution Line Crews Total	**400**	Eversource D Crews	**78**
		Contractor D Crews	**322**
Transmission Line Crews	**19**	Eversource T Crews	**3**
		Contractor T Crews	**16**
Service Crews	**30**	Eversource Service Crews	**0**
		Contractor Service Crews	**30**
RSO/Trouble Shooters	**118**		
Substation Electricians	**136**		
Tree Crews	**232**		
Damage Assessor Crews	**146**		
System Operator Support	**29**		
Wire Down Guards	**97**		

Numbers above include Confirmed (w/ Rosters) plus Committed (w/o Rosters) and are as of 02/28/2024 @ 1000.

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

LOGISTICS

- In preparation for the 2/28-29/2024 weather event (Wind & Rain), Eversource has developed a logistic plan and has taken the following actions:

Staging Sites:

Plan to set up staging site arrangements upon request.

- Support Staff
  - 3 locations long days (16hrs)
- Staging sites identified - Real-Estate has obtained approval for use
  - 8 locations identified
  - Pre-inspections completed for non-Eversource sites
  - South East
    - Waterford – Crystal Mall
  - South West
    - Stamford – Chelsea Piers
  - North West
    - Lakeville – Lime Rock
  - Central North
    - Windsor – EVERSOURCE site (15 acres, paved)
  - Central East
    - Willimantic – EVERSOURCE property
  - Central South
    - Madison – Hammonasset State Park
  - Central Mid-West
    - Bristol – Lake Compounce
  - Central West
    - New Milford – EVERSOURCE property
-
- **Materials:**
  - Material inventories are being confirmed and will be updated We
    - Cable & Wire – 1,165,966 ft
    - Crossarms – 13,650
    - Poles – 7,688
    - Xfmrs (Pole Top & Other) – 5,459

Security:

- No issues of concern at this report

- **Fleet:**
  - Vehicle Requests
    - 51 Fleet vehicles (21 DA & 30 Public Safety)
    - 20 – Rentals requested (available 2/28 at 1200hrs)

Fuel:

- Confirmed with East River they are available
- Grey sky fueling will begin when requested
- Daytime at AWC and Night Fueling at Hotels

- **Environmental:**
- Environmental hotline to open 1600 February 28th 2024

- **Facilities:**
  - Checklist – In process
-
- **Lodging:**
  - The first night for lodging is February 28th, 2024
  - Inbound crews will self-lodge February 27th, 2024
-
- Hotels will provide dinner February 28th, 2024

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

	Room	Thu 2/29/2024 Avail	Booked	Fri 3/1/2024 Avail	Booked
Total	Single	672	222	455	0
	Double	585	320	363	0
	Total Rooms	**1257**	**542**	**818**	**0**
	Total Beds	**1842**	**862**	**1181**	**0**
Eastern	Single	252	87	90	0
	Double	220	120	130	0
	Total Rooms	**472**	**207**	**220**	**0**
	Total Beds	**692**	**327**	**350**	**0**
Central	Single	190	75	195	0
	Double	195	105	168	0
	Total Rooms	**385**	**180**	**363**	**0**
	Total Beds	**580**	**285**	**531**	**0**
Western	Single	230	60	80	0
	Double	170	95	40	0
	Total Rooms	**400**	**155**	**120**	**0**
	Total Beds	**570**	**250**	**160**	**0**

- **Food:**
  - Food caterers have been notified
    - First meal for contractors dinner Thursday, February 28th, 2024
    - First meal for internal EOC and RMTs will Breakfast Thursday, February 28th, 2024
    - Meal plan to be issued by Wednesday, February 27th, 2024
- **IT:**
  - Change Moratorium in effect 1600 Wednesday, February 27th, 2024
  - IT support technicians will be available to provide remote support to all AWCs, EOCs and the SOC at 0600 Thursday, February 28, 2024

- Berlin EOC support will be onsite
- Other Support will be remote unless directed otherwise.

Generator Availability: verifying vendor availability

-- Total Available (20kw – 2000kw)

– Sunbelt (20kw – 2000kw)

– ADHOC (20kw – 150kw)

12 -Prime (50kw – 500kw) Confirmed 2/27/24

units are staged in Windsor Call Center Parking Lot:

2 x 50kw

4 x 100-120kw

2 x 200kw

1 x 400kw

1 x 500kw

Field Comm:

- Pre-checks in process
- System and Equipment Pre-checks in process
- Telecom & Radio systems 2- no major issues to report
- Equipment Availability - EOC Comms, MRC's Storm Trailers, NIBS..
  - Pre-checks in process
- Emergency Operations Centers (EOCs) - Newtown, Hartford & New London
  - Avtec & Sat Phones pre-checks in process
- Mobile Response Centers (MRCs)
  - Pre-checks in process

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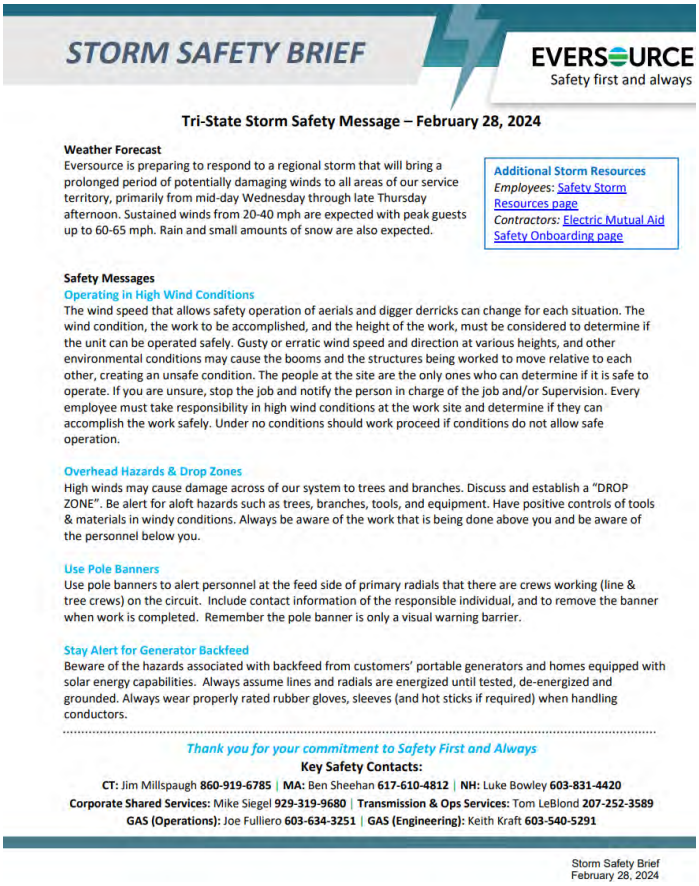
Incident Action Plan: 02/28/2024 02/28/2024 1200

SAFETY

Prepare for Strong Winds



STORM SAFETY BRIEF

EVERSOURCE
Safety first and always

Tri-State Storm Safety Message – February 28, 2024

Weather Forecast
Eversource is preparing to respond to a regional storm that will bring a prolonged period of potentially damaging winds to all areas of our service territory, primarily from mid-day Wednesday through late Thursday afternoon. Sustained winds from 20-40 mph are expected with peak guests up to 60-65 mph. Rain and small amounts of snow are also expected.

Additional Storm Resources
Employees: Safety Storm Resources page
Contractors: Electric Mutual Aid Safety Onboarding page

Safety Messages

Operating in High Wind Conditions
The wind speed that allows safety operation of aerials and digger derricks can change for each situation. The wind condition, the work to be accomplished, and the height of the work, must be considered to determine if the unit can be operated safely. Gusty or erratic wind speed and direction at various heights, and other environmental conditions may cause the booms and the structures being worked to move relative to each other, creating an unsafe condition. The people at the site are the only ones who can determine if it is safe to operate. If you are unsure, stop the job and notify the person in charge of the job and/or Supervision. Every employee must take responsibility in high wind conditions at the work site and determine if they can accomplish the work safely. Under no conditions should work proceed if conditions do not allow safe operation.

Overhead Hazards & Drop Zones
High winds may cause damage across of our system to trees and branches. Discuss and establish a "DROP ZONE". Be alert for aloft hazards such as trees, branches, tools, and equipment. Have positive controls of tools & materials in windy conditions. Always be aware of the work that is being done above you and be aware of the personnel below you.

Use Pole Banners
Use pole banners to alert personnel at the feed side of primary radials that there are crews working (line & tree crews) on the circuit. Include contact information of the responsible individual, and to remove the banner when work is completed. Remember the pole banner is only a visual warning barrier.

Stay Alert for Generator Backfeed
Beware of the hazards associated with backfeed from customers' portable generators and homes equipped with solar energy capabilities. Always assume lines and radials are energized until tested, de-energized and grounded. Always wear properly rated rubber gloves, sleeves (and hot sticks if required) when handling conductors.

Thank you for your commitment to Safety First and Always

Key Safety Contacts:
CT: Jim Millspaugh **860-919-6785** | **MA:** Ben Sheehan **617-610-4812** | **NH:** Luke Bowley **603-831-4420**
Corporate Shared Services: Mike Siegel **929-319-9680** | **Transmission & Ops Services:** Tom LeBlond **207-252-3589**
GAS (Operations): Joe Fulliero **603-634-3251** | **GAS (Engineering):** Keith Kraft **603-540-5291**

Storm Safety Brief
February 28, 2024

-
- Customers are encouraged to charge all electronic devices in advance of the storm.
- If you see a downed wire, call Eversource at 800-592-2000 or 911 to report it. Stay as far away from the line as possible.
- Before you use a generator, make sure it is connected by a qualified electrician. Always operate it outdoors, as far from the house as possible. Keep it away from doors, windows, and air vents to avoid carbon monoxide poisoning.

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

CONNECTICUT - INCIDENT MANAGEMENT TEAM

Name	ICS Assignment
Christopher Colorio	Incident Commander
Stephen Sullivan	ECT - Executive Spokesperson
Joseph Godwin	Emergency Preparedness Specialist
Brooke Sherer	Human Resource Officer
Marianne Eichler	Human Resource Officer
Anne Aughinbaugh	Safety Officer
Thomas LeBlond	Safety Officer
Melissa Sherburne	Liaison Officer
Jack Arsego	Liaison Officer
Robin Kebernick	Liaison Officer
Lissette Andino	Regulatory Officer
Jonathan Harris	Regulatory Officer
Elizabeth Maldonado	Regulatory Officer
Jane Bryggare	Communications Officer
Meaghan Shaw	Communications Officer
Megan Bernardini	Communications Officer
Donald Scacco Jr.	Operations Section Chief
William Gelinas	Operations Section Chief
Robert Frenna	Operations Section Chief
Doug McCracken	Operations Branch Director - WG/SB
James (Brian) Key	Operations Branch Director - WG/SB
Alan Lawrence	Public Safety Section Chief
Paul Raia	Public Safety Section Chief
Randy Somma	Public Safety Unit Leader - Eastern
Ken Grohs	Public Safety Unit Leader - Western
Justin Fletcher	Public Safety Unit Leader - Central
Patrick Quinn	Logistics Section Chief
Darrin Wertz	Logistics Section Chief
John Case	Logistics Section Chief

Name	ICS Assignment
Jeff Turano	Finance Section Chief
Jennifer Rose	Finance Section Chief
David Gladey	Planning Section Chief
Christopher Soderman	Planning Section Chief
Vandan Divatia	Planning Section Chief
Jeffrey Richard	Planning Section Chief
Karen Palmieri	Resource Section Chief
John Dipaola-Tromba	Resource Section Chief
Pawel Sakowski	Resource Section Chief
Don Morrissey	EOC Officer - Western
Ken Bowes	EOC Officer - Western
Duncan MacKay	EOC Officer - Central
Jay Buth	EOC Officer - Central
Ron Smith	EOC Officer - Eastern
Lucy Texiera	EOC Officer - Eastern
Clifford Williams	Operations Branch Director - Western EOC
Bradford Shaw	Operations Branch Director - Western EOC
Christopher Menard	Operations Branch Director - Central EOC
Wayne Gagnon	Operations Branch Director - Central EOC
Barry Lashley	Operations Branch Director - Eastern EOC
Edward LaFrance	Operations Branch Director - Eastern EOC
Deb Dinuzzo	Planning Section Administrative Support
Sebastien Morin	Branch Director Tactical - Western EOC - Day
Kevin Separy	Branch Director Tactical - Western EOC - Night
Steve Lamontagne	Branch Director Tactical - Central EOC - Day
Brian Fluss	Branch Director Tactical - Central EOC - Night
Rob Cote	Branch Director Tactical - Eastern EOC - Day
Tom Woronik	Branch Director Tactical - Eastern EOC - Night
Joe Nesdale	Transmission Branch Director – Operations
George Wegh	Transmission Branch Director – Planning
Digaunto Chatterjee	Planning Branch Director – Forecasting
Ronald Araujo	Logistics Support Branch Director
Steve Schirm	Logistics Services Branch Director

EVERSOURCE CT

Incident Action Plan: 02/28/2024 02/28/2024 1200

Name	ICS Assignment
Ann Arnold	Staging Area Unit Leader
Theresa Eberhart	Food & Lodging Services Unit Leader

Preparedness Briefing

CONNECTICUT

EVERSOURCE

Wednesday, February 28, 2024, 11:30 a.m.

Eversource Prestaging Resources for Incoming Storm

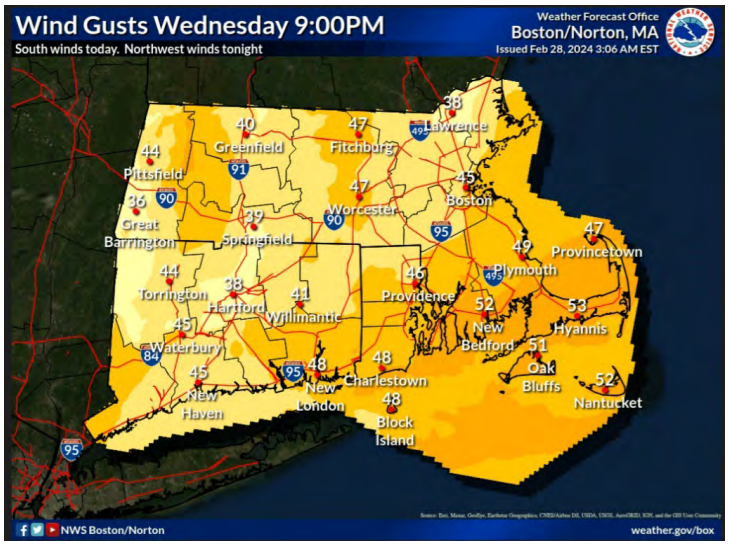
Operational Status: WARNING

Electric Emergency Event Level: Planning activation at ERP Level 5 at 4 p.m. tonight. Currently in normal operation.

Gas Emergency Event Level: Normal operation.

OVERVIEW

- A cold front is predicted to move across the state beginning this afternoon, February 28, continuing overnight, and lasting through the day on Thursday, February 29. The forecast continues to predict widespread hazardous winds and rainfall.
- The latest forecast calls for sustained winds from 18-30 mph and common gusts of 35-38 mph are expected throughout the state with isolated gusts of up to 55 mph possible in southeastern coastal areas and higher elevations in the northwest hills. The strongest winds are expected to occur this evening and in the overnight hours. Winds are predicted to taper later in the day on Thursday.
- Occasional rain showers are expected throughout the day today and will continue into the evening hours as the cold front moves through the region. A chance for a thunderstorm with strong, isolated winds is also possible. Rain amounts from 0.5” to 1” is predicted across the state.
- Wind gusts at these levels have the potential to weaken trees and limbs and bring them down onto our electric equipment while also limiting our ability to respond to community priorities and outages during the peak of the storm. We will respond to outages as quickly as safety allows.
- Based on current forecasts, Eversource Electric will declare an ERP Level 5 on Wednesday, February 28, at 4 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.



RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown will open today at 6 p.m.
- Eversource has secured external resources ahead of impact (see chart below) which will be pre-staged across the state to expedite restoration.

PERSONNEL AVAILABLE FOR FEBRUARY 28, 2024, STORM			
Distribution Line Crews Total	400	Eversource Crews	78
		Contractor Crews	322
Transmission Crews Total	19	Eversource Crews	3
		Contractor Crews	16
Service Crews	30		
RSO Trouble Shooters	118		
Substation Electricians	136		
Tree Crews	232		
Damage Assessors	146		
Wire Guards	97		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations continues to monitor weather forecasts and does not anticipate any significant impacts from the storm system.
- Crews are prepared to respond to any unanticipated system issues.

PRE-STORM COMMUNICATIONS

- Outbound calls to medically coded customers were delivered on Tuesday, February 27.
- Customer emails, texts or phone calls (depending on customer choice) were delivered Tuesday, February 27, alerting customers to the incoming weather, how to prepare, and how to report an outage.
- Regulatory Affairs has notified and will continue to communicate with state regulators and other state agencies regarding the incoming weather event. A notice to pre-stage resources was submitted Tuesday, February 27.
- The utility liaison will be activated later today to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Relations is connecting with municipalities and the Liaison Organization is ready to assist with municipal inquiries.
- Eversource social media is sharing information on how customers can prepare for the weather and report an outage.
- A storm watch notice is live on the home page of Eversource.com.

APPROVED BY:

Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Wednesday, February 28, 2024, at 5:30 p.m.

Eversource Ready to Respond to Storm Impacts

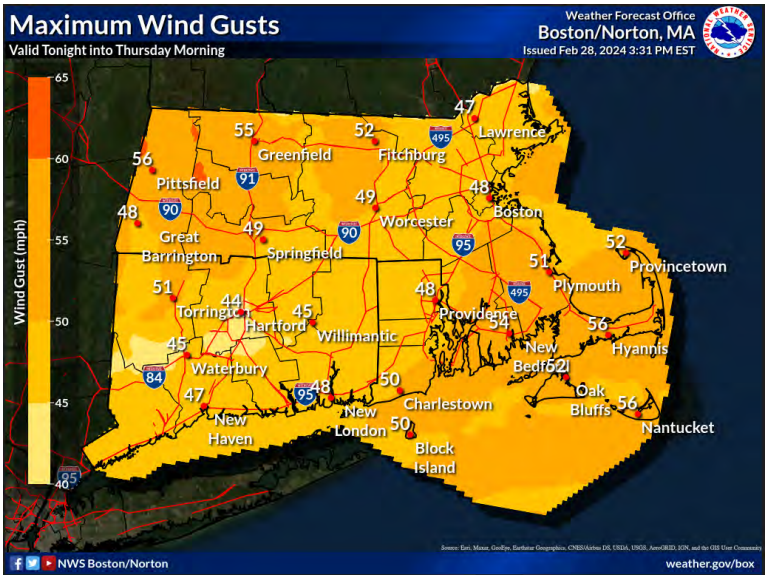
Operational Status: EMERGENCY

Electric Emergency Response Plan (ERP) Incident Level: Level 5 (Minor Impact) effective at 4 p.m. today

Gas Emergency Response Plan (ERP) Incident Level: Normal operation

OVERVIEW

- The predicted cold front is currently moving into the region bringing rain and windy conditions. The system is expected to move through the state overnight with windy conditions lingering throughout the day on Thursday, February 29.
- The latest forecast calls for sustained winds from 18-30 mph and common gusts of 35-38 mph are expected throughout the state with isolated gusts of up to 50 mph possible in southeastern coastal areas and higher elevations in the northwest hills. The strongest winds are expected to occur this evening and in the overnight hours. Winds are predicted to taper later in the day on Thursday but remain gusty.
- Occasional rain showers are expected throughout the evening and dry conditions are expected for tomorrow, February 29, as the cold front moves through the region. A chance for a thunderstorm with strong, isolated winds is possible. Rain from 0.5” to 1” is predicted across the state and is expected to change over to snow as the temperatures drop overnight. Trace to 0.5” of snow is possible in the northwest hills.
- Wind gusts at these levels have the potential to weaken trees and limbs and bring them down onto our electric equipment while also limiting our ability to respond to community priorities and outages during the peak of the storm. We will respond to outages as quickly as safety allows.
- Eversource Electric has activated an ERP Level 5 today at 4 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.



RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown will open today at 6 p.m.
- Eversource has secured external resources ahead of impact (see chart below) and is pre-staging crews across the state to expedite restoration.

PERSONNEL AVAILABLE FOR FEBRUARY 28, 2024, STORM			
Distribution Line Crews Total	404	Eversource Crews	78
		Contractor Crews	322
Transmission Crews Total	19	Eversource Crews	3
		Contractor Crews	16
Service Crews	40		
RSO Trouble Shooters	118		
Substation Electricians	136		
Tree Crews	232		
Damage Assessors	146		
Wire Guards	97		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations continues to monitor weather forecasts and does not anticipate any significant impacts from the storm system.
- Crews are prepared to respond to any unanticipated system issues.

STORM COMMUNICATIONS

- Outbound calls to medically coded customers were delivered yesterday, February 27.
- Customer emails, texts or phone calls (depending on customer choice) were also distributed yesterday, February 27, informing customers how they can prepare for the storm and report an outage.
- A news release was distributed yesterday, February 27, outlining our preparedness efforts.
- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response. A notice to pre-stage resources was submitted yesterday, February 27.
- The utility liaison has been activated to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Liaisons are connecting with municipalities and the Liaison Organization is ready to assist with municipal inquiries.
- Eversource social media is sharing information on how customers can report an outage and stay safe.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:
Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Thursday, February 29, 2024, at 10 a.m.

Eversource Restored 14,000 Customers & Addressing All Remaining Outages

Operational Status: EMERGENCY

Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact)

Gas Emergency Response Plan (ERP) Incident Level: Normal operation

OVERVIEW

- The cold front moved across the state as forecasted overnight, bringing rain and high winds that brought trees and limbs down onto our electric equipment, resulting in widespread outages and challenging conditions.
- Winds are predicted to gradually subside throughout the day today and die down by mid-afternoon, but some gusts will linger throughout the morning, with average gusts around 30 mph and peak gusts approaching 40 mph in western areas. It will be mostly dry with some flurries in the afternoon in northern areas.
- Since the onset of the storm, Eversource crews have restored approximately 14,000 customers with less than 4,000 customers remaining without power, primarily in the western part of the state. All outages are being actively addressed by crews who are responding as quickly as safety allows.
- Eversource crews also worked hard overnight to clear 40 blocked roads and 4 partially blocked roads. Thirty-one blocked roads and 1 partially blocked road remain.
- Resources are being shifted to the western part of the state that was hit hardest by the high winds, while retaining enough resources in other areas to address any remaining or emergent issues.
- Eversource Electric activated an ERP Level 5 on Wednesday, February 28, at 4 p.m., indicating the potential for up to 125,000 customers without power and less than 3,000 tree-related damage locations on the system.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown opened Wednesday, February 28, at 6 p.m.
- Eversource has secured external resources ahead of impact (see chart below) and has pre-staged crews across the state to expedite restoration.

PERSONNEL AVAILABLE FOR FEBRUARY 28, 2024, STORM			
Distribution Line Crews Total	406	Eversource Crews	78
		Contractor Crews	328
Transmission Crews Total	19	Eversource Crews	3
		Contractor Crews	16
Service Crews	40		
RSO Trouble Shooters	118		
Substation Electricians	139		
Tree Crews	232		
Damage Assessors	146		
Wire Guards	97		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations has not seen any impacts from the storm system.
- Crews remain prepared to respond to any unanticipated system issues.

STORM COMMUNICATIONS

- Outbound calls to medically coded customers were delivered Tuesday, February 27.
- Customer emails, texts or phone calls (depending on customer choice) were also distributed Tuesday, February 27, informing customers how they can prepare for the storm and report an outage.
- A news release was distributed Tuesday, February 27, outlining our preparedness efforts.
- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response. A notice to pre-stage resources was submitted Tuesday, February 27.
- The utility liaison has been activated to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Liaisons are connecting with municipalities and the Liaison Organization is assisting with municipal inquiries.
- Eversource social media is sharing information on how customers can report an outage and stay safe.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:

Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

Emergency Briefing
CONNECTICUT

EVERSOURCE

Thursday, February 29, 2024, at 1:30 p.m.

Eversource Makes Progress on Restoration; Less than 1,300 Customers Remain Without Power

Operational Status: EMERGENCY

Electric Emergency Response Plan (ERP) Incident Level: ERP Level 5 (Minor Impact)

Gas Emergency Response Plan (ERP) Incident Level: Normal operation

OVERVIEW

- Breezy winds have persisted across the state this morning and into this afternoon, resulting in some new outages from trees and tree limbs falling on our electrical equipment. Despite these challenging winds, crews have made significant progress restoring more than 17,000 customers in total since the storm began.
- We expect power to be restored to all customers in Connecticut impacted by the storm by 10 p.m. tonight, with most restored sooner.
- Winds will continue to decrease throughout the day and into tonight. Peak gusts of 35-45 mph are still possible across the region as well as some light flurries in northern areas.
- Less than 1,300 customers remain without power and all outages are being actively addressed by crews who are responding as quickly as safety allows.
- Because we strategically prioritize outages that impact larger numbers of customers first, at this point in the restoration, outages tend to impact fewer customers, so it can take longer to restore power to the last customers impacted by the storm.
- We've cleared 80 blocked or partially blocked roads since the start of this event, with 12 blocked roads and one partially blocked road remaining.
- There are two critical facilities without power currently being addressed, and 14 that were restored.
- This will be the last briefing for this event.

RESOURCE PLANNING

- Eversource's Emergency Operation Centers (EOCs) in Hartford, New London and Newtown opened Wednesday, February 28, at 6 p.m.
- Eversource secured external resources ahead of impact (see chart below) and has moved resources to address the areas with the highest impacts to expedite restoration.

PERSONNEL AVAILABLE FOR FEBRUARY 28, 2024, STORM			
Distribution Line Crews Total	405	Eversource Crews	77
		Contractor Crews	328
Transmission Crews Total	19	Eversource Crews	3
		Contractor Crews	16
Service Crews	40		
RSO Trouble Shooters	118		
Substation Electricians	139		
Tree Crews	232		
Damage Assessors	146		
Wire Guards	95		
Crew numbers will change as we secure and/or release resources. Response Specialist Organization (RSO) Trouble Shooters are Eversource lineworkers in addition to total Distribution Line Crews.			

GAS OPERATIONS

- Gas Operations has not seen any impacts from the storm system.
- Crews remain prepared to respond to any unanticipated system issues.

STORM COMMUNICATIONS

- Regulatory Affairs has and will continue to communicate with state regulators and other state agencies regarding this weather event and our storm response. A notice to pre-stage resources was submitted Tuesday, February 27.
- The utility liaison has been activated to facilitate coordination on pole and wire repair and pole replacement with third-party attachment companies and joint pole owners as necessary.
- Eversource Community Liaisons are connecting with municipalities and the Liaison Organization is assisting with municipal inquiries.
- Eversource social media is sharing information on how customers can report an outage and stay safe.
- The homepage of Eversource.com is displaying storm information and how to report an outage.

APPROVED BY:
Chris Colorio, Connecticut Incident Commander, Electric Operations
Kevin Kelley, Incident Commander, Gas Operations

March 13, 2024

Mr. Jeffrey R. Gaudiosi
Executive Secretary
Public Utilities Regulatory Authority
10 Franklin Square
New Britain, CT 06050

Re: Docket No. 86-11-18 – DPUC Review of Performance of UI, CL&P and SNETCO in Restoring Service After Storm Carl – Order No. 6 Compliance

Dear Mr. Gaudiosi:

The Connecticut Light and Power Company dba Eversource Energy (the "Company") provides this compliance information pursuant to Order No. 6 in the above captioned docket.

Order No. 6 in the Final Decision provides:

> Commencing from the date of the Decision, May 12, 1987, each of the Companies shall file a Report, including time series details of service restoration, to the Public Utilities Regulatory Authority within 14 days of complete restoral of customer service following the implementation at any level of its respective Emergency Plan.

On February 28, 2024, the Company responded to the arrival of a strong low-pressure system. Hazardous winds and strong wind gusts brought on by the storm system caused trees and tree limbs to fail, breaking poles and crossarms, dropping conductors and damaging electrical equipment. At 02:00 a.m., February 29, 2024, the outages peaked when 9,544 customers were experiencing a service outage. In total, the Company estimates that it restored service to 22,765 customers. Final analysis of the storm impact is ongoing.

If you have any questions regarding this submittal, please call Mr. Joseph Godwin, Manager of Emergency Preparedness, at (860) 665-3577 or at (985) 285-9976.

Very truly yours,

Vincent P. Pace
Vincent P. Pace
Assistant General Counsel
On behalf of CL&P d/b/a Eversource Energy

cc: Service List
William Turner, State Emergency Management Director, DEMHS