SP Residential, LLC
Water Submetering Application
Exhibits C-6b(1) and C-6b(3)

Describe the testing procedure that will be used to test the accuracy of the water meter pursuant to Sections 16-11-88 and 16-11-89 of the Regulations in ***Exhibit C-6b(1)****. If a "certified test bench" will not be utilized, provide as* ***Exhibit C-6b(2)*** *water industry literature or an affidavit from an appropriately qualified and licensed engineer to support that the test procedure used conforms with prudent utility practice. As* ***Exhibit C-6b(3)*** *provide written material regarding the test procedure that will be provided to the tenant.*

PROCEDURES REGARDING SUBMETER TESTING

1. In accordance with Section 16-11-89 of the Authority's Regulations, the following procedures will apply to requests for submeter testing.

    1.1. Requests for a test of the submeter should be in writing and referred to Property Manager. Within one (1) week of receiving the written request for a test, Property Manager shall notify Resident in writing that the Resident or an authorized representative has the right to be present at the test. Resident must respond within ten (10) days to arrange to be present at the test.

    1.2. Upon receipt of such notification, Property Manager shall contact the RealPage Customer Relations Manager to arrange for an independent third-party vendor to visit the property to conduct a meter test at a time that is convenient to both the Resident, his or her authorized representative, and the technician, as soon as possible.

    1.3. Residents will not be charged for a test if the submeter has not been tested within the twelve-month period prior to the request and if the Resident agrees to abide by the results of the test as the basis for adjustment of any disputed charges. Otherwise, Property Manager reserves the right to charge Resident for the test.

    1.4. An Independent Third-Party Vendor who specializes in meter testing will perform the field calibration test at the apartment home.

    1.5. If that test shows that the submeter is not accurately measuring water usage, the technician will replace the submeter and Property Manager shall work with the Resident to adjust the water bill.

    1.6. If that test shows that the submeter is accurately measuring water usage, and the Resident disagrees with the accuracy of the test, then at the direction of Property Manager the technician will replace the submeter and send the original submeter to the following testing facility for a bench test:

ZENNER PERFORMANCE
15280 Addison Rd. Suite 340
Addison, Texas 75001
Phone: (972) 386-6611
FAX: (972) 386-1814

Property Manager will be responsible for all associated costs.

1.7. The Property Manager will receive a copy of the results from the bench test. Property Manager shall then contact the Resident with the results. If the results show that the submeter was not accurately measuring water usage, Property Manager will work with the Resident to adjust the bill.

2. Property Manager shall provide a copy of the written report of the results to the Resident.

3. Property Manager shall keep a record of all communications regarding a request for a test of the submeter, including but not limited to the results of the testing, for a period of at least three (3) years from the date of the report.

4. Additionally, Section 16-259 of the General Statutes provides that upon request by a tenant to the Authority, and payment by the Resident of a ten-dollar ($10) fee to the Authority, the Authority may direct Property Manager to inspect the water meter.

4.1. If the Authority directs Property Manager to inspect the water meter, Property Manager shall follow the same procedures outlined above. Property Manager shall provide a written report of the results to the Resident and the Authority.

4.2. If the meter is found not to register accurately within a limit of variation prescribed by the Authority for that type of meter, Property Manager is obligated to reimburse the Resident the ten-dollar ($10) fee paid to the Authority and to replace the submeter at no cost to the Resident. Additionally, the submeter shall not be used again until the problem causing the deviation is corrected and the Authority approves the use of that submeter.

Exhibit C-6b(3)

Upon signing the rental agreement, tenants receive a copy of *Submetering Information for Residents of The August at Steelpointe Harbor*. Below is the excerpt from the section titled, *How is the Submeter Maintained and Tested?*

HOW IS THE SUBMETER MAINTAINED AND TESTED?

The Property Management and RealPage will work together to maintain and test the submeter as required by the manufacturer. Entry into your apartment home to complete these procedures will be performed in accordance with the provisions of your lease.

Section 16-11-89 of the Authority's Regulations defines your right to request a test of the submeter and our obligations in response to such a request. (1) If you want your submeter tested, you must make a written request for the test to the Property Manager. If the submeter within the twelve-month period prior to your request was not tested, and if you agree to abide by the results of any such test as the basis for adjustment of any disputed charges, we must perform the test at no charge to you. Otherwise, you can be charged for the test. (2) Within one week of receiving your written request for a test, the Property Manager will notify you in writing that you or your authorized representative has the right to be present at the test. If you or your authorized representative wish to be present at the test, you must contact the Property Manager within ten days of the written notification to arrange to be present at the test. Upon receipt of such notification from you, the Property Manager shall schedule a meter test, at a time that is convenient to both the customer, or his or her authorized representative, and the testing company, as soon as possible. (3) You will receive a written report of the results of the test.

Property Manager will arrange to have an independent third-party vendor who specializes in meter testing conduct the test of the submeter at your apartment home. If the test shows that the submeter is not accurately measuring water usage, the Property Manager will replace the submeter. The Property Manager will then work with you to adjust your water bill. If the test shows that the submeter is accurately measuring water usage, and you disagree with the accuracy of the test, the Property Manager will replace the submeter and send the submeter to a testing facility for a retest. Upon receipt of a written report from the test facility of the test of the submeter, the Property Manager will contact you. If the results of the retest show that the submeter was not accurately measuring water usage, the Property Manager will work with you to adjust your bill.

Additionally, Section 16-259 of the Connecticut General Statutes provides that upon your request to the Authority, and your payment of a ten-dollar ($10) fee to the Authority, the Authority may direct the Property Manager to inspect the water meter. If the submeter does not register accurately within a limit of variation prescribed by the Authority for that type of meter, the Property Manager is obligated to reimburse you the ten-dollar ($10) fee you paid to the Authority. The Property Manager will replace the submeter at no cost to you and, if the submeter was not accurately measuring water usage, will work with you to adjust your bill.

If you would like more information regarding the test or inspection procedure or maintenance requirements for the submeter, please contact the Property Manager.