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Request from: Public Utilities Regulatory Authority

Question:

Eversource Interrog. Resps. CAE-1, CAE-2. Describe Eversource's proposed timeline for updating its Customer Information System (CIS) as part of its deployment of Advanced Metering Infrastructure (AMI). Under Eversource's proposed AMI plan, when could instantaneous netting implemented in parallel with deployment of a new CIS be complete? Discuss whether updates made to Eversource's current CIS to enable instantaneous netting could be carried over to a new CIS at minimal or reduced cost.

Response:

As shown in Docket 17-12-03RE02, Exhibit CLP-AMI-2, page 9, the proposed timeline for the Company's Customer Information System (CIS) implementation is dependent on PURA approval, with an estimated go-live at the end of Q2 of Year 3 of the AMI deployment.

While the planned CIS modernization is expected to enhance the Company's ability to manage interval-level meter data, instantaneous netting is not currently a requirement or in-scope component of the CIS deployment. Accordingly, implementation of instantaneous netting would require a separate assessment to establish functional requirements, system impacts, development effort, costs, and timing.

The Company therefore cannot currently estimate when instantaneous netting could be implemented in conjunction with the new CIS. Any potential modifications to the current CIS would likewise need to be evaluated to determine whether they could be utilized within the future CIS environment and whether such reuse would provide implementation cost savings.