[Customer contact],

Thank you for being a Cloudshadow Energy customer. Your electricity agreement with [supplier legal name] has been countersigned and booked, and we're pleased to confirm the details below. The completed contract is attached for your records.

Connecticut supplier and rate notice

Notice date: [Date] | Event: [New contract / renewal / extension / modification]
Contract or event date: [Date]
Customer: [Customer legal name] | Notice reference: [Reference]
Version: CT-2026-10-29-v3

Supplier legal name: [Supplier legal name]
Supplier mailing address: [Verified supplier mailing address]
Supplier toll-free customer service: [Verified toll-free number]
Supplier customer service email: [Verified supplier email address]
Generation supply rate: $[customer rate]/kWh, [rate type and term], including the previously authorized $[fee]/kWh Cloudshadow's broker fee. No additional Cloudshadow charge will be added. The supplier will collect and pass the fee to Cloudshadow with no additional supplier or broker compensation.
Charging qualifications: [State the applicable charging method, any variable or indexed formula, supplier-authorized adjustments and qualifications.] Utility delivery charges and taxes are additional.

These supplier contact details are distinct from the utility's delivery/outage contact information. Contact the supplier above for supply-service questions; Cloudshadow can be reached at 866-811-6651 or sstiner@cloudshadow.com.

Your agreement

- **Supplier:** [Supplier legal name]
- **Utility:** [Electric utility]
- **Contract supply price:** $[customer rate] per kWh, including brokerage
- **Term:** [Term]
- **Scheduled contract period:** [Start] to [End]
- **Billing:** [Billing method]
- **Accounts:** [Account count and account numbers]
- **Contract reference:** [Contract reference]

Utility delivery charges and taxes are additional. The scheduled period is subject to utility enrollment and meter reads.

Keep your bills working for you

Please continue sending all pages of your monthly utility bills and separate supplier bills to invoices@cloudshadow.com. This allows us to check your charges against the agreement, verify the supply transition, and monitor contract end dates and renewal requirements.

As part of our ongoing services, we will be providing you with Monthly Intelligence Reports, giving you a clear view of:

- Energy spending, budgets and forecasts
- Year-over-year usage and cost comparisons
- Budget and usage variances, including weather-related patterns
- Invoice accuracy, utility tariff checks and unusual charges
- Contract dates, renewal alerts and energy-market developments
- Location comparisons, peak demand and energy/carbon reporting where applicable

Consistent monthly invoices help keep the analysis complete and useful.

Thank you for trusting Cloudshadow Energy with your energy management.

I’m always available to discuss your account.

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Better Energy Pricing. Better Energy Management.

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