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Request from: Public Utilities Regulatory Authority

Question:

CCWG Report, p. 59. Which of the CCWG's proposed changes to the customer disclosure forms would require changes in PowerClerk? Discuss the feasibility of adding standardized rates in the PowerClerk RRES application, with the option for users to override the default standardized rate when allowed to do so. If PowerClerk changes are required, provide an estimated cost and timeline for implementation.

Response:

Many of the proposed changes involve edits to the customer disclosure forms themselves, which would require an update to PowerClerk to generate the new version of the customer disclosure forms. Other than updating the generating form to a revised version, no proposals require additional changes to PowerClerk, as installers compute required calculations and utilize standardized variables separately from the PowerClerk portal. The CCWG Report, p. 50, mentions adding three new fields to the PowerClerk application portal that would be pre-filled but editable by the applicant.

Updating the customer disclosures forms to a new version and the addition of three new fields would be considered within the scope of PowerClerk maintenance and would not require additional costs to implement. The timeline required for these changes is estimated to be 1-2 months following PURA's direction to implement them. This estimate only includes updating the form versions and adding three data fields to PowerClerk. Any additional changes or direction may add additional time and cost.