Date Filed: August 17, 2026

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Request from: Public Utilities Regulatory Authority

Question:

Eversource Comments, May 28, 2026, pp. 3-4; UI Comments, May 28, p. 3. Provide a recommended approach for determining the starting utility rate for customers enrolled in a low-income discount rate.

Response:

Eversource recommends a starting utility rate that mitigates the risk of customers incurring higher costs for solar energy than utility service. The starting utility rate for customers enrolled in a low-income discount rate (LIDR) may be calculated by multiplying the standardized non-LIDR starting utility rate by the customer's current discount percentage. In the event the installer is unable to confirm the customer's current discount percentage, the default would be the maximum discount of fifty percent.