CAE-022

The United Illuminating Company **Witness: Erik Robie**
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Date Submitted: August 17, 2026

CAE-022 Q:

Eversource Comments, May 28, 2026, pp. 3-4; UI Comments, May 28, p. 3. Provide a recommended approach for determining the starting utility rate for customers enrolled in a low-income discount rate.

CAE-022 A:

The United Illuminating Company ("UI") Written Comments dated May 28, 2026 were in response to the Contractor Compliance Working Group ("CCWG") report. As a result of the EOE's and stakeholders' meetings, EOE recommended allowable methods for determining starting utility rate, including whether the choice of standard supply rate would prioritize consistency across customers and accurately reflect a specific customer utility rate when determining the savings reflected in the customer disclosure form by the developer.

For the purpose of calculating savings for Low-Income Discounted Rates ("LIDR") customers interested in participating in the Renewable Energy Solutions ("RRES") program, UI recommends calculating the starting utility rate by multiplying the standardized non-LIDR starting utility rate by the customer's current discount percentage. If the installer cannot confirm the customer's current discount percentage, the default is the maximum discount of fifty percent.

The company would like to clarify that this recommended calculation is only for developers calculating potential savings in the Customer Disclosure for LIDR customers interested in participating in the RRES program