CAE-026

The United Illuminating Company **Witness: Erik Robie**
Alexandra Torrealba

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Date Submitted: August 17, 2026

CAE-026 Q:

Comment on the administrative feasibility, including cost and timeline, to implement differentiated Buy-All compensation rates for 1 to 4-unit properties and MFAH properties.

CAE-026 A:

The Company cannot provide rigorous estimates of the time and cost to implement this change in the SAP billing system without a full and final specification of the program rules, which the Authority would provide in a final decision. This process includes the onboarding of a contractor to fully design and implement the required changes to the billing system. The Company cannot estimate the cost without engaging a third-party billing system contractor, which will require the final specification of program rules. These considerations are essential to ensure that any change in design delivers measurable benefits without imposing undue costs on ratepayers.