Date Filed: August 28, 2026

Witness: RUNYON, JENNIFER M
Request from: Public Utilities Regulatory Authority

Question:

Program Administrator Order No. 3 Compliance, Aug. 3, 2026, Att. 2, p. 18. Explain whether the identification of unresolved data quality issues affecting 4% of telemetry data impacted the accuracy of performance incentive payments or the applicability of upfront incentive clawbacks.

Response:

After several in-depth discussions with Customized Energy Solutions ("CES"), Eversource is confident that the approximate 4% of telemetry data excluded from CES's annual report analysis did not result in incorrect performance incentive payments to participating customers.

CES explained that its review was performed for purposes of evaluating overall program performance and data quality trends and was primarily focused on identifying anomalies within the energy (kWh) data used for State of Charge as related to passive dispatch program analyses. By contrast, customer performance incentive payments are based on measured dispatch performance during event periods and rely principally on and battery output data expressed in kW.