Date Filed: August 28, 2026

Witness: RUNYON, JENNIFER M
Request from: Public Utilities Regulatory Authority

Question:

Program Administrator Order No. 3 Compliance, Aug. 3, 2026, Att. 2, p. 18. Comment on the findings and recommendations related to data quality presented in Table 2-1. Explain whether the recommendations have been implemented, are being pursued, or should be pursued. If any recommendations have not been or will not be pursued, explain the basis for that decision.

Response:

Eversource has implemented the recommendations provided by the EM&V Consultant Customized Energy Solutions, including working with the Distributed Energy Resource Management System ("DERMS") providers and Original Equipment Manufacturer ("OEMs") to resolve nameplate and dispatch capacity mismatch and implement more rigorous and proactive quality control.

For the 2026 Summer Demand Response Season, Eversource and EnergyHub have instituted monthly battery data quality checks. During these meetings EnergyHub reviews telemetry data completeness and accuracy, by OEM. These checks include missing intervals, sign inversions, irregular interval lengths, and impossible values (which occur when dispatch amount exceeds nameplate capacity.)

When an OEM shows missing, incomplete, irregular, or inaccurate data, EnergyHub requests backfilled data. These in-season data completeness checks are additional touchpoints between the Company and the DERMS provider that help streamline incentive payment processing.

Please see Eversource's response to CAE-008 filed on July 9, 2026 in this docket for a detailed discussion of the robust data quality assurance/quality control ("QA/QC") process that Eversource has developed for performance data review and incentive payment approval.