System Data Requirement No. 11:	Utility-wide System Average Interruption Duration Index (SAIDI), Syste

Eversource CT Reliability Metrics

	2023		2024	
Metric	Non-Storm	All-In	Non-Storm	All-In
SAIDI	72	182	75	151
SAIFI	0.62	0.82	0.63	0.83
CAIDI	116	222	120	182

n Average Interruption Frequency Index (SAIFI), Customer Average Interruption Duration Index (CAIDI) excluding

2025	
Non-Storm	All-In
81	209
0.61	0.92
134	227

ing and including major storms for the past three years.