JEWETT CITY WATER COMPANY

P.O. Box 1088 • Enfield, CT 06083-1088
Telephone: (800) 430-8073

☐ Check here if address or telephone has changed. See reverse side.



TERMINATION NOTICE FOR WATER SERVICE

ACCOUNT NO	TERMINATION DATE
	09/22/26

NOTICE DATE	AMOUNT DUE	AMOUNT PAID
09/08/26	8501.76	

For Service at: 13 PALMER AVE

PLEASE FILL IN AMOUNT PAID ABOVE IF NOT PAYING TOTAL DUE

Make checks payable to:

JEWETT CITY WATER CO.

OR

GO PAPERLESS

Sign up for Electronic Billing Today!

Log on to our website www.jewettcitywater.com and follow the link to view and/or pay your invoice.

PLEASE RETURN TOP PORTION WITH PAYMENT AND WRITE YOUR ACCOUNT NUMBER ON FRONT OF CHECK.

BILLED TO	FOR SERVICE AT	ACCOUNT NO	NOTICE DATE
	13 PALMER AVE		09/08/26

NOTICE: RIGHTS REGARDING COMPLAINTS

Any customer who has a question or complaint or who disputes all or part of his/her bill should contact the Local Office of the Company. In accordance with the Public utilities Regulatory Authority Regulation Section 16-3-100 and the Company's Rules and Regulations Section E, if a customer has filed an unresolved complaint or dispute with the Public Utilities Regulatory Authority, service may not be terminated. Such complaint must be made to the Company within seven days of his/her receipt of a Termination Notice. If the customer does not contact the Company before the termination date shown on the Termination Notice, the customer's service will be terminated. If the customer is unsatisfied with the Company's resolution of his/her dispute, the customer may request that the Company's Review Officer consider the problem. The Review Officer may be reached by calling (800) 430-8073. However, service will be terminated if the customer does not contact the Review Office prior to the original termination date or within seven (7) days after they receive a written decision from the Review Officer, the customer may request a further hearing and investigation by the Public Utilities Regulatory Authority. However, if the customer does not request such an investigation within 10 days after the mailing or delivery of the Review Officer's written decision, his/her service will be terminated.

If this is the second **NOTICE OF SERVICE TERMINATION** you have received, you cannot invoke this complaint review procedure unless you notify the Company of your dispute prior to the termination date shown on the first termination notice you received.

RESIDENTIAL CUSTOMERS ONLY "IMPORTANT NOTICE" - "RIGHTS TO RESIDENTIAL UTILITY SERVICE DURING SERIOUS ILLNESS"

In accordance with The Company's Rules and Regulations Section E 3 b and the Public Utilities Regulatory Authority Section 16-3-100(b)(3)(C): The Company will not terminate residential service to the home of any customer during such time as any resident therein is seriously ill or in a life threatening situation, as certified to the utility company by a registered physician in accordance with the procedures prescribed in Section 16-3-100 (e). to a customer if there is known to be a serious illness in the home of a residential customer.

1. The Company must be notified by a registered physician within thirteen days of the customer's receipt of termination notice.
2. The registered physician must complete a registered physician certification form within a week after the verbal notification, and such registered physician certification form is renewed every 15 days if the registered physician has not specified the length of illness.

The Company has the right to contest before the Public Utilities Regulatory Authority the validity of any serious illness certificate it receives from a physician

NOTICE OF SERVICE TERMINATION

IF WATER SERVICE IS DISCONTINUED THERE WILL BE A TURN OFF CHARGE. AN ADDITIONAL LABOR CHARGE WILL BE ASSESSED FOR TURNING ON WATER. IN ADDITION, A CUSTOMER DEPOSIT MAY BE REQUIRED. IMMEDIATE RESUMPTION OF SERVICE CANNOT BE GUARANTEED.

JEWETT CITY WATER COMPANY

PO BOX 1088, Enfield, CT 06083-1088 • Telephone: (800) 430-8073
PAYMENT DROPBOX: located at 470 East Main Street, Griswold, CT 06351
MAIN OFFICE HOURS : Monday through Friday - 8:00AM to 4:30PM