Exhibit C-4b

Documents Provided to the Tenant Informing Them of Their Rights and who to Contact with Questions

DOCUMENT PROVIDED TO TENANTS REGARDING RIGHTS AND WHO TO CONTACT

Upon moving in, each tenant will receive a copy of the Tenant Welcome Letter (See Exhibit B-8c) and a Notification of Rights and Procedures (See Exhibit C-2b), which will outline each tenant's consumer rights with respect to submetering, including special protections, as well as who to contact for questions and/or concerns with billing and the submetering system in general. will include the appropriate contact information and list of tenants' rights.