Exhibit B-8b and B-8c

Forms, Notices, Reports Generated by the Vendor and sent to the Applicant in Connection with Reading the Meters for Purposes of Generating Invoices

See Next Pages

Exhibit B-8B and B-8C

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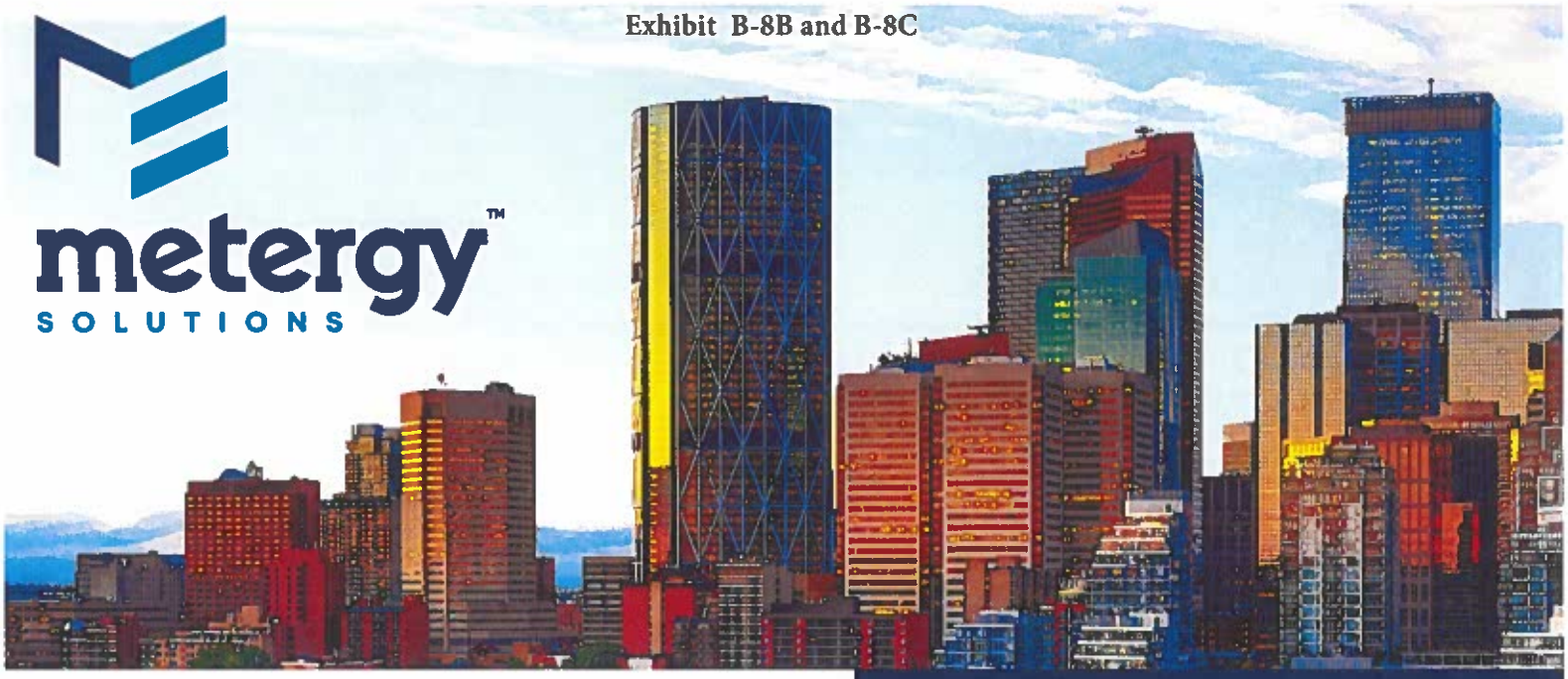

Welcome to Metergy Solutions!

As a valued customer you have our commitment to supply reliable metered services.

About Metered Services

- Metering equipment has been installed in your building which allows you to monitor and control costs for services provided to your suite.
- Each month you will receive a bill for your metered services based on the actual consumption in your suite.
- All our metering equipment has been extensively tested and meets accuracy standards of your state.

What to Expect on Your First Bill

- Your bill will include consumption charges for your billing period. Bills are issued on a monthly basis and are due 15 days after the date issued.
- As an existing resident, you will receive your first bill within the coming weeks.
- As a new resident, you can expect to receive your first bill 6 to 8 weeks after your move-in date.

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CREATE YOUR MYMETERGY ACCOUNT

Creating a MyMetergy account allows you to track monthly consumption, download past bills, and conveniently make bill payments or enroll in our automatic payment program.

GET STARTED

To get started, locate your Bill Number found on your first bill and scan the QR Code to register at **mymetergyportal.com**

WE'RE ALWAYS HERE TO HELP

Whether it's to setup an account, ask a question about your bill, notify us of your move, our Customer Service Center is here to help.

Regular Office Hours:
Monday to Friday
8:30 AM to 5:00 PM ET

CustomerService@metergysolutions.com
1-888-422-9319

metergysolutions.com

Payment Options

Pay by Credit, Debit, or eCheck*

1. Create or log into your account by visiting mymetergyportal.com or press the "Pay Online" button on your electronic bill.
2. View your bill and pay using any one of the available payment methods. We accept Visa and Mastercard Credit and Debit Cards and eCheck (bank account payments).

Enroll in AutoPay*

1. Create or log into your account by visiting mymetergyportal.com.
2. Navigate to the left side of the screen where your account is displayed.
3. Click on the "Edit" button.
4. Choose a saved payment method and click submit.

Pay at Your Bank

1. Visit your bank in person to make a payment to Metergy Solutions.
2. Provide the bank teller with your Metergy bill and the amount you wish to pay.

Pay Through Online Banking

1. Log into your online banking and go to your bill pay section.
2. Search or type "Metergy Solutions" from the payee list, or enter the address below:

   Metergy Solutions
   P.O. Box 820211
   Philadelphia, PA
   19182-0211

3. Enter your Metergy account number found at the top of your bill and make your payment.

Pay by Check

1. Detach the coupon from the bottom of your bill.
2. Mail your check with coupon to:

   Metergy Solutions
   P.O. Box 820211
   Philadelphia, PA
   19182-0211

Reporting Your Payment History

Paying your bill on time can help your credit score. Metergy reports all payment history to the National Consumer Telecom and Utilities Exchange (NCTUE), a credit data exchange agency managed by Equifax. For questions about your credit reporting, visit nctue.com.

If you require financial assistance, please visit MetergySolutions.com/financial-assistance/us.

Paperless E-billing

Join the thousands of customers who have enrolled in paperless e-billing for an easier way to manage your bill. Register today by calling 1-888-422-9319.

To find full details on our Conditions of Service, please visit www.metergysolutions.com/conditions-of-service.

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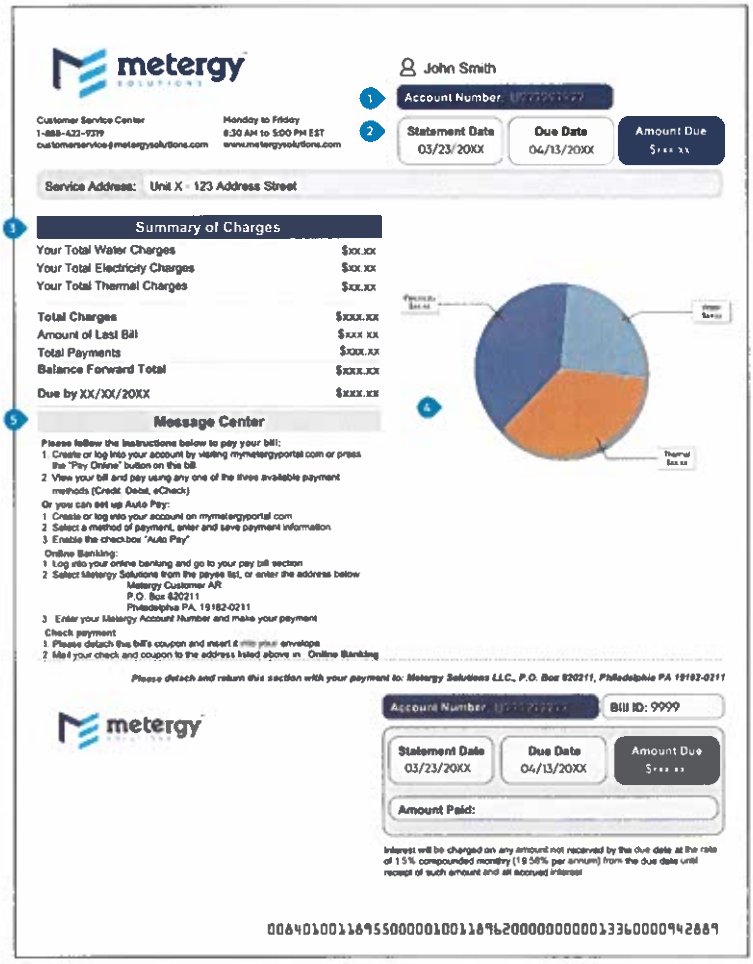
Understanding your bill.

Electricity, Water, Gas and Thermal Energy Metered Services

As a customer of Metergy Solutions, you will receive a bill statement similar to the sample outlined below. This sample statement explains the line items you may see on your first bill, depending on the services delivered.

- Easy-to-find account information & billing summary.
- A clear snapshot of your energy use.
- Bright, colorful graphics.



1. Your **Account Number** identifies you as a unique Metergy customer. Please reference this number when making a payment and setting up your online account at MyMetergyPortal.com.
2. The **Statement date** is the date that your bill was issued. The **Due Date** is when your bill payment must be made by and the **Amount Due** is the total amount you must by the due date.
3. Your **Summary of Charges** is where you will see your current charges, your previous bill amount, your most recent payment, and any balances (if applicable).
4. The **Bill Breakdown** will display the cost breakdown for each of your services. Your electricity, water and/or thermal details will be subsequent pages of your bill.
5. **Message Center** will help you stay informed. Metergy will share important updates here.

Questions? Contact us at customerservice@metergysolutions.com or call us at 1-888-422-9319.

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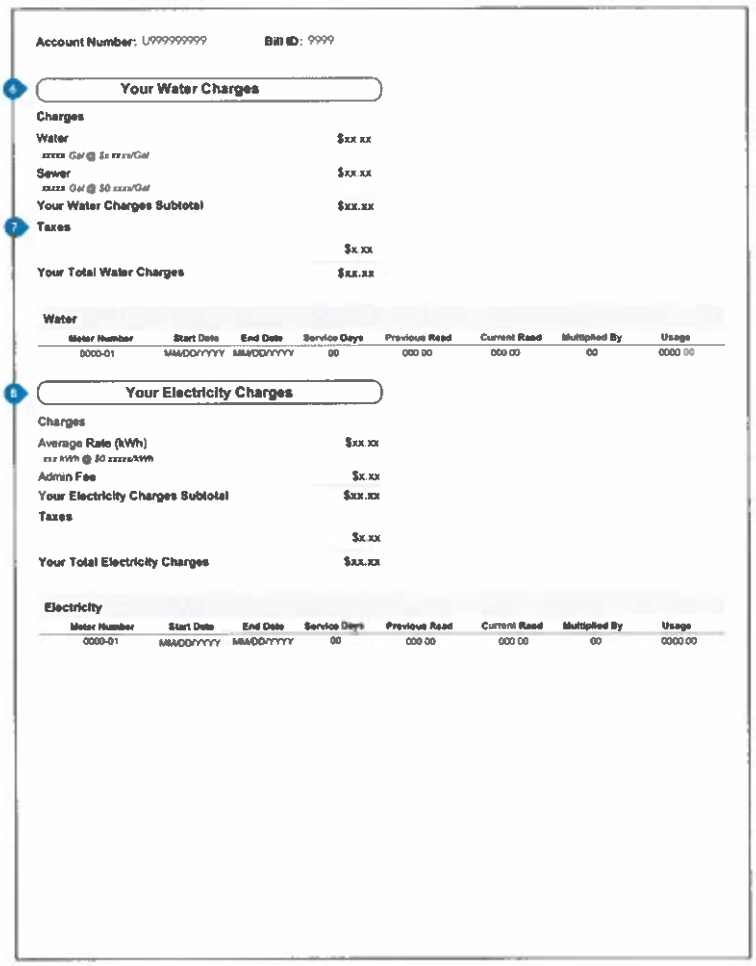
Understanding your bill.



Account Number: U999999999 Bill ID: 9999

6 **Your Water Charges**

Charges

Water xxxx Gal @ $x.xxx/Gal	$xx.xx
Sewer xxxx Gal @ $0.xxxx/Gal	$xx.xx
Your Water Charges Subtotal	$xx.xx
7 Taxes	
	$x.xx
Your Total Water Charges	$xx.xx

Water

Meter Number	Start Date	End Date	Service Days	Previous Read	Current Read	Multiplied By	Usage
0000-01	MM/DD/YYYY	MM/DD/YYYY	00	000.00	000.00	00	0000.00

8 **Your Electricity Charges**

Charges

Average Rate (kWh) xxx kWh @ $0.xxxx/kWh	$xx.xx
Admin Fee	$x.xx
Your Electricity Charges Subtotal	$xx.xx
Taxes	
	$x.xx
Your Total Electricity Charges	$xx.xx

Electricity

Meter Number	Start Date	End Date	Service Days	Previous Read	Current Read	Multiplied By	Usage
0000-01	MM/DD/YYYY	MM/DD/YYYY	00	000.00	000.00	00	0000.00

6 **Water and Sewage Usage** is the cost of supplying and delivering water and related services to your home or business and other charges from your local water utility provider.

7 Metergy is not the provider of electricity, water, gas, and/or thermal energy and is not required to collect and remit Sales Tax on these charges. If present, a Utility Tax/GRT amount on your bill represents an amount that was payable by your building to the provider of electricity, water, and/or thermal energy and not an amount that Metergy is collecting as Sales Tax. Metergy is merely recovering, on behalf of your building, an amount equal to the Sales Tax that was payable by your building in relation to your electricity, water, gas, and/or thermal energy consumption.

8 **Electricity** is the cost of the electricity supplied to the service address during this billing period.

Questions? Contact us at customerservice@metergysolutions.com or call us at 1-888-422-9319.

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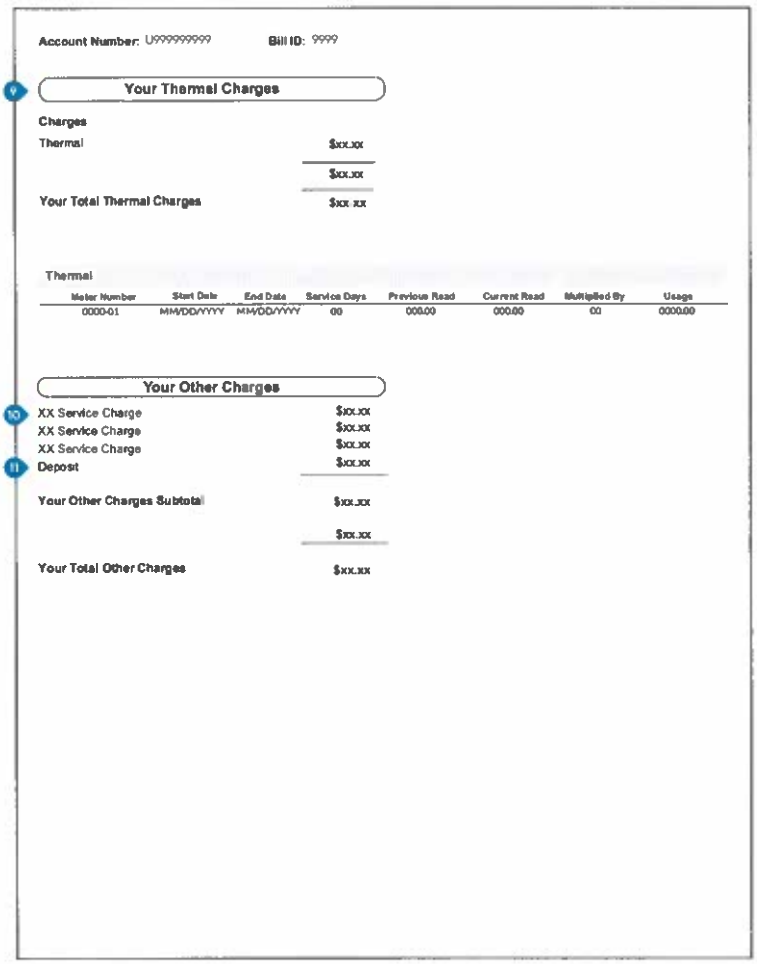
Understanding your bill.



Account Number: U999999999 Bill ID: 9999

9 **Your Thermal Charges**

Charges

Thermal	$xx.xx
	$xx.xx
Your Total Thermal Charges	$xx.xx

Thermal

Meter Number	Start Date	End Date	Service Days	Previous Read	Current Read	Multiplied By	Usage
0000-01	MM/DD/YYYY	MM/DD/YYYY	00	000.00	000.00	00	0000.00

Your Other Charges

10 XX Service Charge	$xx.xx
XX Service Charge	$xx.xx
XX Service Charge	$xx.xx
11 Deposit	$xx.xx
Your Other Charges Subtotal	$xx.xx
	$xx.xx
Your Total Other Charges	$xx.xx

9 **Thermal Usage** is the cost of supplying and delivering thermal energy to heat or cool your home or business. Your bill may show a heating charge or cooling charge, or both, depending on the usage in the month.

10 **Standard Service Charges** are in addition to Metergy's monthly administration fees and may differ by state. The fees depend on the submetered service and may vary according to Applicable Laws. For a full list of our Standard Service Charges, please visit our Conditions of Service or contact our Customer Service Center for more information.

11 New customers may be required to pay a security deposit unless they meet the security deposit waiver conditions outlined in the Conditions of Service found at MetergySolutions.com.

Did you know that you can find all your billing information and usage details on Metergy's Customer Portal? You can also pay your bill and register for autopay. Visit MyMetergyPortal.com to learn more.

Questions? Contact us at customerservice@metergysolutions.com or call us at 1-888-422-9319.

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10 EASY WAYS to save on your energy costs

Not only will these tips help to lower your energy costs, but you'll also be reducing your impact on the environment and conserving precious natural resources.

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1 HIT THE LIGHTS WHEN YOU LEAVE A ROOM

A flick of the switch when you leave a room can save about $18 for every 60W light bulb that would have otherwise burned for 8 hours a day.

2 MAKE YOUR AIR CONDITIONER A PERFECT FIT

If you have a window air conditioner, make sure it's a perfect fit so outdoor air doesn't leak in. During winter months, using an outdoor or indoor air conditioner cover can help prevent leaks if you can't safely remove the unit from the window.

3 PROGRAM SAVINGS INTO YOUR THERMOSTAT

If possible, install a programmable thermostat to automatically adjust your home's temperature settings when you're away or sleeping. When used properly, it can save up to $100 a year in energy costs. You should also set the "hold" button at a constant energy-saving temperature when you're away or on vacation.

Recommended Settings for Savings and Comfort

Summer	77°F	73°F
Winter	68°F	64°F

4 UNPLUG ELECTRONIC ENERGY-SUCKERS

Many electronic products draw electricity even when switched off! This is called "phantom power load." So unplug any battery chargers or power adapters when not in use. Make this easy by using a power bar as the central "turn off" point. Even in sleep mode, electronics can continue to draw power which could add 5% - 10% to your monthly bill.

5 SHORTER SHOWERS MEAN SAVINGS

A 10-minute shower can use less water than a full bath. With a new 2.5 gallon-per-minute (low-flow) shower head, you'll save 5 gallons of water over a typical bath, and up to $145 a year in energy costs.

6 LET YOUR AIR VENTS BREATHE

Make sure all air vents are clear of furniture so that air can circulate freely. This can help your heating or cooling system to work more efficiently.

7 DRAPES AREN'T JUST FOR SHOW

In cooler weather, keep your drapes open during daylight hours to take advantage of the sun's warmth. In warmer weather, keep them closed to block out the sun's heat.

8 LET YOUR DISHWASHER HANDLE IT

Most dishwashers today can thoroughly clean dishes that have had food scraped, rather than rinsed off – the wash cycle and detergent take care of the rest. About 16 gal of water is used per load, so always wait for a full load or set the water level to match the size of the load.

9 WASHING CLOTHES IN COLD PAYS OFF

About 90% of energy used by a washer is for heating water – only 10% goes to electricity used by the washer motor. Depending on your water heater, switching to cold water can save you $60 a year. If you can, wash in full loads. Doing this can save 3,400 gallons of water a year.

10 DON'T LET YOUR DRYER SOAK UP SAVINGS

Cleaning your dryer's lint trap before every load helps it work more efficiently and can help save up to $34 a year. Also be sure not to over-dry your clothes. Running a dryer for an extra 15 minutes per load can cost up to $34 a year.

Since 2024, Metergy Solutions has matched 100% of the electricity consumed by our offices with renewable energy certificates from wind and solar power sources. We also purchased and retired carbon offsets corresponding to the fuel use of our offices and fleet vehicles. Renewable energy certificates and carbon credits are only a step in the right direction - our commitment to cutting carbon emissions from our operations remains a top priority.

Visit metergysolutions.com and log in to MyMetergy portal to view your bill and monthly consumption.

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Sources for tips: torontohydro.com, energystar.gov

CUSTOMER TERMS OF SERVICE
UNITED STATES

These customer terms of service ("**Agreement**") create a legally binding Agreement between you (the "**Customer**") and Metergy Solutions LLC ("Metergy"), governing the Customer's use of the Services (as defined below). Your account may be established by information provided by your landlord or property manager. Regardless of whether you register for Metergy's online portal, your use of the Services or consumption of Commodities constitutes your acceptance of and agreement to be bound by this Agreement. If you access Metergy's online portal, you may also be required to actively acknowledge your acceptance of these customer terms of service (e.g., by clicking "I have read and agree to the Customer Terms of Service"). If you do not agree to the terms of this Agreement, you must not use the Services or consume Commodities. In the event of a conflict between the Agreement and any applicable laws, such applicable laws shall prevail. Please read the following carefully along with (i) any lease riders and/or disclosure documents and (ii) Metergy's Conditions of Services, a copy of which is available at www.metergysolutions.com/conditions-of-service or can be obtained from a Metergy representative. In consideration of Metergy providing the Services to the Customer, the Customer acknowledges and agrees to the below terms and conditions.

Please visit www.metergysolutions.com/privacy-policy for more information about how we process your personal information and your data privacy rights.

1. In consideration of Metergy providing the Services to the Customer, the Customer acknowledges and agrees to the terms and conditions of this Agreement. This Agreement includes these terms and conditions and Metergy's Conditions of Service located at www.metergysolutions.com/conditions-of-service, as may be amended from time to time.

2. The Customer is the purchaser/owner, occupant and/or tenant of the residential or commercial unit (the "**Unit**"), and/or electrical vehicle parking unit (the "**Parking Unit**" and, together with the Unit, the "**Service Unit**"), as applicable, located in the building at the above-noted Service Address (the "**Premises**").

3. The Customer acknowledges that Metergy will provide the following services (the "**Services**") to the Service Unit:
   a) Metergy shall measure, read, record and/or allocate electricity, gas, water and/or thermal energy use, (the "**Commodity**") for the Service Unit, as applicable;
   b) If Metergy owns any submetering system located at the Premises, Metergy shall ensure such submetering system is operating properly;
   c) Metergy shall, monthly, prepare invoices showing the amount of the Commodity consumed at or allocated to the Service Unit, as applicable, and the amount payable by the Customer for the Commodity consumed or allocated and the Services. In the event that consumption is measured by a submetering system and meter readings are not scheduled or available, Metergy reserves the right to issue invoices based on estimates;
   d) Metergy shall issue monthly invoices by email, mail or make monthly invoices available over the internet in accordance with Metergy's Conditions of Service. Unless otherwise specified by the Customer, Metergy shall email the monthly invoices to the Customer at the email address provided by the Customer; and
   e) Metergy shall provide customer service in respect of general inquiries and records retrieval. Specific services may be provided on a fee-for-service basis in accordance with Metergy's Conditions of Service and applicable laws.

4. The Customer consents to the provision of the Services and agrees to pay the administration fee and other charges and fees (collectively, the "**Service Fees**") for the Services provided by Metergy under this Agreement as set forth in the invoices delivered by Metergy and in accordance with Metergy's Conditions of Service and applicable laws. For a detailed list of rates and charges contact a Metergy representative.

5. The Customer acknowledges that the developer, the owner, the cooperative corporation, the condominium corporation and/or the authorized agent, as applicable, of the Premises in which the Service Unit is located has contracted with Metergy for the provision of the Services, including meter reading, billing and/or collection services. The Customer further acknowledges and consents to the developer, the owner, the cooperative corporation, the condominium corporation and/or the authorized agent, as applicable, sharing with Metergy information to establish an account for the Customer including, but not limited to, Customer's contact information (which shall consist of name, Unit number, address, email address and telephone number) and the occupancy and/or tenancy date.

6. The Customer agrees to pay the Service Fees and all costs and expenses relating to the supply of the Commodity for the Service Unit as of the effective date (which is the earlier of the interim occupancy date, closing date, occupancy date or conversion date, as applicable, in respect of the Service Unit and/or the date when Metergy has installed any submetering system). In the event that the Customer does not have an account with Metergy, the Customer agrees to contact Metergy by telephone at **1-888-422-9319** or complete an online form at https://mymetergyportal.com/ to set-up an account on or before the effective date.

7. In the event the Customer is the purchaser/owner of the Service Unit and such Service Unit is rented out by the Customer, the purchaser/owner of the Service Unit will remain the Customer of record and be responsible for any amounts owing to Metergy relating to such Service Unit regardless of whether the costs and expenses relating to the supply of the Commodity are not included in the rent and/or are made the responsibility of the tenant per the terms of the Customer's lease with such tenant.

8. The Customer acknowledges that Metergy is not the owner of, nor is it responsible for the operation or condition of the electrical, gas, water and mechanical infrastructure at the Premises (other than any submetering system, if owned by Metergy) including, but not limited to, all wires, switches, valves, piping, regulators, outlets, electrical panels or fixtures; furthermore, Metergy is not in any way in control of or responsible for the supply of the Commodity to the property on which the Premises is situated.

9. The Customer shall not change or modify, or permit any other person to change or modify, any of the downstream piping or appliances from the submetering system, if any, unless it has provided Metergy with at least sixty (60) days' prior written notice of such change or modification, including any applicable drawings, and should the Customer become aware of any such change or modification by any person, other than Metergy, the Customer shall notify Metergy forthwith of such change or modification, and Metergy shall have the right to require reasonable modifications to accommodate the submetering system and/or ensure the safe and continued operation of the submetering system. In the event that Metergy determines that such change or modification affects the operation of its submetering system, if any, results in a requirement to reinstall or replace any part of the submetering system, if any, or otherwise impacts Metergy's ability to provide the Services, the Customer shall be responsible for all costs and expenses, on a time and materials basis, incurred by Metergy for any resulting work.

10. If Metergy owns the submetering system, if any, Metergy shall be responsible for the maintenance and repair of such submetering system and will accommodate Customer meter test requests in accordance with applicable laws. If in response to a request by the Customer for an inspection of the submetering system in respect of the Service Unit, Metergy determines, acting reasonably, that the submetering system did not require any maintenance or repair, the Customer may be responsible for the cost of such inspection performed by Metergy, in accordance with Metergy's Conditions of Service and applicable laws. The Customer will not, directly or indirectly, interfere with the operation of, or remove, relocate, suspend, disconnect, alter, terminate or damage Metergy's submetering system and agrees to indemnify Metergy in respect of any losses, costs, expenses or damages caused thereby.

11. The Customer agrees to provide Metergy, its agents, contractors and employees and any other persons authorized by Metergy with access to any submetering system, and Service Unit at all reasonable times and with reasonable notice for purposes of inspection, maintenance, repair or removal of the submetering system and the provision of the Services in accordance with Metergy's Conditions of Service.

12. The Customer agrees that the charges for the Commodity supplied to the Service Unit will comprise of: (i) if measured by the submetering system, Commodity consumption charges, based on measurements by the submetering system for the Service Unit, or, if allocated, charges will be allocated to the Service Unit based on square footage, occupancy, occupancy factor, number of bathrooms or plumbing fixtures or as otherwise determined by the developer, cooperative corporation, condominium corporation and/or the owner, as applicable, of the Premises in which the Service Unit is located (which, all or a portion of such consumption or allocation charges, are being collected by Metergy on behalf of the developer, cooperative corporation, condominium corporation and/or the owner, as applicable, of the Premises in which the Service Unit is located), (ii) the Service Fees and (iii) other charges which may be payable from time to time in accordance with Metergy's Conditions of Service, including, but not limited to, a pass-through of all or a portion of a rental charge for equipment such as heat pumps and EV chargers, the amount of which will be established by the owner, property manager, cooperative corporation or condominium corporation of the building, as applicable, subject to any applicable laws limiting the amount or Metergy's ability to do so. The Customer acknowledges and agrees that these charges are based on rates which may change at any time and from time to time in accordance with applicable laws. For a detailed list of current rates and charges visit https://mymetergyportal.com/ or contact a Metergy representative.

13. The Customer agrees to pay on or before the due date the amounts owing under this Agreement in the manner specified on each invoice and in accordance with Metergy's Conditions of Service. Subject to applicable laws, interest may be charged on any overdue amount at the rate specified on each invoice and in accordance with Metergy's Conditions of Service. The Customer will be responsible for any collection costs. All dollar amounts referred to in this Agreement are in lawful money of the United States and are exclusive of applicable taxes (which shall be paid by the Customer). Metergy shall have the right to report payment history about the Customer's account to credit reporting agencies to manage collections and business risks.

14. If the Customer fails to pay electricity or electricity-related charges due to Metergy under this Agreement, then Metergy, after lawful demand and notice to the Customer and, subject to applicable laws, shall be entitled, in addition to any other remedies available to it at common law or pursuant to any statute, to take any action(s) based on such non-payment, including, but not limited to disconnect, terminate or limit the delivery of electricity, to the Service Unit until such time as such electricity or electricity-related charges are paid in full.

15. The Customer agrees to be subject to the security deposit policy of Metergy, the terms of which can be found by asking any Metergy representative or reviewing Metergy's Conditions of Service, and that a security deposit may be included in invoice(s) issued to the Customer, in accordance with applicable laws, if the Customer does not satisfy the conditions for waiver of a security deposit pursuant to Metergy's Conditions of Service. Metergy may, at its own discretion, waive the requirement for a security deposit.

16. Metergy shall not be in default of the performance of any of its obligations or covenants contained in this Agreement during any period when Metergy is prevented from such performance by reason of a strike, lock-out, labor disruption, unavailability of materials, by operation of law, bankruptcy or insolvency of contractors, fire, civil insurrection, flood, epidemic, pandemic, any public health orders or guidelines issued in response to an epidemic or pandemic, act of God, act of terrorism or any other condition which is beyond the control of Metergy and any period stipulated for the performance of any such obligation or covenant shall be extended accordingly. For greater certainty, financial inability shall not constitute a force majeure event.

17. The Customer acknowledges that Metergy may issue a single invoice for the provision of the Services. In the event the Customer makes a partial payment of any such single invoice, Metergy shall, in accordance with applicable laws, apply such partial payment towards amounts owing in respect of electricity submetering services first, and then, subject to applicable laws and notwithstanding any instructions provided in respect of the priority of application of such partial payment, Metergy has the sole discretion to apply the balance, if any, of such partial payment towards amounts owing in respect of any water, gas or thermal energy submetering services.

18. Metergy shall not be liable under any circumstances whatsoever for any loss of profits or revenues, business interruption loss, loss of contract or loss of goodwill or for any direct, indirect, consequential, incidental or special damages, including but not limited to punitive or exemplary damages, whether any of the said liabilities, losses or damages arise in contract, tort or otherwise, whether or not such damages were foreseeable, and even if the Customer has been advised of the possibility of such damages. Notwithstanding anything else in this Agreement to the contrary, in no event shall the aggregate liability of Metergy arising out of or related to this Agreement, whether in contract, tort, or otherwise, exceed the aggregate amount of Service Fees paid to Metergy during the twelve (12) month period prior to the date of any claim by the Customer for damages. This limitation of liability will apply to the fullest extent permitted by law and will survive the termination of this Agreement.

19. In the event of a billing dispute or a disagreement involving Metergy's Services hereunder, the parties will use their best efforts to resolve the dispute. Except in New York State or where prohibited by applicable laws, any controversy or claim arising out of or relating to this contract, the Services thereunder or the breach thereof, including disputes arising from or concerning its interpretation, violation, invalidity, non-performance, or termination, shall be settled by binding arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules. Judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Claims shall be heard by a single arbitrator. The place of arbitration shall be New York, New York. The arbitration shall be governed by the laws of the State of New York. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute.

20. EACH PARTY WAIVES, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ANY RIGHT IT MAY HAVE TO A TRIAL BY JURY IN RESPECT OF ANY SUIT, ACTION, CLAIM OR PROCEEDING RELATING TO THIS AGREEMENT OR SERVICES PROVIDED THEREUNDER. BOTH PARTIES FURTHER AGREE IRREVOCABLY AND UNCONDITIONALLY TO WAIVE ANY RIGHT TO INITIATE OR BECOME A PARTY TO ANY CLASS ACTION CLAIMS WITH RESPECT TO ANY ACTION, SUIT OR PROCEEDING DIRECTLY OR INDIRECTLY ARISING OUT OF OR RELATING TO THIS AGREEMENT OR SERVICES PROVIDED THEREUNDER.

21. This Agreement is governed by and shall be construed in accordance with the laws of the State of New York, without regard to its principles of conflicts of law, and regardless of the Customer's location. The Customer agrees to the exclusive jurisdiction of the federal and state courts located in New York, New York, and waives any jurisdictional, venue or inconvenient forum objections to such courts.

22. No director, trustee, officer, shareholder, employee, agent or other contractor of Metergy shall be liable at law to the Customer, an occupier of the Service Unit or a visitor to the Premises or Service Unit for any claim for damages or other legal remedy which is based in any way on the consequences flowing from electricity disconnection due to the Customer's failure to pay invoices or otherwise.

23. If any provision of this Agreement or the application thereof to any person or circumstance is held to be invalid or unenforceable, said provision shall be severed and the remainder of this Agreement shall continue to remain in full force and effect subject to such modifications as may be necessary to carry out the provisions and intent hereof.

24. Everything contained in this Agreement shall extend to and be binding upon the respective heirs, executors, administrators, successors and permitted assigns of each party hereto. Metergy may assign any of its rights and obligations under this Agreement and upon such assignment, Metergy is released from any further obligations to the Customer under this Agreement. The provisions hereof shall be read with all grammatical and gender changes necessary and any singular reference to the Customer shall be deemed to include all Customers to this Agreement. All obligations of the Customers under this Agreement shall be deemed joint and several obligations and provisions of this Agreement relating to payment for the Services shall be binding on the Customer after the date the Customer vacates the Service Unit or terminates this Agreement and shall remain binding until such time as all payments required to be made under this Agreement have been paid.

25. Any notice required or permitted under this Agreement may be given by Metergy to the Customer by email, unless the Customer has opted into paper billing, and in such event notice shall be given by ordinary mail sent to the Premises (or the mailing address, in the event a mailing address is provided by the Customer), in which case the notice shall be deemed to have been received in accordance with applicable laws, if any. The Customer shall give any notices to Metergy by email to mailto:customerservice@metergysolutions.com customerservice@metergysolutions.com or ordinary mail (in which case the notice shall be deemed to have been received in accordance with applicable laws, if any) to **Metergy Solutions LLC, PO Box 1867, Long Island City, NY 11101, Attention: Customer Care.**

26. The Customer consents to Metergy's collection, use, disclosure, retention, handling or other processing of the Customer's personal information in accordance with Metergy's Privacy Policy which is available at www.metergysolutions.com/privacy-policy or can be obtained from any Metergy representative, and as otherwise permitted by applicable law. The Customer may contact Metergy's Privacy Officer to discuss any questions or concerns related to Metergy's Privacy Policy or how the Customer's personal information is being handled by contacting Metergy's Privacy Officer by: email at privacy@metergysolutions.com, telephone at **1-888-422-9319**, or mail at: **Metergy Solutions LLC 30-30 47th Ave, Suite 540, Long Island City, NY 11101, Attention: Privacy Officer.**

27. Consistent with the terms of Metergy's Privacy Policy, Metergy may disclose information about the Customer, the Service Unit and Metergy's dealings with the Customer, including consumption, allocation and payment information, to each of the landlord, property manager, developer, cooperative corporation, condominium corporation and/or owner of the Premises (each an **"Information Recipient"**). The Customer hereby consents to Metergy disclosing information about the Customer, the Service Unit and Metergy's dealings with the Customer, including consumption, allocation and payment information, to any Information Recipient. Metergy is not responsible or liable for the use, disclosure, retention or handling of the disclosed information by any Information Recipient. If and to the extent the disclosed information includes personal information of the Customer or any other person, then the collection, use, disclosure, retention, handling or other processing of the disclosed information will be governed by the relevant Information Recipient's privacy policy (not Metergy's Privacy Policy).

28. The Customer shall provide written notice to Metergy, in accordance with the notice requirements set out in paragraph "25", of their intent to sell, rent, vacate and/or assign the Service Unit and of their forwarding address. This notice must be provided to Metergy at least thirty (30) days prior to the Customer vacating the Service Unit and must also specify the date upon which the Customer intends to vacate. Upon the Customer vacating the Service Unit, Metergy will complete a final reading for billing purposes. The Customer will be mailed a final invoice within fifteen (15) days of the final reading and any deposit held by Metergy to the credit of the Customer, subject to applicable laws, shall be applied towards payment of the invoice and any amount thereafter owing shall be paid forthwith by the Customer. Where there is a balance left to the credit of the Customer after payment of the invoice, the balance of the deposit shall be forwarded by Metergy to the Customer. Where the Customer fails to comply with this clause, the Customer's obligation to pay Metergy for the Services shall continue until Metergy has completed a final reading and the final invoice is paid. If a final meter reading is not obtained, the final invoice shall be based on an estimate of the Commodities consumed by the Customer since the last meter reading.

29. The Services provided under this Agreement may be terminated by Metergy by giving the Customer notice thereof, in which case Metergy may conduct a final reading on the termination date and render a final invoice in respect of the Services hereunder. Where such a final invoice is rendered, the provisions of paragraph "28" apply, with necessary modifications, to payment of the final invoice and the application of any deposit thereto.

30. This Agreement may be terminated by the Customer only in accordance with paragraph "28" of this Agreement.

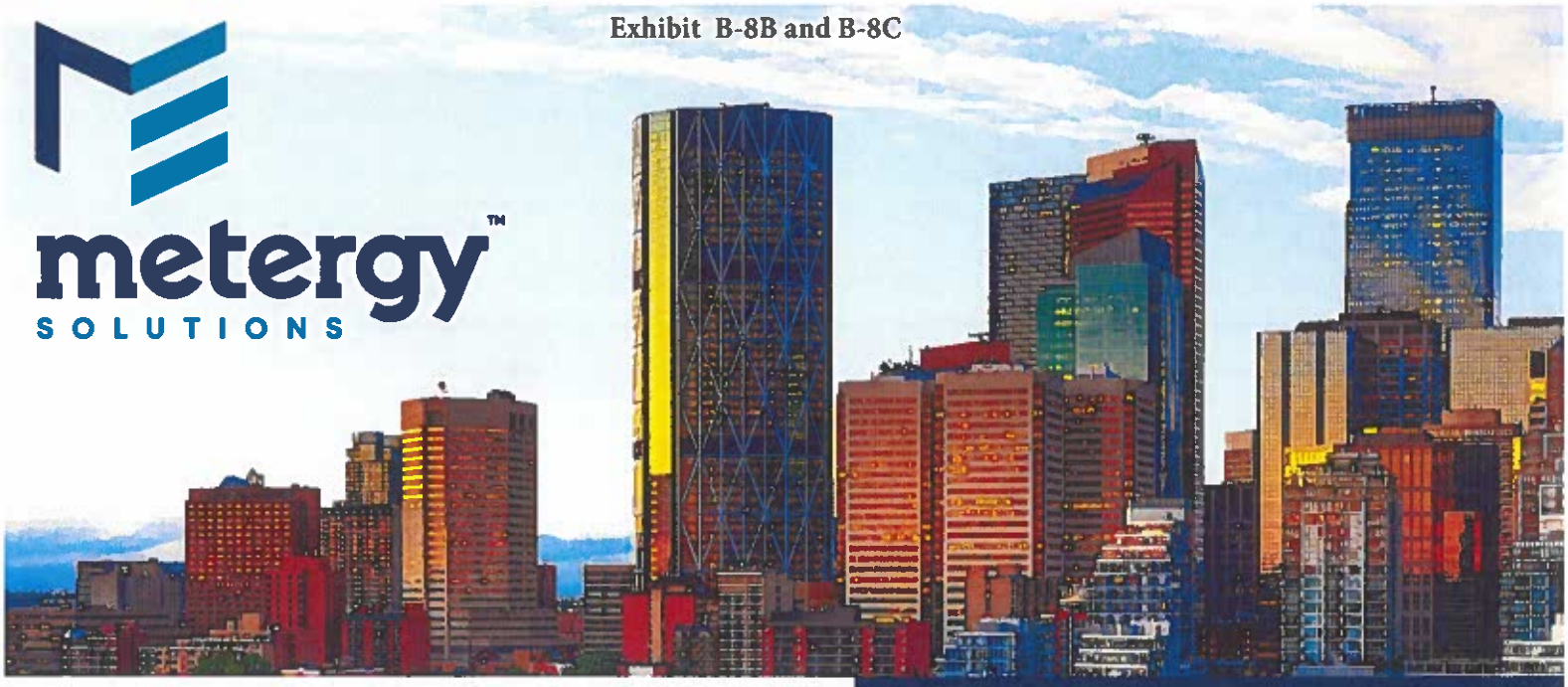
31. Consistent with the terms of Metergy's Privacy Policy, the Customer hereby consents to recurring account-related phone calls, text messages (SMS), emails and/or mail from Metergy, its affiliates, and their authorized service providers. For SMS campaigns: message and data rates may apply, reply STOP to opt-out, reply HELP for HELP.

32. Consistent with the terms of Metergy's Privacy Policy, from time to time, Metergy may provide you with information about other services or products that may be of interest to the Customer and may also periodically provide the Customer with information concerning Commodities cost savings and conservation measures to assist in reducing consumption and related costs. The Customer hereby consents to receiving phone calls, text messages (SMS), emails and/or mail from Metergy, its affiliates or authorized service providers in respect of other services, products or information that may be of interest to the Customer. The Customer may, by giving Metergy sixty (60) days prior written notice, withdraw such consent as detailed in Metergy's Privacy Policy, available at www.metergysolutions.com/privacy-policy.

33. Subject to applicable laws, this Agreement, including Metergy's Conditions of Service, and any additional notifications required by law, constitutes the entire agreement between the parties, and the Customer acknowledges that there are no oral or written agreements, representations or undertakings whatsoever, and no subsequent or concurrent alteration or waiver whatsoever of the terms of this Agreement shall be valid unless it be in writing and signed by the parties or their authorized representatives; provided, however, the Customer acknowledges and agrees that (i) Metergy may at any time, and from time to time, amend, replace or otherwise change its Conditions of Service without notice to the Customer except as may be required by applicable law; and (ii) Metergy reserves the right at any time to modify and change this Agreement without notice to the Customer by posting updated terms and conditions on its website and such amendments are effective as of the date of posting. The Customer's continued use of the Services will be deemed acceptance of the updated terms and conditions.

Last updated: June 2, 2025

metergy™
SOLUTIONS



Bienvenido a Metergy Solutions!

Como cliente valioso, usted tiene nuestro compromiso con el suministro de servicios medidos confiables.

Acerca de Nuestros Servicios

- Se ha instalado equipo de medición en su edificio que le permite monitorear y controlar los costos de los servicios proporcionados a su apartamento.
- Cada mes recibirá una factura por sus servicios medidos basada en el consumo real en su apartamento.
- Todo nuestro equipo de medición ha sido extensamente examinado y cumplen con los estándares de precisión de su estado.

Qué Esperar en Su Primera Factura

- Su factura incluirá los cargos por consumo correspondientes a su período de facturación. Las facturas se emitirán mensualmente, la fecha de vencimiento será 15 días después de la fecha de emisión.
- Los residentes actuales recibirán su primera factura en las próximas semanas.
- La primera factura se emitirá entre 6 y 8 semanas después de su fecha de mudanza.

CREE SU CUENTA MYMETERGY

Crear una cuenta en MyMetergy le permite monitorear su consumo mensual, descargar facturas anteriores y realizar pagos de manera conveniente o inscribirse en nuestro programa de pagos automáticos.

COMIENCE AHORA

localice su número de factura en su primera factura y escanee el código QR para registrarse en **mymetergyportal.com.**

SIEMPRE ESTAMOS AQUÍ PARA AYUDAR

Si tiene alguna pregunta sobre su cuenta o facturación, nuestro equipo de Servicio al Cliente está aquí para ayudarle.

Horario de Oficina Habitual:
Lunes a Viernes
8:30 AM to 5:00 PM ET

CustomerService@metergysolutions.com
1-888-422-9319

metergysolutions.com

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Opciones de Pago

Puede Pagar con Tarjeta de Crédito, Débito o Cheque*

1 También puede pagar en linea en nuestra pagina web mymetergyportal.com, entre a su perfil y puede realizar el pago o presione el botón "Pagar en Línea" en su factura electrónica.

2 Revise su factura y pague con cualquiera de los métodos de pago disponibles. Aceptamos tarjetas de crédito y débito Visa y Mastercard, además de eChecks (pagos con cuenta bancaria).

Inscríbase en el Pago Automático*

1 Inicie sesión en su cuenta en mymetergyportal.com.

2 Vaya al lado izquierdo de la pantalla donde se muestra su cuenta.

3 Haga clic en el botón "Editar".

4 Seleccione un método de pago guardado y haga clic en "Enviar".

Pague en Su Banco

1 Visite su banco en persona para realizar un pago a Metergy Solutions.

2 Proporcione al cajero del banco su factura de Metergy y el monto que desea pagar.

Pague a Través de la Banca en Línea

1 Inicie sesión en su banca en línea y vaya a la sección de pago de facturas.

2 Busque o escriba "Metergy Solutions" de la lista de beneficiarios o ingrese la dirección a continuación:

Metergy Solutions
P.O. Box 820211
Philadelphia, PA
19182-0211

3 Ingrese su número de cuenta de Metergy, que se encuentra en la parte superior de su factura, y realice el pago.

Pague con Cheque

1 Separe el cupón de la parte inferior de su factural.

2 Envíe su cheque junto con el cupón a:

Metergy Solutions
P.O. Box 820211
Philadelphia, PA
19182-0211

Informe Sobre su Historial de Pagos

Pagar su factura a tiempo puede ayudar a su historial crediticio. Metergy informa todo el historial de pagos al National Consumer Telecom and Utilities Exchange (NCTUE), una agencia de intercambio de datos de crédito asociada con Equifax.

Para preguntas sobre su historial crediticio, visite nctue.com. Si necesita asistencia financiera, visite MetergySolutions.com/financial-assistance/us

Facturación Electrónica

Facturación Electrónica, únase a los miles de clientes que se han inscrito en la facturación electrónica sin papel para una forma más sencilla de administrar sus facturas. Regístrese hoy en **MyMetergyPortal.com.**

Para obtener detalles completos sobre nuestras Condiciones de Servicio, visite: **www.metergysolutions.com/conditions-of-service.**

Tenant Welcome Letter

Dear Resident,

We are pleased to inform you that we are going to be using an electric submetering system at your building to save costs and promote energy conservation. This notice provides general information about electric submetering, how the submetering system will benefit you and who to contact with questions and/or complaints, including the Connecticut Public Utilities Regulatory Authority ("PURA" or the
"Authority".

The owner of this building will employ a third party vendor to install the units and perform the adequate maintenance and testing of the units, as well as to generate the monthly utility bills.

[If the Submetering Application is pending]

We have filed an application with PURA seeking authorization to install an electric submetering system in the building. Our application has been assigned docket number _____. If you have any concerns or objections with our application, please contact us at _____. You may also submit written comments concerning the application, referencing the above-listed docket number, to the Authority via the Executive Secretary at email Pura.executivesecretary@ct.gov.

How does submetering work?

A submeter is installed for each apartment and measures each apartment's electric consumption. The consumption information is monitored by the vendor and used to calculate individual charges. With a submetering system, each tenant only pays for the electricity that it consumes in his or her apartment.

What are some of the benefits of submetering?

Saves Energy. Submetering promotes conservation because residents pay only for the electricity that they use.

Enhanced Safety. The submetering system is read remotely. No outside personnel are required to be on the property to read the meters.

Who will provide electricity to the building?

Eversource will provide electricity to your building, which will be supplemented with a Cogeneration unit that will be installed in the building. The building Owner will pay UI for all electricity used in the common areas or in any other part of the building that is not within the exclusive control of the tenants. As previously explained, the Owner has

Exhibit B-8b and B-8c

Notices or Other Written Materials Provided to the Tenant Which Explain how the Meters are read and Bills or Invoices Generated

retained a third party vendor to manage the electrical submetering system and billing for the building.

Who will provide my electric bills?

At this time, Metergy Solutions LLC ("Metergy") has been hired as the third party vendor and will generate your electric bills. Nonetheless, the Owner reserves the right to change the third party billing vendor at any time. In the event of a change, you will be notified of the name and contact information of the new billing vendor. You will receive monthly bills from Metergy for your respective electric usage, (meters are read daily) which amounts are payable to **Metergy Solutions LLC**. Payments may be mailed to Metergy Solutions LLC to **P.O. Box 820211, Philadelphia PA 19182-0211** or can be made electronically at **mymetergyportal.com**. Metergy can be contacted at **1-888-422-9319, Monday through Friday from 8:30 a.m. to 5:00 p.m., Eastern Standard Time, by mail, Metergy Solutions LLC, Attn: Customer Care, P.O. Box 1947, Long Island City, NY 11101, or via email to CustomerService@MetergySolutions.com.**

Who will maintain, administer and conduct testing on the submetering system?

The administration of the submetering system will be performed by Metergy. Metergy will read the meters and prepare the monthly utility usage data.

Metergy will also be responsible for all meter accuracy testing on the units. Tenants are entitled to request one meter accuracy test in a twelve-month period, at the Owner's expense, and in accordance with the provisions of section 16-11-126 of the Regulations of Connecticut State Agencies. Requests for meter accuracy testing shall be sent in writing to Metergy Solutions LLC at Metergy Solutions LLC, Attn: Customer Care, P.O. Box 1947, Long Island City, NY 11101 or via email at CustomerService@Metergysolutions.com

What rate will I be charged for my electricity?

The rate charged for electricity will match the applicable rate charged to the property by Eversource.

How will my monthly bill be calculated?

Every month, the vendor will use the current utility rate and meter reading data for the billing cycle to calculate submetering charges for each tenant and generate the monthly utility bill. If a tenant moves in or out during the billing cycle, meter readings during those dates will be used to generate an adjusted tenant invoice that only charges the tenant for the consumption during the time the unit was occupied. In no event will the total monthly charges exceed Eversource's direct metered Residential Rate-R.

Will submetering affect my rent payments?

Once the submetering system is approved, you will receive a separate electric bill for your apartment. Bear in mind, the charge for electricity will not be a part of your rent.

Exhibit B-8b and B-8c

Notices or Other Written Materials Provided to the Tenant Which Explain how the Meters are read and Bills or Invoices Generated

What if I have questions or concerns regarding the electric bills I receive or the submetering system in general?

You will be able to submit the questions and/or complaints to Metergy at 1-888-422-9319, by mail to Metergy Solutions LLC, Attn: Customer Care, P.O. Box 1947, Long Island City, NY 11101, or via email at CustomerService@MetergySolutions.com. Customer service representatives are available Monday through Friday from 8:30 a.m. to 5:00 p.m., Eastern Time. If you would like to make a complaint, the complaint may be in writing and should include the action or relief you want and the reason for the complaint about the submetering charge. The vendor will investigate and respond to the complaint in writing within 15 days of receiving the complaint. If you are dissatisfied with the response, you may request a review of the outcome by filing a written objection within 15 days of the vendor's response. If the problem remains unresolved or you are dissatisfied with the response to your objection, you may contact PURA to discuss your complaint. You may contact the Authority by telephone at 1-800-382-4586, toll-free, by email at pura.information@ct.gov or by completing an online intake form at https://portal.ct.gov/PURA/Consumer-Services/File-a-Complaint

What can I do to save on electric cost?

VISIT: www.getenergysmart.org and search for "Energy Saving Tips" or energizect.com/resources/tips Some of the tips are simple and relatively inexpensive to implement:

- Replace incandescent or fluorescent bulbs with new LED ones.
- Turn your air conditioner off when no one is home.
- Choose Energy Star appliances for maximum efficiency.
- Use power strips and turn them off when the items are not in use.
- Turn off your computer completely when not in use.
- If you are not using an electrical device, appliance, or battery charger, unplug it.
- Be sure to fill the dishwasher, but not overload it. Use the shortest wash cycle.

Additional energy saving tips can be found at: https://www.metergysolutions.com/faqs-for-residents-and-occupants/us#Understanding-Your-Energy-Consumption.

Notices and Messages:

You have the right to request messages on bills and notices in Spanish. To make such a request, contact a representative by telephone at 1-888-422-9319, by mail, Metergy Solutions LLC, Attn: Customer Care, P.O. Box 1947, Long Island City, NY 11101, or via email to CustomerService@MetergySolutions.com.

Usted tiene el derecho de solicitar informacion en facturas e informativos en Espanol. Para solicitar informacion en Espanol, por favor contacte a un representante marcando el telefono 1-888-422-9319, por correo a la siguiente direccion, Metergy Solutions LLC, Attn: Customer Care, P.O. Box 1947, Long Island City, NY 11101, o por correo electronico a CustomerService@MetergySolutions.com.

Thank you.