STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY
OFFICE OF EDUCATION, OUTREACH & ENFORCEMENT

October 28, 2026

Darren Novich
The Energy Link LLC
2204 Therrell Way
McKinney, TX 75070

Re: Docket No. 26-09-19 – Application for a Connecticut Electric Aggregator Certificate of Registration – The Energy Link LLC

Enclosed are interrogatories EOE-1 through EOE-12 directed to The Energy Link LLC. The responses to these questions have been deemed necessary by the Public Utilities Regulatory Authority (Authority) Office of Education, Outreach, and Enforcement Unit (EOE) in connection with the above referenced docket and will become a part of the record in this proceeding. Please note that persons responsible for responses must be available for cross-examination during a hearing, if held, and must attest to the truth and accuracy of their responses.

Please submit the responses to the Authority's Executive Secretary no later than **noon on November 12, 2026**. EOE encourages the submission of responses as soon as they are available rather than delaying until all answers are completed. If a response to any of the requested information has already been filed in response to another interrogatory response in this proceeding, please reference the interrogatory which provides the information. It is the respondent's responsibility to ensure that any such information is on file with the Executive Secretary of the Authority.

EOE requests that all interrogatory responses be included in the same document, rather than responses to each interrogatory being filed as individual documents.

Anyone filing material with the Authority should file only an electronic copy through the PURA Filing System. Please refer to Electronic Filing on the Authority's website for more information. **Paper filings will be accepted only if a person is unable to file electronically. The Authority reserves the right to request paper copies of certain filings at a later date.** No confidential material may be filed publicly through the web filing system. Confidential material can be filed electronically by email using the following directions: confidential material must be emailed directly to **Jeff.Gaudiosi@ct.gov** in an email with a subject line labeled in all capital letters "CONFIDENTIAL MATERIAL - NOT

FOR PUBLIC DISCLOSURE." Each page of any electronic confidential information shall also contain a header "CONFIDENTIAL – NOT FOR PUBLIC DISCLOSURE." The motion for a protective order shall be filed publicly.

The Authority operates with the strong presumption that all documents filed with it are public records subject to the right of public inspection and copying in accordance with the Connecticut Freedom of Information Act, Conn. Gen. Stat. § 1-200 et. seq. In those exceptional circumstances where a participant believes that information it intends to file is confidential under law, it may file a Motion for a Protective Order requesting an exemption from public disclosure. The Motion must provide specific legal arguments with reference to state or federal law describing with supporting facts why the information should be kept confidential. A certified affidavit supplied by a competent witness in support of the Motion, a proposed protective order and nondisclosure agreement must be appended to the Motion. The Authority will rule on the Motion forthwith, and give further direction as necessary. Contact the Authority's Executive Secretary at (860) 827-1553 with questions regarding making a confidential filing.

The current service list for this docket is available on the Authority's website located at www.dpuc.state.ct.us/DPUCservlist.html.

Sincerely,

PUBLIC UTILITIES REGULATORY AUTHORITY
Office of Education, Outreach, and Enforcement

Enclosure
cc: Service List

Interrogatories EOE-1 through EOE-12 are directed to The Energy Link LLC. (ENERGY or Company):

EOE-1. Does ENERGY currently have any customers in Connecticut? If so, please indicate which suppliers serve those customers, in what capacity ENERGY served those customers, by what method ENERGY contacted/enrolled those customers and if those customers are commercial or residential.

EOE-2. Refer to Section A-7. Conn. Gen. Stat. § 16-245(l)(3)(B) requires an applicant for an aggregator certificate to provide either an address for a principal office in Connecticut or an address for agent of service in the state. Please provide one of the statutory requirements.

EOE-3. Refer to Section A-12a. The Company was asked to provide copies of its most recent financial statements, including its comparative balance sheet, income statement, and notes; however, this information was not provided. Please provide.

EOE-4. Refer to Section A-12b. The Company was asked to provide a copy of the Applicant's budgeted financial statements for the upcoming 12-month fiscal period; however, this information was not provided. Please provide.

EOE-5. Identify the Applicant's Connecticut-specific total projected revenue for the upcoming 12-month fiscal period. Additionally, identify the projected number of Connecticut based customers.

EOE-6. Refer to Section B-4**.** Please provide responses to all parts of Section B-4 of the Application including;

a. For every customer, does ENERGY solicit bids from every supplier with which it has a contract?
b. If no to a, how does ENERGY select which suppliers it will solicit?
c. If no to a, on average, from how many suppliers does ENERGY solicit bids for each customer?
d. Does ENERGY solicit bids from any supplier with whom it does not have a contract?
e. Please describe the process ENERGY employs once it receives offers from suppliers for a particular customer, specifically noting if ENERGY provides the customers all offers or selects the one(s) it determines is best for the customer (if the latter, what factors does ENERGY use to determine the "best" offer?).
f. Does ENERGY note or in some way bring to the customer's attention its respective commission rates within the bid results provided to the customer? Please provide an example of the bid results provided to customers noting ENERGY's commission rates, if applicable.

EOE-7. Refer to Section B-4(b).

a. Does ENERGY contract with agents and/or outside entities to solicit, enroll customers, and/or engage with customers?
b. If no to a, please describe who engages with customers on ENERGY behalf.
c. Please describe in detail how ENERGY monitors and trains the individuals engaging with customers on its behalf. Please include in the response any applicable training materials.

EOE-8. Refer to Section B-4. The Company indicated, "We are compensated by a fixed fee from the suppliers.."
a. Please explain in detail this statement, specifically indicating if the supplier is paying ENERGY for its services to the supplier or if the supplier is passing through a fee paid by the customer and included in the customer's rate.
b. Please refer to Section B-4(g). Please provide all contracts and/or supplier agreements ENERGY has with suppliers.
c. Please provide examples of all types of contracts ENERGY has with customers, and/or please provide examples of all communications ENERGY has with customers in which it explains how it receives compensation and the amount of compensation it will receive.

EOE-9. Refer to Section B-5. Please provide a response to this section. N/A is not sufficient.

EOE-10. Refer to Section C-2. This notice is required by Connecticut regulation. The regulation requires that the aggregator, not the supplier, send the notice in question (i.e., the notice cannot be part of the supplier's contract with the customer). Please provide a sample copy of the notice to be issued to aggregated customers ensuring that it contains the information listed in § 16-245-3(d) of the Regulations of the Connecticut State Agencies.

EOE-11. Refer to Section C-3. Please provide a response explaining how ENERGY intends to provide its customers with the Company's address, toll-free telephone number and all other customer service-related information?

EOE-12. Please provide a copy or receipt of the $500 non-refundable registration fee.