Gmail Eric Prause <erprause@gmail.com>

# 2026.9.16 SPP Offer Cox Footprint LFA Notice CT

**Young, Jennifer R** <jennifer.r.young@spectrum.com> Thu, Oct 8, 2026 at 9:47 AM
To: Alex Fraser <fraser.alex.j@gmail.com>, Eric Prause <erprause@gmail.com>
Cc: "Cohen, Burton" <Burton.Cohen@ct.gov>

Alex,

Thank you for your patience as we gathered the necessary information to provide a complete response.

After careful review, Spectrum TV Lite is not a Title VI cable service; rather, it is an over-the-top (OTT) product. As a result, PEG channels are not required to be carried as part of the TV Lite offering. PEG channels remain available as part of Spectrum's lowest-tier linear cable package, consistent with applicable requirements.

Separately, the pop-up message indicating that a customer needed to purchase the Latino package to access PEG channels was an error. That issue is being corrected.

Thank you for bringing this matter to our attention and providing us with the opportunity to review and remedy the issue.

Best,
Jennifer

Spectrum

**Please note new email address – Jennifer.R.Young@Spectrum.com**

**Jennifer Young** | **Senior Director, State Government Affairs**

Mobile: (203) 898-4979

Office: (203) 428-0565

400 Washington Blvd., Stamford, CT 06902

Stay Connected: Visit us online at Policy.Charter.com and on X @CharterGov.

**From:** Alex Fraser <fraser.alex.j@gmail.com>
**Sent:** Sunday, October 4, 2026 7:10 PM

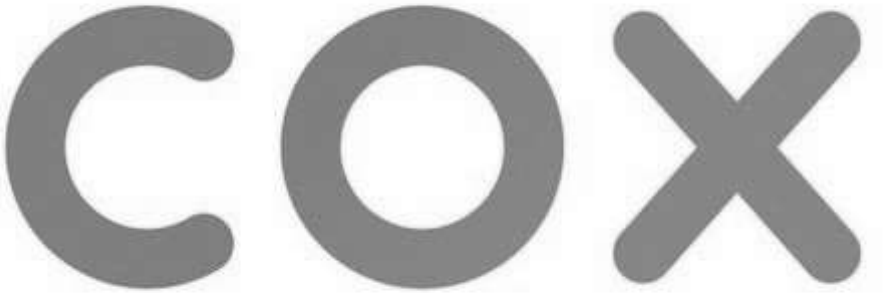
**To:** Eric Prause <erprause@gmail.com>
**Cc:** Young, Jennifer R <jennifer.r.young@spectrum.com>; Cohen, Burton <Burton.Cohen@ct.gov>
**Subject:** [EXTERNAL] Re: 2026.9.16 SPP Offer Cox Footprint LFA Notice CT

CAUTION: The e-mail below is from an external source. Please exercise caution before opening attachments, clicking links, or following guidance.

Eric and Jennifer (cc OCC)

Note that “Oliver” the AI Chat bot is not able to assist a website visitor who asks about were to find PEG channels - or CTN.

However Here is where I found the PEG and also CTN listings as requiring the addition of a premium Latino package in order to have access to these on the most basic tier.



Spectrum TV Channel Guide For Your Area | Cox
Channel Lineup

cox.com

As a reminder - during the hearings all of the Charter / Cox attorneys indicated, under oath, that P.E.G. channels would be available - CTN was not specifically mentioned but as this is a Connecticut governmental channel - normally found system wide on CH 2 - it would also be available on the lowest level “e.g. limited basic”.

Jennifer — can we please have this resolved asap - within 7 calendar days?

Alex

On Oct 4, 2026, at 5:00 PM, Eric Prause <erprause@gmail.com> wrote:

Alex,

During our call with Ms. Young on September 18th, you mentioned your concerns expressed in this 9/16 e-mail. You pointed out the lack of PEG programming in the Spectrum TV Lite package without purchase of an additional package. Can you please point to where you found information? I don't see it in the initial 9/16 e-mail. Ms. Young promised to rectify this gap and respond back. Did you hear any response back from Ms. Young?

I do not see any PEG program at any level in the channel lineup on the Spectrum website.

Spectrum TV Channel Lineup: Channels by Plan

Thank you,

Eric

On Fri, Sep 18, 2026 at 12:34 PM Alex Fraser <fraser.alex.j@gmail.com> wrote:

> Eric,
>
> Thanks for sending this inquiry to PURA, OCC, et al.
>
> It would appear the Cox/Spectrum most likely is not in compliance with the CGS 16-333f and based on the letter from Peter Talbot /Cox to the Manchester Council in 2022, this is not the first instance.
>
> The public hearing aspect of 16-333f could provide extremely valuable insights for the Councils and Cox/Spectrum and would align with multiple aspects of the "settlement agreement" regarding Community Support, PEG and local broadcast channels, CDPA compliance, the Enfield and Manchester studios, and overall technical service issues.

PEG channels 15 & 16 are now listed as "Optional" on Spectrum TV Lite with a disclaimer that in order to receive these channels the Latino channel must also be chosen.

Jennifer's SPP offer letter notes that Cox is now Spectrum. If Visitors to Cox.com have the GPC control in their Firefox browser, they receive a notice that the GPC is being honored on Cox.com - when user then click the notice that the Spectrum Privacy Policy is now in effect and visit Spectrum.com to review the policy - they are presented with multiple cookies, cross domain fingerprinters, and storage access to third party know tracking sites. Thus is seems that www.spectrum.com/polices/privacy-policy is failing to honor the GPC set on Cox.com. (The Spectrum Privacy Policy is noted as being Effective August 20, 2026 ).

At present there seems to be a cross pollination of brands with possible confusion - with references being made to Cox, Spectrum, Charter on line and in various documents.

Alex

> On Sep 16, 2026, at 3:17 PM, Eric Prause <erprause@gmail.com> wrote:
>
> Dear Mr. Gaudiosi,
>
> Please see the attached filing from the Cox Cable Advisory Council, Manchester Franchise, regarding the notice requirements for the programming and rate changes announced by Cox/Spectrum today.
>
> The Council is requesting PURA's review of Cox/Spectrum's compliance with CGS § 16-333f and the applicable regulations, and appropriate action regarding the required 30-day notice period.
>
> Please let me know if any additional information is needed from the Council.
>
> Best regards,
>
> Eric Prause
> Chair
> Cox Cable Advisory Council
> Manchester Franchise
>
> ---------- Forwarded message ---------
> From: **Young, Jennifer R** <Jennifer.R.Young@spectrum.com>
> Date: Wed, Sep 16, 2026 at 11:27 AM
> Subject: 2026.9.16 SPP Offer Cox Footprint LFA Notice CT
> To: Young, Jennifer R <Jennifer.R.Young@spectrum.com>
>
> Good morning,
>
> Please find attached the letter for the SPP Offer Cox Footprint Notice for CT.
>
> Let me know if you have any questions or need any other information.

Best,

Jennifer

<image003.png>

**Please note new email address – Jennifer.R.Young@Spectrum.com**

**Jennifer Young** | **Senior Director, State Government Affairs**

Mobile: (203) 898-4979

Office: (203) 428-0565

400 Washington Blvd., Stamford, CT 06902

Stay Connected: Visit us online at Policy.Charter.com and on X @CharterGov.

The contents of this e-mail message and any attachments are intended solely for the addressee(s) and may contain confidential and/or legally privileged information. If you are not the intended recipient of this message or if this message has been addressed to you in error, please immediately alert the sender by reply e-mail and then delete this message and any attachments. If you are not the intended recipient, you are notified that any use, dissemination, distribution, copying, or storage of this message or any attachment is strictly prohibited.

<2026.9.16 SPP Offer Cox Footprint LFA Notice CT.pdf><CCAC Manchester Response to Spectrum Programming Change.pdf><Cox - Letter to Manchester Advisory Council Chair.pdf>

The contents of this e-mail message and any attachments are intended solely for the addressee(s) and may contain confidential and/or legally privileged information. If you are not the intended recipient of this message or if this message has been addressed to you in error, please immediately alert the sender by reply e-mail and then delete this message and any attachments. If you are not the intended recipient, you are notified that any use, dissemination, distribution, copying, or storage of this message or any attachment is strictly prohibited.